| [GEN-1] [**Mainframe Application Maintenance**](https://chiranjit-ganguly.atlassian.net/browse/GEN-1) Created: 21/Jan/24  Updated: 21/Jan/24 | |
| --- | --- |
| **Status:** | Open |
| **Project:** | [GenAIProject](https://chiranjit-ganguly.atlassian.net/secure/BrowseProject.jspa?id=10000) |
| **Components:** | [Data Center Services](https://chiranjit-ganguly.atlassian.net/issues/?jql=project%3D10000+AND+%22component%22%3D10010+ORDER+BY+priority+ASC) |
| **Affects versions:** | None |
| **Fix versions:** | None |

| **Type:** | [System] Change | **Priority:** | High |
| --- | --- | --- | --- |
| **Reporter:** | [Chiranjit Ganguly](https://chiranjit-ganguly.atlassian.net/secure/ViewProfile.jspa?accountId=557058:ef6c4f45-34a4-4ee8-b1ce-1305982a1b95) | **Assignee:** | Unassigned |
| **Resolution:** | Unresolved | **Votes:** | 0 |
| **Labels:** | None | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| **Request language:** | English |
| --- | --- |
| **Urgency:** | High |
| **Impact:** | Extensive / Widespread |
| **Change risk:** | Critical |
| **Planned start:** | 25/Jan/24 12:00 AM |
| **Planned end:** | 25/Jan/24 5:00 AM |
| **Change type:** | Normal |
| **Request participants:** | None |
| **Organizations:** | None |
| **Implementation plan:** | Standard implementation tasks to be followed |

| **Description** |  |
| --- | --- |

| The Mainframe Customer Application will be down from 12 am to 5 am |
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