

CHARLES CHIKO

Harare, Zimbabwe • +263773808921

charliechicco@gmail.com • [linkedin.com/in/charleschiko/](https://www.linkedin.com/in/charleschiko/)

Data Scientist | Dashboard Expert | Reporting Analyst | OpenAi | Business Intelligence

PROFESSIONAL SUMMARY

Highly skilled data scientist, dashboard expert, and reporting analyst with a diverse background in information technology. A strong understanding of cutting-edge technologies and methodologies in the field of data science and artificial intelligence. Poised to make significant contributions to the rapidly evolving field of data science and technology in Zimbabwe and beyond. I am actively pursuing opportunities at forward-thinking organizations where I can contribute and grow professionally.

CORE COMPETENCIES AND ACHIEVEMENTS

- Strong background in information technology
- Skilled in hardware and network maintenance and troubleshooting
- Accomplished Award winner. Acknowledged with a First Class Degree, which is a prestigious academic achievement and recognition of exceptional performance during my Bachelor's degree.
- Data science and analytics: Demonstrated expertise in applying big data and AI techniques to real-world problems, as evidenced by his professional experience.
- Dashboard development and reporting: Developed data-driven dashboards and reporting solutions to provide actionable insights for organizations.
- Proficient in various software and programming languages: Leveraged his strong programming and scripting skills to build custom data processing and analysis pipelines. (e.g., Python, R, SQL)
- Cloud Computing and Platform Expertise (e.g., Google Cloud, Azure, AWS): Gained hands-on experience with leading cloud-based machine learning platforms, knowledge to deploy and manage AI-powered solutions.

EDUCATION

- Diploma in Supervisor Management, Zimbabwe Institute of Management - Ongoing.
- Master of Science in Big Data Analytics, Chinhoyi University of Technology, 2023.
- Bachelor of Science, Information Technology, Chinhoyi University of Technology, 2019.

PROFESSIONAL EXPERIENCE

DELTA BEVERAGES PVT LTD

01/2022 – Current

IT Specialist - Mobility Systems

- Responsible for the installation, configuration, and maintenance of hardware and software systems. MACmobile and OTI
- Handled IT support and troubleshooting for end-users.
- Played a key role in ensuring the reliable and efficient operation of the company's IT Mobility systems.

MUTARE BOTTLING COMPANY (MBC)

12/2020 – 12/2021

Assistant IT Specialist

- Assisted the ICT Specialist in managing and maintaining the company's computer systems and network.
- Provided technical support and training to employees on the use of various software and applications.
- Collaborated with the ICT team to implement and monitor IT security measures.

GRAIN MARKETING BOARD (GMB)

02/2018 – 02/2019

Computer Systems Intern

- Gained hands-on experience in the installation, configuration, and testing of computer hardware and software.
- Participated in the development and maintenance of the organization's IT systems and infrastructure.
- Learned about the integration of IT systems with the overall operations of the Grain Marketing Board.

TRAINING AND PROFESSIONAL DEVELOPMENT

- Machine Learning Model Deployment
- Learning Microsoft 365 Copilot
- Google Cloud Machine Learning with TensorFlow
- Data Science and Machine Learning Fundamentals
- Learning H2O.ai

REFERENCES

Network Administrator
Grain Marketing Board
T. Hlupo 0719126636_
hlupot@gmbdura.co.zw

ICT Officer
Mutare Bottling Company
S Sigauke 0782657276
ssigauke@mbc.co.zw

HR Officer
Delta Beverages
Ms. L. Gwaza 0777918518
l.gwaza@delta.co.zw