**Removing Diversions**

Find out if the resident is using a fixed handset or a cordless handset

**Fixed Handset:**

1. Lift the handset off the hook
2. Dial undivert code and wait 10 seconds
3. Hang up

**Cordless Handset:**

1. Dial undivert code and press talk
2. Wait 10 seconds
3. Hang up

**Diversion Codes**

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