# **Chirag Badhal**

## Product designer

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## **Work Experience**

#### ZEE5

Product Designer • Jan 2022 - March 2024

- Led design for ILT20 S2 key features: Live feed, analytics, play & win and reactions.
  - **Impact**: Play and Win engagement increased by 572% which in turn improved the average concurrency by 35%.
- Led Acquisition charter and optimized user acquisition journeys.
- Designed paywall for iOS platform.
  Impact: Increased premium subscription rate on the platform by 7%.
- Conceptualized and designed profiles feature for the OTT platform from ground zero.
  - **Impact**: Substantial increase in user engagement, with personalized content recommendations.
- Designed and led the implementation of live sports capability (ILT 20) on Zee5's PWA platform.
   Impact: The sports page on ZEE5 during ILT20 got traffic of 11.54M users.
- Collaborated closely with user researchers, ux writers, visual designers, stakeholders, product managers, and developers to deliver user-centric designs.

#### This is DMG

UI/UX Intern • Oct 2021 - Dec 2021

- Analyzed users and client requirements to identify ux opportunities and created effective solutions for Future fit.
- Was instrumental in conceptualizing and building the official 3D website for the company.

## **Stylework**

UI/UX Intern • Jun 2021 - Sep 2021

- Redesigned Space app to enhance overall user experience and brand consistency.
- Briefly worked on Corporate Admin Panel (CAP)
  dashboard and conducted a comprehensive design audit
  to improve functionality and usability of the product.

## **Education**

### VIT Universty, Vellore

2018 - 2022

B.Tech in Computer science engineering

#### **Skills**

#### Design

Information architecture, User research, Usability testing, Wireframes, Task flows, User flows, Design thinking Competitive analysis, Heuristic analysis, Visual design, Prototyping, Insight generation

#### **Tools**

Figma, Adobe XD, Adobe Illustrator, Adobe Photoshop, Framer, Webflow, Rive, Zeplin, Github, Terraform, AWS, Flutter, Mixpanel, JIRA

#### **Programming**

HTML/CSS, JavaScript, Python, Dart, Prompt engineering