

# Charles Carter

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## Education

**University of Louisville**, Louisville, KY  
*B.S.B.A in Computer Information Systems*

*Expected: May 2024*

## Experience

**Web Developer** | UofL Basketball | Louisville, KY

*August 2023– Present*

Currently in development of a web application to store/manage all player statistics, medical data, strength training information, and more.

- Became well acquainted with editing WordPress theme files, implementing a custom database, working with plugins, and adding custom CSS to blocks.

**Co-Founder, CEO, Web Developer** | CMCVIV | Louisville, KY

*Sept. 2022 – Present*

Pioneering the development of innovative software aimed at reducing appointment no-show rates.

- Gained valuable experience in the following: leadership, documentation, UI/UX design, project management, agile development, marketing strategies, and much more.

**Zip Line Tour Guide** | Louisville Mega Cavern | Louisville, KY

*March 2021 – Present*

Ensured a safe and memorable experience for all, and also supervised all use safety equipment.

- Entrusted to conduct complete inspections of all course components and gear daily.

**Front Desk Supervisor** | Executive Strike and Spare | Louisville, KY

*August 2019 - November 2019*

Managed customer complaints and developed relationships with customers to drive revenue.

- Entrusted to perform opening and closing responsibilities after 1 month of work.

**Tech Help Desk Support** | Boyle Country High School, Danville, KY

*August 2017 - May 2019*

Explained technical information in clear terms to promote understanding to non-technical individuals, and repaired hardware to resolve technical issues.

- Maintained composure and patience in face of difficult situations to resolve issues promptly.

## Skills

- HTML, CSS, JS
- SQL
- Angular
- WordPress
- Project Management/Development
- Written and Oral Communication

## Involvement

**Philanthropy Chair** | Tau Kappa Epsilon | Louisville, K.Y.

*January 2021 – January 2023*

- Organized and ran events to raise money for St. Jude Children's Research Hospital
- Monitored resource allocation and personnel recruitment for events.
- Developed partnerships with local businesses to secure third party donations.