

HERE ARE THE ANSWER TO THE QUESTIONS -

1) Is the main studio by DESIGN/DESIGN website in the (website_details) means admin?

Ans- Yes.

2) For public user - Ability to place, delete orders according to stores' policies (from pdf). 'delete orders according to stores' policies' this is not clear. Does it mean the public users can delete orders entry from their order history or something else?

Ans- Here delete order means Cancel order, if a person orders some item then he can cancel that particular item/order within a specific time frame (like 15 minutes after the order is placed).

3) We have all product listings page and store wise product listing. When someone picks up one product from all product listing page and one from any store page, in that case if one store owner declines to sell the product, then the entire order amount will be refunded only the amount for the particular product will be refunded?

Ans- Store owner cannot decline to sell the product if the product is not "out of stock". And if product is "out of stock" then the user cannot buy it.

4) When the customer is adding some items to the cart and selecting a studio for design review, So in that time does the customer pay for the items added in the cart as well as the fees for design review? OR customer is paying only for design review and the cost for items will be paid after approval from the designer?

Ans- Customer is paying only for design review and the cost for items will be paid after approval from the designer.

5) For design store owner "If the job is still open after 72 hours, the job & its fees will be transferred to another supplier. OR fees will be deducted from future deals. And job will be automatically CLOSED." Will the OR statement be applicable in that case? If yes then how much fees will be deducted?

Ans- If the job is still open after 72 hours, the job & its fees will be transferred to another supplier. and instead of 72 hours let's make it 48 hours.

6) For designer after accepting a design consult "The job will be automatically closed after 72 hours from accepting the order, if the studio fails in responding to the client, the job fees will be transferred to the DESIGN website along with job details or fees will be deducted from future studio shares and DESIGN website will do the job." Will the OR statement be applicable in that case? If yes then how much fees will be deducted?

Ans- For designer after accepting a design consult, The job will be automatically closed after 72 hours from accepting the order, if the studio fails in responding to the client, the job fees will be transferred to the DESIGN website along with job details. and instead of 72 hours for designer lets make it to 24 hours (IF possible can we make this dynamic like, whenever admin wants he can change it to 24 or 48 hrs).