

Testing in production

Losing fear, one test at a time

Jorge Marín June 17th, 2020 – StackConf Berlin Virtual

Hidden slide

breathe

Hidden slide

breathe

no, srsly, breathe

My name is Jorge, and I am an engineer 🤎 📁



Poll time - Raise your hands if you...

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(after the talk)



Poll time - Raise your hands if you...

- Are having a good day
- Often forget to squash before merge
- Know what testing is
- Know about the testing pyramid or any other way of classifying different testing levels
- Have a production environment
- Are testing your services in production
- Prefer spaces to tabs ³

What is this talk about

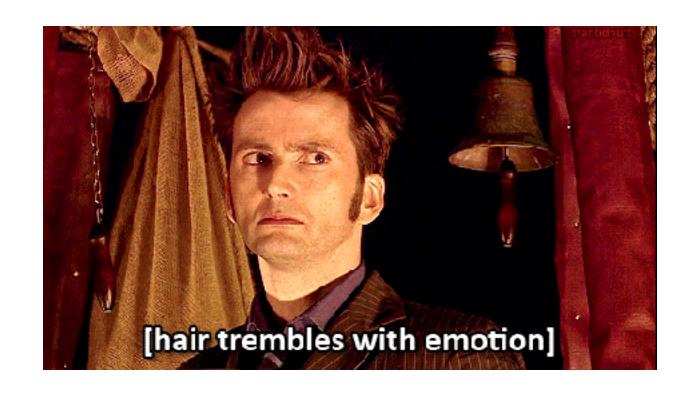
- Mostly answers to Frequently Asked Questions
- Not going to be too technical
- Based on the experience acquired working at Dyson

Main takeaways

- Why do you need tests in production
- What kind of testing is the appropriate for production
- How to build end to end tests
- How to fight dragons



Allons-y!



What do you mean by "testing in production"?

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lambda service

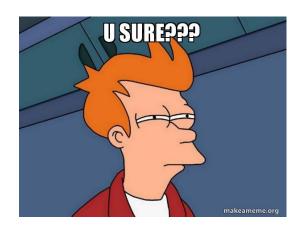
To guarantee that your application continues to work consistently after the release/deployment

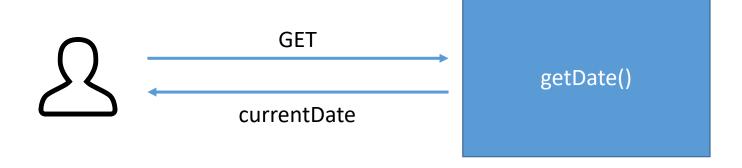
 But I have the best real-time health dashboards in the world and will tell me when something is wrong



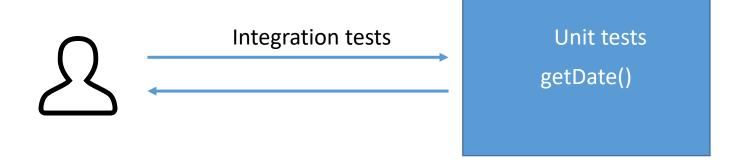
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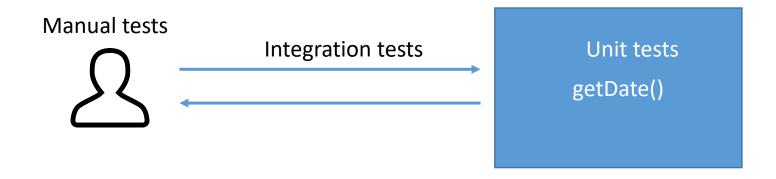






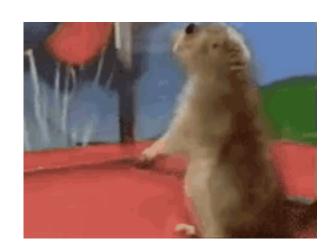






Imagine a lambda function

UNTIL YEAR 2038



• Storing dates (seconds since Jan 01 1970) as a signed 32-bit binary integer

Thursday, 01st Jan 1970 00:00:00 UTC +0 seconds

Thursday, 01st Jan 1970 00:00:00 UTC +0 seconds

01011110111010011100011001111000

Wednesday, 17-Jun-2020 07:30:00 UTC +1592379000 seconds

????

Tuesday, 19st Jan 2038 03:14:07 UTC +2147483647 seconds

-2147483648 seconds

Friday, **13st Dec 1901** 20:45:52 UTC -2147483648 seconds



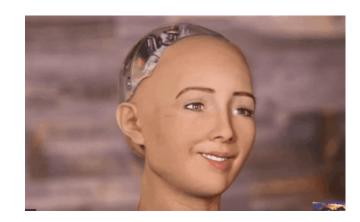
Extrapolate to a real service

- At that moment, lots of customers will call you saying:
 - Cannot login
 - Cannot register
 - Cannot change profile picture
 - Cannot launch the app
 - Cannot order chocolate milkshakes to takeaway

Real angry **paying** customers calling you because what they paid for is not working



An automated process acting as the first real user noticing an issue and alerting the team right away



Still not convinced?



Still not convinced?

SPEED

Still not convinced?

SPEED



Still not convinced?

SPEED





Still not convinced?

SPEED

LOSES

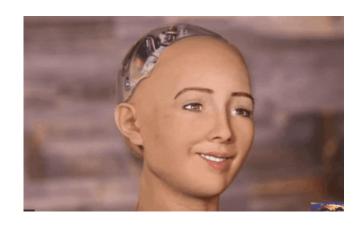


Still not convinced?

SPEED



LOSES



Still not convinced?

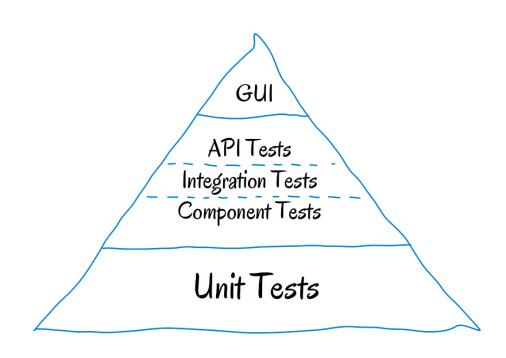
SPEED LOSES

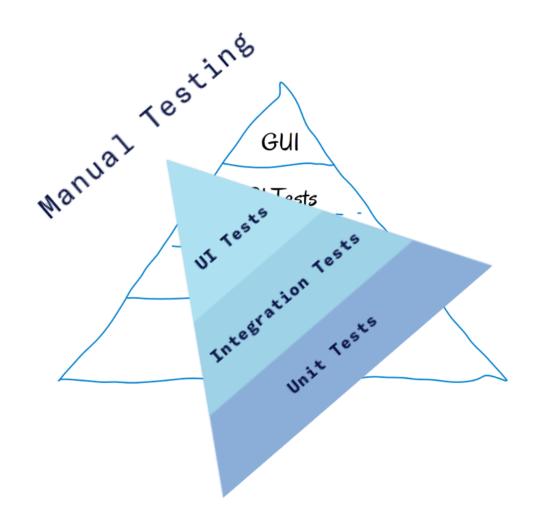
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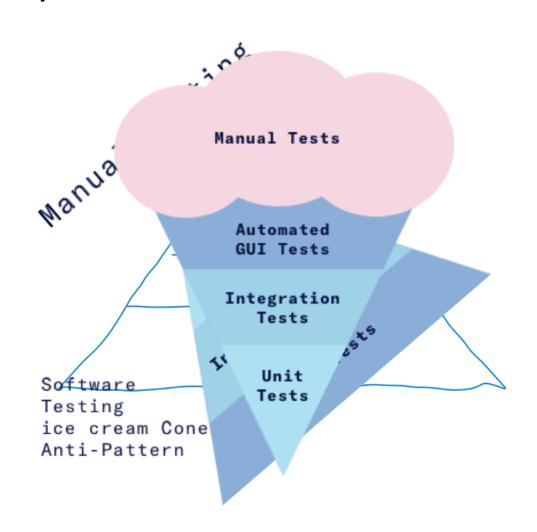
SPEED LOSES REPUTATION

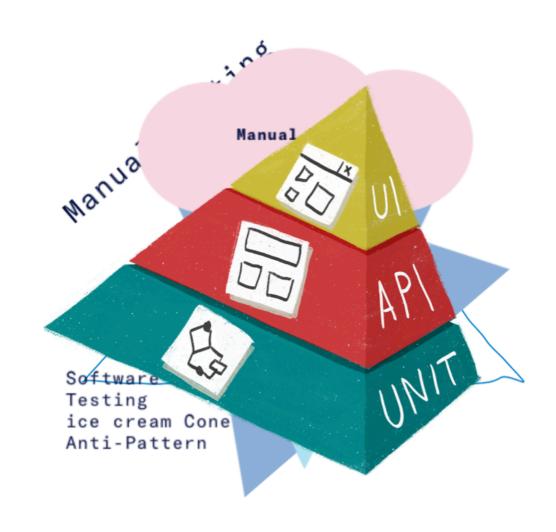
Are you convinced already?

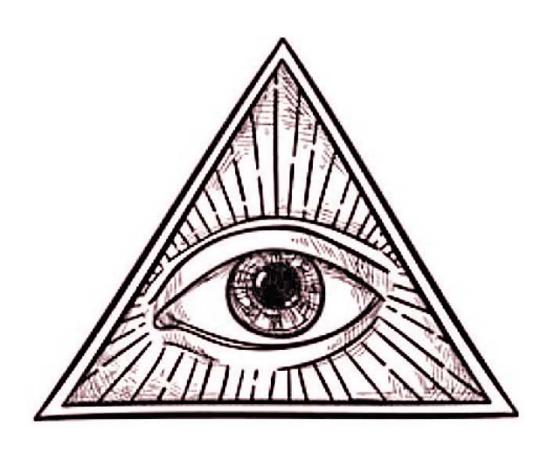


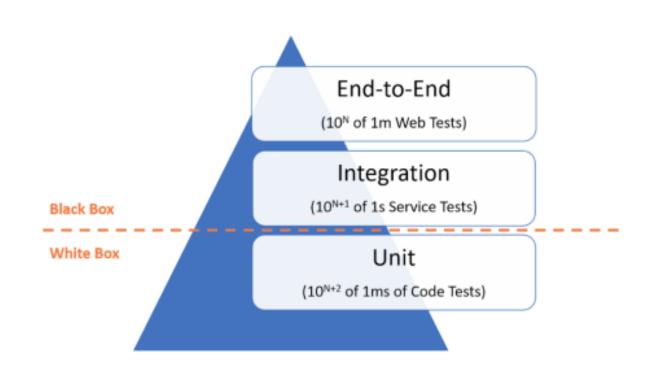


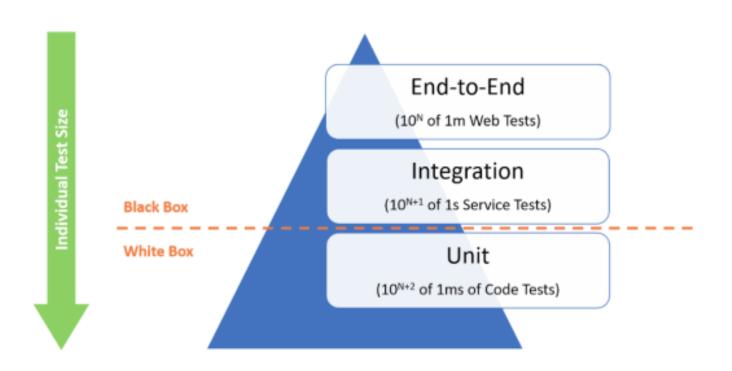


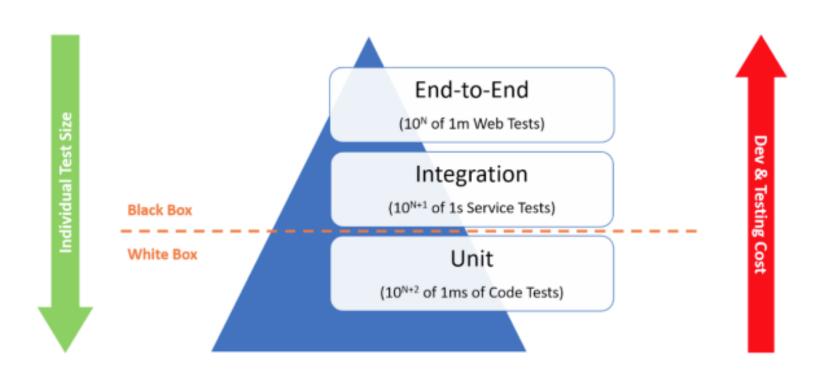


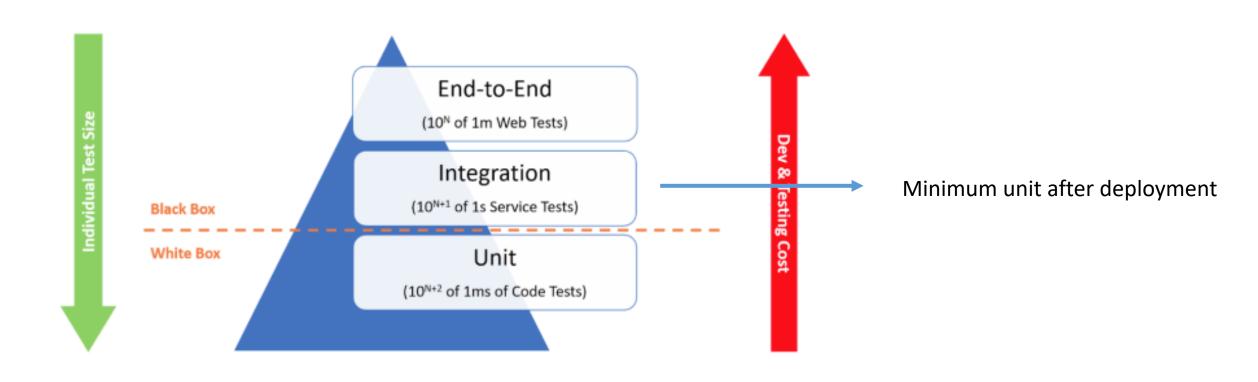


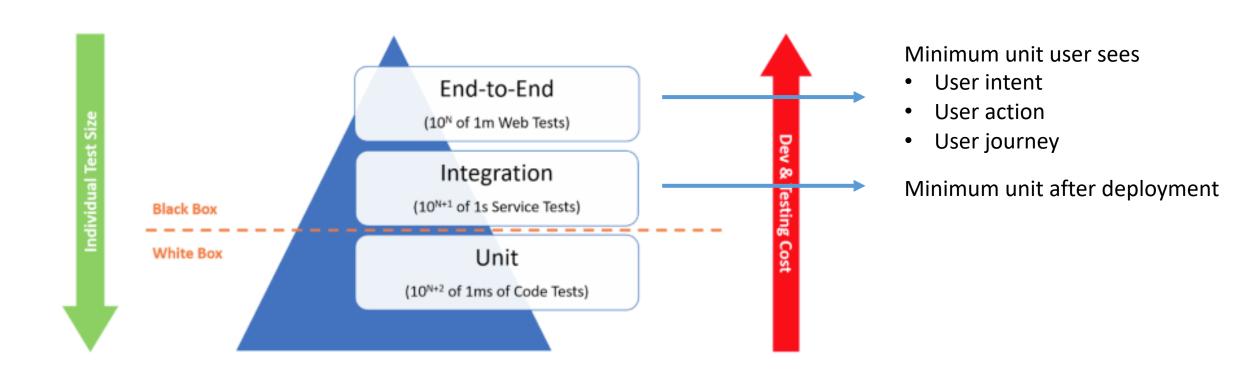












Example of end to end tests #3

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More than 1 million connected



Example of end to end tests #3

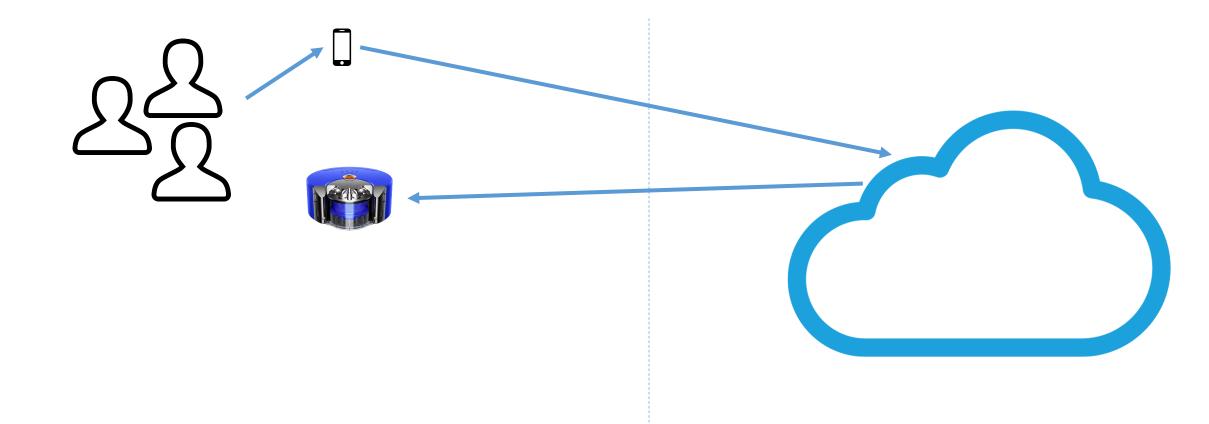
- More than 1 million connected
- Users all over the world
 - actions as simple as renaming your cleaning robot from 'Dyson 360 Eye' to 'RoboMop9000'

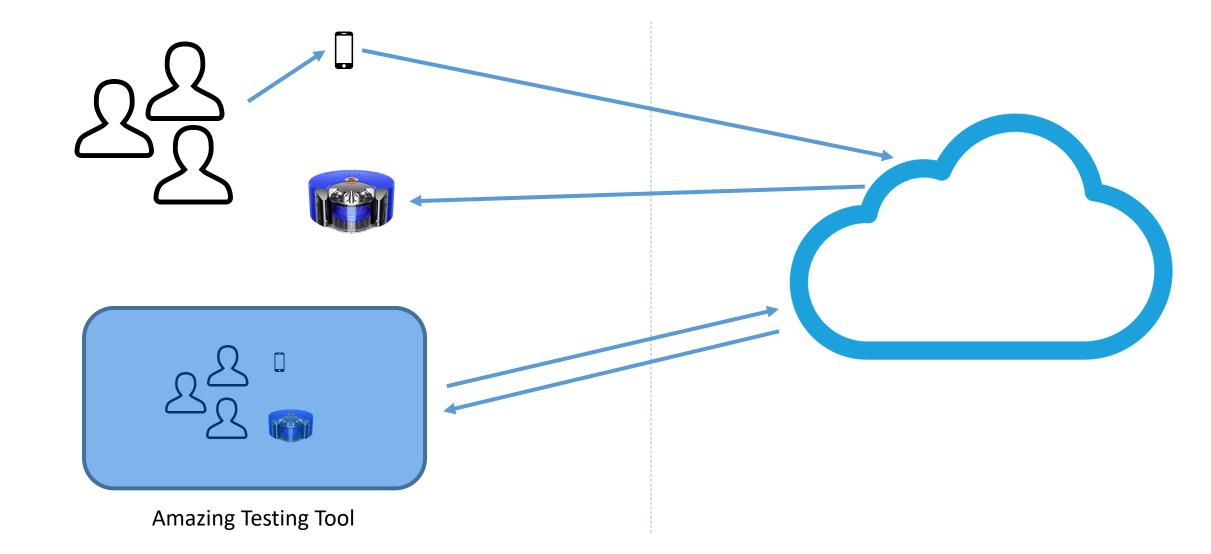


- Given an existing user with this configuration
- And the user logs in
- And the user changes robot name to 'RoboMop9000'
- Then the robot name has changed to 'RoboMop9000'

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Combination of:



- CucumberJS
- Request & Assert library
- Lots of single steps defining calls to APIs and data transformations
- Grouped together under user journeys or scenarios

- Given an existing user with this configuration
- And the user logs in
- And the user changes robot name to 'RoboMop9000'
- Then the robot name has changed to 'RoboMop9000'
 - Given an existing user with this configuration
 - And the user logs in
 - And the user schedules a
 - Then the robot starts a clean within 10 seconds
 - Given an existing user with this configuration
 - And the user logs in
 - And the user stops the clean
 - Then the robot returns to the base within 10 seconds

BUT...

How avoid disrupting real users? #4

problem

• If your test is too close to real users and real actions...



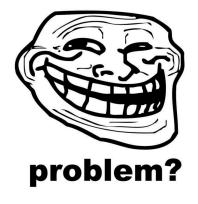
How avoid disrupting real users? #4 solution

- Spacing these end to end tests
 - The more often you run them the faster you will notice an issue
 - Noise
 - Slowing down your production systems
 - Balance

How avoid disrupting real users? #4 solution

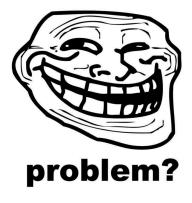
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 Virtual users registered in production like real users with their own configuration



problem

- They can also skew some of the metrics you record like:
 - Number of users interacting with your system
 - API usage
 - Error count
- Even mixed logs
 - How to discern what was part of a test or part of a real interaction?



solution

Correlation id

User agent

Appld/AppVersionId (Language=LanguageNameAndOptionallyVersion)

Custom HTTP headers

TestToolVersion=1.1.2

• Running tests in production 📥



• But... what about the all the fake data they generated?



 Automatically clean as much testing items as possible after each test

• Objective: Leave the system as you found it



- Helps starting tests from a clean state
 - Avoiding false negatives
- Avoids cluttering your production databases
- Avoids exhausting other limited resources
- Avoids making real data more difficult to retrieve and search



That's interesting, new questions!

- Can your E2E Tests pass and you still have problems?
- By their nature E2E Tests span multiple services and teams
 Who is responsible for them and how do teams collaborate to write them?
- How do E2E Tests compare to dark or canary Deployments?
 Do you need both?
- How do you avoid E2E Tests becoming fragile?

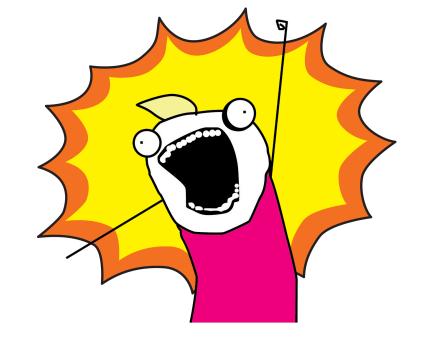


Recap

- Testing in production is good and necessary
- Think like an user, act like an user 🧠
- CucumberJS is a good start
- Think about your system's capacity
- Mark test intents to differentiate them from real user interactions
- Clear your test data and reset connections/status after each test

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and you? are you brave enough to test in production?

Questions round