| [GEN-2] [**Ecomm System routine maintenance**](https://chiranjit-ganguly.atlassian.net/browse/GEN-2) Created: 21/Jan/24  Updated: 21/Jan/24 | |
| --- | --- |
| **Status:** | Open |
| **Project:** | [GenAIProject](https://chiranjit-ganguly.atlassian.net/secure/BrowseProject.jspa?id=10000) |
| **Components:** | [Public Website](https://chiranjit-ganguly.atlassian.net/issues/?jql=project%3D10000+AND+%22component%22%3D10029+ORDER+BY+priority+ASC) |
| **Affects versions:** | None |
| **Fix versions:** | None |

| **Type:** | [System] Change | **Priority:** | Medium |
| --- | --- | --- | --- |
| **Reporter:** | [Chiranjit Ganguly](https://chiranjit-ganguly.atlassian.net/secure/ViewProfile.jspa?accountId=557058:ef6c4f45-34a4-4ee8-b1ce-1305982a1b95) | **Assignee:** | Unassigned |
| **Resolution:** | Unresolved | **Votes:** | 0 |
| **Labels:** | None | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| **Request language:** | English |
| --- | --- |
| **Urgency:** | Medium |
| **Impact:** | Significant / Large |
| **Change risk:** | Critical |
| **Planned start:** | 24/Jan/24 3:00 AM |
| **Planned end:** | 25/Jan/24 3:30 AM |
| **Change type:** | Standard |
| **Request participants:** | None |
| **Organizations:** | None |
| **Implementation plan:** | The system users will be notified of the downtime |
| **Backout plan:** | The application will be restored to the stable baseline if the standup tests fail by 2 am |
| **Change reason:** | Upgrade |

| **Description** |  |
| --- | --- |

| Payroll Website will be down for maintenance |
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