

# Dao Chi Lam

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## EDUCATION

**Michigan State University**- East Lansing, MI

Expected Graduation: May 2021

Bachelor of Arts, Statistics

Cumulative GPA: 3.5

Relevant Coursework: Intro to Computational Modeling and Data Analysis, Data Science

## EXPERIENCE

**Spartan Ambassador Internship Program** – East Lansing, MI

October 2019 – Present

*Student Ambassador*

- Promoted Michigan State University with policymakers and stakeholders to ensure funding and policy initiatives to benefit community outreach
- Assisted the Census 2020 Community Outreach Committee to plan and market events that promote community understanding of population statistics
- Research on local government, through interviews and data collection, to identify local issue of concerns for residents
- Created and executed an MSU Community Liaison's website to provide information and resources for off-campus residents

**Sacombank** – Da Nang, Vietnam

May 2019 – July 2019

*Assistant of Business Department Head*

- Produced and organized weekly financial and sales reports using Microsoft Excel, Word, and Access to assist in improvement of the department by analyzing team members' performances
- Developed spreadsheet algorithms based on customer specifications to better assist in customer data management
- Interacted and consulted with Sacombank clients to ensure customer satisfaction in banking processes

**Michigan State University** – East Lansing, MI

August 2018 – September 2018

*International Orientation Leader*

- Created presentations using PowerPoint and presented to new incoming international students to provide factual information
- Cooperated and strategized with a team to effectively plan a schedule for students to learn about the resources MSU provides

## ADDITIONAL SKILLS

- Programming languages & Software: R (entry level), Python (entry level), Microsoft Office
- Foreign languages: English (fluent), Vietnamese (native), and Chinese (intermediate)

## CO-CURRICULAR ACTIVITIES

**Data Science Club** – East Lansing, MI

August 2017 – May 2018

*Student Member*

- Utilized R and Python on basic tasks that real life companies would use data science to solve problems

**Vietnamese Culture Union** – East Lansing, MI

January 2020 – Present

*President*

- Promote Vietnamese culture awareness through celebrating events and to build language support system for faculties and the community.