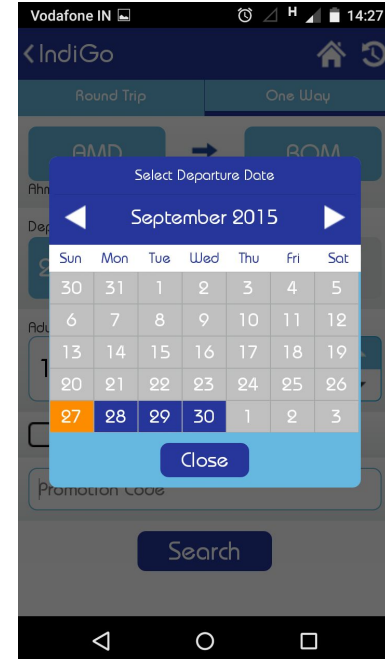
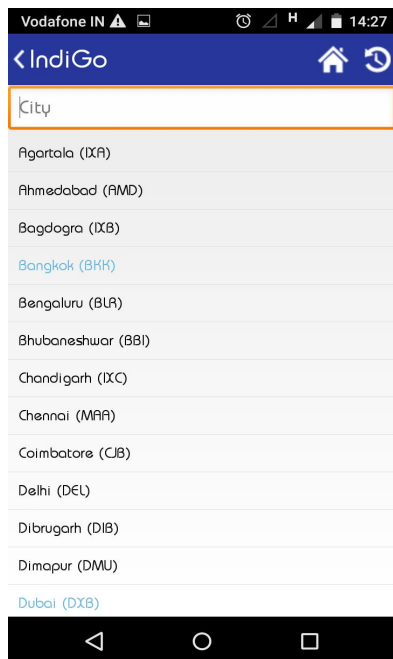
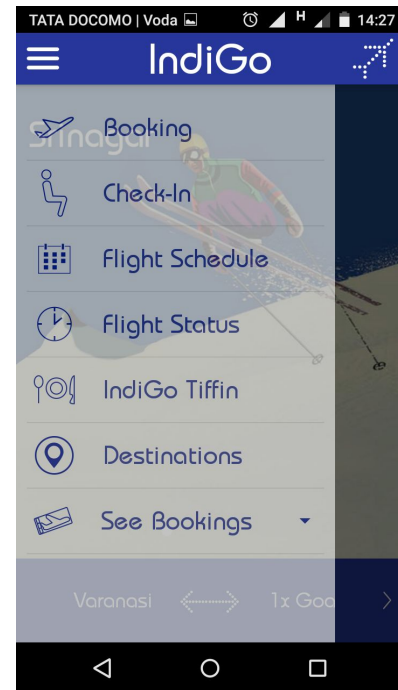
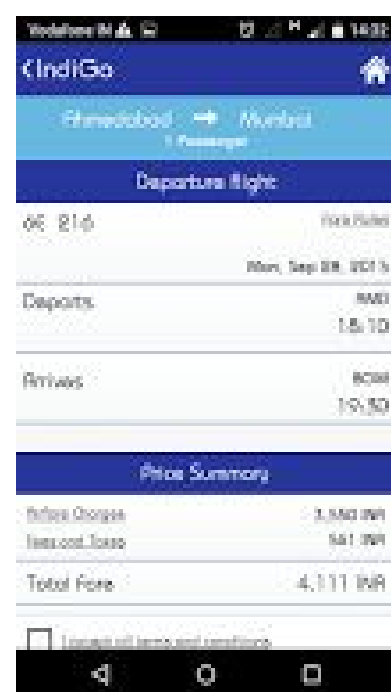
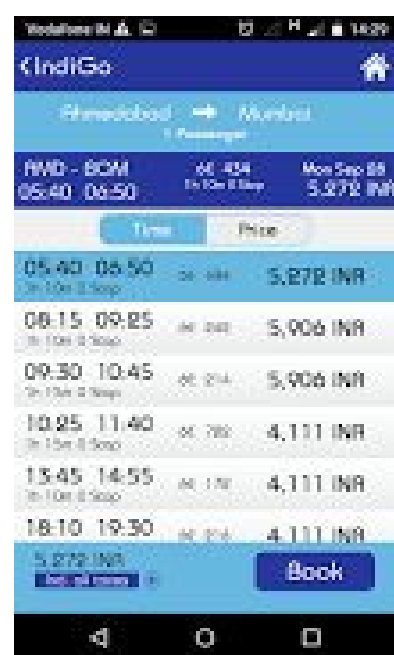


Indigo Web App & Mobile App analysis

Indigo Mobile App





Yodafone M | 14:32

IndiGo

Bhmedabad → Mumbai
1 Passenger

Departs: 18:00
15/10

Arrives: 00:00
16/10

Price Summary

Before Charges	3,560 INR
Taxes and Fees	541 INR
Total Fare	4,111 INR

☐ I accept all terms and conditions

Continue

Yodafone M | 14:32

IndiGo

Bhmedabad → Mumbai
1 Passenger

Departs: 18:00
15/10

Arrives: 00:00
16/10

Please accept all terms & conditions

Close

Before Charges 3,560 INR
Taxes and Fees 541 INR
Total Fare 4,111 INR

☐ I accept all terms and conditions

Continue

Yodafone M | 14:32

IndiGo

Bhmedabad → Mumbai
1 Passenger

Traveler's Details

Adult 1

Title

First name

Last name

Contact Details

Mobile number

Email

Address Details

Address Line 1

Address Line 2

Address City

Address Zip

WhatsApp
5 messages from 2 chats

IndiGo

Bhmedabad → Mumbai
1 Passenger

Traveler's Details

Mr

Ravi

Deval

Contact Details

8462095849

deval.ravi1101@gmail.com

Address Details

u/13 mahar agara

Address Line 2

Bhmedabad

380007

Continue

TAIR 000000 | Vodafone | 14:34

IndiGo

Additional Services

AWD - BCM

AWD (Adult)

- IndiMeals
Please select a Comfort Meal
- IndiBags
Please select IndiBags
- Good Karma
Wrote a note to help children in need
- Clear The Air
Reduce the Carbon footprint

Continue

TAIR 000000 | Vodafone | 14:34

IndiGo

Additional Services

IndiMeals

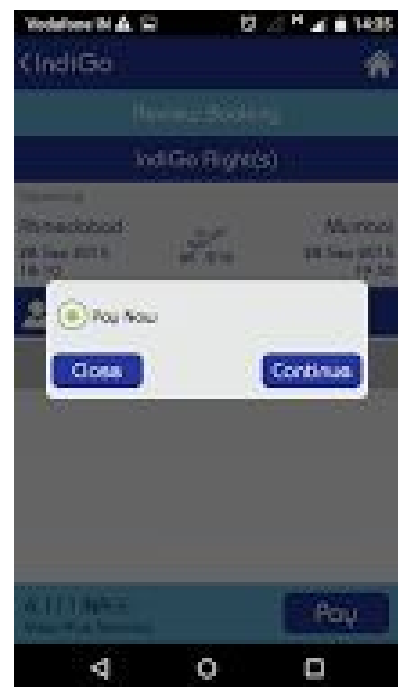
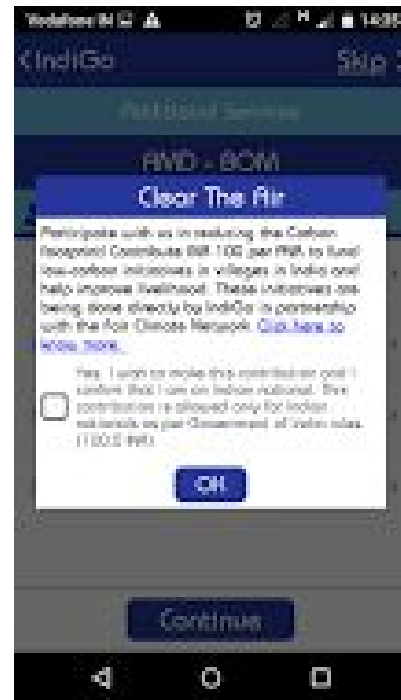
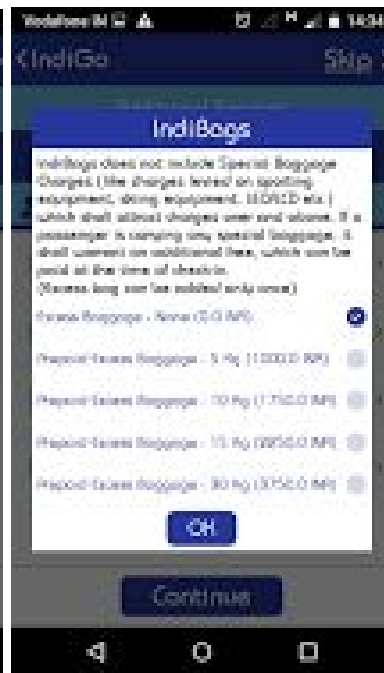
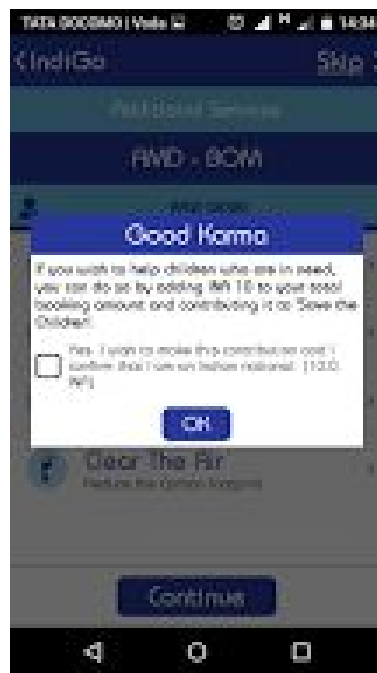
On all flights below 50 minutes flying time you have the choice of anything from the available food and beverage menu except hot food and hot beverage. On select flights below 50 minutes flying time, you can only choose from your favourite Cookies, Ice or Malt, Juice and a bottle of water. There will not be any food and beverage sale on select route flights.

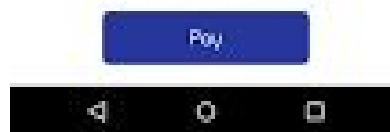
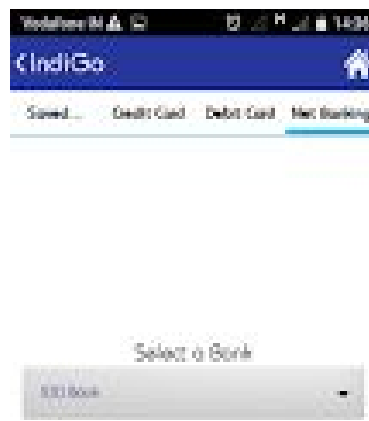
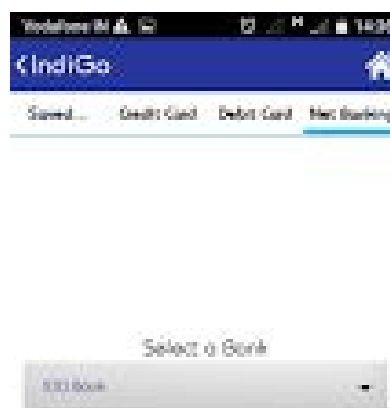
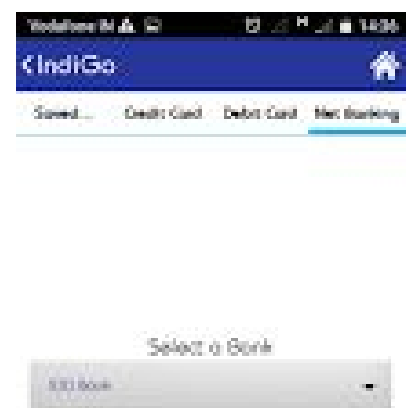
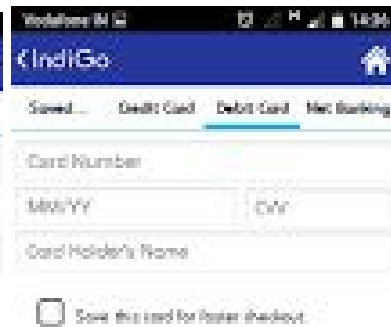
Meal Choice - None (0.0 INR)

Veg Meal & Non-Ve Drink (250.0 INR)

Non-Veg Meal & Non-Ve Drink (250.0 INR)

Continue

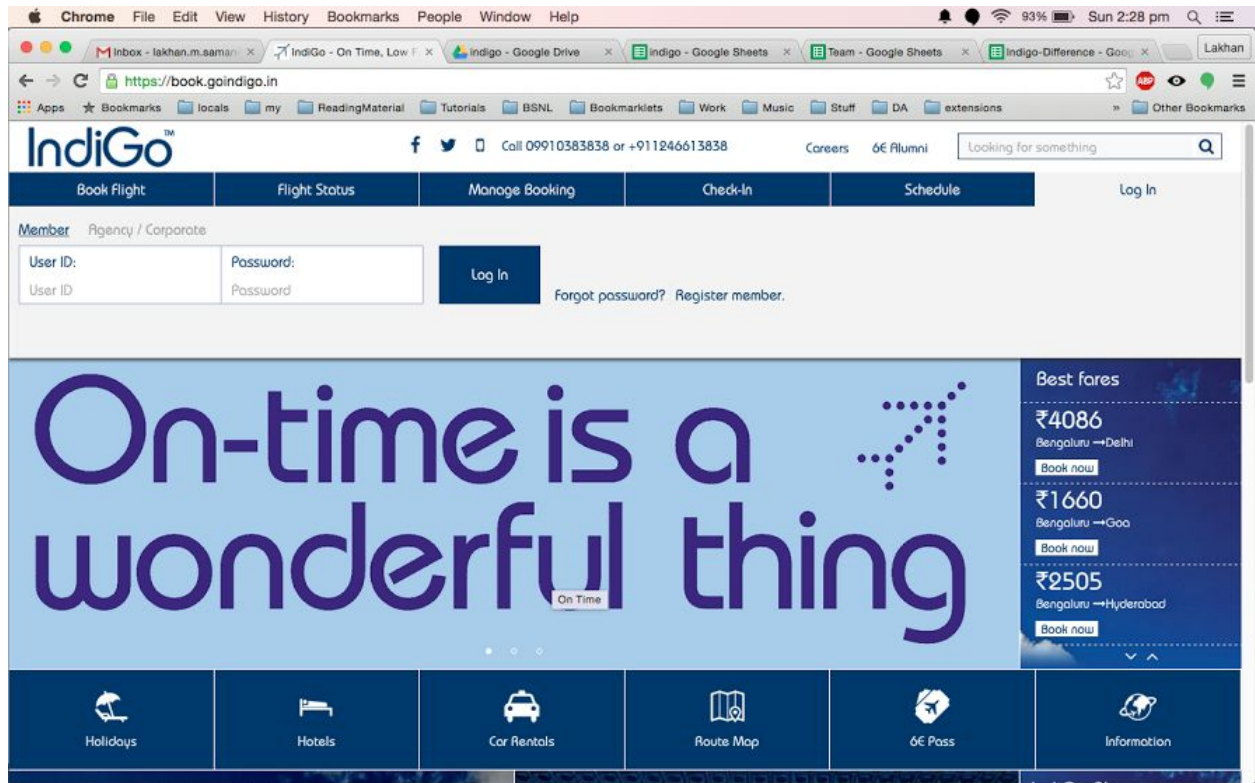




Indigo Mobile App Problems

- There are very small text boxes in Traveller's Details screen. According to **fitt's law** the time required to rapidly move to a target area is a function of the ratio between the distance to the target and the width of the target. So textboxes should be little larger.
- The color combination was difficult for easy navigation and finding proper control for details because of colors.

Indigo Web Application



Description:

- Login Page of the IndiGo Web Application

Chrome File Edit View History Bookmarks People Window Help 92% Sun 2:30 pm

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https://book.goindigo.in/Member/NonEditProfile

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Book Flight Flight status My Bookings Check-In My Account Log Out

Welcome back, your details are as below

User:	Account Number:	Balance:	Change Password/Edit Profile
Nikunj Suhagiya	4380008282	0.00 INR	

My Profile

Contact Details

Title:	First and Last name:	Date of Birth:		
MR	Nikunj Suhagiya	10 May 1993		
Street Address1 154/shantiniketan soc., b/h punagam				
Country:	State	Town or City:	Zip Code	
India	Gujarat	surat	394211	
Passenger Mobile Number:	Alternate contact no 1:	Emergency Contact no 2:	Email Address:	
9737225919	9537391683	9909868398	ndsuhiya38420@gmail.com	
Passport Number:	Expiration Date:	Issuing Country:		

Description:

- User Information which includes basic information along with Account details

Chrome File Edit View History Bookmarks People Window Help 92% Sun 2:31 pm

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Book Flight Flight status My Bookings Check-In My Account Log Out

Round Trip One-way Multi-city

From	To	Departing	Returning	Adult	Child	Infant	Currency
Choose	Choose	27 Sep 2015	27 Sep 2015	< 1 >	< 0 >	< 0 >	Indian Rupee

From:

Agartala (IXA)	Coimbatore (CJB)	Imphal (IMF)	Lucknow (LKO)	Singapore (SIN)
Ahmedabad (AMD)	Delhi (DEL)	Indore (IDR)	Mumbai (BOM)	Srinagar (SXR)
Bagdogra (IXB)	Dibrugarh (DIB)	Jaipur (JAI)	Muscat (MCT)	Thiruvananthapuram (TRV)
Bangkok (BKK)	Dimapur (DMU)	Jammu (IXJ)	Nagpur (NAG)	Vadodra (BDQ)
Bengaluru (BLR)	Dubai (DXB)	Kathmandu (KTM)	Patna (PAT)	Varanasi (VNS)
Bhubaneswar (BBI)	Goa (GOI)	Kochi (COK)	Pune (PNQ)	Visakhapatnam (VTZ)
Chandigarh (IXC)	Guwahati (GAU)	Kolkata (CCU)	Raipur (RPR)	
Chennai (MAA)	Hyderabad (HYD)	Kozhikode (CCJ)	Ranchi (IXR)	

Search flights

departure. If the booking you are looking for is not included in

Current Bookings

No bookings found for future travel

Completed Travel

No previous bookings were found

https://book.goindigo.in/Member/MyBookings#

Chrome File Edit View History Bookmarks People Window Help 91% Sun 2:32 pm

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https://book.goindigo.in/Member/MyBookings

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Book Flight Flight status My Bookings Check-In My Account Log Out

Round Trip One-way Multi-city

From	To	Departing	Returning	Adult	Child	Infant	Currency
Ahmedabad	Choose	27 Sep 2015	27 Sep 2015	< 1 >	< 0 >	< 0 >	Indian Rupee

Armed Forces Personnel

To:

Agartala (IXA)	Delhi (DEL)	Indore (IDR)	Mumbai (BOM)	Srinagar (SXR)
Bagdogra (IXB)	Dibrugarh (DIB)	Jaipur (JAI)	Muscat (MCT)	Thiruvananthapuram (TRV)
Bangkok (BKK)	Dimapur (DMU)	Jammu (IXJ)	Nagpur (NAG)	Varanasi (VNS)
Bengaluru (BLR)	Dubai (DXB)	Kathmandu (KTM)	Patna (PAT)	Visakhapatnam (VTZ)
Bhubaneswar (BBI)	Goa (GOI)	Kochi (COK)	Pune (PNQ)	
Chandigarh (IXC)	Guwahati (GAU)	Kolkata (CCU)	Raipur (RPR)	
Chennai (MAA)	Hyderabad (HYD)	Kozhikode (CCJ)	Ranchi (IXR)	
Coimbatore (CJB)	Imphal (IMF)	Lucknow (LKO)	Singapore (SIN)	

Search flights

looking for is not included in

My Booking

Here is a list of all current (future) bookings. To view the list, use the Booking Reference

Booking Reference:

Current Bookings

No bookings found for future travel

Completed Travel

No previous bookings were found

https://book.goindigo.in/Member/MyBookings#

Description:

- Selection of source and destination with menu having frequently used cities
- Searching of city from menu by entering text

Chrome File Edit View History Bookmarks People Window Help 91% Sun 2:32 pm

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https://book.goindigo.in/Member/MyBookings

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Book Flight Flight status My Bookings Check-in My Account Log Out

Round Trip One-way Multi-city

From	To	Departing	Returning	Adult	Child	Infant	Currency
Ahmedabad	Mumbai	28 Sep 2015	04 Oct 2015	< 1 >	< 0 >	< 0 >	Indian Rupee

☐ Armed Forces Personnel ☐ Family Fare/Group Booking ☐ Special/Disability Assistance View search history Search flights

My Booking

Here is a list of all current (future travel) and previous bookings (travel that have already been completed). All bookings are arranged by date of departure. If the booking you are looking for is not included in the list, use the Booking Reference Search feature below.

Booking Reference: [Get Itinerary](#)

Current Bookings

No bookings found for future travel

Completed Travel

No previous bookings were found

Description:

- Complete information with booking flight details(based on our assumption)

Chrome File Edit View History Bookmarks People Window Help

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https://book.goindigo.in/Flight/Select?o1=AMD&d1=BOM&dd1=2015-09-28

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Ahmedabad To Mumbai

Total Flights: 6

Sun 27 Sep 15
Mon 28 Sep 15 4111.00 INR
 Tue 29 Sep 15
 Wed 30 Sep 15
 Thu 01 Oct 15
 Fri 02 Oct 15
 Sat 03 Oct 15

Flight Details			Regular Fare (All Incl.) ⓘ	
flight 6E 434 05:40 (AMD)	Non-Stop →	06:50 (BOM)	Adult	5,272.00 INR
flight 6E 242 08:15 (AMD)	Non-Stop →	09:25 (BOM)	Adult	5,906.00 INR
flight 6E 214 09:30 (AMD)	Non-Stop →	10:45 (BOM)	Adult	5,906.00 INR
flight 6E 722 10:25 (AMD)	Non-Stop →	11:40 (BOM)	Adult	4,111.00 INR
flight 6E 172 13:45 (AMD)	Non-Stop →	14:55 (BOM)	Adult	4,111.00 INR
flight 6E 216 18:10 (AMD)	Non-Stop →	19:30 (BOM)	Adult	4,111.00 INR

6E Plus!

Enjoy unlimited flexibility on your booking for just ₹ 1000. Click here to know more.

Price Summary

Departing

AMD Mon 28 Sep 15 10:25 → BOM Mon 28 Sep 15 11:40

Flight No. 6E 722

Price Details

Airfare Charges **3,550.00 INR**

Taxes & Fees

Passenger Service Fee **236.00 INR**

User Development fee **126.00 INR**

Government Service Tax **199.00 INR**

Total Price: 4,111.00 INR

Airfare Charges include Base Fare, Fuel Charge, CUTE Charge and Agency Commission payable to travel agents (if applicable).

An additional non-refundable Commission Fee

Description :

- According to filter given by the user,application will show the related flights

Chrome File Edit View History Bookmarks People Window Help

IndiGo - On Time, Low Fares

https://book.goindigo.in/Flight/Select?o1=AMD&d1=BOM&dd1=2015-09-28

Flight	Class	Fare
Flight 6E 722 10:25 (AMD) → 11:40 (BOM)	Adult	4,111.00 INR
Flight 6E 172 13:45 (AMD) → 14:55 (BOM)	Adult	4,111.00 INR
Flight 6E 216 18:10 (AMD) → 19:30 (BOM)	Adult	4,111.00 INR

☐ **6E Plus** Change your booking as many times without any charges!
Opt for 6E Plus. With this you get unlimited flexibility on your booking*. This service costs Rs 1000 per passenger per segment only. Applicable on SALE fares too! [Click here](#) to know more.
*Difference in fare may apply.

Price Details

Item	Amount
Airfare Charges	3,550.00 INR
Taxes & Fees	
Passenger Service Fee	236.00 INR
User Development fee	126.00 INR
Government Service Tax	199.00 INR

Total Price: 4,111.00 INR

View fare rules

☒ I have read and understood all of the fare restrictions. I agree to the Terms and Conditions. Flight schedules are subject to regulatory approval.

Nevermind **Select & Continue**

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Description:

- User accepting terms and conditions, which mentioned by IndiGo web app.

Chrome File Edit View History Bookmarks People Window Help

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https://book.goindigo.in/Passengers/Edit

TravelExtras

Good Karma

SeatPlus

Clear The Air

Participate with us in reducing the Carbon footprint! Contribute Rs. 100 per PNR to fund low-carbon initiatives in villages in India and help improve livelihood. These initiatives are being done directly by IndiGo in partnership with the Fair Climate Network. [Click here to know more.](#)

☒ Yes, I wish to make this contribution and I confirm that I am an Indian national. This contribution is allowed only for Indian nationals as per Government of India rules.

☐ No, Thank you.

Select Seats Continue

AMD Mon 28 Sep 15 10:25

BOM Mon 28 Sep 15 11:40

Flight No. 6E 722

Price Summary

Regular Fare - Ahmedabad to Mumbai

Airfare Charges 3,550.00 INR

Fees & Taxes (Details) 561.00 INR

Total Price: 4,111.00 INR

An additional, non-refundable Convenience Fee of Rs 75 (or equivalent) per passenger per sector for Net Banking/ Cash Cards OR Rs 150 per passenger per sector (or equivalent) for Credit/ Debit Cards shall be levied on all online payments. (w.e.f 1 May 2015)

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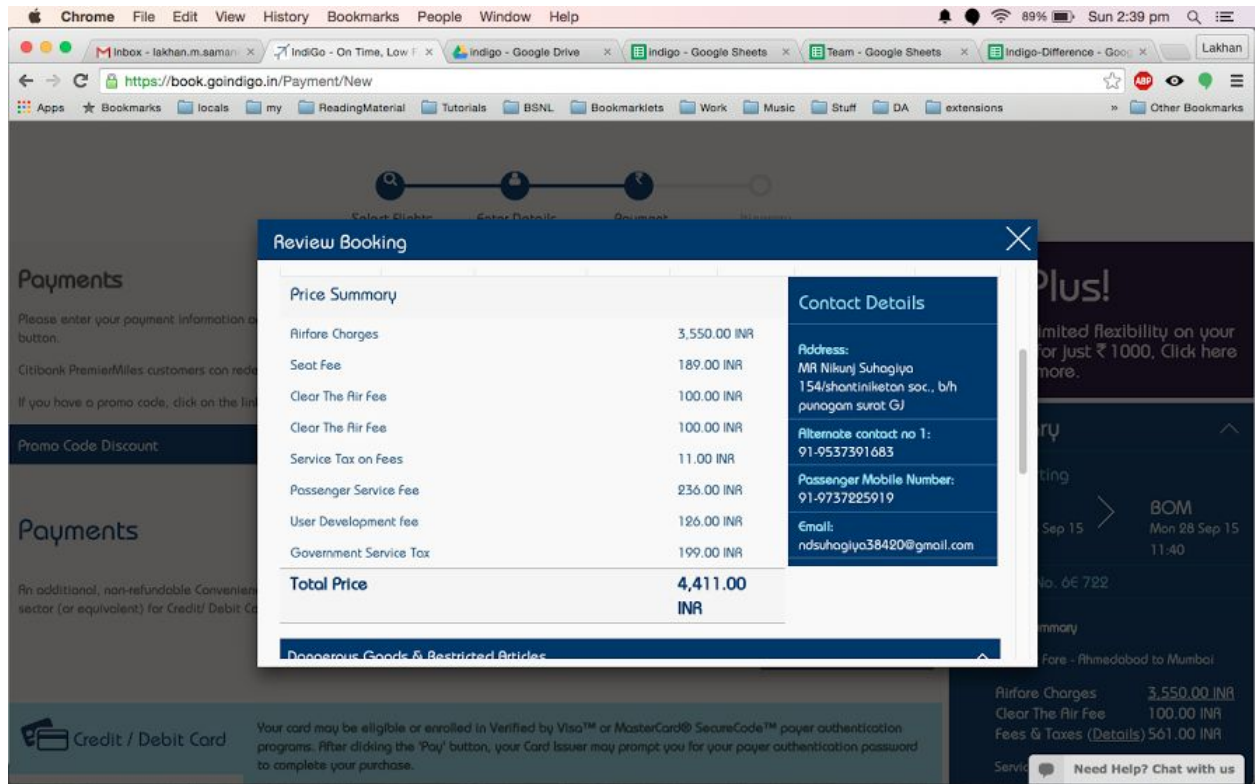
Careers

International Reservation Offices

IndiGo Fulfillment Center

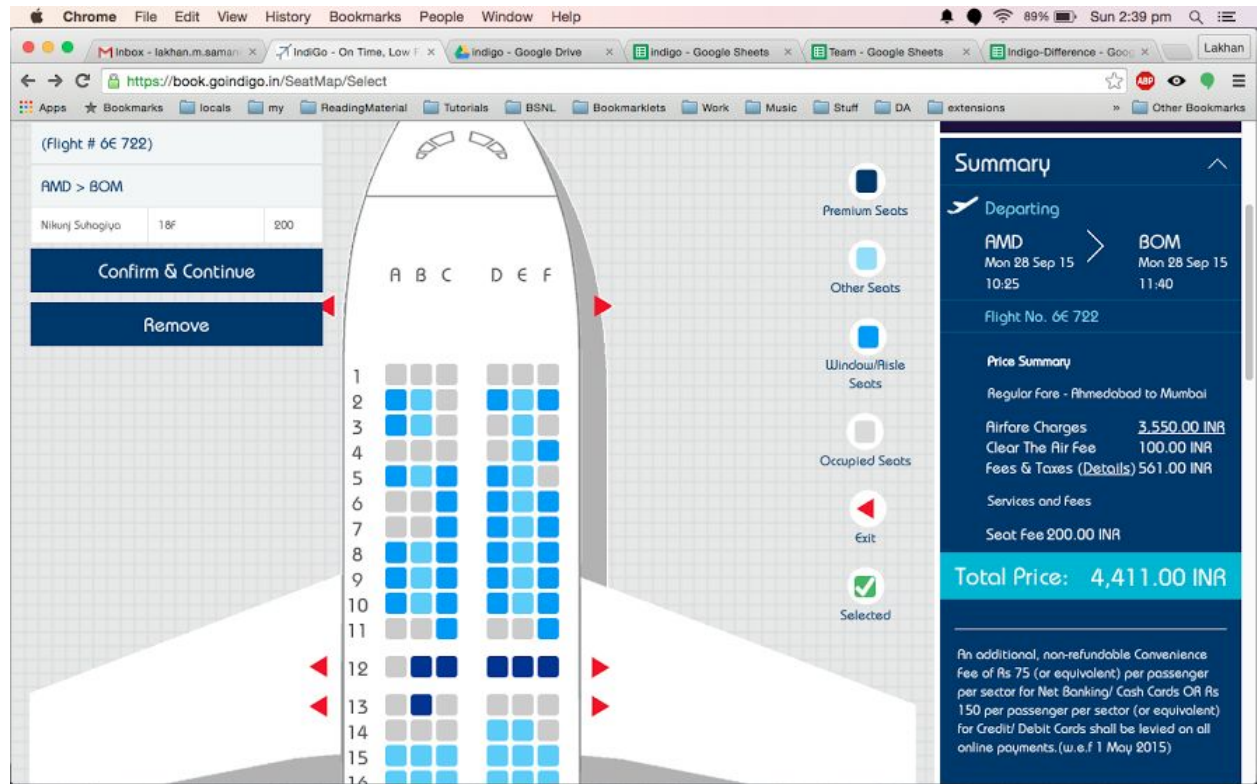
Description:

- Options for donation, if user want to donate.



Description :

- After completion of all the required parameters asked by the application and filing all necessary details the application will give the review of the booking done by the user



Description :

- User can book the ticket as per his/her choice from the web application

Chrome File Edit View History Bookmarks People Window Help

Indigo - On Time, Low | Indigo - Google Drive | Indigo - Google Sheets | Team - Google Sheets | Indigo-Difference - Google | Lakhan

https://book.goindigo.in/Payment/New

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Credit / Debit Card

Credit

Credit File

Voucher

Net Banking

RuPay/Maestro/ATM-Debit

AMEX ezeClick

Citibank Rewards

Your card may be eligible or enrolled in Verified by Visa™ or MasterCard® SecureCode™ payer authentication programs. After clicking the 'Pay' button, your Card Issuer may prompt you for your payer authentication password to complete your purchase.

Card Type: Visa

Card Number

Expiration Date: Month Year

Full Name

* CVV

Billing Address

* Street Address

* City

* Postal Code

* State

* Country

Important Information:

For Cards Issued outside India:
Customers who have used such cards for booking may receive a verification call. Passengers travelling on such bookings are requested to carry the credit card / copy of credit card used for making the reservation at the time of check-in. If the transaction remains unverified, the amount will be refunded immediately and an email notification sent to make an alternate payment within stipulated time, failing which the reservation may be cancelled. We strongly recommend that you to check your booking on the IndiGo website before travel.

to know more.

Summary

Departing

AMD Mon 28 Sep 15 10:25

BOM Mon 28 Sep 15 11:40

Flight No. 6E 722

Price Summary

Regular Fare - Ahmedabad to Mumbai

Airfare Charges 3,550.00 INR

Clear The Air Fee 100.00 INR

Fees & Taxes (Details) 561.00 INR

Services and Fees

Seat Fee 200.00 INR

Convenience Fee 150.00 INR

Total Price: 4,561.00 INR

An additional, non-refundable Convenience Fee of Rs 75 (or equivalent) per passenger per sector for Net Banking/ Cash Cards OR Rs 150 per passenger for Credit/

Need Help? Chat with us

Description :

- This screenshot defines that the mode of payment selected by the user and is required to fill in all the credentials asked by the system