ITERATION V2

Pros:
Segmented controls iterated upon to be a contextual switcher, rather than a screen covering distraction
Data tables clearly show team hierarchy in all scenarios, including the combined sub teams and parent team view
Search function is consistent across all segmented views
Cons:
Admins were still confused when selecting multiple users, important and fixable issue.
Admins can only change a user's base role from the parent team feature

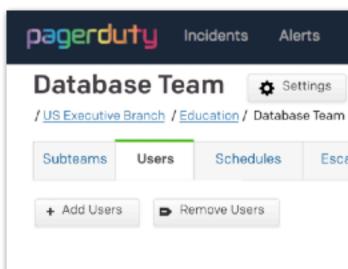
Escalation Policies

Alerts

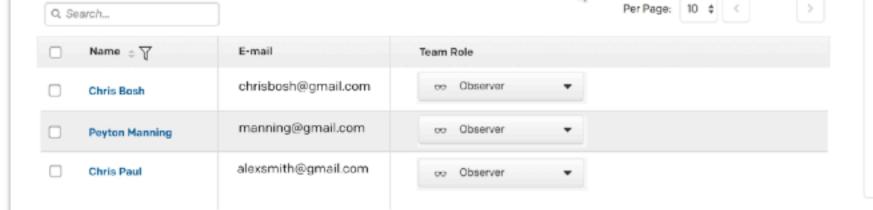
Settings

Schedules

Services



Users in Database Team



Resources

- How to create teams in PagerDuty
- · Permissions and user roles
- · Standard and Enterprise Permissions and user roles

Incidents

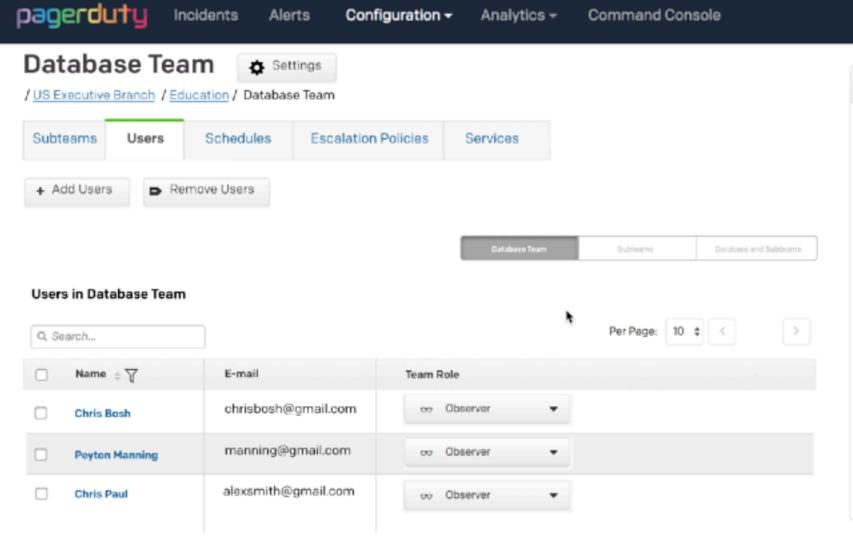
- · Responding to Incidents
- · Triggering an Incident with the Web UI, Email, or API
- · Incident Lifecycle

Settings

- · Outbound Integrations and Webhooks
- · Why am I not receiving events to my webhook/why was my webhook disabled?
- · Specify Custom Urgency by Support Hours/Time of Day
- Chat with support







Configuration -

Analytics -

Incidents

Alerts

Resources

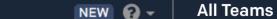
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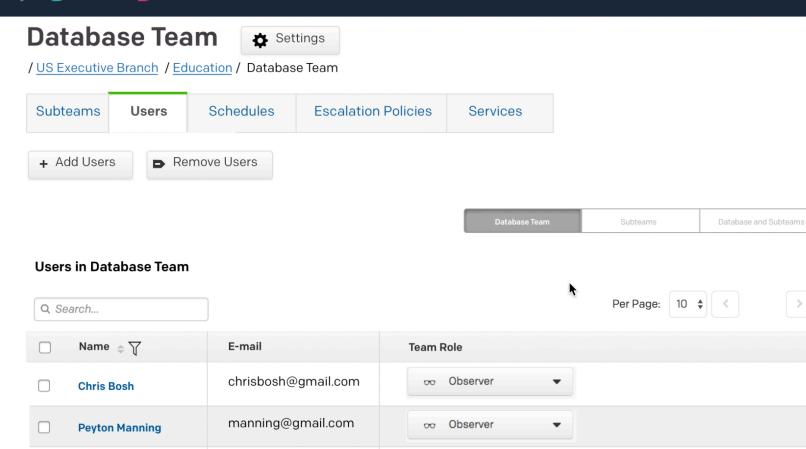
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Chris Paul

alexsmith@gmail.com



oo Observer

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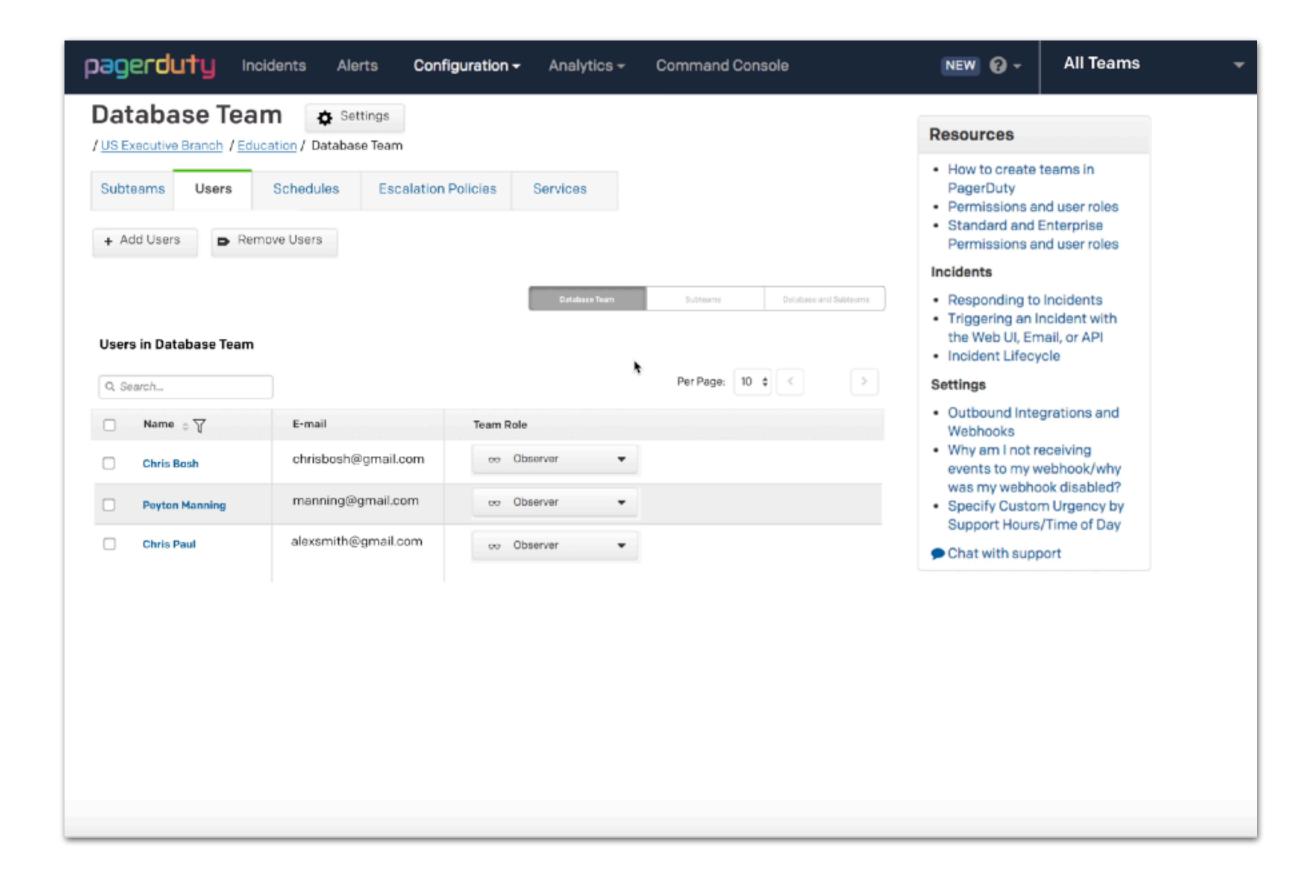
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FINAL DESIGN

Taking our learnings from parallel prototyping and considering edge case scenarios.

Smaller segmented controls that are scalable in accordance with our design system

Data tables which are clear, scalable and lessen cognitive load

Clarity in user action while meeting engineering constraints

