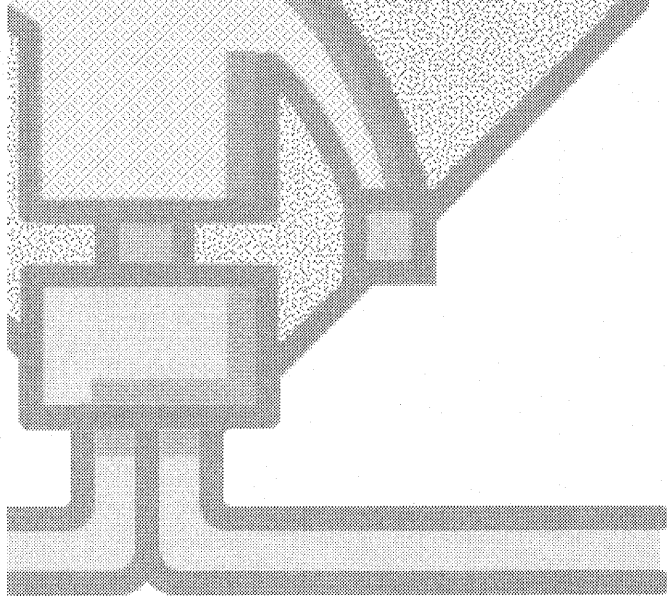


Working with Reports

- Creating reports
- Using report windows to work with workstations
- Navigating in report windows
- Updating reports
- Printing, exporting, and copying report information



Creating reports

You can create reports about workstations to check their software and hardware, check for performance problems, and check the administrator access privileges.

To create a report:

- 1 Select the workstations to include in the report from the Workstation Status window (or in a report window if you've already created a report).
- 2 Choose the type of report you want to create from the Reports menu.
- 3 Select options and a name for the report.

Types of reports

- **Software Version report**
Compares version numbers of up to ten applications, extensions, or control panels on workstations to the same software on your computer. Ideal for verifying all workstations have the correct version of an application installed.
- **Software Difference report**
Compares version numbers and file types of all items in a category (like applications) on a group of workstations to those on any other computer, and reports differences. Ideal for auditing applications on all the workstations on your network and for tracking down software incompatibilities.
- **Software Search report**
Determines if an item is on a workstation by checking the following kinds of information about the item: size, kind, label, version, Info window comments, date created or modified, location, file type, and creator (the application that created the file). Ideal for finding applications or documents that have been misplaced.
- **System Information report**
Checks a variety of hardware and system settings, allowing you to diagnose problems and determine a workstation's compatibility with various Network Assistant features.
- **Hard Disk report**
Shows information about a workstation's mounted hard disks, including disk name, total disk space, amount of free space in MB, percentage of space free, format, disk driver, driver version, whether the disk is the startup disk, and if it is removable.
- **Network Performance report**
Provides a way to evaluate the performance and reliability of the network.
- **Disk Verification report**

Examines the directory structure of Mac OS-formatted or Mac OS Extended-formatted disks and provides the option to repair disk problems that are found. Depending on the number of disks and files being checked at once, this report may take a few minutes to complete.

- **Administrator Access report**

Reports the administrator access privileges set on a workstation. (You use Network Assistant Security to change workstation privileges.)

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Using report windows to work with workstations

After you've created a report, you can use it to select workstations with which you can do any of the following:

- create other reports
- manage
- interact
- schedule server commands

For example, you can restart a workstation by selecting the workstation in a report window line, then choosing Restart from the Manage menu.

To create new workstation lists from a report window:

- Select workstations in the report window and click the New List button.

To delete an item from a workstation:

- Select the item in any software report window and click the Delete button.



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Navigating in report windows

Adjusting columns

To adjust the appearance of columns in report windows:

- Drag the column headings to change the order of the columns.
- Drag the column borders at the head of the columns to change the width of the columns.

Sorting information by column

To sort information in your report:



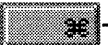





- Click a column heading to sort the report by that column. The most recent column you clicked is the primary category by which information is sorted; the column you clicked previously becomes the secondary category by which information is sorted.

Selecting report items

To select items in a report, do one of the following:

- Click to select items. Press the Shift key when you click to select several items.
- Click in the report window and type the first few letters of the word you are searching for.
- Click in the report window and use the Find command in the Edit menu. Choose Find Again from the Edit menu to find the next occurrence of the word.
- Use the arrow keys on your keyboard to move up and down the lines of a report.

You can use these shortcuts to move between several lines:

Press	To move to
 + 	top line in the window or previous page
 + 	bottom line in the window or next page
 + 	first line in the report
 + 	last line in the report

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Updating reports

To update a report you have created, do one of the following:

- Click the Update button in a report window.
- Open the File menu and use the Save Report As command.
This creates a template that is updated each time you open it.

Note: Only information about computers that are available to Network Assistant (turned on and connected to the network) can be updated.

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Printing, exporting, and copying report information

To print or export report window information:

- 1 Select items in the window that you want to print or export.
If you want to print or export the whole report, skip this step.
- 2 Choose Print Report Window or Export Report Window from the File menu.
- 3 Choose options in the dialog box.

To copy report information to the Clipboard:

- Select items in the window and choose Copy from the Edit menu.

When you paste this information, rows are separated by Return characters, and columns are separated by tabs.

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