

Cucumber Report

17-Oct-2024, 7:09:23 pm

Start : Oct 17, 7:09:21.910 pm

End : Oct 17, 7:09:22.384 pm

Duration : 0.474 s

Features

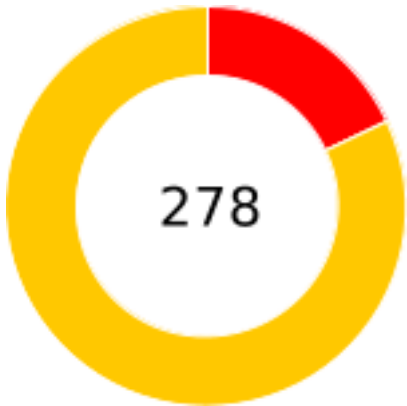
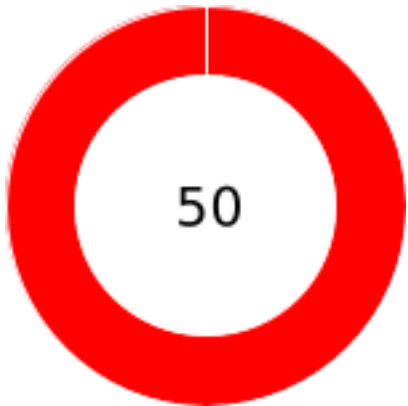
Scenarios

Steps

PASSED - 0
FAILED - 1
SKIPPED - 0

PASSED - 0
FAILED - 50
SKIPPED - 0

PASSED - 0
FAILED - 50
SKIPPED - 228



Feature		Scenario				Step			
Name	Duration	T	P	F	S	T	P	F	S
<u>Tickets</u>	0.474 s	50	0	50	0	278	0	50	228

#	Feature Name	Scenario Name
1	<u>Tickets</u>	<u>T001_ Verify Tickets page</u>
2		<u>T002_ Create the Ticket with valid inputs</u>
3		<u>T003_ the Tickets feature search</u>
4		<u>T004_ To verify the Tickets feature sort recently updated</u>
5		<u>T005_ To verify the Tickets feature sort Name - A to Z</u>
6		<u>T006_ To verify the Tickets feature sort Name - Z to A</u>
7		<u>T007_ To verify the Tickets feature sort Recently Added</u>
8		<u>T008_ To verify the Tickets feature sort decending</u>
9		<u>T009_ To verify the Tickets feature filter Closed status Tickets</u>
10		<u>T0010_ To verify the Tickets feature filter Created status Tickets</u>
11		<u>T0011_ To verify the Tickets feature filter Reassigned status Tickets</u>
12		<u>T0012_ To verify the Tickets feature filter Submitted status Tickets</u>
13		<u>T0013_ To verify the Tickets feature filter Verified status Tickets</u>

#	Feature Name	Scenario Name
14	<u>Tickets</u>	<u>T0014_ To verify the Tickets feature filter Viewed status Tickets</u>
15		<u>T0015_ To verify the Tickets feature filter Overdue status Tickets</u>
16		<u>T0016_ To verify the Tickets feature filter multiple status Tickets</u>
17		<u>T017_ To verify the Tickets feature filter select BillBoard number</u>
18		<u>T018_ To verify the Tickets feature filter select Assignee</u>
19		<u>T019_ To verify the Tickets feature filter select city</u>
20		<u>T020_ To verify the Tickets feature filter select Department</u>
21		<u>T021_ To verify the Tickets feature filter Cleaning</u>
22		<u>T022_ To verify the Tickets feature filter Non Cleaning</u>
23		<u>T023_ To verify the Tickets feature Download button</u>
24		<u>T024_ To verify the Tickets feature Download as Excel</u>
25		<u>T025_ To verify the Tickets feature Download as PDF</u>
26		<u>T026_ To verify the Tickets feature Download popup close</u>

#	Feature Name	Scenario Name
27	<u>Tickets</u>	<u>T027_ To verify the Tickets feature Edit button in Tickets page</u>
28		<u>T028_ To verify the Tickets feature Delete button in Tickets page</u>
29		<u>T029_ To verify the Tickets features Update a Ticket</u>
30		<u>T030_ To verify the Tickets feature Display Activity Feed in Edit Ticket page</u>
31		<u>T031_ To verify the Tickets feature upload photos videos and voice</u>
32		<u>T032_ To verify the Tickets feature clicks close button of uploaded photo</u>
33		<u>T033_ To verify the Tickets feature clicks close button of uploaded videos</u>
34		<u>T033_ To validate the Tickets feature 'verify'</u>
35		<u>T035_ To verify the Tickets feature Reassign a Ticket</u>
36		<u>T036_ To verify the Tickets feature Approve a Ticket</u>
37		<u>T037_ To verify the Tickets feature Reject a Ticket</u>
38		<u>T038_ To verify the Tickets feature start conversation</u>
39		<u>T039_ To verify the Tickets feature pagination 1st to 2nd page</u>

#	Feature Name	Scenario Name
40	<u>Tickets</u>	<u>T040_ To verify the Tickets feature pagination next page</u>
41		<u>T041_ To verify the Tickets feature pagination previous page</u>
42		<u>T042_ To verify the Tickets feature pagination last page</u>
43		<u>T043_ To verify the Tickets feature pagination last page to first page</u>
44		<u>T044_ To verify the Tickets features Reset the form changes</u>
45		<u>T045_ To verify the Tickets features 'Created' Tick mark displayed on Progress bar in View Tickets page</u>
46		<u>T046_ To verify the Tickets features 'Viewed' Tick mark displayed on Progress bar in View Tickets page</u>
47		<u>T047_ To verify the Tickets features 'Submitted' Tick mark displayed on Progress bar in View Tickets page</u>
48		<u>T048_ To verify the Tickets features 'Overdued' Tick mark displayed on Progress bar in View Tickets page</u>

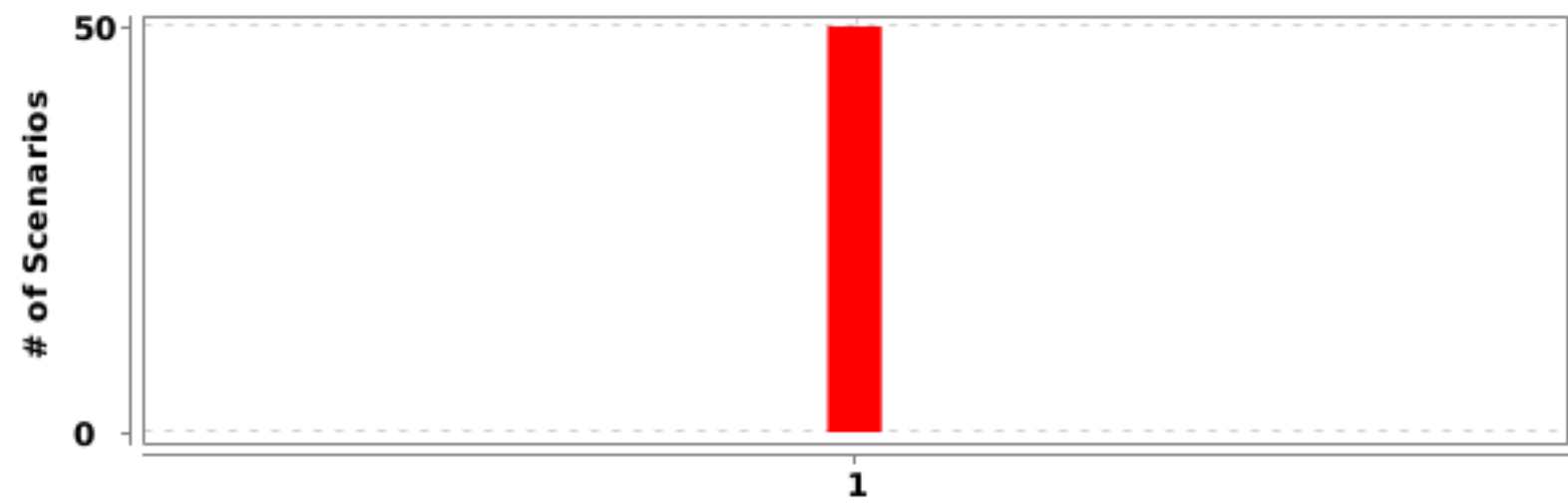
#	Feature Name	Scenario Name
49	<u>Tickets</u>	<u>T049_ To verify the Tickets features 'Reassigned' Tick mark displayed on Progress bar in View Tickets page</u>
50		<u>T0050_ To verify the Tickets feature filter Pending status Tickets</u>

TAG	Scenario				Feature			
Name	T	P	F	S	T	P	F	S
@Tickets01	1	0	1	0	1	0	1	0
@all	50	0	50	0	1	0	1	0
@smoke	49	0	49	0	1	0	1	0
@regression	50	0	50	0	1	0	1	0
@Tickets	50	0	50	0	1	0	1	0
@Tickets02	1	0	1	0	1	0	1	0
@sanity	1	0	1	0	1	0	1	0
@Tickets03	1	0	1	0	1	0	1	0
@Tickets04	1	0	1	0	1	0	1	0
@Tickets05	1	0	1	0	1	0	1	0
@Tickets06	1	0	1	0	1	0	1	0
@Tickets07	1	0	1	0	1	0	1	0
@Tickets08	1	0	1	0	1	0	1	0
@Tickets09	1	0	1	0	1	0	1	0
@Tickets10	1	0	1	0	1	0	1	0
@Tickets11	1	0	1	0	1	0	1	0
@Tickets12	1	0	1	0	1	0	1	0

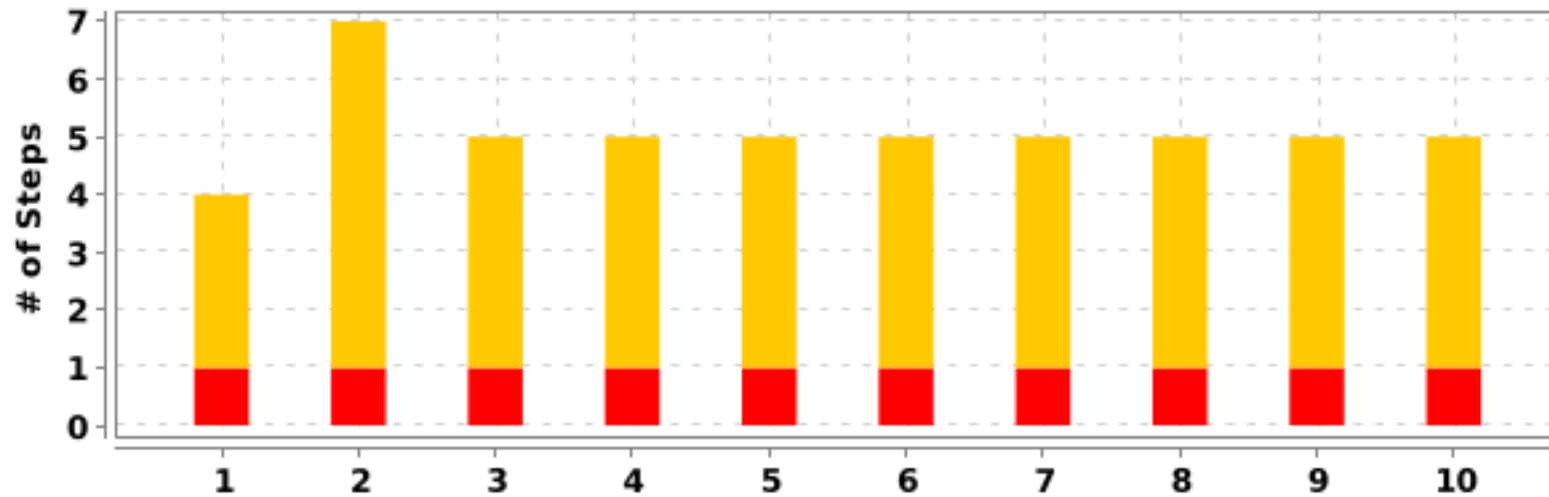
TAG	Scenario				Feature			
Name	T	P	F	S	T	P	F	S
@Tickets13	1	0	1	0	1	0	1	0
@Tickets14	1	0	1	0	1	0	1	0
@Tickets15	1	0	1	0	1	0	1	0
@Tickets16	1	0	1	0	1	0	1	0
@Tickets17	1	0	1	0	1	0	1	0
@Tickets18	1	0	1	0	1	0	1	0
@Tickets19	1	0	1	0	1	0	1	0
@Tickets20	1	0	1	0	1	0	1	0
@Tickets21	1	0	1	0	1	0	1	0
@Tickets22	1	0	1	0	1	0	1	0
@Tickets23	1	0	1	0	1	0	1	0
@Tickets24	1	0	1	0	1	0	1	0
@Tickets25	1	0	1	0	1	0	1	0
@Tickets26	1	0	1	0	1	0	1	0
@Tickets27	1	0	1	0	1	0	1	0
@Tickets28	1	0	1	0	1	0	1	0
@Tickets29	1	0	1	0	1	0	1	0

TAG	Scenario				Feature			
Name	T	P	F	S	T	P	F	S
@Tickets30	1	0	1	0	1	0	1	0
@Tickets31	1	0	1	0	1	0	1	0
@Tickets32	1	0	1	0	1	0	1	0
@Tickets33	1	0	1	0	1	0	1	0
@Tickets34	1	0	1	0	1	0	1	0
@Tickets35	1	0	1	0	1	0	1	0
@Tickets36	1	0	1	0	1	0	1	0
@Tickets37	1	0	1	0	1	0	1	0
@Tickets38	1	0	1	0	1	0	1	0
@Tickets39	1	0	1	0	1	0	1	0
@Tickets40	1	0	1	0	1	0	1	0
@Tickets41	1	0	1	0	1	0	1	0
@Tickets42	1	0	1	0	1	0	1	0
@Tickets43	1	0	1	0	1	0	1	0
@Tickets44	1	0	1	0	1	0	1	0
@Tickets45	1	0	1	0	1	0	1	0
@Tickets46	1	0	1	0	1	0	1	0

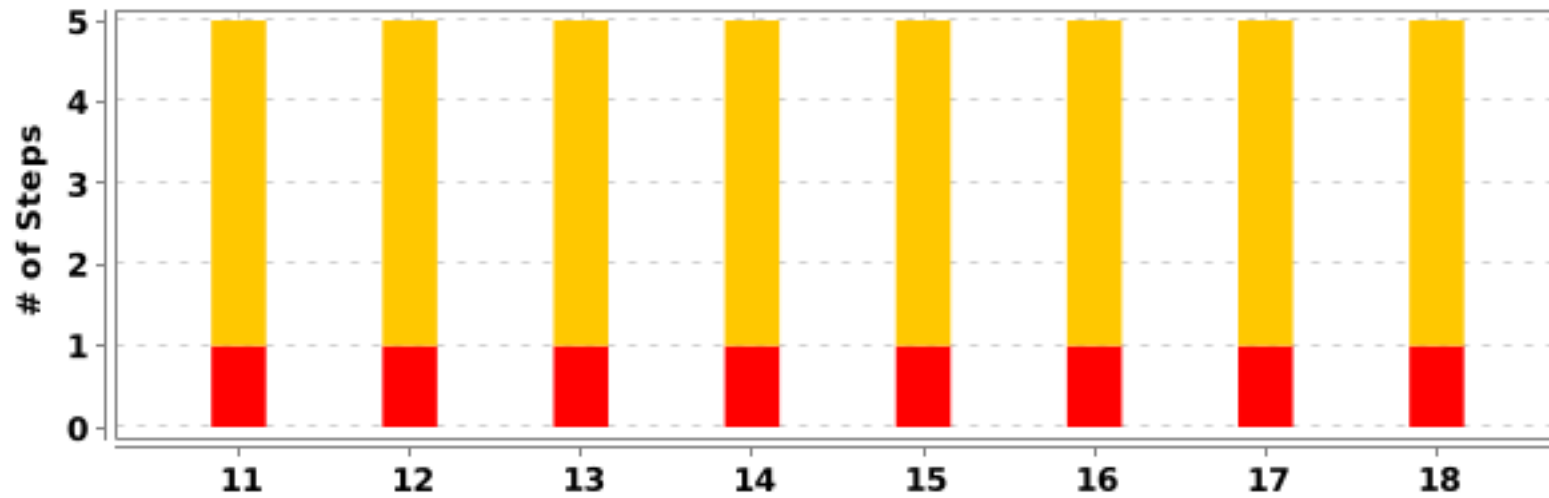
TAG	Scenario				Feature			
Name	T	P	F	S	T	P	F	S
@Tickets47	1	0	1	0	1	0	1	0
@Tickets48	1	0	1	0	1	0	1	0
@Tickets49	1	0	1	0	1	0	1	0
@Tickets50	1	0	1	0	1	0	1	0



#	Feature Name	T	P	F	S	Duration
1	<u>Tickets</u>	50	0	50	0	0.474 s

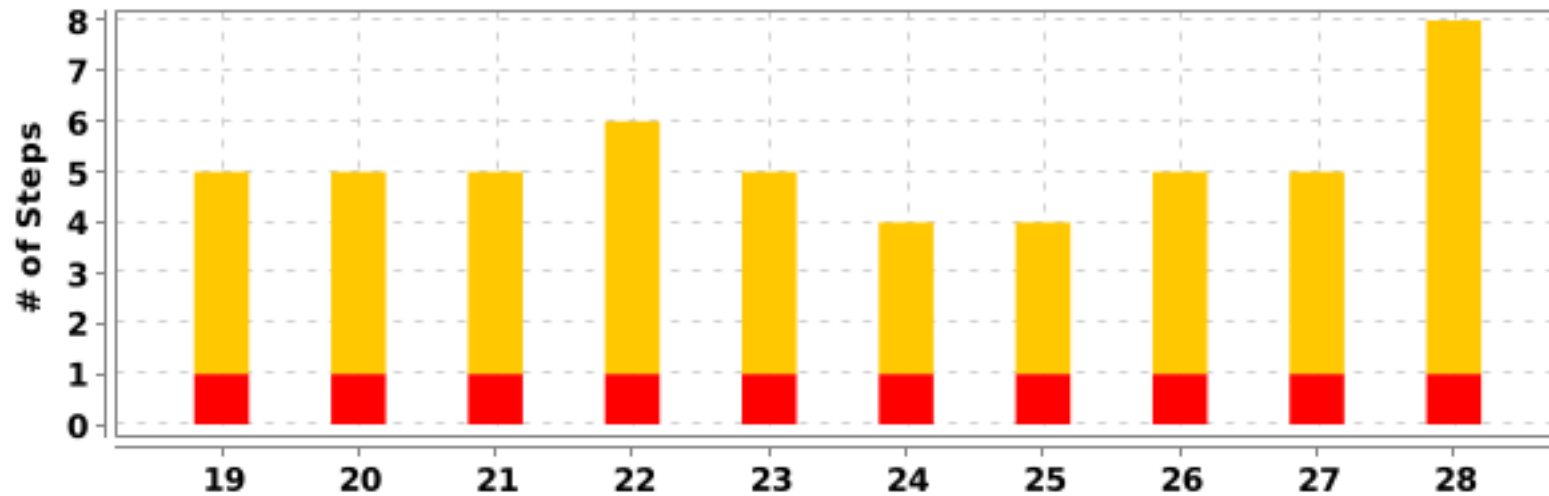


#	Feature Name	Scenario Name	T	P	F	S	Duration
1	<u>Tickets</u>	<u>T001_Verify Tickets page</u>	4	0	1	3	0.024 s
2		<u>T002_Create the Ticket with valid inputs</u>	7	0	1	6	0.012 s
3		<u>T003_ the Tickets feature search</u>	5	0	1	4	0.006 s
4		<u>T004_To verify the Tickets feature sort recently updated</u>	5	0	1	4	0.007 s
5		<u>T005_To verify the Tickets feature sort Name - A to Z</u>	5	0	1	4	0.006 s
6		<u>T006_To verify the Tickets feature sort Name - Z to A</u>	5	0	1	4	0.006 s
7		<u>T007_To verify the Tickets feature sort Recently Added</u>	5	0	1	4	0.005 s
8		<u>T008_To verify the Tickets feature sort decending</u>	5	0	1	4	0.009 s
9		<u>T009_To verify the Tickets feature filter Closed status Tickets</u>	5	0	1	4	0.005 s
10		<u>T0010_To verify the Tickets feature filter Created status Tickets</u>	5	0	1	4	0.006 s

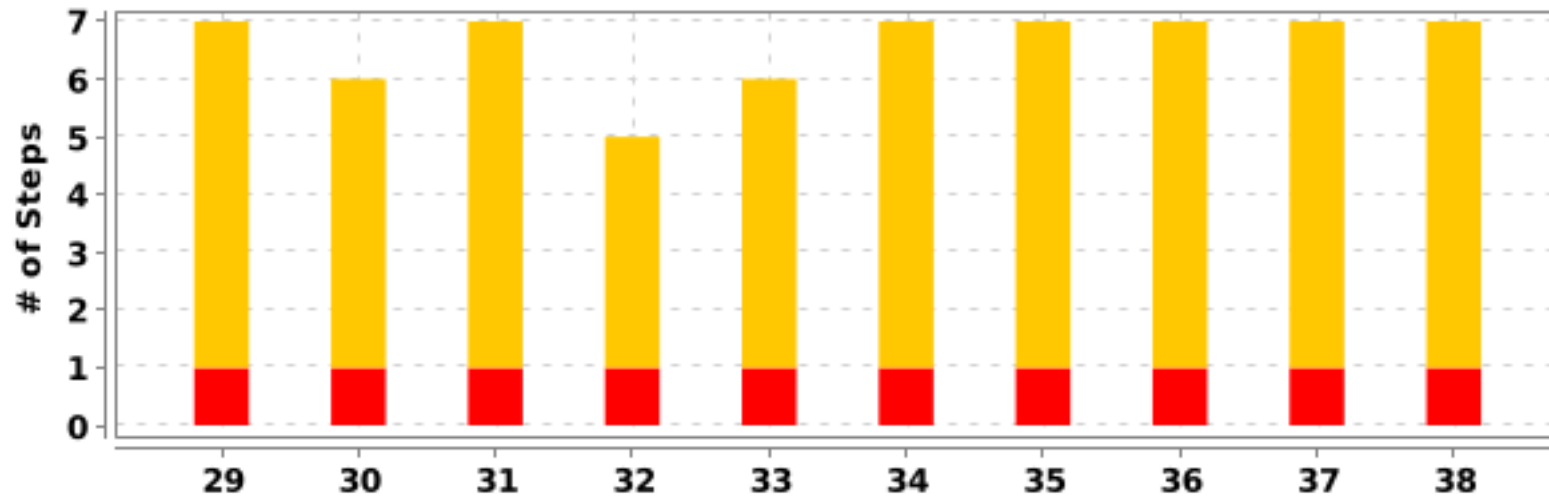


#	Feature Name	Scenario Name	T	P	F	S	Duration
11	<u>Tickets</u>	<u>T0011_ To verify the Tickets feature filter Reassigned status Tickets</u>	5	0	1	4	0.005 s
12		<u>T0012_ To verify the Tickets feature filter Submitted status Tickets</u>	5	0	1	4	0.009 s
13		<u>T0013_ To verify the Tickets feature filter Verified status Tickets</u>	5	0	1	4	0.004 s
14		<u>T0014_ To verify the Tickets feature filter Viewed status Tickets</u>	5	0	1	4	0.003 s
15		<u>T0015_ To verify the Tickets feature filter Overdue status Tickets</u>	5	0	1	4	0.004 s
16		<u>T0016_ To verify the Tickets feature filter multiple status Tickets</u>	5	0	1	4	0.008 s
17		<u>T017_ To verify the Tickets feature filter select Billboard number</u>	5	0	1	4	0.004 s

#	Feature Name	Scenario Name	T	P	F	S	Duration
18		<u>T018_To verify the Tickets feature filter select Assignee</u>	5	0	1	4	0.003 s

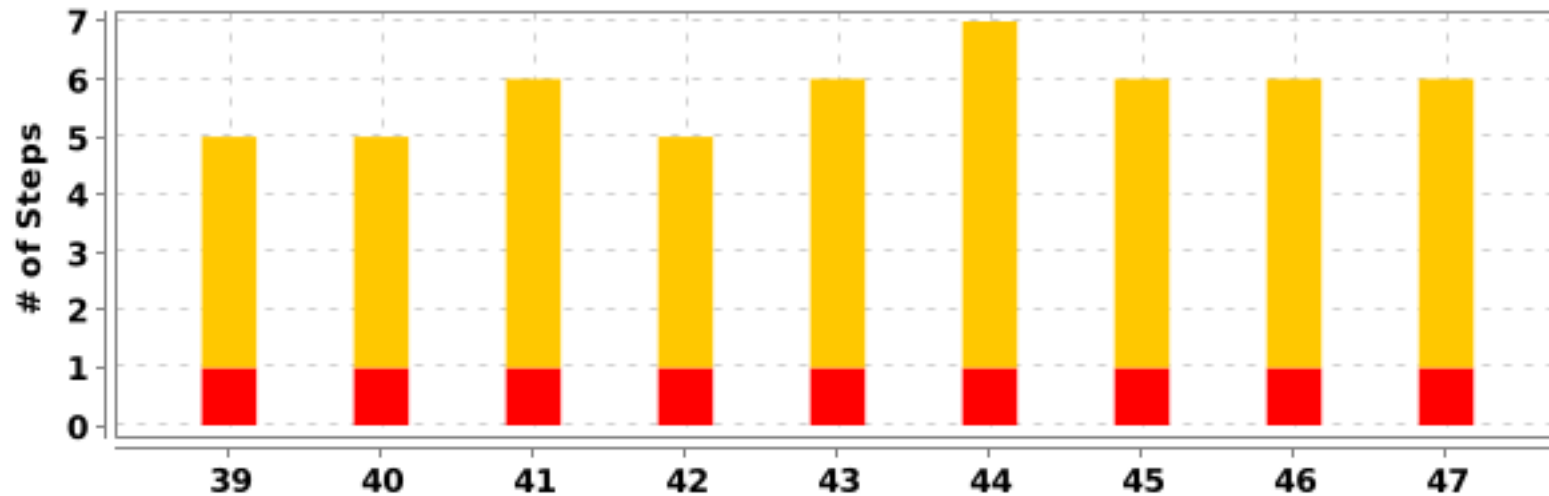


#	Feature Name	Scenario Name	T	P	F	S	Duration
19	<u>Tickets</u>	<u>T019_ To verify the Tickets feature filter select city</u>	5	0	1	4	0.003 s
20		<u>T020_ To verify the Tickets feature filter select Department</u>	5	0	1	4	0.003 s
21		<u>T021_ To verify the Tickets feature filter Cleaning</u>	5	0	1	4	0.006 s
22		<u>T022_ To verify the Tickets feature filter Non Cleaning</u>	6	0	1	5	0.003 s
23		<u>T023_ To verify the Tickets feature Download button</u>	5	0	1	4	0.003 s
24		<u>T024_ To verify the Tickets feature Download as Excel</u>	4	0	1	3	0.003 s
25		<u>T025_ To verify the Tickets feature Download as PDF</u>	4	0	1	3	0.003 s
26		<u>T026_ To verify the Tickets feature Download popup close</u>	5	0	1	4	0.003 s
27		<u>T027_ To verify the Tickets feature Edit button in Tickets page</u>	5	0	1	4	0.003 s
28		<u>T028_ To verify the Tickets feature Delete button in Tickets page</u>	8	0	1	7	0.005 s



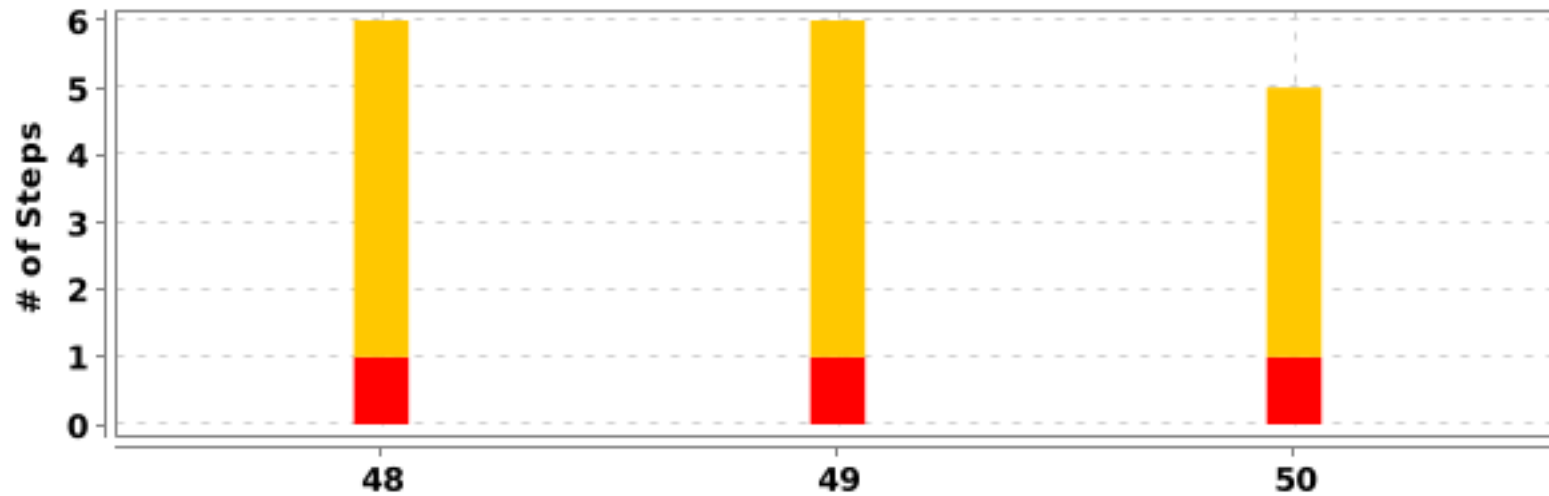
#	Feature Name	Scenario Name	T	P	F	S	Duration
29	<u>Tickets</u>	<u>T029_ To verify the Tickets features Update a Ticket</u>	7	0	1	6	0.004 s
30		<u>T030_ To verify the Tickets feature Display Activity Feed in Edit Ticket page</u>	6	0	1	5	0.004 s
31		<u>T031_ To verify the Tickets feature upload photos videos and voice</u>	7	0	1	6	0.004 s
32		<u>T032_ To verify the Tickets feature clicks close button of uploaded photo</u>	5	0	1	4	0.003 s
33		<u>T033_ To verify the Tickets feature clicks close button of uploaded videos</u>	6	0	1	5	0.003 s
34		<u>T033_ To validate the Tickets feature 'verify'</u>	7	0	1	6	0.004 s
35		<u>T035_ To verify the Tickets feature Reassign a Ticket</u>	7	0	1	6	0.004 s
36		<u>T036_ To verify the Tickets feature Approve a Ticket</u>	7	0	1	6	0.004 s
37		<u>T037_ To verify the Tickets feature Reject a Ticket</u>	7	0	1	6	0.004 s

#	Feature Name	Scenario Name	T	P	F	S	Duration
38		<u>T038_To verify the Tickets feature start conversation</u>	7	0	1	6	0.003 s





#	Feature Name	Scenario Name	T	P	F	S	Duration
39	<u>Tickets</u>	<u>T039_ To verify the Tickets feature pagination 1st to 2nd page</u>	5	0	1	4	0.002 s
40		<u>T040_ To verify the Tickets feature pagination next page</u>	5	0	1	4	0.003 s
41		<u>T041_ To verify the Tickets feature pagination previous page</u>	6	0	1	5	0.002 s
42		<u>T042_ To verify the Tickets feature pagination last page</u>	5	0	1	4	0.002 s
43		<u>T043_ To verify the Tickets feature pagination last page to first page</u>	6	0	1	5	0.003 s
44		<u>T044_ To verify the Tickets features Reset the form changes</u>	7	0	1	6	0.002 s
45		<u>T045_ To verify the Tickets features 'Created' Tick mark displayed on Progress bar in View Tickets page</u>	6	0	1	5	0.002 s
46		<u>T046_ To verify the Tickets features 'Viewed' Tick mark displayed on Progress bar in View Tickets page</u>	6	0	1	5	0.003 s

#	Feature Name	Scenario Name	T	P	F	S	Duration
47		<u>T047_To verify the Tickets features 'Submitted' Tick mark displayed on Progress bar in View Tickets page</u>	6	0	1	5	0.002 s

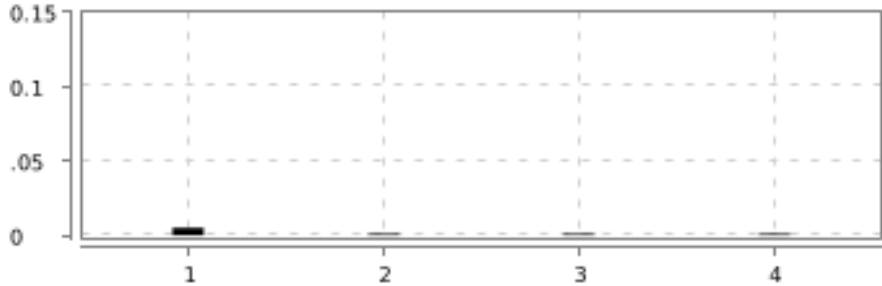



#	Feature Name	Scenario Name	T	P	F	S	Duration
48	<u>Tickets</u>	<u>T048_To verify the Tickets features 'Overdued' Tick mark displayed on Progress bar in View Tickets page</u>	6	0	1	5	0.002 s
49		<u>T049_To verify the Tickets features 'Reassigned' Tick mark displayed on Progress bar in View Tickets page</u>	6	0	1	5	0.003 s
50		<u>T0050_To verify the Tickets feature filter Pending status Tickets</u>	5	0	1	4	0.002 s

Tickets

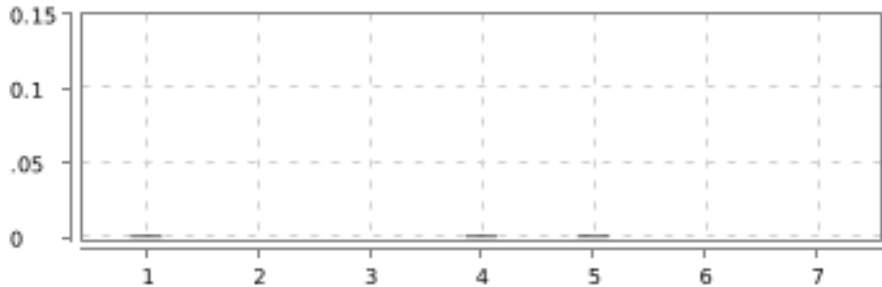

FAILED	DURATION - 0.474 s	Scenarios Total - 50 Pass - 0 Fail - 50 Skip - 0		Steps Total - 278 Pass - 0 Fail - 50 Skip - 228	
/ 7:09:21.910 pm // 7:09:22.384 pm /					

T001_Verify Tickets page

FAILED	DURATION - 0.024 s		Steps Total - 4 Pass - 0 Fail - 1 Skip - 3	
/ 7:09:21.913 pm // 7:09:21.937 pm /				
Tickets				
@Tickets01 @all @smoke @regression @Tickets				

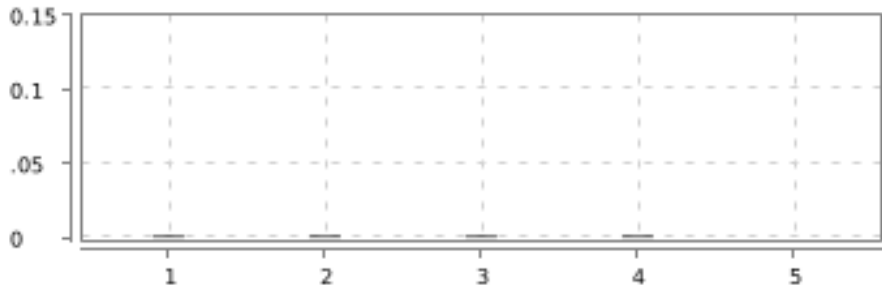

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.005 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.001 s
4	Then Al-Arabia Tickets page should display successfully	SKIPPED	0.001 s

T002_Create the Ticket with valid inputs

FAILED	DURATION - 0.012 s		Steps Total - 7 Pass - 0 Fail - 1 Skip - 6	
/ 7:09:21.961 pm // 7:09:21.973 pm /				
Tickets				
@all @Tickets02 @regression @Tickets @sanity				

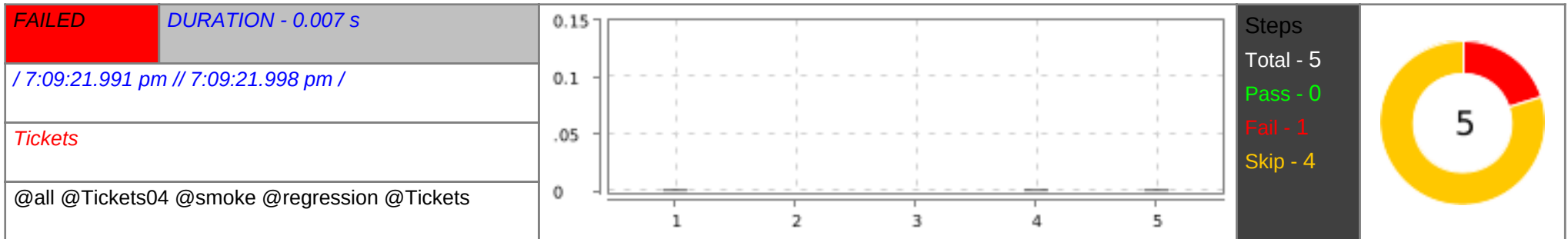
#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And Admin or user clicks the new Ticket button	SKIPPED	0.001 s
5	And Admin or user enters the all mandatory fields	SKIPPED	0.001 s
6	And Admin or user clicks the create Ticket	SKIPPED	0.000 s
7	Then Particular Ticket gets created successfully with either "LOADING..." or "Success Ticket created"	SKIPPED	0.000 s

T003_ the Tickets feature search

FAILED	DURATION - 0.006 s		Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:21.979 pm // 7:09:21.985 pm /				
Tickets				
@all @Tickets03 @smoke @regression @Tickets				

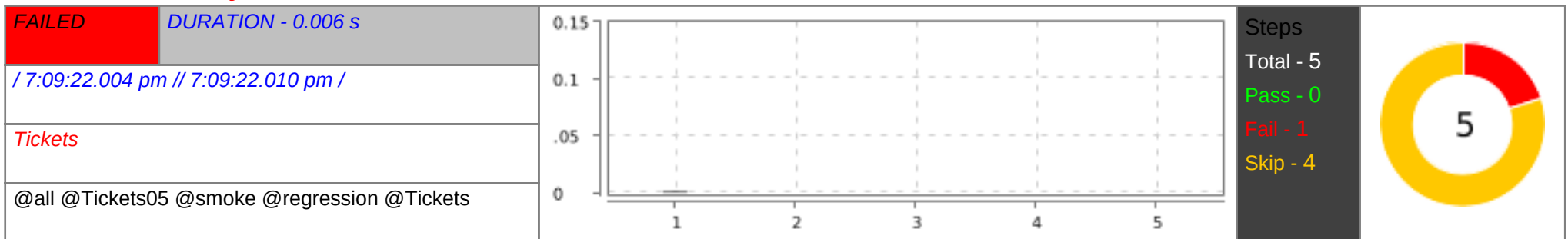
#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.001 s
4	And Admin or user search the Tickets	SKIPPED	0.001 s
5	Then Searched Ticket details get displayed successfully	SKIPPED	0.000 s

T004_To verify the Tickets feature sort recently updated



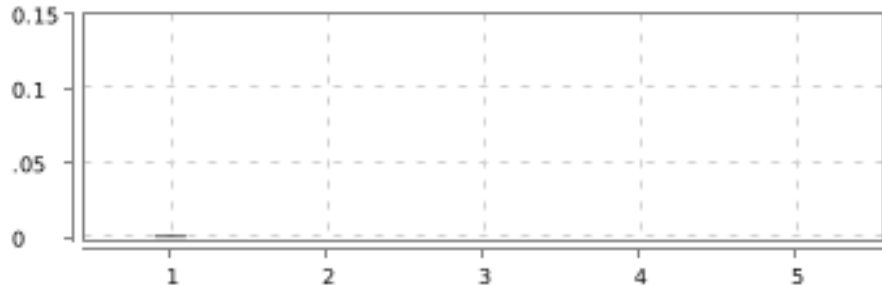

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And Admin or user sort the Tickets list recently updated	SKIPPED	0.001 s
5	Then Recently updated Tickets list get displayed successfully	SKIPPED	0.001 s

T005_To verify the Tickets feature sort Name - A to Z



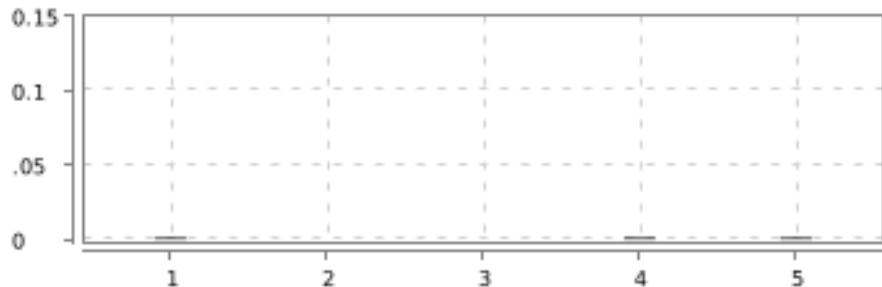

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User sort the Tickets list Name A to Z	SKIPPED	0.000 s
5	Then Tickets list get displayed successfully	SKIPPED	0.000 s

T006_To verify the Tickets feature sort Name - Z to A

<div>FAILED</div> <div>DURATION - 0.006 s</div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.017 pm // 7:09:22.023 pm /				
Tickets				
@all @smoke @regression @Tickets06 @Tickets				

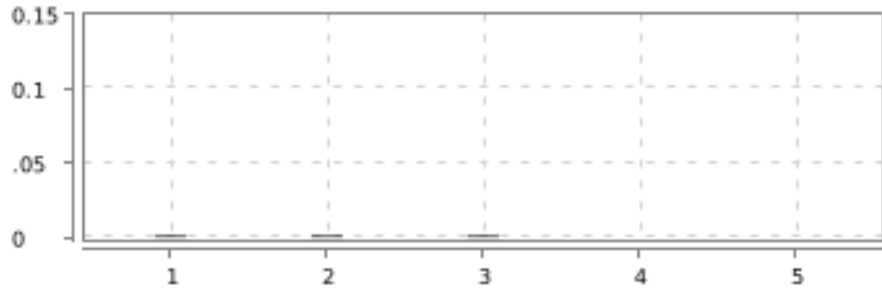

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User sort the billboards list Name Z to A	SKIPPED	0.000 s
5	Then Tickets list Z to A get displayed successfully	SKIPPED	0.000 s

T007_To verify the Tickets feature sort Recently Added

<div>FAILED</div> <div>DURATION - 0.005 s</div>		<div></div>	<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	<div></div>
<div>/ 7:09:22.030 pm // 7:09:22.035 pm /</div>				
<div>Tickets</div>				
<div>@all @smoke @Tickets07 @regression @Tickets</div>				

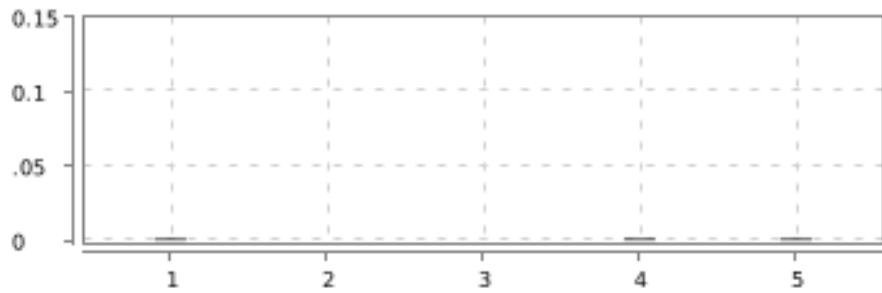

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User sort the Tickets list Recently Added	SKIPPED	0.001 s
5	Then Recent Tickets list get displayed successfully	SKIPPED	0.001 s

T008_To verify the Tickets feature sort decending

<div>FAILED</div> <div>DURATION - 0.009 s</div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.041 pm // 7:09:22.050 pm /				
Tickets				
@all @smoke @regression @Tickets @Tickets08				

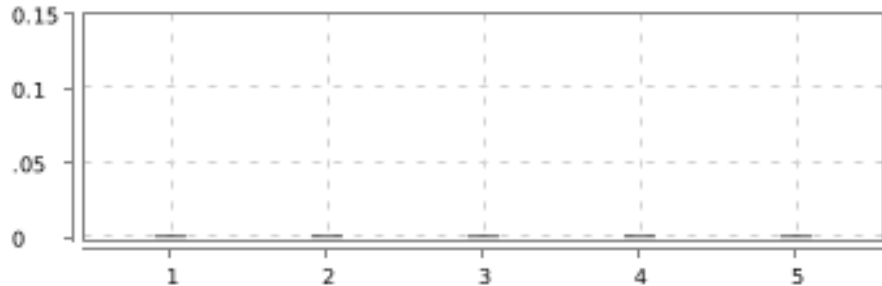

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.001 s
4	And User sort the Tickets list decending	SKIPPED	0.000 s
5	Then Decending Tickets list get displayed successfully	SKIPPED	0.000 s

T009_To verify the Tickets feature filter Closed status Tickets

<div>FAILED</div> <div>DURATION - 0.005 s</div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.057 pm // 7:09:22.062 pm /				
Tickets				
@all @smoke @regression @Tickets @Tickets09				

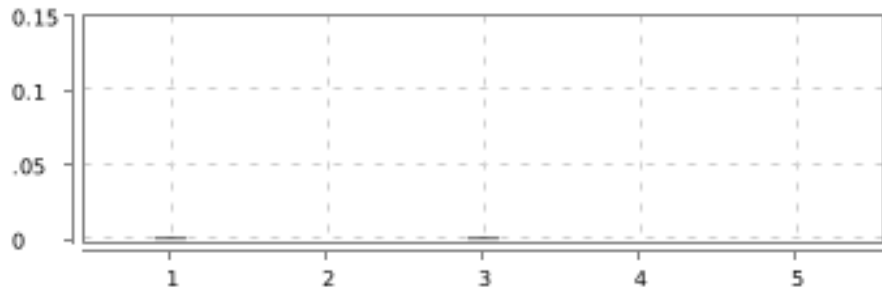

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Closed	SKIPPED	0.001 s
5	Then Closed Tickets list get displayed successfully	SKIPPED	0.001 s

T0010_To verify the Tickets feature filter Created status Tickets

<div>FAILED</div> <div>DURATION - 0.006 s</div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.067 pm // 7:09:22.073 pm /				
Tickets				
@Tickets10 @all @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.001 s
4	And User filter the Tickets list status Created	SKIPPED	0.001 s
5	Then Created Tickets list get displayed successfully	SKIPPED	0.001 s

T0011_To verify the Tickets feature filter Reassigned status Tickets

<div>FAILED</div> <div>DURATION - 0.005 s</div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.080 pm // 7:09:22.085 pm /				
Tickets				
@all @Tickets11 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.001 s
4	And User filter the Tickets list status Reassigned	SKIPPED	0.000 s
5	Then Reassigned Tickets list get displayed successfully	SKIPPED	0.000 s

T0012_To verify the Tickets feature filter Submitted status Tickets

FAILED	DURATION - 0.009 s		Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:22.095 pm // 7:09:22.104 pm /				
Tickets				
@Tickets12 @all @smoke @regression @Tickets				

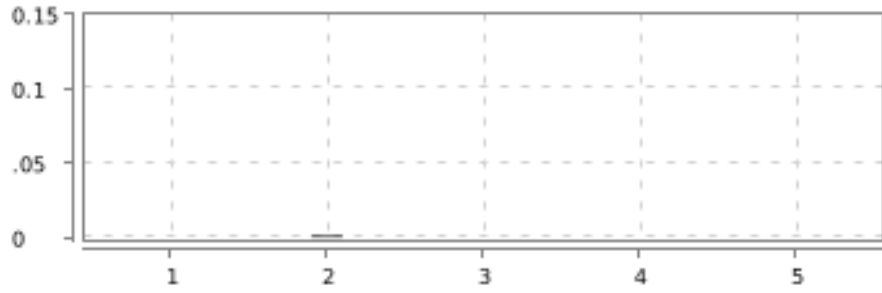

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Submitted	SKIPPED	0.000 s
5	Then Submitted Tickets list get displayed successfully	SKIPPED	0.000 s

T0013_To verify the Tickets feature filter Verified status Tickets

FAILED	DURATION - 0.004 s		Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:22.108 pm // 7:09:22.112 pm /				
Tickets				
@all @Tickets13 @smoke @regression @Tickets				

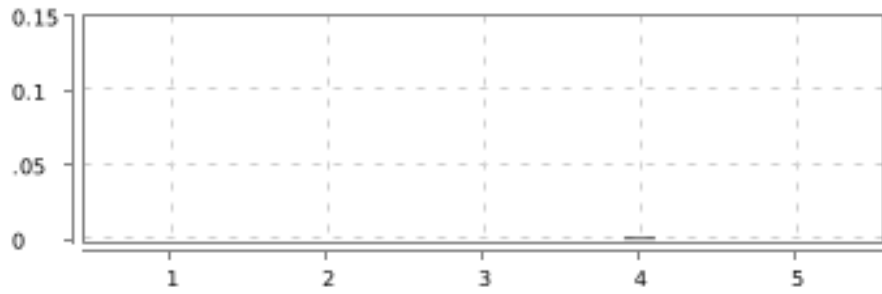

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.001 s
4	And User filter the Tickets list status Verified	SKIPPED	0.000 s
5	Then Verified Tickets list get displayed successfully	SKIPPED	0.000 s

T0014_To verify the Tickets feature filter Viewed status Tickets

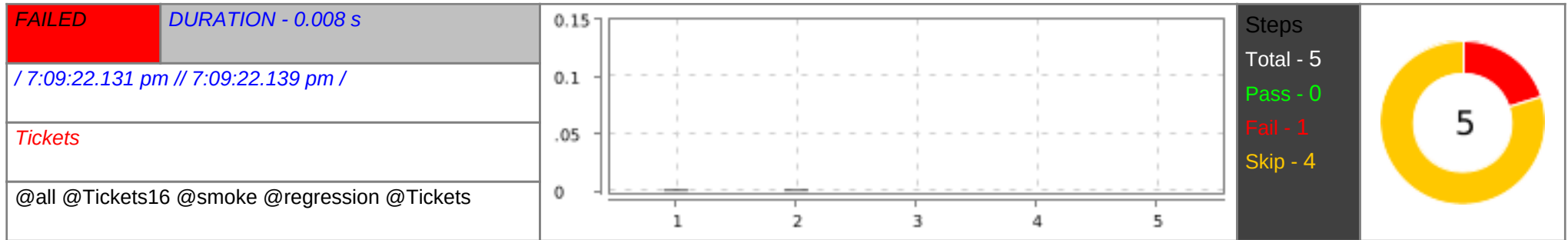
<div>FAILED</div> <div>DURATION - 0.003 s</div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.116 pm // 7:09:22.119 pm /				
Tickets				
@all @Tickets14 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Viewed	SKIPPED	0.000 s
5	Then Viewed Tickets list get displayed successfully	SKIPPED	0.000 s

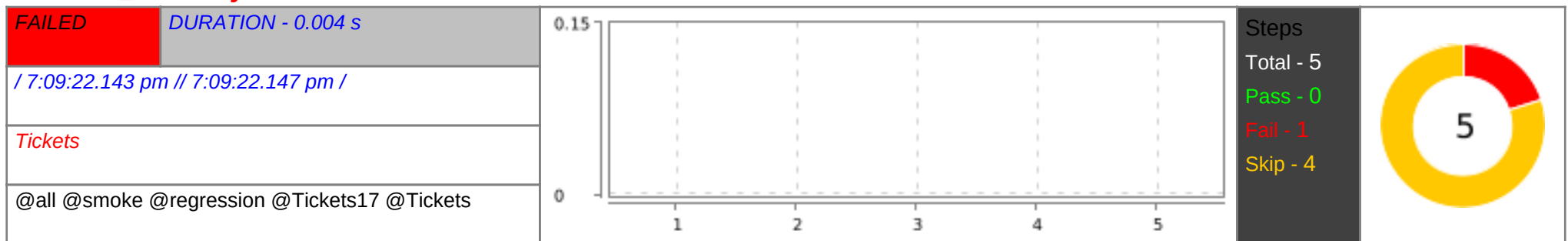
T0015_To verify the Tickets feature filter Overdue status Tickets

<div>FAILED</div> <div>DURATION - 0.004 s</div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.123 pm // 7:09:22.127 pm /				
Tickets				
@all @Tickets15 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Overdue	SKIPPED	0.001 s
5	Then Overdue Tickets list get displayed successfully	SKIPPED	0.000 s

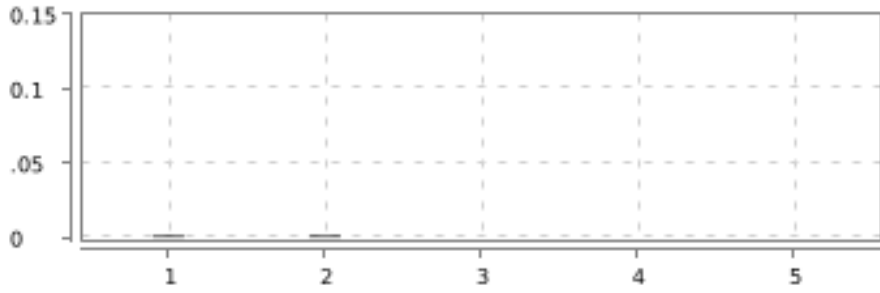

T0016_To verify the Tickets feature filter multiple status Tickets

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User selected all statuses and submitted	SKIPPED	0.000 s
5	Then multiple status Tickets list get displayed successfully	SKIPPED	0.000 s

T017_To verify the Tickets feature filter select Billboard number

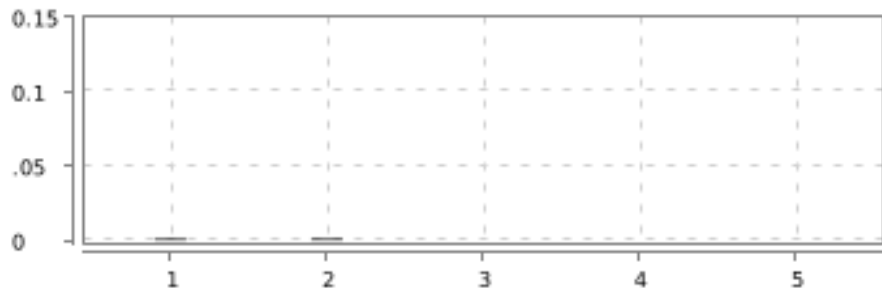

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User selects billboard number	SKIPPED	0.000 s
5	Then Selected Billboard number list get displayed successfully	SKIPPED	0.000 s

T018_To verify the Tickets feature filter select Assignee

<div>FAILED</div> <div>DURATION - 0.003 s</div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.151 pm // 7:09:22.154 pm /				
Tickets				
@all @smoke @Tickets18 @regression @Tickets				

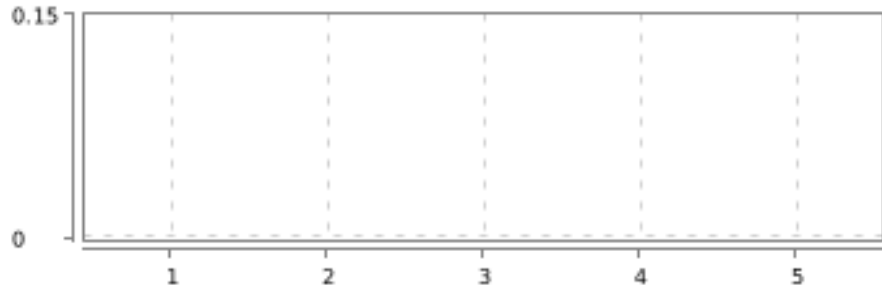

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User selects Assignee	SKIPPED	0.000 s
5	Then Selected Assignee list get displayed successfully	SKIPPED	0.000 s

T019_To verify the Tickets feature filter select city

<div>FAILED</div> <div>DURATION - 0.003 s</div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.159 pm // 7:09:22.162 pm /				
Tickets				
@all @smoke @regression @Tickets @Tickets19				

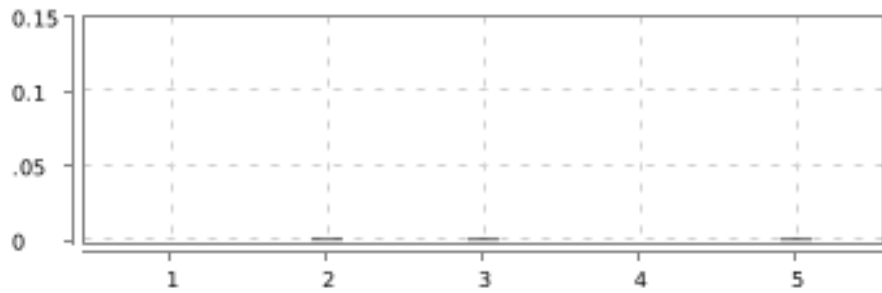

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User selects city	SKIPPED	0.000 s
5	Then Selected city list get displayed successfully	SKIPPED	0.000 s

T020_To verify the Tickets feature filter select Department

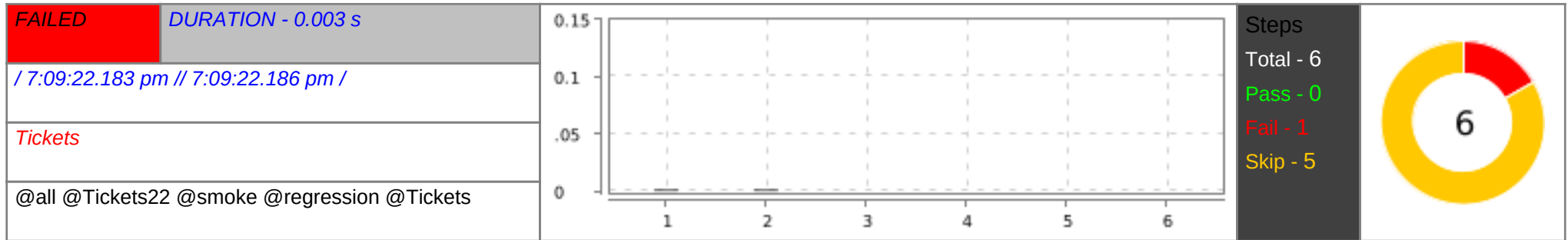
<div><div>FAILED</div><div>DURATION - 0.003 s</div></div>			<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	
/ 7:09:22.166 pm // 7:09:22.169 pm /				
Tickets				
@Tickets20 @all @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User selects Department	SKIPPED	0.000 s
5	Then Selected Department list get displayed successfully	SKIPPED	0.000 s

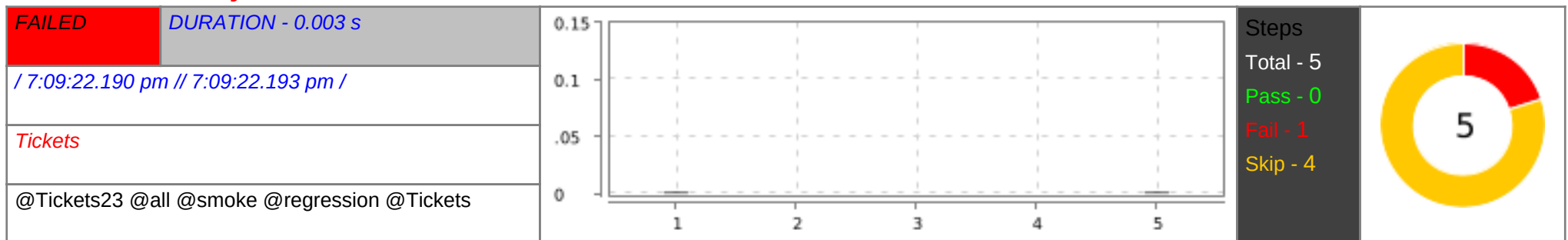
T021_To verify the Tickets feature filter Cleaning

<div>FAILED</div> <div>DURATION - 0.006 s</div>		<div></div>	<div>Steps</div> <div>Total - 5</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 4</div>	<div></div>
/ 7:09:22.173 pm // 7:09:22.179 pm /				
Tickets				
@Tickets21 @all @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.001 s
4	And User Clicks Cleaning Tickets	SKIPPED	0.000 s
5	Then Cleaning Tickets list get displayed successfully	SKIPPED	0.001 s

T022_To verify the Tickets feature filter Non Cleaning

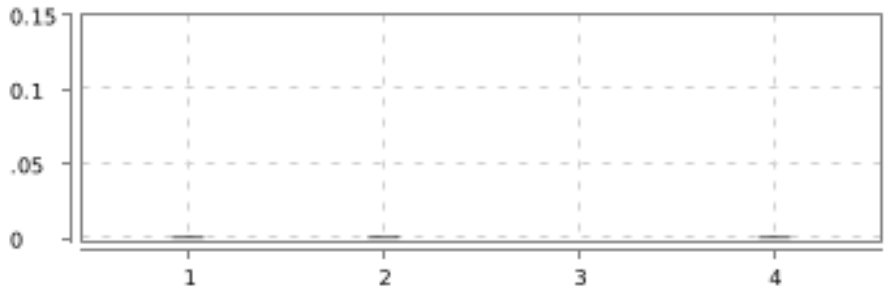

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User Clicks Cleaning Tickets	SKIPPED	0.000 s
5	And User Clicks Non Cleaning Tickets	SKIPPED	0.000 s
6	Then Non Cleaning Tickets list get displayed successfully	SKIPPED	0.000 s

T023_To verify the Tickets feature Download button

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User clicks the Download button	SKIPPED	0.000 s

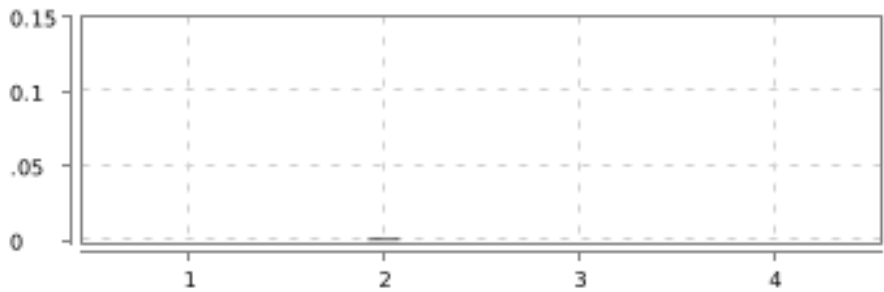

#	Step / Hook Details	Status	Duration
5	Then Download pop up will be displayed successfully	SKIPPED	0.001 s

T024_To verify the Tickets feature Download as Excel

FAILED	DURATION - 0.003 s		Steps Total - 4 Pass - 0 Fail - 1 Skip - 3	
/ 7:09:22.196 pm // 7:09:22.199 pm /				
Tickets				
@all @Tickets24 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User clicks the Download button with Download As Excel	SKIPPED	0.001 s

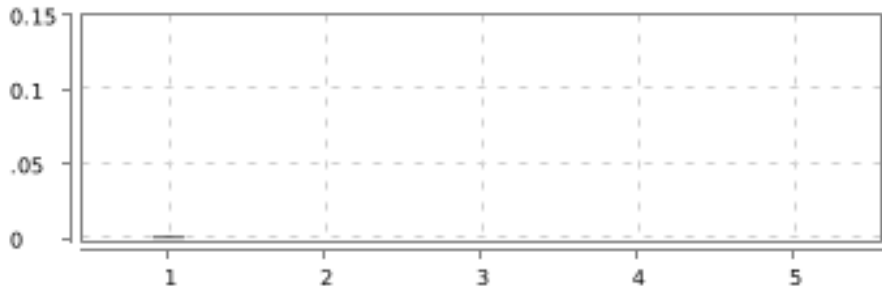

T025_To verify the Tickets feature Download as PDF

FAILED	DURATION - 0.003 s		Steps Total - 4 Pass - 0 Fail - 1 Skip - 3	
/ 7:09:22.202 pm // 7:09:22.205 pm /				
Tickets				
@all @Tickets25 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s

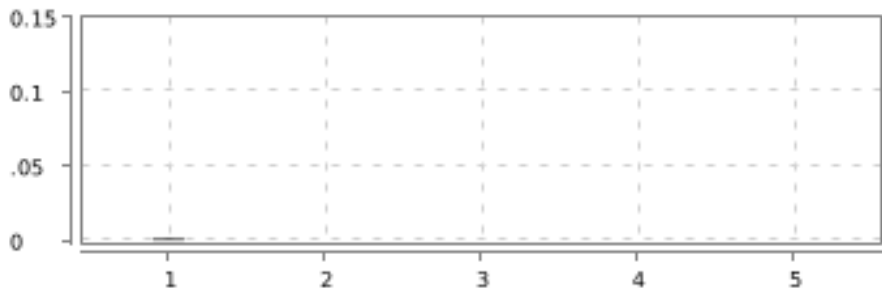

#	Step / Hook Details	Status	Duration
4	And User clicks the Download button with Download As PDF	SKIPPED	0.000 s

T026_To verify the Tickets feature Download popup close

FAILED	DURATION - 0.003 s		Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:22.209 pm // 7:09:22.212 pm /				
Tickets				
@all @Tickets26 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User clicks the Download button after that click on close button	SKIPPED	0.000 s
5	Then The Download pop up get closed successfully and display the Tickets list	SKIPPED	0.000 s

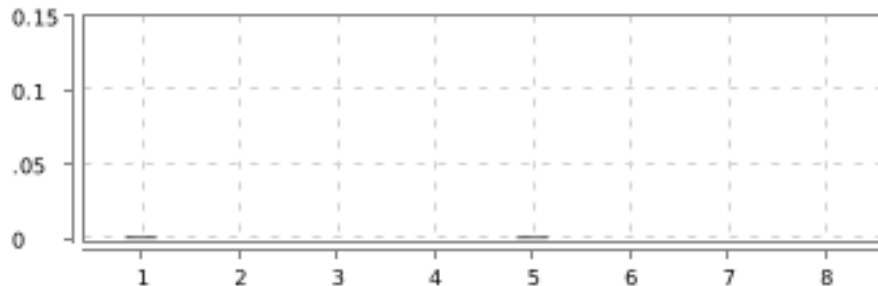

T027_To verify the Tickets feature Edit button in Tickets page

FAILED	DURATION - 0.003 s		Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:22.216 pm // 7:09:22.219 pm /				
Tickets				
@all @Tickets27 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s

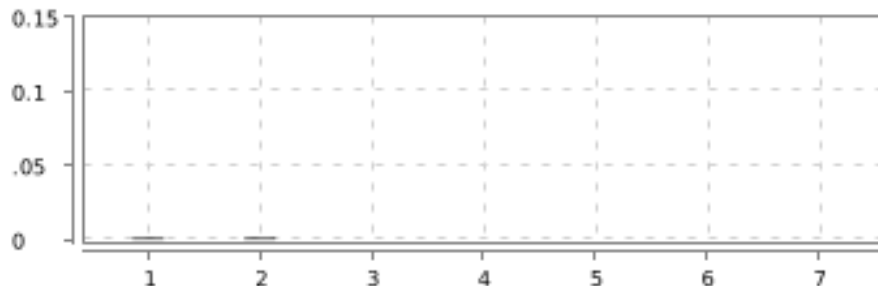

#	Step / Hook Details	Status	Duration
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And The User clicks the Edit button	SKIPPED	0.000 s
5	Then Edit Tickets page will be displayed successfully	SKIPPED	0.000 s

T028_To verify the Tickets feature Delete button in Tickets page

FAILED	DURATION - 0.005 s		Steps Total - 8 Pass - 0 Fail - 1 Skip - 7	
/ 7:09:22.225 pm // 7:09:22.230 pm /				
Tickets				
@all @smoke @regression @Tickets28 @Tickets				

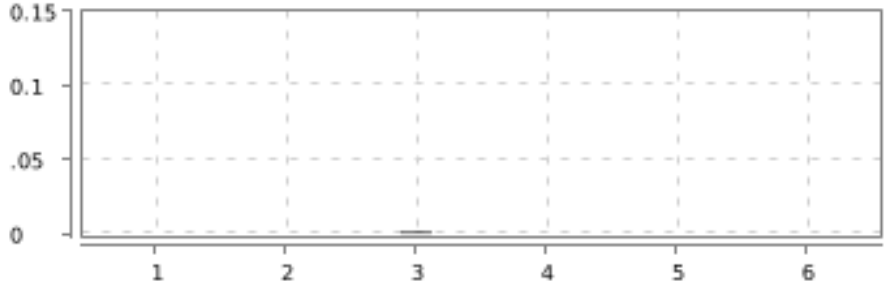

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And Admin or user clicks the new Ticket button	SKIPPED	0.000 s
5	And Admin or user enters the all mandatory fields	SKIPPED	0.001 s
6	And Admin or user clicks the create Ticket	SKIPPED	0.000 s
7	And The User clicks on the Delete button with clicks confirm yes button	SKIPPED	0.000 s
8	Then Tickets delete popup will be displayed successfully with either "Success Ticket Deleted successfull"	SKIPPED	0.000 s

T029_To verify the Tickets features Update a Ticket

FAILED	DURATION - 0.004 s		Steps Total - 7 Pass - 0 Fail - 1 Skip - 6	
/ 7:09:22.237 pm // 7:09:22.241 pm /				
Tickets				
@all @smoke @Tickets29 @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And The User clicks the Edit button	SKIPPED	0.000 s
5	And User edit Description	SKIPPED	0.000 s
6	And User click on Update Tickets button with confirm yes button	SKIPPED	0.000 s
7	Then Ticket Updated popup will be displayed successfully as "Success Tickets updated"	SKIPPED	0.000 s

T030_To verify the Tickets feature Display Activity Feed in Edit Ticket page

FAILED	DURATION - 0.004 s		Steps Total - 6 Pass - 0 Fail - 1 Skip - 5	
/ 7:09:22.246 pm // 7:09:22.250 pm /				
Tickets				
@all @smoke @regression @Tickets @Tickets30				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.001 s
4	And The User clicks the Edit button	SKIPPED	0.000 s
5	And User click on Activity Feed Tab	SKIPPED	0.000 s
6	Then Activity Feed Tab page will be displayed successfully	SKIPPED	0.000 s

T031_To verify the Tickets feature upload photos videos and voice

FAILED	DURATION - 0.004 s		Steps Total - 7 Pass - 0 Fail - 1 Skip - 6	
/ 7:09:22.255 pm // 7:09:22.259 pm /				
Tickets				
@Tickets31 @all @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And The User clicks the Edit button	SKIPPED	0.001 s
5	And User Click on Upload Photos videos and voice	SKIPPED	0.000 s
6	And User click on Update Tickets button with confirm yes button	SKIPPED	0.000 s
7	Then Ticket Updated popup will be displayed successfully as "Success Tickets updated"	SKIPPED	0.000 s

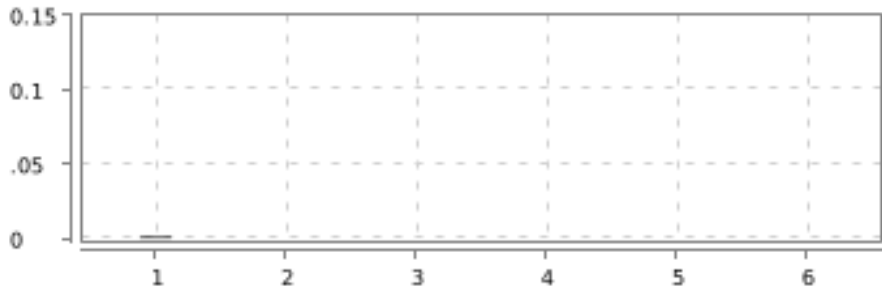

T032_To verify the Tickets feature clicks close button of uploaded photo

FAILED	DURATION - 0.003 s		Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:22.263 pm // 7:09:22.266 pm /				
Tickets				
@Tickets32 @all @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And The User clicks the Edit button	SKIPPED	0.000 s

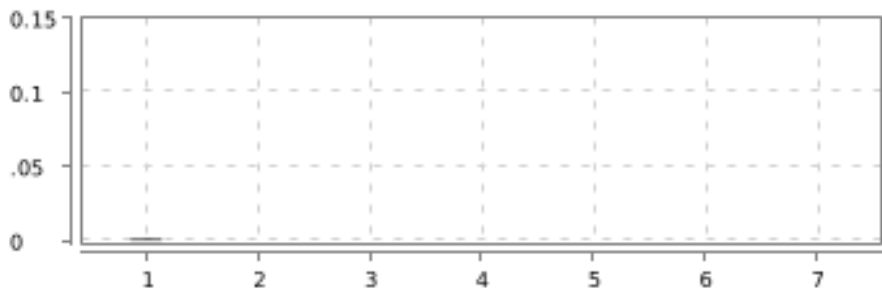

#	Step / Hook Details	Status	Duration
5	Then User Click on close button of uploaded photos and confirmed	SKIPPED	0.001 s

T033_To verify the Tickets feature clicks close button of uploaded videos

FAILED	DURATION - 0.003 s		Steps Total - 6 Pass - 0 Fail - 1 Skip - 5	
/ 7:09:22.269 pm // 7:09:22.272 pm /				
Tickets				
@all @Tickets33 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Created	SKIPPED	0.000 s
5	And The User clicks the Edit button	SKIPPED	0.000 s
6	Then User Click on close button of uploaded videos and confirmed	SKIPPED	0.000 s

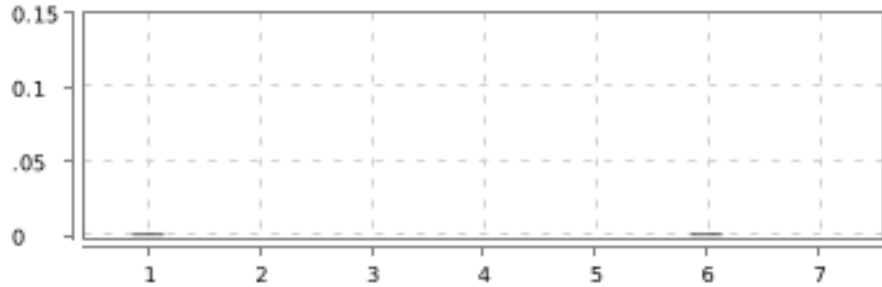

T033_To validate the Tickets feature 'verify'

FAILED	DURATION - 0.004 s		Steps Total - 7 Pass - 0 Fail - 1 Skip - 6	
/ 7:09:22.279 pm // 7:09:22.283 pm /				
Tickets				
@Tickets34 @all @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		

#	Step / Hook Details	Status	Duration
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Submitted	SKIPPED	0.000 s
5	And The User clicks the Edit button	SKIPPED	0.000 s
6	And User clicks verify button and confirm yes button	SKIPPED	0.000 s
7	Then Ticket verified popup will be displayed successfully with either "LOADING..." or "Success Ticket Verified"	SKIPPED	0.000 s

T035_To verify the Tickets feature Reassign a Ticket

<div>FAILED</div> <div>DURATION - 0.004 s</div>			<div>Steps</div> <div>Total - 7</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 6</div>	
/ 7:09:22.290 pm // 7:09:22.294 pm /				
Tickets				
@all @Tickets35 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Submitted	SKIPPED	0.000 s
5	And The User clicks the Edit button	SKIPPED	0.000 s
6	And User clicks Reassign button and confirm yes button	SKIPPED	0.001 s
7	Then Ticket Reassigned popup will be displayed successfully with either "LOADING..." or "Success Ticket reassigned"	SKIPPED	0.000 s

T036_To verify the Tickets feature Approve a Ticket

FAILED	DURATION - 0.004 s		Steps Total - 7 Pass - 0 Fail - 1 Skip - 6	
/ 7:09:22.299 pm // 7:09:22.303 pm /				
Tickets				
@all @Tickets36 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Verified	SKIPPED	0.001 s
5	And The User clicks the Edit button	SKIPPED	0.000 s
6	And User clicks Approve button and confirm yes button	SKIPPED	0.000 s
7	Then Ticket Approved popup will be displayed successfully with either "LOADING..." or "Success Ticket approved"	SKIPPED	0.001 s

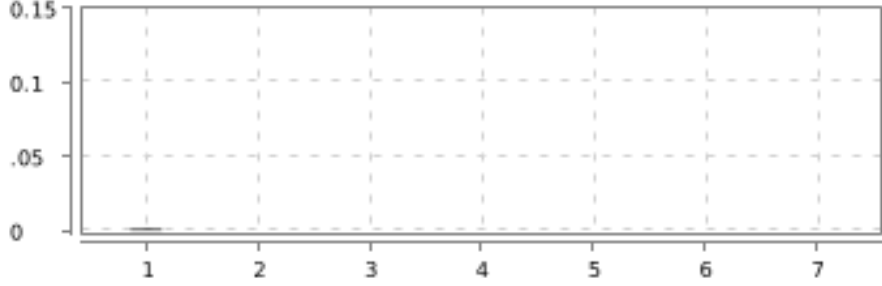

T037_To verify the Tickets feature Reject a Ticket

FAILED	DURATION - 0.004 s		Steps Total - 7 Pass - 0 Fail - 1 Skip - 6	
/ 7:09:22.310 pm // 7:09:22.314 pm /				
Tickets				
@all @Tickets37 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Verified	SKIPPED	0.001 s

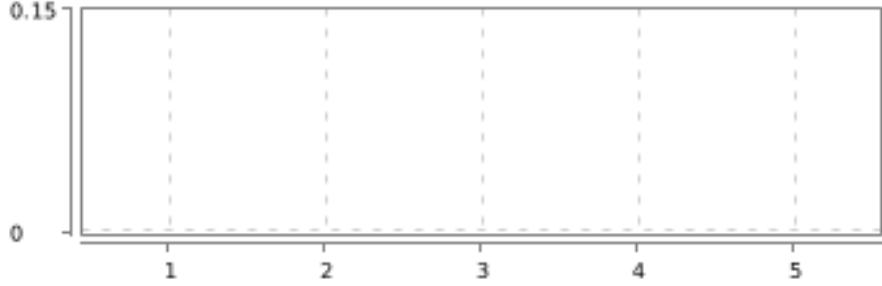

#	Step / Hook Details	Status	Duration
5	And The User clicks the Edit button	SKIPPED	0.000 s
6	And User clicks Reject button and confirm yes button	SKIPPED	0.000 s
7	Then Ticket Rejected popup will be displayed successfully with either "LOADING..." or "Success Ticket rejected"	SKIPPED	0.001 s

T038_To verify the Tickets feature start conversation

FAILED	DURATION - 0.003 s		Steps Total - 7 Pass - 0 Fail - 1 Skip - 6	
/ 7:09:22.317 pm // 7:09:22.320 pm /				
Tickets				
@all @Tickets38 @smoke @regression @Tickets				

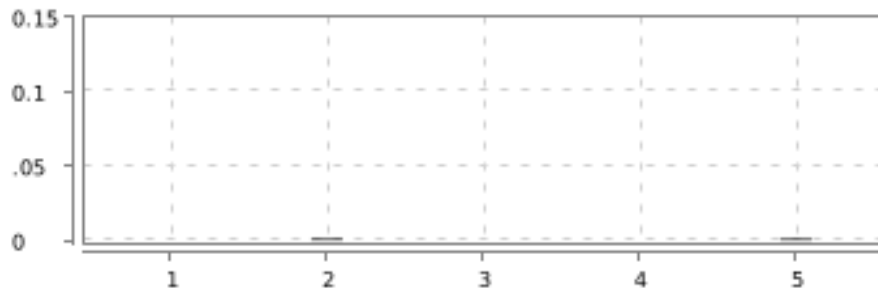
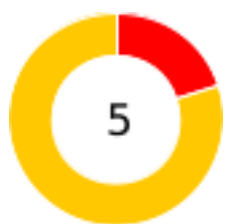
#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Created	SKIPPED	0.000 s
5	And The User clicks the Edit button	SKIPPED	0.000 s
6	And User clicks start conversation button	SKIPPED	0.000 s
7	Then chat page will be displayed successfully	SKIPPED	0.000 s

T039_To verify the Tickets feature pagination 1st to 2nd page

FAILED	DURATION - 0.002 s		Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:22.325 pm // 7:09:22.327 pm /				
Tickets				
@all @smoke @regression @Tickets39 @Tickets				

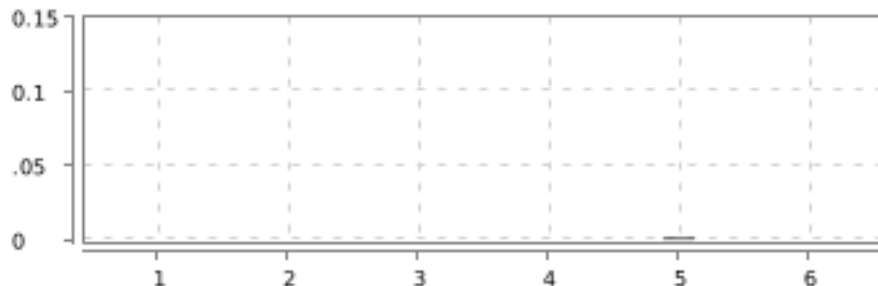
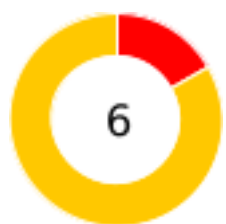
#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User click on second page button	SKIPPED	0.000 s
5	Then Second page Tickets get displayed successfully	SKIPPED	0.000 s

T040_To verify the Tickets feature pagination next page

FAILED	DURATION - 0.003 s		Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:22.330 pm // 7:09:22.333 pm /				
Tickets				
@all @smoke @regression @Tickets @Tickets40				

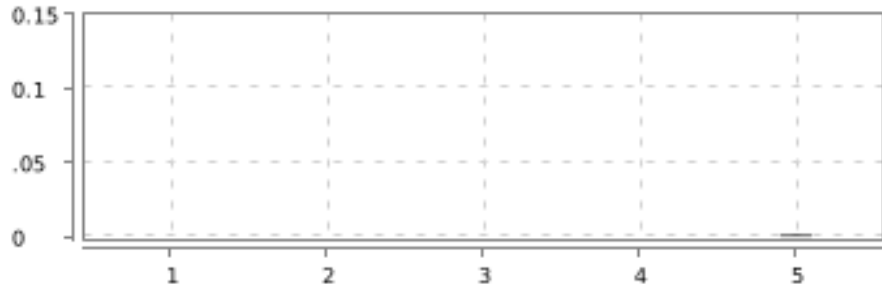

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And Go to Next page of Tickets page	SKIPPED	0.000 s
5	Then Next page Tickets get displayed successfully	SKIPPED	0.001 s

T041_To verify the Tickets feature pagination previous page

FAILED	DURATION - 0.002 s		Steps Total - 6 Pass - 0 Fail - 1 Skip - 5	
/ 7:09:22.336 pm // 7:09:22.338 pm /				
Tickets				
@all @smoke @regression @Tickets @Tickets41				

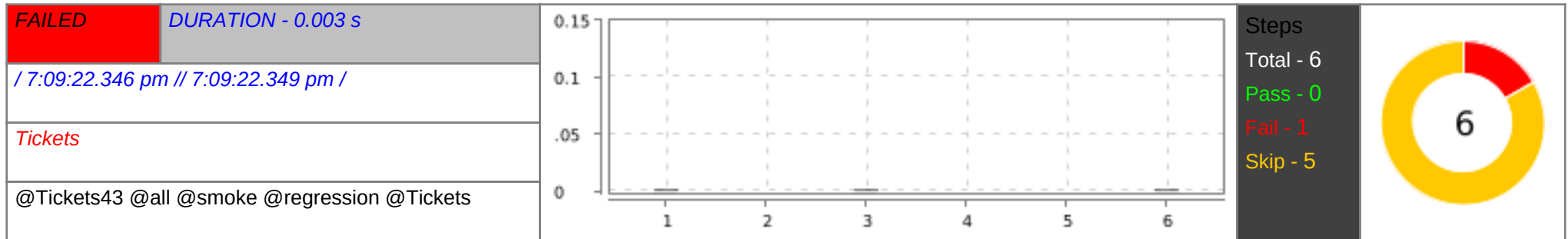
#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials Step undefined	FAILED	0.000 s
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And Go to Next page of Tickets page	SKIPPED	0.000 s
5	And Go to Previous page of Tickets page	SKIPPED	0.001 s
6	Then Previous page Tickets get displayed successfully	SKIPPED	0.000 s

T042_To verify the Tickets feature pagination last page

FAILED		DURATION - 0.002 s			Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:22.341 pm // 7:09:22.343 pm /						
Tickets						
@Tickets42 @all @smoke @regression @Tickets						

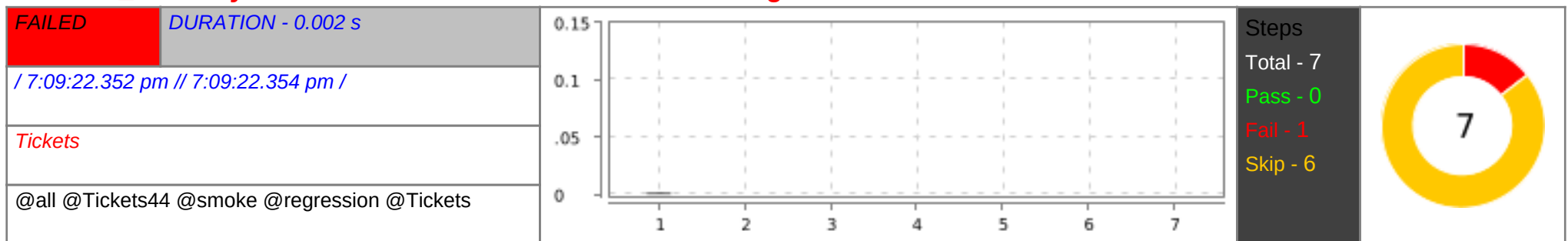
#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials Step undefined	FAILED	0.000 s
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And Go to Last page of Tickets page	SKIPPED	0.000 s
5	Then Last page Tickets get displayed successfully	SKIPPED	0.001 s

T043_To verify the Tickets feature pagination last page to first page



#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.001 s
4	And Go to Last page of Tickets page	SKIPPED	0.000 s
5	And User click on first page button	SKIPPED	0.000 s
6	Then First page Tickets get displayed successfully	SKIPPED	0.001 s

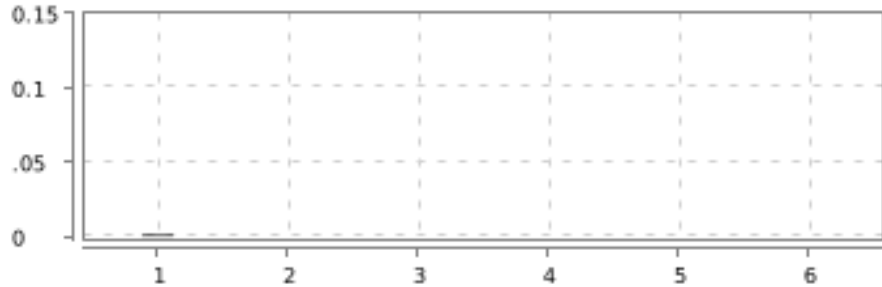

T044_To verify the Tickets features Reset the form changes



#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And The User clicks the Edit button	SKIPPED	0.000 s
5	And User edit Description	SKIPPED	0.000 s

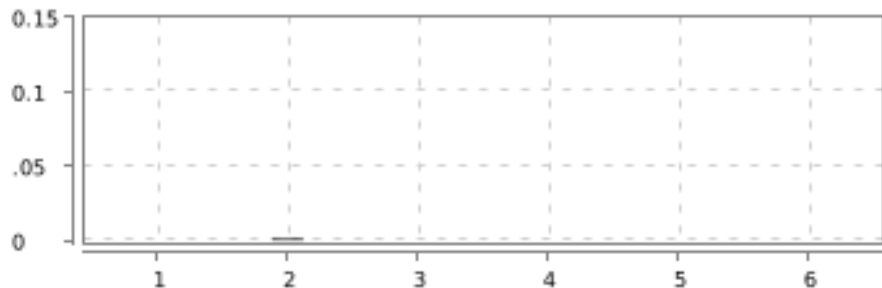

#	Step / Hook Details	Status	Duration
6	And User click on Reset button with confirm yes button	SKIPPED	0.000 s
7	Then The ticket reset form changes are being done	SKIPPED	0.000 s

T045_To verify the Tickets features 'Created' Tick mark displayed on Progress bar in View Tickets page

<div>FAILED</div> <div>DURATION - 0.002 s</div>			<div>Steps</div> <div>Total - 6</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 5</div>	
/ 7:09:22.357 pm // 7:09:22.359 pm /				
Tickets				
@Tickets45 @all @smoke @regression @Tickets				

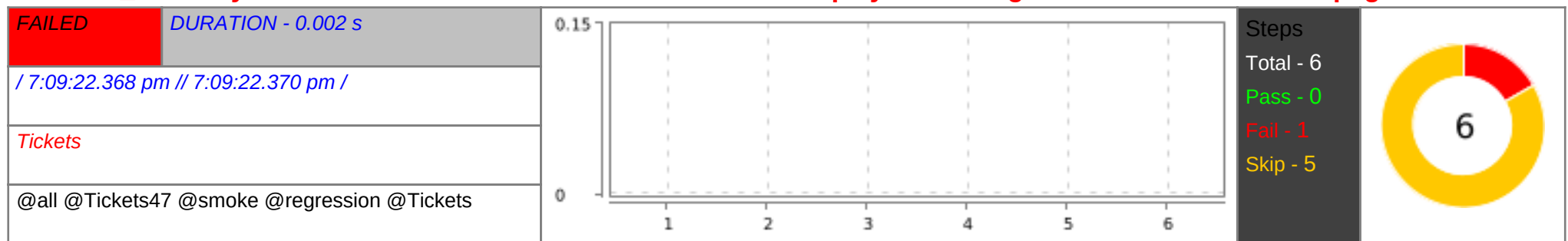
#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Viewed	SKIPPED	0.000 s
5	And The User clicks the Edit icon	SKIPPED	0.000 s
6	Then Created Tick mark should be displayed in Progress bar	SKIPPED	0.000 s

T046_To verify the Tickets features 'Viewed' Tick mark displayed on Progress bar in View Tickets page

<div>FAILED</div> <div>DURATION - 0.003 s</div>			<div>Steps</div> <div>Total - 6</div> <div>Pass - 0</div> <div>Fail - 1</div> <div>Skip - 5</div>	
/ 7:09:22.362 pm // 7:09:22.365 pm /				
Tickets				
@all @Tickets46 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials Step undefined	FAILED	0.000 s
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Submitted	SKIPPED	0.000 s
5	And The User clicks the Edit icon	SKIPPED	0.000 s
6	Then Viewed Tick mark should be displayed in Progress bar	SKIPPED	0.000 s

T047_To verify the Tickets features 'Submitted' Tick mark displayed on Progress bar in View Tickets page



#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials Step undefined	FAILED	0.000 s
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Verified	SKIPPED	0.000 s
5	And The User clicks the Edit icon	SKIPPED	0.000 s
6	Then Submitted Tick mark should be displayed in Progress bar	SKIPPED	0.000 s

T048_To verify the Tickets features 'Overdued' Tick mark displayed on Progress bar in View Tickets page

FAILED	DURATION - 0.002 s		Steps Total - 6 Pass - 0 Fail - 1 Skip - 5	
/ 7:09:22.373 pm // 7:09:22.375 pm /				
Tickets				
@all @Tickets48 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.001 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Overdue	SKIPPED	0.000 s
5	And The User clicks the Edit icon	SKIPPED	0.000 s
6	Then Overdued Tick mark should be displayed in Progress bar	SKIPPED	0.000 s

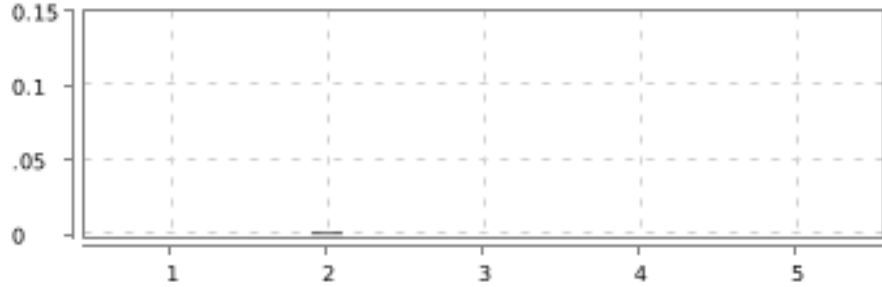

T049_To verify the Tickets features 'Reassigned' Tick mark displayed on Progress bar in View Tickets page

FAILED	DURATION - 0.003 s		Steps Total - 6 Pass - 0 Fail - 1 Skip - 5	
/ 7:09:22.377 pm // 7:09:22.380 pm /				
Tickets				
@all @Tickets49 @smoke @regression @Tickets				

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.000 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Reassigned	SKIPPED	0.000 s
5	And The User clicks the Edit icon	SKIPPED	0.000 s

#	Step / Hook Details	Status	Duration
6	Then Reassigned Tick mark should be displayed in Progress bar	SKIPPED	0.001 s

T0050_To verify the Tickets feature filter Pending status Tickets

FAILED		DURATION - 0.002 s			Steps Total - 5 Pass - 0 Fail - 1 Skip - 4	
/ 7:09:22.382 pm // 7:09:22.384 pm /						
Tickets						
@all @smoke @regression @Tickets @Tickets50						

#	Step / Hook Details	Status	Duration
1	Given Admin logged in with valid credentials	FAILED	0.000 s
	Step undefined		
2	When Al-Arabia overall dashboard should display	SKIPPED	0.001 s
3	And Admin or user clicks the Tickets module	SKIPPED	0.000 s
4	And User filter the Tickets list status Pending	SKIPPED	0.000 s
5	Then Pending Tickets list get displayed successfully	SKIPPED	0.000 s