

Jeffrey L. Chin

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Experience

Fidelity National Information Services | Los Angeles, CA

Systems Administrator II, 2020–Present

- Manage virtual and physical infrastructure of all west coast financial customers.
- Administration of customer Azure resources, Azure Active Directory, and Microsoft 365 services.
- Create and maintain documentation for use by the service desk and other system administrators.
- Drove the reconfiguration of the VPN for my primary assigned financial institution to optimize registration of DNS records, allowing for the successful use of bank's internal software deployment platform. This same reconfiguration was later deployed to many other customers within the United States.

Jeffrey Chin IT Services | Alhambra, CA

Owner & System Administrator, 2016-2020

- Provided desktop and server support for various individuals and businesses.
- Managed customers' Microsoft 365 services including Azure Active Directory and Exchange Online.
- Successfully introduced and deployed technologies for my clients such as Remote Desktop Services, simple virtualized VPN deployments, and server virtualization.
- Notable clients include [640Square](#) and [Tekreach](#).

AnimationTech.tv | Los Angeles, CA

Desktop Engineer, 2016-2016

- Provided desktop and server support for media and design studios around Los Angeles and Orange County.
- Greatly increased the reputation of the company after successfully providing support as the sole field engineer contracted out to 2016 Beyonce Formation World Tour motion design team.

Skills

- Windows Administration (Desktop and Server)
- Linux Administration (Ubuntu, CentOS, Fedora)
- Networking (Cisco and Unifi)
- Cloud Computing (Azure and AWS)
- Configuration Management (Terraform)
- Monitoring (SevOne, SolarWinds, and Zabbix)
- Source Control (Git, GitHub, and Bitbucket)
- Programming (Python, C#, Bash, and Powershell)

Certifications

- Microsoft Certified: Azure Administrator Associate (AZ-104)
- Microsoft Technology Associate: Software Development Fundamentals
- Microsoft Specialist: Enterprise Desktop Support Technician
- CompTIA A+

Education

Azusa Pacific University | Azusa, CA

Bachelor of Science in Applied Health, 2007-2013

MOOCs | Online

[Python Computer Science Path \(Codecademy\)](#)

[Essentials of Linux System Administration \(Linux Foundation\)](#)

[Complete C# Unity Developer \(Udemy\)](#)

[Computational Thinking for Problem Solving \(Coursera\)](#)