

# **fromsupply.com Legal Framework: Terms of Service and Privacy Policy**

## **Part I: fromsupply.com Universal Terms of Service**

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### **Preamble**

Welcome to fromsupply.com. This digital ecosystem, including all associated websites, mobile applications, software, content, products, and services (collectively, the "Services"), is owned, operated, and provided by Chim Wopara Enterprise, a registered entity in the province of Alberta, Canada ("fromsupply," "we," "us," "our"). These Universal Terms of Service (the "Terms") constitute a comprehensive legal agreement that governs your access to and use of the Services.

The Services are the exclusive property of Chim Wopara Enterprise, with its principal place of business located at 1705 10909 103 Ave, Edmonton, Alberta, Canada, and its licensors.<sup>1</sup> This document, along with any policies, guidelines, or additional terms referenced herein, including but not limited to the fromsupply.com Privacy Policy, forms a legally binding contract between you and fromsupply.

BY CREATING AN ACCOUNT, ACCESSING, OR USING ANY PART OF THE SERVICES, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD, AND AGREE TO BE BOUND BY THESE TERMS IN THEIR ENTIRETY. YOUR ACTION OF ACCESSING OR USING THE

SERVICES SIGNIFIES YOUR UNCONDITIONAL ACCEPTANCE OF THIS AGREEMENT. THIS METHOD OF ACCEPTANCE, OFTEN REFERRED TO AS A "CLICKWRAP" OR "CLICKTHROUGH" AGREEMENT, IS A RECOGNIZED AND ENFORCEABLE MEANS OF FORMING A CONTRACT IN ELECTRONIC COMMERCE.<sup>2</sup> IF YOU DO NOT AGREE TO THESE TERMS, YOU ARE NOT PERMITTED TO ACCESS OR USE THE SERVICES AND MUST CEASE DOING SO IMMEDIATELY.

## **1. Agreement to Terms and Modifications**

### **1.1. Acceptance of Terms**

These Terms establish the legal foundation of the relationship between you and fromsupply. They define the rights and obligations of both parties concerning the provision and use of the Services. If you are accessing or using the Services on behalf of a corporation, partnership, or other legal entity, you represent and warrant that you possess the full legal authority to enter into this agreement and bind that entity to these Terms.<sup>4</sup> In such a case, "you" and "your" will refer to that entity. If you lack such authority, you must not accept these Terms and may not use the Services on behalf of that entity. This provision is critical for ensuring that agreements made by agents or employees are legally binding on the organizations they represent, a standard practice for business-to-business and developer-facing platforms.

### **1.2. Changes to Terms**

The digital landscape and the Services themselves are subject to constant evolution. To adapt to technological advancements, changes in law, and shifts in business practices, fromsupply reserves the right, at its sole and absolute discretion, to change, modify, add, or remove portions of these Terms at any time.<sup>1</sup> We are committed to transparency and will provide you with reasonable advance notice of any material

changes that may adversely affect your rights or obligations. Such notice may be provided by posting the updated Terms on our website, sending a notification to the email address associated with your account, or through an in-app alert or other conspicuous method.<sup>7</sup> Your continued access to or use of the Services following the effective date of such changes will constitute your binding acceptance of the revised Terms. It is your sole responsibility to check these Terms periodically for changes.<sup>1</sup> Non-material changes, such as clarifications or corrections, may be made without advance notice. Furthermore, changes made for urgent reasons, such as to address a security vulnerability, prevent ongoing abuse, or comply with a legal requirement, may become effective immediately without prior notice.<sup>8</sup> If you do not agree to the amended Terms, your sole recourse is to stop using the Services and terminate your account. This framework for modification is essential for the operational agility of a complex technology platform, allowing it to adapt while maintaining a clear and enforceable contractual relationship with its users.

## 2. The fromsupply Services: Definitions and Scope

To ensure clarity and a common understanding of the diverse functionalities within the fromsupply ecosystem, the following terms are defined as they are used throughout this agreement. These definitions are presented in alphabetical order for ease of reference.

- **2.1. Arcade:** A curated digital marketplace integrated within the Services, where Users can browse, license, purchase, and download a variety of software applications, digital goods, in-app items, and other forms of digital content ("Arcade Products"). These products are designed for use within the fromsupply ecosystem. Transactions within the Arcade may be conducted using either real-world currency processed through our designated payment systems or the platform's proprietary virtual unit of exchange, Reserves.<sup>10</sup>
- **2.2. Bank:** An integrated feature that facilitates the management and peer-to-peer transfer of Reserves between authorized User accounts. The Bank and its associated functionalities operate as a closed-loop system, exclusively for transactions involving

Reserves within the fromsupply platform. It is explicitly stated that fromsupply is not a chartered bank, a registered financial institution, a money services business (MSB), or a Virtual Asset Service Provider (VASP) under current Canadian financial regulations, and the Bank feature does not offer banking or financial services.<sup>11</sup>

- **2.3. Blob:** A customizable user interface component that serves as a personalized dashboard or space, designed to provide Users with efficient and streamlined access to their most frequently used applications and a centralized search interface for platform-wide queries.
- **2.4. Browser:** A proprietary search engine and information retrieval tool embedded within the fromsupply platform. The Browser enables Users to search for profiles of other Users, products listed in the Mall or Arcade, and news or content published within the Media service. Search results may be augmented with platform-generated metadata, including but not limited to relevancy scores and aggregated like-to-dislike ratios. These metrics are algorithmically generated and are provided on an "AS IS" basis, without any warranty or guarantee of their accuracy, completeness, or objectivity.
- **2.5. Builder:** A comprehensive suite of developer tools, application programming interfaces (APIs), software development kits (SDKs), and related services. The Builder is designed to empower Users to design, develop, test, publish, and manage their own products, applications, and other digital content for distribution on or integration with the fromsupply platform, including but not limited to the Arcade marketplace.
- **2.6. Console:** An alternative user interface for navigating and interacting with the Services. The Console is accessible through specific user actions, such as a double-tap gesture on the Desktop or via a command in the Search function. It provides a more direct, often command-line-based, method for accessing and controlling various components of the fromsupply ecosystem.
- **2.7. Coplay:** A service that enables Users to engage in synchronous, shared interactive experiences within the platform. Certain Coplay experiences may include functionalities that permit Users to stake real currency or Reserves on the outcome of

specific in-app events, challenges, or activities. All such staking activities are governed by the specific rules and conditions of each Coplay experience and must comply with all applicable laws and regulations.

- **2.8. Desktop:** The primary graphical user interface and virtual workspace provided to each User. The Desktop serves as the main environment for launching applications, managing files, and navigating the interconnected services that constitute the fromsupply platform.
- **2.9. Directory Bar:** A user interface element that provides a hierarchical navigation aid, commonly known as a "breadcrumb trail." It displays the User's current location within the structure of the Services, allowing for easy navigation back to parent directories or higher-level windows.
- **2.10. Farm:** A multifaceted, interactive simulation experience available in two distinct modes:
- **2.10.1. Live Mode:** A single-player simulation where Users can use real money to purchase licenses for virtual assets, such as digital representations of plants or animals. These virtual assets may, as part of the gameplay, generate returns in the form of in-app rewards, such as Reserves or other virtual items. The generation of these returns is based on simulated economic conditions tied to a designated "local currency" within the game's logic.
- **2.10.2. Schemer Mode:** A multiplayer, team-based simulation where Users collaborate to build and manage a virtual village. In this mode, Users can acquire virtual assets through gameplay or purchase. Certain gameplay achievements may also unlock the ability to acquire real-world assets, such as live animals for a real-world farm associated with the game experience. Schemer Mode features a competitive player-versus-player (PvP) mechanic known as a "Haunting" event, during which a User's assets within their virtual village may be forcibly and permanently taken by a player from an opposing village.
- **2.11. Logic:** An interactive educational service designed to facilitate learning through engagement with structured content and decision-based modules. Users can save key information,

insights, and personal reflections derived from their Logic sessions directly to the Notes application.

- **2.12. Mall:** A comprehensive e-commerce marketplace that facilitates both peer-to-peer (P2P) and business-to-consumer (B2C) transactions. The Mall is a venue for the listing, sale, and purchase of tangible physical goods, including but not limited to food items, technology products, and apparel, which are sourced from and shipped from various global locations as indicated by the sellers.
- **2.13. Media:** A content service dedicated to the creation, hosting, distribution, and consumption of User-Generated Content. This service supports a wide range of formats, including but not limited to music, videos, photographs, interactive films, and other forms of social and artistic content.
- **2.14. Notes:** A personal productivity application that allows Users to create, store, and manage digital notes. Its primary functions include saving information and insights generated from the Logic service and keeping non-sensitive personal notes related to a User's activities and learning within the fromsupply platform.
- **2.15. Pals:** The native, in-app communication and social networking service that enables Users to establish connections, send messages, and otherwise contact and interact with other Users within the fromsupply platform.
- **2.16. Prompts:** A specialized, developer-oriented service that allows Users to contribute and opt-in their proprietary code to the fromsupply system. Once submitted, this code can be referenced as a contextual foundation or inspiration by other developers using the Builder tools. This service also facilitates the creation of new software and prompts that are programmatically inspired by or derived from publicly available web data.
- **2.17. Reserves:** The official, non-redeemable, closed-loop virtual unit of exchange used exclusively within the fromsupply ecosystem. Reserves are a limited license right governed by these Terms and are not a real-world currency, financial instrument, or security. They possess no monetary value outside of the Services and cannot be exchanged for cash, fiat currency, or any other item of monetary value from fromsupply. Reserves may be awarded to Users for performing selected actions that contribute positively to

the platform and may be redacted or removed from a User's account for actions that violate these Terms.

- **2.18. Saved:** A bookmarking utility integrated with the Directory Bar. It allows Users to tap a directory path to add it to a personalized "Saved" page for quick and convenient future access. A subsequent tap on the same directory in the Directory Bar removes it from the Saved page.
- **2.19. Search:** A global search functionality that provides Users with the ability to find and discover specific, findable elements across the entire fromsupply ecosystem, including other Users, products, applications, and content.

## 3. Your fromsupply Account

### 3.1. Registration and Eligibility

To access and use the Services, you must create a fromsupply account. During the registration process, you agree to provide information that is accurate, current, and complete, and to update such information to keep it accurate, current, and complete.<sup>13</sup> The creation of an account using false or misleading information, or the impersonation of another person or entity, constitutes a material breach of these Terms and may result in the immediate termination of your account.

Use of the Services is subject to strict age eligibility requirements. By creating a general fromsupply account, you represent and warrant that you are at least 13 years of age or the equivalent minimum age required to consent to the processing of personal data in your jurisdiction.<sup>7</sup>

However, certain Services offered by fromsupply involve activities and transactions of a more sensitive nature, including financial transactions and gameplay mechanics that are subject to heightened regulatory scrutiny. Therefore, access to and use of specific Services are restricted to individuals who have reached the age of legal majority. **You must be at least 18 years of age (or the age of legal majority in your jurisdiction, whichever is greater) to access or use the Bank, Coplay, and Farm services.** We reserve the right to implement and

require age-verification measures, including but not limited to the submission of government-issued identification, to ensure compliance with this requirement.

This tiered age eligibility structure is a critical component of our legal compliance and risk management framework. The legal frameworks governing activities that may be construed as gambling or financial services, such as those in Canada's *Criminal Code* and provincial regulations from bodies like the Alberta Gaming, Liquor and Cannabis Commission (AGLC), impose a strict minimum age of 18 for participation.<sup>15</sup> Features like Farm, with its real-money purchases for assets that generate returns, and Coplay, with its currency staking mechanics, operate in a legally sensitive area. To mitigate the significant risk of being classified as an illegal gambling operator or facilitating underage gambling, fromsupply must enforce a strict 18+ age gate for these specific services. A general platform-wide age limit of 13 is legally insufficient for these high-risk features, and this clause establishes the necessary contractual basis for enforcing this critical distinction, demonstrating due diligence and a commitment to lawful operation.

### **3.2. Account Security**

You are solely and entirely responsible for maintaining the confidentiality of your account credentials, including your password, and for restricting access to your account and the devices used to access it.<sup>17</sup> Furthermore, you accept full responsibility for any and all activities that occur under your account, whether or not such activities are authorized by you. You agree to notify fromsupply immediately of any suspected or actual unauthorized use of your account or any other breach of security. fromsupply will not be liable for any loss, damages, liability, expenses, or attorneys' fees that you may incur as a result of someone else using your password or account, either with or without your knowledge, and is not responsible for any losses arising out of the unauthorized use of your account. Your failure to comply with this security obligation may result in liability for losses incurred by fromsupply or another party.

### **3.3. Account Suspension and Termination**

fromsupply reserves the right to suspend, disable, or terminate your account or your access to any or all of the Services at any time, in our sole discretion, for any reason or no reason, including for any breach of these Terms. The specific conditions and procedures for account suspension and termination are detailed further in Section 8 of this agreement.

## **4. Financial Terms, Payments, and Subscriptions**

This section governs all financial transactions conducted through the Services, including subscriptions, one-time purchases, and the use of the platform's virtual currency.

### **4.1. fromsupply Membership**

Access to certain premium features, enhanced functionalities, or exclusive content within the Services may be offered on a subscription basis ("Membership"). The specific fees, billing intervals (e.g., monthly, annually), and features included in any Membership will be clearly disclosed to you at the time of your purchase. Unless otherwise specified, Memberships will automatically renew for successive periods of the same duration as the original subscription term. You authorize us to charge your designated payment method for the renewal fee at the then-current rate. You may cancel your Membership at any time through your account settings, but you must do so prior to the renewal date to avoid being charged for the next billing cycle.

### **4.2. Purchases (Reserves, Arcade/Mall/Farm Products)**

You may have the opportunity to purchase various digital and physical goods through the Services, including but not limited to Reserves, Arcade Products, items in the Mall, and virtual assets in Farm. All

purchases are final and non-refundable, except where required by applicable law, such as under provincial consumer protection statutes which may provide for specific cancellation or refund rights.<sup>18</sup> Prices for all goods and services are subject to change at any time without prior notice. We reserve the right to refuse or cancel any order at our sole discretion, for reasons including but not limited to product availability, errors in the description or price of the product, or suspected fraud or unauthorized or illegal transaction.

### **4.3. Payment Methods and Security**

To make any purchase on the Services, you agree to provide a valid, authorized payment method, such as a credit card or other payment instrument that we accept. You represent and warrant that you are authorized to use the designated payment method and you authorize us, or our third-party payment processor, to charge your payment method for the total amount of your purchase, including any applicable taxes and fees.

Protecting your financial information is of paramount importance. Our collection, transmission, and handling of payment card information are conducted in compliance with the Payment Card Industry Data Security Standard (PCI DSS), a set of security standards designed to ensure that all companies that accept, process, store, or transmit credit card information maintain a secure environment.<sup>1</sup> To achieve this, we do not directly store your full credit card number on our servers. Instead, when you provide your payment information, it is encrypted and transmitted directly to our certified third-party payment processors, who are responsible for the secure handling and storage of that data.<sup>20</sup> This approach minimizes risk by leveraging the specialized security infrastructure of our payment partners.

### **4.4. Taxes**

You are solely responsible for the payment of all applicable taxes, duties, levies, and other governmental charges arising from your use of the Services and any purchases you make. This includes, but is not

limited to, the Canadian federal Goods and Services Tax (GST), Harmonized Sales Tax (HST) in applicable provinces, and any Provincial Sales Taxes (PST).<sup>2</sup> Prices displayed for goods and services may not include these taxes, which will be calculated and added to your total charge at the time of checkout, based on the billing information you provide. As a business operating in Canada, fromsupply is obligated to collect and remit these taxes to the appropriate government authorities.<sup>25</sup>

## **4.5. Wallet and Funding**

The Services may offer a feature allowing you to load and store a balance of real-world currency in a digital wallet associated with your account ("Wallet"). Funds in your Wallet can be used to purchase Reserves or other goods and services available on the platform. You acknowledge that these funds are a prepayment for goods and services and are not considered a deposit. Balances held in your Wallet are not insured by the Canada Deposit Insurance Corporation (CDIC) or any other government deposit insurance program. Furthermore, you will not receive interest or other earnings on the funds in your Wallet.

## **5. Content, Intellectual Property, and User Licenses**

This section defines the ownership, rights, and responsibilities related to all content and intellectual property on the fromsupply platform. It is designed to protect fromsupply's proprietary assets while clearly delineating the rights you retain in the content you create.

### **5.1. fromsupply's Intellectual Property**

The Services and all materials therein, including, without limitation, software, source code, APIs, text, graphics, user interfaces, visual interfaces, photographs, trademarks, logos, sounds, music, artwork, and computer code (collectively, "fromsupply Content"), including but not limited to the design, structure, selection, coordination, expression,

"look and feel," and arrangement of such Content, are owned by, controlled by, or licensed to Chim Wopara Enterprise.<sup>1</sup> These assets are protected by Canadian and international copyright, trademark, patent, trade secret, and other intellectual property or proprietary rights laws.<sup>17</sup> Except as expressly provided in these Terms, no part of the Services and no fromsupply Content may be copied, reproduced, republished, uploaded, posted, publicly displayed, encoded, translated, transmitted, or distributed in any way to any other computer, server, website, or other medium for publication or distribution or for any commercial enterprise, without fromsupply's express prior written consent. All rights not expressly granted to you in these Terms are reserved by fromsupply and its licensors.

## 5.2. User-Generated Content ("Your Content")

fromsupply provides services such as **Media**, **Prompts**, and **Builder** that allow you to create, upload, post, send, receive, and store content. You retain full ownership of and any intellectual property rights that you hold in the content you create and make available on the Services ("Your Content").<sup>31</sup> In short, what belongs to you stays yours.

You represent and warrant that: (i) you are the sole and exclusive owner of all Your Content or you have all necessary rights, licenses, consents, and permissions to grant fromsupply the rights in Your Content as contemplated under these Terms; and (ii) neither Your Content, your posting or submission of Your Content, nor fromsupply's use of Your Content (or any portion thereof) as permitted herein will infringe, misappropriate, or violate a third party's patent, copyright, trademark, trade secret, moral rights, or other proprietary or intellectual property rights, or rights of publicity or privacy, or result in the violation of any applicable law or regulation.<sup>34</sup>

## 5.3. License You Grant to fromsupply

In order for fromsupply to operate and provide the Services, we need certain legal permissions from you for Your Content. By creating, uploading, posting, or otherwise making available any of Your Content

on or through the Services, you grant to fromsupply a worldwide, non-exclusive, royalty-free, perpetual, irrevocable, sublicensable, and transferable license to use, host, store, cache, reproduce, modify, adapt, create derivative works of, communicate, publish, publicly perform, publicly display, and distribute Your Content.<sup>8</sup>

This broad license is necessary for the platform to function as intended. For example, to display a video you upload to **Media**, we must be able to "host," "reproduce," and "publicly display" it. To ensure it plays correctly on various devices, we may need to "modify" it (e.g., transcode it into different formats) or "create derivative works" (e.g., generate thumbnails). To allow other users to share it, we need the right to "distribute" and "sublicense" it to them. The rights you grant in this license are for the limited purpose of operating, providing, promoting, and improving our existing Services, and to develop new ones.<sup>8</sup> This license continues even if you stop using our Services, for instance, to allow for the continued display of content you shared with others who have not deleted it.

## **5.4. License fromsupply Grants to You**

Subject to your complete and ongoing compliance with these Terms, fromsupply grants you a personal, non-commercial, non-exclusive, non-transferable, non-sublicensable, and fully revocable limited license to access and use the Services and fromsupply Content solely for your personal use in connection with the Services.<sup>1</sup> This license is for the sole purpose of enabling you to use and enjoy the benefit of the Services as provided by fromsupply, in the manner permitted by these Terms.

## **5.5. Copyright Infringement (Notice and Takedown)**

fromsupply respects the intellectual property rights of others and we expect our users to do the same. In accordance with Canada's *Copyright Act* and international best practices, we will respond to notices of alleged copyright infringement that comply with applicable law.<sup>37</sup> If you are a copyright owner or an agent thereof and believe that

any content on the Services infringes upon your copyrights, you may submit a notification to our designated Copyright Agent. Your notification must include: a physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed; identification of the copyrighted work claimed to have been infringed; identification of the material that is claimed to be infringing and information reasonably sufficient to permit us to locate the material; your contact information; a statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and a statement that the information in the notification is accurate, and under penalty of perjury, that you are authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

## **6. Acceptable Use and Code of Conduct**

Your use of the Services is subject to this Code of Conduct, which is designed to ensure a safe, respectful, and lawful environment for all users. Failure to adhere to these rules constitutes a breach of these Terms.

### **6.1. Prohibited Conduct**

You agree that you will not, under any circumstances, do any of the following in connection with your use of the Services:

- Violate, or encourage others to violate, any applicable local, provincial, federal, or international law, statute, ordinance, or regulation.
- Post, upload, or distribute any content that is unlawful, fraudulent, defamatory, libelous, obscene, pornographic, profane, threatening, abusive, hateful, offensive, or otherwise objectionable in our sole discretion.<sup>17</sup>
- Impersonate any person or entity, create a false identity, or falsely state or otherwise misrepresent your affiliation with a person or entity, including from supply.<sup>13</sup>

- Engage in any form of harassment, stalking, or threatening behavior towards other users.
- Harvest, scrape, or collect information about other users, including email addresses, without their express consent.<sup>17</sup>
- Use the Services for any commercial solicitation or "spamming" purposes, including sending junk email, chain letters, or other unsolicited messages.<sup>17</sup>
- Distribute or introduce viruses, worms, Trojan horses, corrupted files, or any other malicious code or software intended to interfere with, damage, disable, overburden, or impair the proper working of the Services or any other party's use and enjoyment of the Services.<sup>8</sup>
- Attempt to gain unauthorized access to the Services, other users' accounts, or computer systems or networks connected to the Services through hacking, password mining, or any other means.<sup>17</sup>
- Use the Services for any purpose not expressly permitted by these Terms, including any commercial purpose that is not pre-approved by fromsupply in writing.

## **6.2. Platform Integrity**

You may not, and may not permit any third party to, copy, modify, create a derivative work of, reverse engineer, decompile, or otherwise attempt to extract the source code of the Services or any part thereof, unless this is expressly permitted or required by law.<sup>5</sup> You may not use any automated means (such as bots or scrapers) to access, monitor, or copy any part of the Services.

## **6.3. Enforcement**

fromsupply reserves the right, but has no obligation, to monitor your use of the Services and your content for violations of these Terms. We may investigate any reported or suspected violation and take any action that we deem appropriate, in our sole discretion. Such action may include, but is not limited to, issuing warnings, removing content, and/or suspending or terminating your account and access to the Services

without a refund.<sup>8</sup> We may also report any activity that we suspect violates any law or regulation to appropriate law enforcement officials, regulators, or other appropriate third parties.

## 7. Specific Terms for fromsupply Services

Given the diverse nature of the fromsupply platform, certain services require additional, specific terms and conditions to address their unique operational and legal characteristics. These terms supplement the universal terms outlined above.

### 7.1. Arcade and Mall Marketplace Terms

- **Role of fromsupply:** The Arcade and Mall are platforms that enable third-party sellers to connect with buyers. You acknowledge that fromsupply is not the seller of record for items offered by third-party sellers. We act as a venue to facilitate transactions.<sup>40</sup> As such, fromsupply is not a party to the contract of sale formed between a buyer and a third-party seller. We do not manufacture, store, or inspect any of the items sold through our marketplaces by third parties.
- **Product Liability:** Sellers are solely responsible for their products and for complying with all applicable laws and regulations, including the *Canada Consumer Product Safety Act*.<sup>42</sup> Product liability in Canada is primarily governed by principles of negligence, and consumers may bring claims against manufacturers, distributors, or retailers for harm caused by defective products.<sup>44</sup> While Canadian case law regarding the liability of online marketplaces is still developing, you agree, as a condition of using our marketplaces, that fromsupply is not liable for any defects, misrepresentations, or harm caused by products sold by third-party sellers. Any claim, dispute, or remedy you seek related to a product purchased from a third party must be directed solely against that third-party seller.<sup>46</sup>
- **Disputes:** Any disputes arising between buyers and sellers regarding a transaction must be resolved directly between those

parties. fromsupply has no obligation to become involved in such disputes but may, in its sole discretion, offer mediation or other dispute resolution tools to assist the parties.

## 7.2. Bank and Reserves Virtual Currency Terms

- **Nature of Reserves:** You acknowledge and agree that Reserves constitute a limited, personal, revocable, non-transferable, non-sublicensable license for you to use a feature of our Services. Reserves are not real-world currency, do not have an equivalent value in real currency, and do not earn interest. Their only use is to acquire certain virtual goods and services on the fromsupply platform. fromsupply, in its sole discretion, reserves the right to manage, regulate, control, modify, or eliminate Reserves at any time, with or without notice, and shall have no liability to you or any third party for the exercise of such rights.<sup>50</sup>
- **No Redemption:** You explicitly acknowledge that Reserves are not redeemable for any sum of money, monetary value, or real-world assets from fromsupply at any time. The purchase of Reserves is a purchase of a license to use them within the Services and is not a currency exchange.
- **VASP Compliance:** The fromsupply Bank and Reserves system is intended to operate as a "closed-loop" virtual item system, which is generally exempt from certain financial regulations applicable to convertible virtual currencies. However, the regulatory landscape for digital assets is evolving. Should our services related to Reserves ever be deemed by Canadian regulators, such as the Financial Transactions and Reports Analysis Centre of Canada (FINTRAC), to fall within the scope of regulations for Virtual Asset Service Providers (VASPs), fromsupply will take all necessary steps to comply. This includes, if required, registering as a Money Services Business (MSB) and adhering to all applicable Anti-Money Laundering (AML) and Counter-Terrorist Financing (CTF) reporting and record-keeping requirements.<sup>11</sup>

## 7.3. Builder and Prompts Developer Platform Terms

- **API License:** Subject to your compliance with these Terms and any additional developer policies we may publish, we grant you a limited, non-exclusive, non-sublicensable, non-transferable, revocable license to use our APIs, SDKs, and other developer tools ("Developer Tools") solely for the purpose of developing, testing, and operating your application that integrates with or uses our Services.<sup>6</sup>
- **Your Responsibilities:** You are solely responsible for your application, its content, and its operation. You must ensure that your application and your use of the Developer Tools comply with all applicable laws, regulations, and third-party rights, with a particular emphasis on privacy laws like PIPEDA. You are required to maintain a clear, comprehensive, and legally compliant privacy policy for the users of your application.<sup>6</sup>
- **Data Access and Use:** Your application may only access and use data from fromsupply users ("User Data") to the extent necessary to provide your application's functionality. You must obtain explicit, affirmative consent from each user before accessing their User Data. You are prohibited from using User Data for any purpose other than that for which the user has given consent.<sup>6</sup>

#### 7.4. Farm Interactive Experience Terms

- **ACKNOWLEDGEMENT OF RISK AND NO GUARANTEE OF RETURN:** YOU EXPRESSLY ACKNOWLEDGE, UNDERSTAND, AND AGREE THAT THE **FARM** SERVICE IS PROVIDED FOR ENTERTAINMENT PURPOSES ONLY. ANY PURCHASES MADE USING REAL MONEY IN "LIVE MODE" ARE FOR A LIMITED LICENSE TO USE VIRTUAL ITEMS WITHIN A GAMEPLAY EXPERIENCE. ANY "RETURNS" OR "YIELDS" GENERATED BY THESE VIRTUAL ASSETS ARE IN THE FORM OF IN-APP REWARDS OR VIRTUAL CURRENCY (SUCH AS RESERVES), ARE NOT GUARANTEED, AND HAVE NO CASH VALUE. THE VALUE AND GENERATION RATE OF SUCH REWARDS ARE DETERMINED BY A SIMULATED, GAME-BASED ALGORITHM AND CAN BE MODIFIED, OR ELIMINATED BY FROMSUPPLY

AT ANY TIME IN ITS SOLE DISCRETION. **YOU ACKNOWLEDGE THAT YOU ARE NOT MAKING A FINANCIAL INVESTMENT AND HAVE NO EXPECTATION OF MONETARY PROFIT.** FROMSUPPLY MAKES NO PROMISE, GUARANTEE, OR WARRANTY, EXPRESS OR IMPLIED, OF ANY FINANCIAL RETURN, PROFIT, OR GAIN.

- **GAME OF SKILL:** You agree and acknowledge that success within the **Farm** experience, including both "Live Mode" and "Schemer Mode," is predominantly determined by the skill, strategy, decision-making, and time invested by the player. While there may be minor elements of chance, the outcomes are not systematically based on chance. This clause is intended to clarify that Farm is structured as a game of skill, not a game of chance.<sup>53</sup>
- **"Haunting" Mechanic and Assumption of Risk:** You acknowledge that assets acquired in "Schemer Mode," whether virtual or real, are subject to the risk of permanent loss through the "Haunting" gameplay mechanic. This player-versus-player asset seizure is a fundamental rule and a core component of the "Schemer Mode" game experience. You knowingly and voluntarily assume all risk of loss for your in-game assets resulting from a "Haunting" event. fromsupply shall have no liability for any assets lost during such an event.
- **Legal Compliance:** The **Farm** experience is offered to you based on your agreement that it is an entertainment product. It is not intended to be, and shall not be construed as, an investment contract under securities laws, a security, a collective investment scheme, or an unlawful game of chance or lottery under the *Criminal Code of Canada*.<sup>15</sup> The structure of this feature has been carefully designed to operate within the legal boundaries of Canadian law by emphasizing skill over chance and by explicitly disclaiming any investment characteristics. The "return on investment" language from the user query is highly problematic from a legal standpoint, as it could trigger securities regulations.<sup>55</sup> Therefore, these terms aggressively reframe the activity as entertainment, disclaim financial expectations in prominent, capitalized text, and define the rewards as non-monetary, in-game items. This defensive drafting is critical to mitigate the severe legal

risks associated with being misclassified as an illegal gambling operation or an unregistered securities offering.

## 7.5. Coplay Shared Experience and Staking Terms

- **Staking:** Any feature within a Coplay experience that allows you to stake real currency or Reserves on the outcome of an event is subject to the specific rules, terms, and conditions disclosed for that particular experience. You participate in such activities voluntarily and at your own sole risk.
- **Legality:** Staking activities on the fromsupply platform will be structured to comply with applicable Canadian gaming and betting laws. Where possible, such activities will be designed to incorporate a predominant element of skill to distinguish them from prohibited games of chance under the *Criminal Code*.<sup>15</sup>

## 8. Disclaimers, Limitation of Liability, and Indemnification

This section limits fromsupply's legal and financial responsibilities to you. Please read it carefully as it affects your legal rights.

### 8.1. WARRANTY DISCLAIMER

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THE SERVICES AND ALL CONTENT THEREIN ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED. WITHOUT LIMITING THE FOREGOING, CHIM WOPARA ENTERPRISE AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AND LICENSORS EXPLICITLY DISCLAIM ANY AND ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, QUIET ENJOYMENT, OR NON-INFRINGEMENT, AND ANY WARRANTIES ARISING OUT OF COURSE OF DEALING OR USAGE OF TRADE.<sup>17</sup> WE MAKE NO WARRANTY THAT THE SERVICES WILL MEET YOUR

REQUIREMENTS OR BE AVAILABLE ON AN UNINTERRUPTED, SECURE, OR ERROR-FREE BASIS.

## **8.2. LIMITATION OF LIABILITY**

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL CHIM WOPARA ENTERPRISE, ITS AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, SUPPLIERS, OR LICENSORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS OR REVENUES, WHETHER INCURRED DIRECTLY OR INDIRECTLY, OR ANY LOSS OF DATA, USE, GOODWILL, OR OTHER INTANGIBLE LOSSES, RESULTING FROM (I) YOUR ACCESS TO OR USE OF OR INABILITY TO ACCESS OR USE THE SERVICES; (II) ANY CONDUCT OR CONTENT OF ANY THIRD PARTY ON THE SERVICES, INCLUDING WITHOUT LIMITATION, ANY DEFAMATORY, OFFENSIVE, OR ILLEGAL CONDUCT OF OTHER USERS OR THIRD PARTIES; (III) ANY CONTENT OBTAINED FROM THE SERVICES; OR (IV) UNAUTHORIZED ACCESS, USE, OR ALTERATION OF YOUR TRANSMISSIONS OR CONTENT, WHETHER BASED ON WARRANTY, CONTRACT, TORT (INCLUDING NEGLIGENCE), OR ANY OTHER LEGAL THEORY, WHETHER OR NOT WE HAVE BEEN INFORMED OF THE POSSIBILITY OF SUCH DAMAGE, AND EVEN IF A REMEDY SET FORTH HEREIN IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE.<sup>56</sup>

IN NO EVENT SHALL THE AGGREGATE LIABILITY OF FROMSUPPLY EXCEED THE GREATER OF ONE HUNDRED CANADIAN DOLLARS (\$100.00 CAD) OR THE AMOUNT YOU PAID FROMSUPPLY, IF ANY, IN THE PAST SIX MONTHS FOR THE SERVICES GIVING RISE TO THE CLAIM.

## **8.3. Indemnification**

You agree to defend, indemnify, and hold harmless Chim Wopara Enterprise and its officers, directors, employees, and agents, from and against any and all claims, disputes, demands, liabilities, damages,

losses, and costs and expenses, including, without limitation, reasonable legal and accounting fees, arising out of or in any way connected with (i) your access to or use of the Services or Content; (ii) Your Content; or (iii) your violation of these Terms.<sup>56</sup>

## **9. Governing Law and Dispute Resolution**

### **9.1. Governing Law**

These Terms and any action related thereto will be governed by and construed in accordance with the laws of the Province of Alberta and the federal laws of Canada applicable therein, without giving effect to any principles of conflicts of law.<sup>56</sup> The exclusive jurisdiction and venue of any action with respect to the subject matter of these Terms will be the courts located in Edmonton, Alberta, and each of the parties hereto waives any objection to jurisdiction and venue in such courts.

### **9.2. Dispute Resolution; Mandatory Arbitration**

We encourage you to contact us if you have an issue, as most disputes can be resolved informally. If a dispute is not resolved informally, you and fromsupply agree to resolve any claim, dispute, or controversy arising out of or in connection with or relating to these Terms by binding arbitration.

All disputes arising out of or in connection with this agreement, or in respect of any legal relationship associated with or derived from this agreement, shall be finally resolved by arbitration administered by a recognized Canadian arbitration institution pursuant to its applicable rules. The place of arbitration shall be Edmonton, Alberta, Canada.

**CLASS ACTION WAIVER:** TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, YOU AND FROMSUPPLY AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN YOUR OR ITS INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE

PROCEEDING. Further, unless both you and fromsupply agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

## **10. General Provisions**

### **10.1. Entire Agreement**

These Terms, together with the Privacy Policy and any other legal notices or additional terms published by fromsupply on the Services, shall constitute the entire and exclusive understanding and agreement between fromsupply and you regarding the Services and Content, and these Terms supersede and replace any and all prior oral or written understandings or agreements between fromsupply and you regarding the Services and Content.<sup>56</sup>

### **10.2. Severability**

If any provision of these Terms is held to be invalid, illegal, or unenforceable by a court of competent jurisdiction, that provision will be enforced to the maximum extent permissible and the other provisions of these Terms will remain in full force and effect. The invalidity of a provision in one jurisdiction will not invalidate that provision in any other jurisdiction.

### **10.3. Assignment**

You may not assign or transfer these Terms, by operation of law or otherwise, without fromsupply's prior written consent. Any attempt by you to assign or transfer these Terms, without such consent, will be null and of no effect. fromsupply may freely assign or transfer these Terms without restriction. Subject to the foregoing, these Terms will bind and

inure to the benefit of the parties, their successors, and permitted assigns.

#### **10.4. Contact Information**

For any questions, comments, or concerns about these Terms or the Services, please contact us at:

Chim Wopara Enterprise

Attn: Legal Department

1705 10909 103 Ave

Edmonton, Alberta, Canada

[Postal Code]

Email: [legal@fromsupply.com](mailto:legal@fromsupply.com)

## **Part II: fromsupply.com Privacy Policy**

**Effective Date:** August 8, 2025

### **Preamble**

This Privacy Policy describes how Chim Wopara Enterprise ("fromsupply," "we," "us," or "our") collects, uses, discloses, transfers, and stores your personal information when you use our websites, applications, and services (collectively, the "Services"). We are deeply committed to protecting your privacy and handling your personal information in an open, transparent, and secure manner. Our practices are designed to comply with Canada's federal privacy law, the *Personal Information Protection and Electronic Documents Act* (PIPEDA), which governs how private-sector organizations handle personal information in the course of commercial activities.<sup>3</sup>

# 1. Our Commitment to PIPEDA's Fair Information Principles

Our entire approach to privacy is built upon the foundation of the ten fair information principles set out in Schedule 1 of PIPEDA. These principles guide every decision we make about how we handle your personal information.<sup>3</sup>

1. **Accountability:** We are responsible for all personal information under our control. We have designated a Privacy Officer who is accountable for our compliance with these principles.
2. **Identifying Purposes:** Before or at the time we collect personal information from you, we will identify the purposes for which the information is being collected.
3. **Consent:** We will obtain your knowledgeable and meaningful consent for the collection, use, or disclosure of your personal information, except where the law provides an exemption.
4. **Limiting Collection:** We will limit the collection of your personal information to that which is necessary for the purposes we have identified. We will collect it by fair and lawful means.
5. **Limiting Use, Disclosure, and Retention:** We will not use or disclose your personal information for purposes other than those for which it was collected, except with your consent or as required or permitted by law. We will retain your information only as long as necessary to fulfill those purposes.
6. **Accuracy:** We will make reasonable efforts to ensure that your personal information is as accurate, complete, and up-to-date as is necessary for the purposes for which it is to be used.
7. **Safeguards:** We will protect your personal information with security safeguards appropriate to the sensitivity of the information.
8. **Openness:** We will make information about our policies and practices relating to the management of personal information readily available to you.
9. **Individual Access:** Upon request, we will inform you of the existence, use, and disclosure of your personal information and give you access to that information. You have the right to

challenge the accuracy and completeness of your information and have it amended as appropriate.

10. **Challenging Compliance:** You have the right to address a challenge concerning our compliance with the above principles to our Privacy Officer.

## 2. Information We Collect and How We Collect It

To provide and improve our Services, we collect personal information from and about you. "Personal information" means any information about an identifiable individual.<sup>58</sup> We collect this information in several ways.<sup>62</sup>

### 2.1. Information You Provide to Us

- **Account Information:** When you register for an account, we collect information such as your name, email address, username, and password.
- **Profile Information:** You may choose to provide additional information for your public profile, such as a profile picture, biography, or location.
- **User-Generated Content:** We collect the content you create, upload, or post to the Services, such as photos and videos in **Media**, code submitted to **Prompts**, applications developed in **Builder**, or notes created in **Notes**. This content may contain personal information about you or others.
- **Payment and Transaction Information:** When you make a purchase, add funds to your Wallet, or engage in a financial transaction, we collect information related to that transaction. This may include your billing address and other payment details. As noted in our Terms, your full payment card details are collected and processed directly by our secure, third-party payment processors.
- **Communications:** When you contact us for customer support, provide feedback, or communicate with other users through **Pals**, we collect the information contained in those communications.

## 2.2. Information We Collect Automatically

- **Usage Data:** We automatically collect information about your interactions with our Services. This includes the pages or content you view, the features you use, the actions you take, the searches you conduct, and the time, frequency, and duration of your activities.
- **Log and Device Data:** When you access our Services, our servers automatically record information. This log data may include your Internet Protocol (IP) address, device type, operating system, browser type, browser settings, unique device identifiers, and crash data.
- **Cookies and Similar Tracking Technologies:** We use cookies, which are small text files stored on your device, and other similar technologies like web beacons and pixels. These technologies help us operate the Services, remember your preferences, understand how you use the Services, personalize your experience, and deliver advertising. You can control the use of cookies at the individual browser level.

## 3. How and Why We Use Your Information (Identifying Purposes)

PIPEDA requires that we be transparent about why we collect and use your personal information. Each piece of data we collect has a specific, legitimate purpose tied to providing and improving your experience on fromsupply.<sup>64</sup>

We use your information for the following primary purposes:

- **To Provide, Operate, and Maintain the Services:** We use your account information, content, and usage data to deliver the core functionalities of our platform, authenticate your access, and ensure our services are working as intended.
- **To Process Transactions:** Your payment and transaction information is used to process payments for Memberships, Reserves, and other purchases you make on the platform.

- **To Improve, Personalize, and Expand our Services:** By analyzing usage data and feedback, we can understand user needs, develop new features, and personalize content and recommendations to make your experience more relevant and engaging.
- **To Communicate with You:** We use your contact information to send you administrative messages, service updates, security alerts, and support messages. With your consent, we may also send you promotional communications. All marketing communications will comply with Canada's Anti-Spam Legislation (CASL), providing clear identification and an easy-to-use unsubscribe mechanism.<sup>2</sup>
- **To Maintain Safety, Security, and Fraud Prevention:** We use log data, device data, and usage patterns to monitor for and prevent fraudulent, abusive, or illegal activity, and to enforce our Terms of Service.
- **To Comply with Legal Obligations:** We may need to use and retain your information to comply with applicable laws, legal processes, or governmental requests, and to protect the rights, property, and safety of fromsupply, our users, or the public.

To further enhance transparency, the following table summarizes our main data processing activities, aligning with PIPEDA's "Identifying Purposes" and "Openness" principles. This format is designed to provide a clear, at-a-glance overview, which is a cornerstone of achieving the "meaningful consent" required by Canadian privacy law. It moves beyond dense legal text to a format that is more easily understood by the average user, thereby demonstrating a genuine commitment to compliance and user trust.

Category of Personal Information	Primary Purpose of Use	Legal Basis (Under PIPEDA)
<b>Account &amp; Contact Information</b> (e.g., Name, Email, Username)	To create and manage your account; To authenticate you; To communicate with you about your account,	Necessary to provide the service you requested; Your consent.

<b>Payment &amp; Transaction Information</b> (e.g., Billing Address, Transaction History)	To process payments for Memberships, Reserves, and other purchases; To maintain transaction records; To	Necessary to fulfill a contract (the purchase); Your consent; Legal obligation.
<b>User-Generated Content</b> (e.g., Media, Prompts, Messages)	To store and display your content to other users as directed by you through the Services' functionality; To operate and	Your consent (provided when you choose to upload or create the content).
<b>Usage &amp; Device Data</b> (e.g., Address, Activity Logs, ID)	To secure the platform; To prevent fraudulent activity; To analyze usage to improve and personalize the	Legitimate business purposes for maintaining and improving the service; Your consent (e.g.,
<b>Farm &amp; Coplay Transaction Data</b> (e.g., Purchase of assets, staking history)	To manage in-game assets and activities; To ensure fair play; To comply with potential regulatory monitoring	Necessary to provide the service; Your consent; Potential legal obligation.
<b>Communications Data</b> (e.g., Support tickets, messages, Pals)	To respond to your inquiries and provide customer support; To monitor for and	Necessary to provide the service; Your consent; Legitimate business purposes.

## 4. Consent

Consent is the cornerstone of PIPEDA and our privacy practices. We are committed to ensuring your consent is both informed and meaningful.<sup>2</sup>

### 4.1. Obtaining Consent

We obtain your consent for the collection, use, or disclosure of your personal information, except in specific circumstances where the law permits or requires it without consent. Your consent can be **express** or **implied**. Express consent is given explicitly, either orally or in writing (e.g., by checking a box to agree to specific terms). Implied consent may be inferred from your actions or inactions (e.g., providing your address for a product shipment implies consent for us to use it for that purpose).

## **4.2. Meaningful Consent**

For consent to be meaningful, you must be able to reasonably understand what you are agreeing to. We strive to provide you with clear, easy-to-understand information about:

- What personal information we are collecting;
  - The purposes for which it will be used;
  - The parties to whom it may be disclosed; and
  - Any meaningful risks of harm or other consequences.
- This Privacy Policy, and the summary table in Section 3, are key tools we use to achieve meaningful consent.<sup>66</sup>

## **4.3. Withdrawing Consent**

You have the right to withdraw your consent to the collection, use, or disclosure of your personal information at any time, subject to legal or contractual restrictions and reasonable notice. Please note that withdrawing consent may affect our ability to provide you with certain Services or features. For example, if you withdraw consent to process payment information, you will not be able to make purchases. To withdraw your consent, please contact our Privacy Officer using the details provided in Section 9.

## **5. How We Share and Disclose Information**

We do not sell your personal information. We only share it in the limited circumstances described below.

### **5.1. With Third-Party Service Providers**

We may share your personal information with third-party vendors, consultants, and other service providers who perform services on our behalf. These services may include payment processing, data analysis, email delivery, hosting services, and customer service. These third parties are contractually obligated to use your information only to perform services for us and to protect it with appropriate security measures.

### **5.2. For Legal Reasons and to Protect from supply**

We may disclose your information if we believe that disclosure is reasonably necessary to: (a) comply with any applicable law, regulation, legal process, or governmental request; (b) enforce our Terms of Service, including investigation of potential violations; (c) detect, prevent, or otherwise address fraud, security, or technical issues; or (d) protect against harm to the rights, property, or safety of from supply, our users, or the public as required or permitted by law.

### **5.3. Business Transfers**

In connection with any merger, sale of company assets, financing, or acquisition of all or a portion of our business by another company, your personal information may be transferred as a business asset. We will provide you with notice before your personal information is transferred and becomes subject to a different privacy policy.

## **6. Data Security, Retention, and Access**

### **6.1. Security Safeguards**

We have implemented and will maintain reasonable and appropriate administrative, technical, and physical security measures to protect your personal information against loss, theft, and unauthorized access, use, disclosure, alteration, or destruction.<sup>21</sup> These safeguards include encryption, access controls, and secure data storage practices. However, no method of transmission over the Internet or method of electronic storage is 100% secure, and we cannot guarantee its absolute security.

## **6.2. Data Retention**

We retain your personal information only for as long as is necessary to fulfill the purposes for which we collected it, including for the purposes of satisfying any legal, accounting, or reporting requirements. When your information is no longer needed, we will take reasonable steps to securely destroy it or de-identify it.

## **6.3. Your Right to Access and Correction**

Under PIPEDA, you have the right to request access to the personal information we hold about you and to request corrections to any inaccuracies.<sup>58</sup> To make an access or correction request, please submit it in writing to our Privacy Officer. We will respond to your request within 30 calendar days, as required by law. We may need to verify your identity before processing your request. In certain situations, we may not be able to provide access to all the personal information we hold about you, for example, if it would reveal personal information about another person or if it is subject to legal privilege.

## **7. Children's Privacy**

Our Services are not directed to individuals under the age of 13. We do not knowingly collect personal information from children under 13. If you are a parent or guardian and you believe your child has provided us

with personal information without your consent, please contact us. If we become aware that we have collected personal information from a child under 13 without verification of parental consent, we will take steps to remove that information from our servers.

## **8. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices, technology, legal requirements, and other factors. If we do, we will update the "Effective Date" at the top of this policy. If we make a material change, we will provide you with reasonable notice, such as by email or a prominent notice on our Services. We encourage you to review this Privacy Policy periodically to stay informed about our collection, use, and disclosure of personal information.

## **9. Contact Us (Accountability)**

If you have any questions, concerns, or complaints about this Privacy Policy or our privacy practices, or if you wish to exercise your rights, please contact our designated Privacy Officer. Under PIPEDA's accountability principle, our Privacy Officer is responsible for ensuring our compliance with this policy and applicable privacy laws.

Privacy Officer

Chim Wopara Enterprise

1705 10909 103 Ave

Edmonton, Alberta, Canada

Email: [privacy@fromsupply.com](mailto:privacy@fromsupply.com)