












PERSONAL

-  **Name**
Thoma Nika
-  **Address**
Ruga Frosina Plaku
1001 Tirane
-  **Phone number**
+355689909618
-  **Email**
tomi.nika18@gmail.com
-  **Date of birth**
07-08-2001
-  **Place of birth**
Librazhd
-  **Gender**
Male
-  **Nationality**
Albania
-  **Marital status**
Single
-  **Driving license**
B
-  **LinkedIn**
<https://www.linkedin.com/in/tomi-nika-02134b1a7/>

INTERESTS

- Music
- Movies
- Programming

LANGUAGES

English ★★★★★

THOMA NIKA

Enthusiastic third-year Software Engineering student at Mesdhetar University with a passion for technology. I love diving into real-world problems and experimenting with new technologies. I believe that hands-on experience and constant curiosity are the best teachers in software development.

My goal is to create practical solutions that have a positive impact.

Im eager to work with innovative teams and projects that match my passion for software. My learning curve is steep, and Im ready for any challenge that comes my way.



WORK EXPERIENCE

- May 2020 - Aug 2022

Network Administrator
[Remote, Tirane](#)

Managed and maintained enterprise network infrastructure, ensuring optimal performance, security, and reliability. Proficient in configuring, monitoring, and troubleshooting network hardware and software, including routers, switches, firewalls, and VPNs. Successfully implemented network security measures, conducted regular backups, and provided technical support to minimize downtime and enhance user productivity. Experienced in VLAN configuration, network segmentation, and Wi-Fi management.
- Sep 2022 - Jul 2023

IT Specialist & Security Engeneer
[AlbaniaSec LTD, Tirane](#)

Developed and implemented IT infrastructure solutions, ensuring seamless operation across multiple platforms. Specialized in designing and deploying secure network architectures, managing firewalls, and performing vulnerability assessments to protect organizational assets. Proficient in incident response, threat analysis, and security compliance, with hands-on experience in configuring and maintaining security tools such as IDS/IPS, antivirus software, and encryption technologies. Provided technical support and security training to staff, enhancing overall cybersecurity awareness and resilience.
- Sep 2023 - Dec 2024

Voip Tech Administrator
[Voiso, Tirane](#)

Managed and maintained VoIP systems, ensuring high-quality communication services for the organization. Responsible for configuring, deploying, and troubleshooting VoIP hardware and software, including PBX systems, SIP trunks, and IP phones. Optimized network performance to support voice traffic, implemented QoS policies, and resolved connectivity issues. Monitored call quality, handled number porting, and ensured compliance with regulatory standards. Provided technical support and training to users, enhancing the efficiency of communication solutions.
- Dec 2024 - Aug 2024

Tech Support
[B2Tech, Tirane](#)

Provided frontline technical support to end-users, diagnosing and resolving hardware, software, and network issues in a timely manner. Assisted with

the installation, configuration, and maintenance of various IT systems, including desktops, laptops, printers, and mobile devices. Delivered excellent customer service, guiding users through troubleshooting steps and ensuring minimal disruption to daily operations. Documented issues and solutions, contributing to a knowledge base to improve future support processes. Collaborated with other IT teams to escalate complex issues and implement system updates.



EDUCATION AND QUALIFICATIONS



Oct 2021 - Sep 2024

Bachelor of Buisness Informatics
[Universiteti Mesdhetar I Shqiperise, Tirane](#)

Graduated with a Bachelor of Business Informatics, blending technical expertise in information technology with a strong foundation in business management. Developed skills in data analysis, systems design, and IT project management, with a focus on aligning technology solutions with business strategies. Gained practical experience in database management, enterprise systems, and business process optimization. Equipped with a comprehensive understanding of both the technical and organizational aspects of IT, enabling effective communication and collaboration between technical teams and business stakeholders.



SKILLS

C#.Net	★ ★ ★ ★ ★
HTML CSS JavaScript	★ ★ ★ ★ ★
Java Spring Boot	★ ★ ★ ★ ★
Cisco Routing & Switching	★ ★ ★ ★ ★
Voip Routing , PBX .	★ ★ ★ ★ ★
CyberSecurity	★ ★ ★ ★ ★
MySql	★ ★ ★ ★ ★
English	★ ★ ★ ★ ★



COURSES



Aug 2019 - Mar 2020

Cisco CCNA Routing & Switching
[IerAcademy](#)

Completed the Cisco Certified Network Associate (CCNA) Routing & Switching course, gaining comprehensive knowledge in networking fundamentals, including IP addressing, routing protocols, and network security. Acquired hands-on experience in configuring and troubleshooting Cisco routers and switches, implementing VLANs, managing network traffic with ACLs, and setting up WAN connections. Developed skills in network automation and virtualization, preparing for real-world scenarios in both enterprise and small network environments.



Aug 2022 - Jan 2023

Java FullStack Developer
[SDA](#)

Designed and developed robust web applications using Java, encompassing both front-end and back-end technologies. Proficient in creating dynamic user interfaces with HTML, CSS, and JavaScript, while leveraging Java frameworks such as Spring Boot for server-side logic and RESTful API

development. Experienced in database design and management using SQL and NoSQL technologies. Applied best practices in software development, including version control with Git, continuous integration, and agile methodologies. Demonstrated expertise in debugging, performance optimization, and deploying scalable solutions.