# Wong Chin Hang, Eric

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Proficient data science expert with **over 2 years** of experience in developing, deploying, and monitoring **machine learning** projects at scale, complemented by solid MLOps cloud expertise.

#### Skills

Python | C++ | C# | R | PyTorch | TensorFlow | Git | MLOps | MLflow | MySQL | Azure | AWS

## **Working Experience**

**Data Scientist** 2024-04 – 2024-11

**Liewellyn & Partners Co. Ltd.** (A research laboratory spinoff from HKU)

 Developed and deployed NLP and document processing solutions for data platforms with thousands of users, leveraging AWS Cloud and on-premises infrastructure.

Project: Al on Data Platform (Chatbot, Document Processing, Workflow Recommendations)

- Created an interactive chatbot powered by an LLM using LangChain and Docker on AWS, improving user engagement and automating customer support, with a demo available on GitHub.
- Developed and trained automated pipelines for document data extraction using OpenCV and NLP, achieving a 20% increase in processing efficiency.
- Developed real-time workflow recommendations using Xgboost.

Engineer 2021-08 – 2023-05

#### Hong Kong Applied Science and Technology Research Institute (ASTRI)

• Served as a machine learning-focused backend developer, collaborating with front-end developers, project managers, and peers to create automation systems.

Project: Document Recognition, Information Extraction, and Automation

- Established an automated pipeline for extracting text and layouts from images using C++, C#.
- Customized and optimized PyTorch-based text-recognition models, improving accuracy by 15%.
- Performed document classification with gradient-boosted trees, reducing 70% processing time.
- Perform NER to extract human and company names from documents.

Project: KOL Platform - KOOLER AI

- Classified company logos and human faces using Azure Machine Learning with YOLO.
- Conducted real-time sentiment and trend analysis using NLP and computer vision
- Monitored models based on metrics using Azure Machine Learning model monitoring.

Assistant Retail Financing Manager Nanyang Commercial Bank

2019-06 - 2020-03

Assistant Personal Banking Manager

2017-09 - 2019-06

Bank of China (Hong Kong)

### **Certifications**

AWS Certified:

Microsoft Certified:

Machine Learning Engineer - Specialist

Azure Data Scientist Associate

#### **Education**

Master of Science in Big Data Technology
The Hong Kong University of Science and Technology
Bachelor of Science in Mathematics and Economics
The Hong Kong University of Science and Technology

2021-11

2016-11