

# *Presentation Summary: Predicting Lead Conversion for a Professional Training Course*

## **1. Objective:**

X Education offers professional training courses delivered through an online format, catering to industry professionals seeking to enhance their skills and knowledge remotely. As an education company operating in the digital realm, X Education recognizes the critical importance of effectively converting website visitors into enrolled students.

Understanding the multitude of factors that influence student conversion is paramount for X Education's success in a competitive online landscape. Factors such as website engagement, course relevance, pricing, and communication strategies play pivotal roles in shaping enrollment rates.

To address this challenge, the objective of the analysis is to identify and analyze these key factors to inform more effective marketing strategies and ultimately drive improved enrollment rates.

## **2. Analysis Approach:**

### **Libraries:**

The code begins by importing necessary libraries for data manipulation (pandas, numpy), visualization (matplotlib, seaborn), model building (scikit-learn, statsmodels), and warning suppression.

### **Data Loading and Exploration:**

The leads data is loaded from a CSV file using pandas. Initial exploration involves checking the shape of the dataset, basic statistics of numerical columns, detecting duplicates, and identifying null values in each column.

### **Data Cleaning:**

- Nomenclature:.

- Handling "Select":
- Dropping Columns.
- Handling Null Values:
- Data Imbalance:
- Outliers:
- Exploratory Data Analysis (EDA)

### **Exploratory Data Analysis (EDA):**

EDA includes visualizations of the distribution of numerical columns, correlations between them, and bar plots for categorical variables to understand data patterns and relationships.

### **Data Preparation:**

- Converting Binary Variables:
- Creating Dummy Variables
- Outliers Treatment:
- Train-Test Split:.

### **Feature Scaling:**

Numerical features are scaled using StandardScaler to ensure uniformity and prevent dominance by features with larger scales.

### **Model Building:**

- Initial Model:
- Feature Selection:
- Final Model:

### **3. Key Results:**

**Website Engagement:** Increased total visits, longer time spent on the website, and higher page views per visit correlated with heightened conversion rates.

**Specialization:** Management specializations exhibited higher conversion rates compared to other categories.

**Occupation:** Unemployed individuals and students demonstrated a higher likelihood of conversion.

**City:** Users from Mumbai and Maharashtra displayed higher conversion rates.

**Model Performance:** The model employing RFE-based feature selection showcased marginally superior performance compared to the model with all features. This underscores the potential for enhancing model accuracy and interpretability by excluding irrelevant features.

### **4. Conclusion:**

- X-Education aims to boost its lead conversion rate by focusing on high-potential leads and implementing a personalized nurturing strategy.
- Key features like 'Total Visits', 'Total Time Spent on Website', and 'Page Views Per Visit' are used to identify leads with higher conversion probabilities.
- Personalized communication tailored to individual preferences and interests is then provided to nurture these leads effectively.
- To optimize resources, X-Education avoids targeting leads unlikely to convert. This includes leads with the specialization labeled as "Others" and those who opted for "Do not Email".
- By following these guidelines and prioritizing website engagement, targeting relevant user segments, and optimizing marketing efforts in specific regions, X-Education aims to enhance its lead conversion rate and drive business growth.