

# Nathan N. Chin

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nathanchin.com

## Education

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**St Olaf College, Northfield, MN - Bachelor of Arts**

*GPA: 3.24*

- **Major(s):** Computer Science; Japanese
- **Anticipated Graduation: 2020**
- **Northstar Stem Alliance**

**Relevant Courses:** CS 121: Principles of Computer Science (A); CS 241: Hardware Design; CS 251: Software Design (Spring 2018); MATH 120: Calculus I (B); MATH 220: Linear Algebra

**Language Proficiencies:** English (Fluent), Japanese (Conversational), Cambodian (Conversational)

## Work Experiences

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**St. Olaf IT Helpdesk (Helpdesk Representative)**

*Aug 2016-present*

- Assessing technological complications and devising methods of troubleshooting for faculty, staff, and students on a wide range of software and equipment-related issues.
- Communicating with the TCAR and Desktop team if the client's issue requires escalation.

**Student Support Services Board of Leaders (Public Relations Committee)**

*May 2017-present*

- Develop strategies to attract as many SSS students to attend events through designing flyers, social media, email and word of mouth.
- Coordinate and organize events for the entirety of the SSS program while communicating with SSS faculty.
- Promote leadership and act as a role model for the the SSS community.

**Marketsource (Target Tech Representative)- Northfield, MN**

*Dec 2016-present*

- Provide exceptional guest service; while, calculate the best solutions to help the guest understand more about their purchase and save money.
- Maintain inventory of all technological devices to prevent accurate counts.
- Integrating specific trainings on a wide range of technology to stay up to date.
- Troubleshoot and repair the guest's device through an abundant knowledge on the technology.

## Research Experience

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**ROSS(Research Opportunity for Sophomores in Science):**

*June-July 2017*

- Alongside two peers and Professor Emily Mohl, examined the Monarch Caterpillar and Aphid relationships on common milkweed.
- Used R, RStudio, and R Commander, to collect and organize data relationships, specifically between latex concentration and various physical characteristics to measure growth.

## Relevant Technological/Laboratory Skills

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**Programming Languages:** C++, Python, Java, HTML/CSS

**Laboratory Skills:** R, RStudio, R Commander