

Jeffrey Lap-Yan Chin

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IT engineer and learner with a track record of taking initiative, exercising ownership, and performing with excellence.

Experience

iHerb | Irvine, CA
DevOps Engineer, 2021-Present

FIS Global | Los Angeles, CA
Systems Administrator II, 2020-2021

- Manage all internal and external customer virtual and physical Windows/Linux server infrastructure (2000+ systems and users).
- Administration of customer Azure resources, Azure Active Directory, and Microsoft 365 services.
- Create and maintain documentation for use by the service desk and other system administrators.
- Serve as a point of escalation for the help desk and troubleshoot software and hardware issues.
- Provide onsite support of customer infrastructure including on-premise servers and networking equipment.
- Headed the optimization of the leveraged VPN that is offered to customers in order to improve registration of DNS records.
- Introduced ways to automate tasks in order to improve the efficiency of daily procedures.
- Department's top performer for 2020 and 2021.

Jeffrey Chin IT Services | Alhambra, CA
Owner & System Administrator, 2016-2020

- Provided desktop and server support for various individuals and businesses (500+ systems and users).
- Managed customers' Microsoft 365 services including Azure Active Directory and Exchange Online.
- Successfully deployed technologies for my clients such as Remote Desktop Services, simple virtualized VPN deployments, and virtualized servers.
- Notable clients include [640Square](#) and [Tekreach](#).

Skills

- Windows Administration (Desktop and Server 2012/2016/2019)
- Linux Administration (CentOS, RHEL, Fedora, and Ubuntu)
- Virtualization (Hyper-V, VMWare, and Proxmox)
- Containerization (Docker, Kubernetes, Longhorn, Traefik Proxy, and Helm)
- Cloud (Azure, Microsoft/Office 365, and AWS)
- Configuration Management (Ansible and Puppet)
- Infrastructure as Code (Terraform)
- CI/CD (GitLab, Jenkins, Azure Pipelines and Flux.io)
- Monitoring (Prometheus, SevOne, SolarWinds, and Zabbix)
- Source Control (Git, GitHub, GitLab and Bitbucket)
- Scripting (Python, C#, Bash, and Powershell)





Certifications

- CKA: Certified Kubernetes Administrator
- LFCS: Linux Foundation Certified Systems Administrator
- Microsoft Certified: Azure DevOps Engineer Expert (AZ-400)
- Microsoft Certified: Azure Administrator Associate (AZ-104)
- Microsoft Certified: Teams Administrator Associate (MS-700)
- California Emergency Medical Technician

Education

Azusa Pacific University | Azusa, CA
Bachelor of Science in Applied Health, 2007-2013

Hobbies

-  Spending time with my wife and children.
-  Maintaining my homelab and experimenting with various open-source technologies.
-  Taking [photos](#) and [videos](#).
-  Making games with Unity.