



Customer Risk Analysis

Risk of churn

No

Yes

Months subscribed

0

72

Internet service

DSL

Fiber optic

No

Analysis of customer risk

Churn

Month-to-month

One year

Two year

2955

of Tech Tickets

3632

of Admin Tickets

7043

Customers at risk

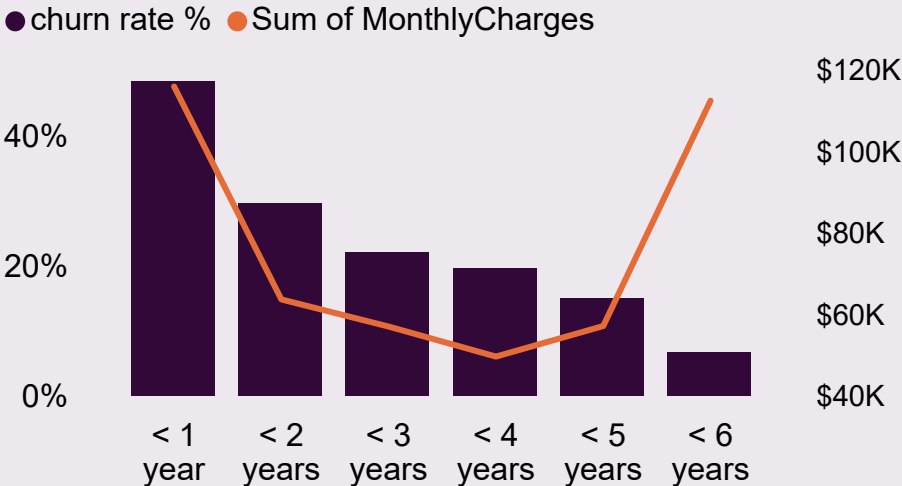
27%

churn rate %

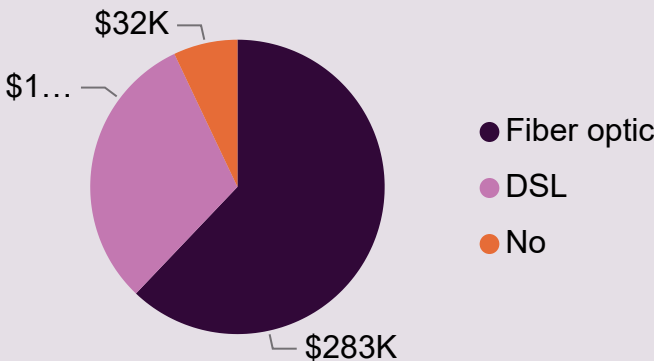
\$16.06M

Yearly Charges

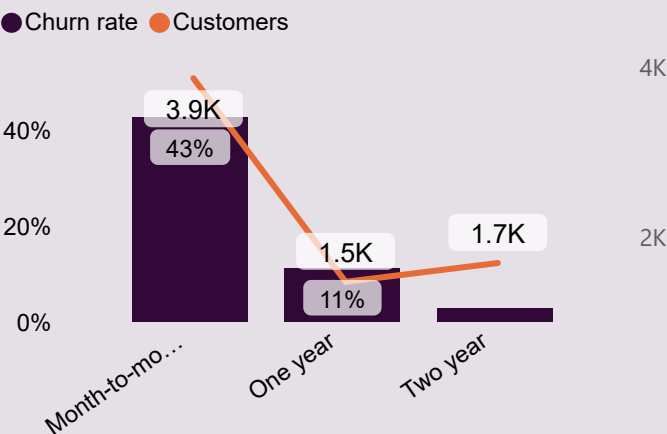
Years of contract



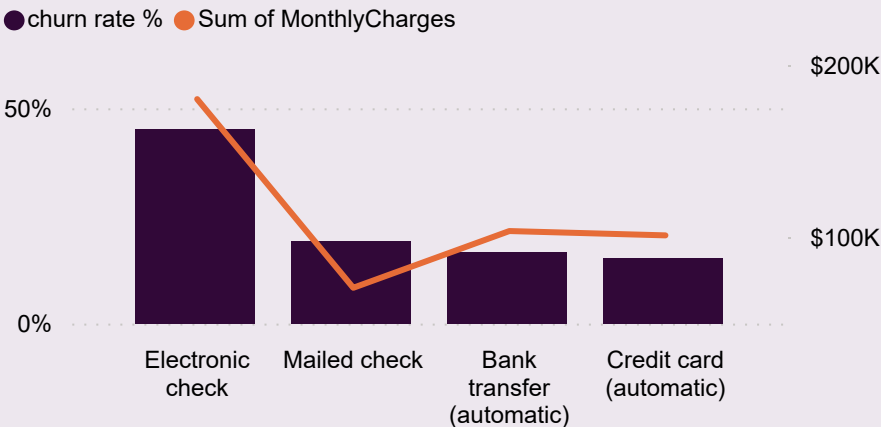
Total monthly charges



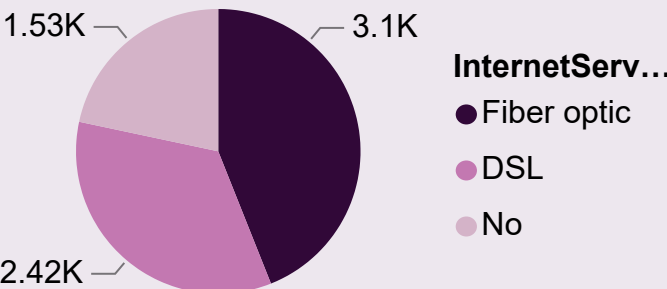
Type of contract



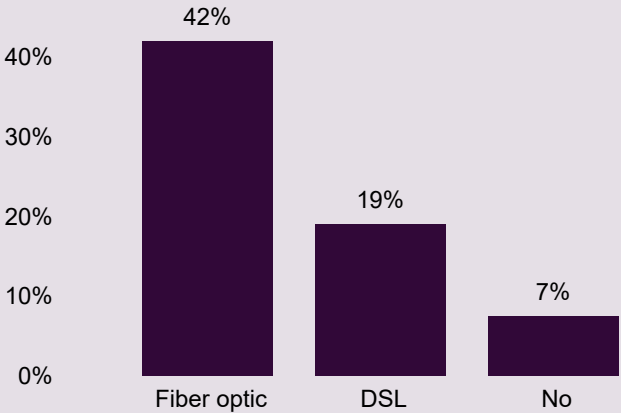
Payment Method



customer by InternetService



Churn type of Internet Service



CHURN DASHBOARD

Analysis of customer risk

Churn

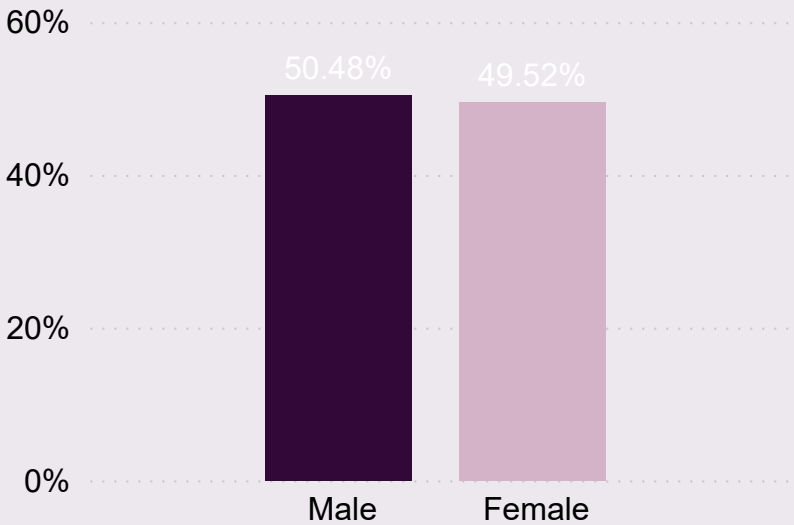
\$16.06M

Yearly Charges

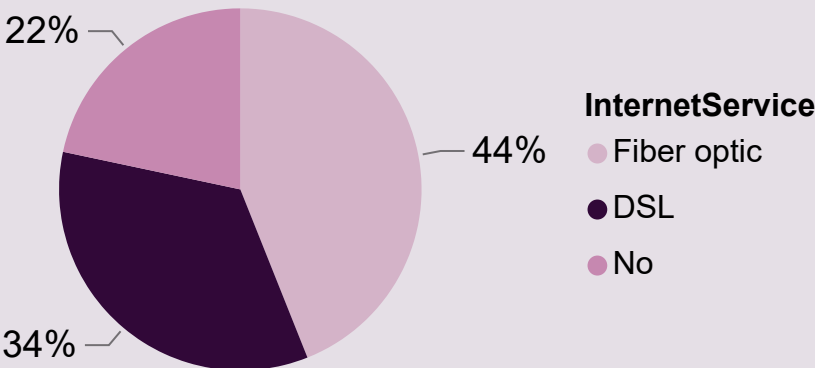
\$456.12K

Monthly Charges

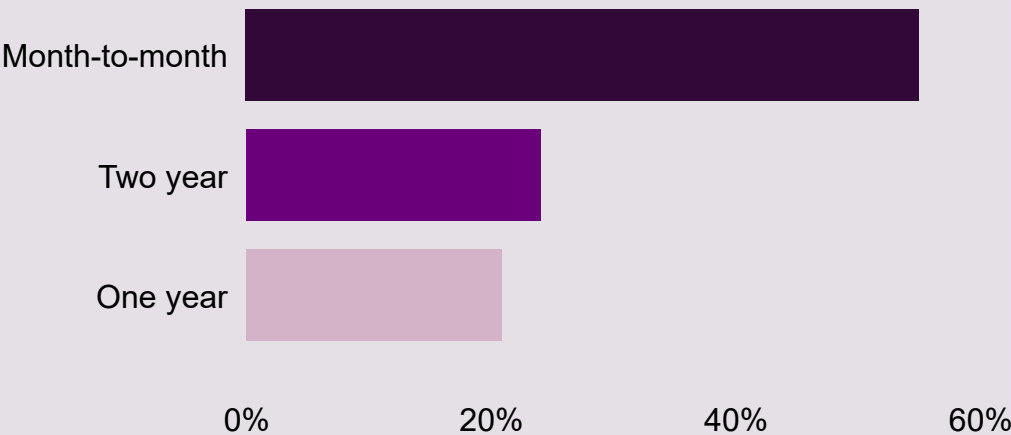
Count of gender



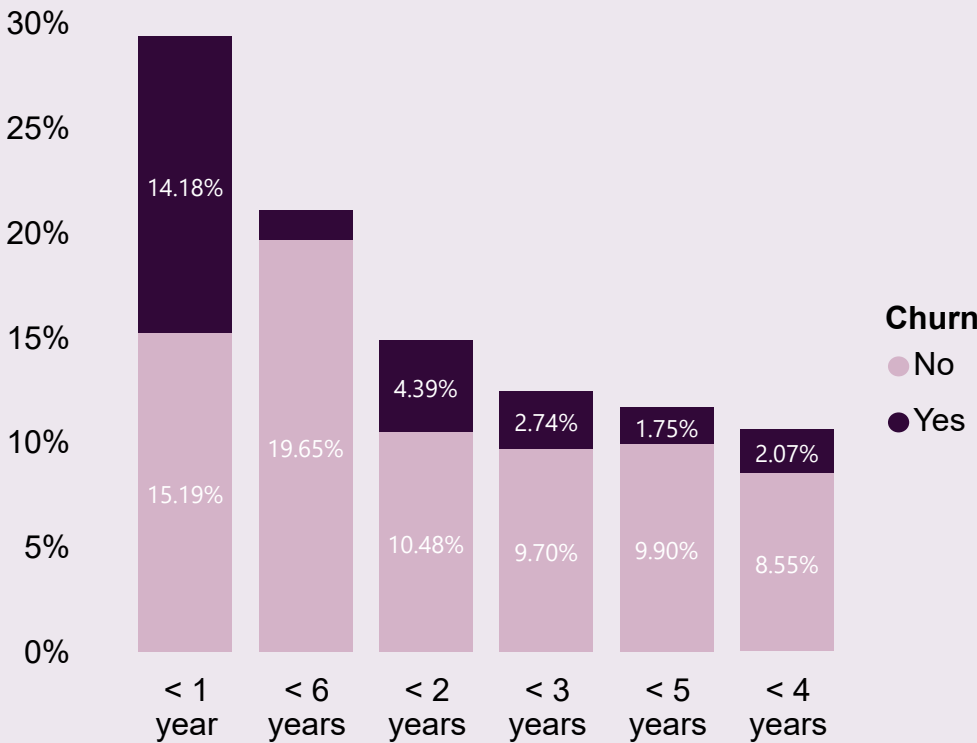
Internet Services



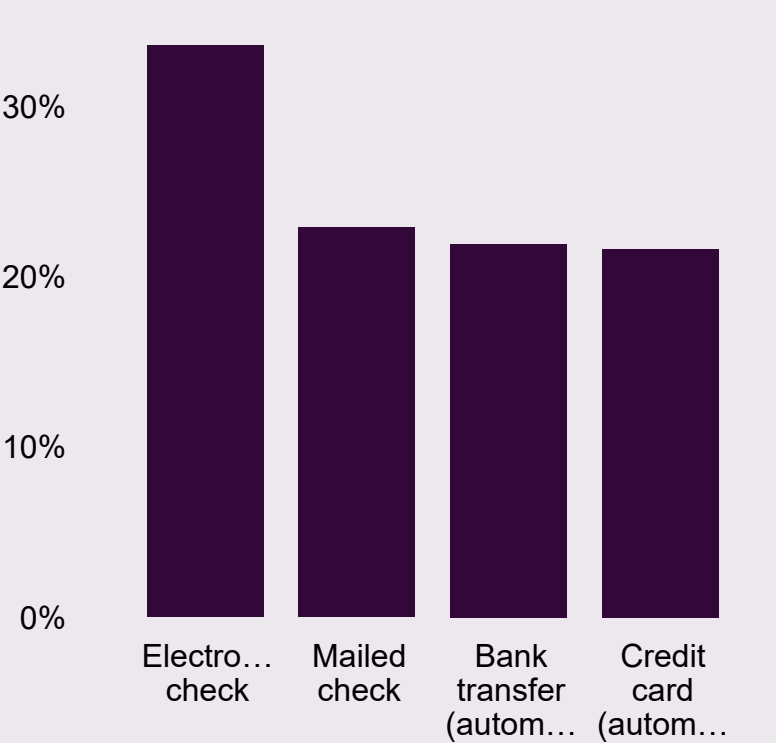
Type of Contract



Churn by Loyalty



Payment Method



Paperless Billing

