

Provide insights to the Marketing team in Food and Beverages Industry

Primary Insights:

1) **Demographic classification:** Classify the customers based on available demography such as age group, gender, occupation etc. and provide insights based on them.

2) Customer Preferences:

- ➤ What are the preferred items of from the restaurants among respondents?
- ➤ What are the Top 10 food items based on order quantity by city?
- ➤ Is there any purchase type and marketing channel?
- ➤ Which food item ordered more by considering sales amount?
- ➤ What are the top performing food item category's by order quantity?
- ➤ What is the top item ordered by customers and how many orders placed in November month?
- ➤ What are the products has got rating well from respondents?

3) Purchase Behaviour:

- ➤ Where do respondents prefer to purchase food items(Online/Offline)?
- What factors influence respondents' purchase decisions, such as price range, etc?

4) Marketing Channels and Restaurant Awareness:

- ➤ Which marketing channel can be used to reach more customers?
- ➤ How effective are different marketing strategies and channels in reaching our customers?

5) Food Item Penetration:

- What do people think about our food items from Ration text? (overall rating)
- ➤ Which cities do we need to focus more on?

6) Product Development:

➤ Which area of business should we focus more on our product development? (Branding/taste/price)

Secondary Insights (Sample Sections / Questions)

Note: You need to do additional market research

Give 5 recommendations for Kwality Super Restaurant Foods (below are some samples)

- What immediate improvements can we bring to the restaurant?
- What audience are thing about our price of our food items?
- What kind of marketing campaigns, offers, and discounts we can run?
- Who can be a brand ambassador, and why?
- Who should be our target audience, and why?