# Software Requirements Specification (SRS) for Speech/Image-Based Emotion Recognition in Virtual Meetings

## 1. Introduction

## 1.1 Purpose

The purpose of this document is to specify the requirements for developing an innovative Speech/Image-Based Emotion Recognition system. This system is designed to detect and analyze emotions in virtual meetings using advanced audio and visual data processing techniques. By leveraging cutting-edge computer vision, deep learning, and cloud computing technologies, this system aims to transform virtual communication, enhancing engagement, understanding, and interaction in online environments such as meetings, webinars, and virtual classrooms.

# 1.2 Scope

The system will offer comprehensive real-time emotion detection using multimodal data (speech and facial expressions), providing detailed reports and insights into the emotional dynamics of virtual meetings. Key functionalities include robust data collection, real-time emotion analysis, seamless integration with existing video conferencing tools, and scalable cloud-based processing.

# 1.3 Definitions, Acronyms, and Abbreviations

- AI: Artificial Intelligence
- CNN: Convolutional Neural Network
- RNN: Recurrent Neural Network
- NLP: Natural Language Processing
- GDPR: General Data Protection Regulation
- **UI:** User Interface
- **HTTPS:** Hypertext Transfer Protocol Secure

#### 1.4 References

- GDPR Regulations
- Research papers on facial emotion recognition and speech emotion recognition
- Documentation on cloud infrastructure (e.g., AWS, Azure)
- Video conferencing tool APIs (e.g., Zoom, Microsoft Teams)

# 2. Overall Description

## 2.1 Product Perspective

This Speech/Image-Based Emotion Recognition system is a pioneering cloud-based application designed to operate seamlessly alongside existing video conferencing tools, offering real-time emotion analysis to enhance virtual interactions and improve communication dynamics.

#### 2.2 Product Functions

- **Real-Time Emotion Detection:** Analyze and report on emotions derived from speech and facial expressions during virtual meetings.
- Detailed Reporting: Generate comprehensive reports detailing the emotional dynamics throughout the meetings.
- Integration: Provide seamless integration with popular video conferencing tools (e.g., Zoom, Microsoft Teams).
- **Cloud-Based Processing:** Utilize cloud infrastructure to ensure scalable and efficient data processing.

### 2.3 User Classes and Characteristics

**Meeting Participants:** Individuals participating in virtual meetings will have their emotions analyzed to improve engagement and interaction.

Speech/Image Based Emotion Recognition in Virtual Meetings

**Meeting Hosts:** Organizers of virtual meetings who will receive detailed reports and insights on participants' emotional states.

**IT Administrators:** Personnel responsible for deploying and maintaining the system within an organization.

## 2.4 Operating Environment

Web Browsers: Chrome, Firefox, Safari, Edge

Devices: Desktop computers, laptops, tablets

Cloud Platforms: AWS, Azure, Google Cloud

# 2.5 Design and Implementation Constraints

**Compliance:** Adherence to data privacy regulations such as GDPR.

**Security:** Secure handling and encryption of user data during transit and at rest.

**Performance:** Efficient real-time processing capabilities to handle high user concurrency.

# 2.6 Assumptions and Dependencies

- Users have a reliable internet connection.
- Availability of cloud services for data storage and processing.
- Users have compatible hardware for video and audio recording.

# 3. Specific Requirements

## 3.1 Functional Requirements

#### 3.1.1 Real-Time Emotion Detection

**Speech Analysis:** Utilize advanced NLP and audio signal processing techniques to detect emotions from speech.

**Facial Expression Analysis:** Implement state-of-the-art computer vision techniques to detect emotions from facial expressions.

**Integration:** Develop and provide APIs for seamless integration with existing video conferencing tools.

#### 3.1.2 Data Collection

Video and Audio: Collect high-quality video and audio data from virtual meetings.

**Privacy Compliance:** Ensure strict adherence to data privacy regulations such as GDPR, including user consent and data anonymization.

#### 3.1.3 Model Development

**Facial Emotion Recognition:** Develop and fine-tune CNN-based models for accurate facial emotion recognition.

**Speech Emotion Recognition:** Utilize spectrogram analysis and RNNs to build robust models for speech emotion recognition.

**Model Training:** Use pre-trained models and fine-tune them on specific datasets for improved accuracy and reliability.

### 3.1.4 Cloud Integration

**Deployment:** Deploy emotion recognition models on cloud platforms to enable real-time processing and analysis.

**Data Storage:** Utilize secure cloud storage solutions for handling collected data and storing trained models.

**Scalability:** Ensure the system can scale to handle large volumes of data and high user concurrency.

### 3.1.5 Reporting and Visualization

**Report Generation:** Automatically generate detailed reports on the emotional dynamics of meetings.

**Dashboards:** Develop interactive dashboards for visualizing emotion trends and insights, providing a clear and intuitive user experience.

## 3.2 Non-Functional Requirements

#### 3.2.1 Performance Requirements

**Concurrency:** Support real-time processing for up to 100 concurrent users without performance degradation.

**Latency:** Ensure low-latency processing to provide timely emotion analysis during live meetings.

#### 3.2.2 Security Requirements

**Data Encryption:** Encrypt all data during transit and at rest.

Authentication: Implement secure authentication mechanisms to protect user data.

### 3.2.3 Usability Requirements

**User Interface:** Provide an intuitive and user-friendly interface for accessing emotion analysis and reports.

**Accessibility:** Ensure the system is accessible to users with disabilities, adhering to relevant accessibility standards.

## 3.2.4 Reliability Requirements

**Uptime:** Ensure the system has an uptime of 99.9%.

**Error Handling:** Implement robust error handling to manage and report system errors gracefully.

# 4. External Interface Requirements

#### 4.1 User Interfaces

Web Interface: A web-based user interface that is intuitive, easy to navigate, and accessible across multiple devices.

#### 4.2 Hardware Interfaces

Device Compatibility: Ensure compatibility with standard PC hardware, including microphones and webcams.

#### 4.3 Software Interfaces

APIs: Develop APIs for integrating the emotion recognition system with existing video conferencing tools and other software platforms.

#### 4.4 Communication Interfaces

Secure Communication: Ensure all communications are conducted over HTTPS to guarantee data security and integrity.

## 5. System Features

## 5.1 Data Collection and Preprocessing

**Data Collection:** Collect and annotate high-quality video and audio data from virtual meetings, ensuring data privacy and compliance.

**Preprocessing:** Preprocess data to enhance quality, including noise reduction and face alignment, to prepare it for model training.

## 5.2 Model Development

**Training Models:** Develop and train CNNs for facial emotion recognition and RNNs for speech emotion recognition, ensuring high accuracy and reliability.

**Model Validation:** Rigorously validate and test models to ensure they meet performance standards.

# 5.3 Cloud Integration and Deployment

**Cloud Environment:** Set up a robust cloud environment for scalable data storage and processing.

**Model Deployment:** Deploy trained models to the cloud for real-time inference and analysis.

**API Implementation:** Implement APIs for real-time data streaming and emotion analysis, enabling seamless integration with conferencing tools.

## 5.4 Real-Time Processing and Analysis

**Data Streaming:** Implement efficient data streaming and processing pipelines to provide real-time emotion analysis.

**Live Feedback:** Offer live emotion analysis and feedback during virtual meetings, enhancing participant engagement and interaction.

## 5.5 Reporting and Visualization

**Report Generation:** Develop tools to automatically generate detailed reports on the emotional dynamics of meetings, including visual summaries and trends.

**Dashboards:** Create interactive dashboards for visualizing emotion trends and insights, providing users with actionable information.

## 5.6 Monitoring and Maintenance

**Performance Monitoring:** Continuously monitor system performance and accuracy, ensuring optimal operation.

**Updates and Improvements:** Regularly update models and infrastructure to maintain high performance and accuracy.

**User Feedback:** Collect and incorporate user feedback for continuous improvement of the system.

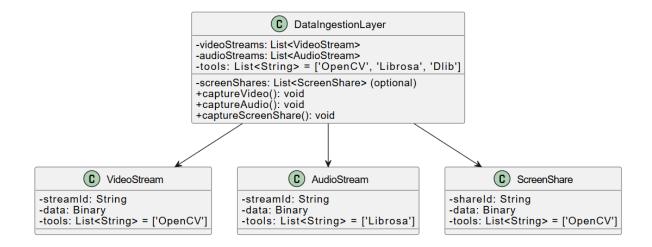
# 6. Other Requirements

## 6.1 Legal and Regulatory Requirements

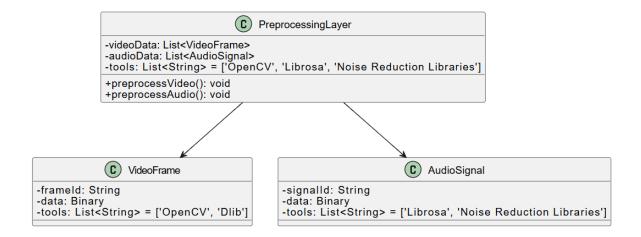
Data Protection: Ensure the system complies with GDPR and other relevant data protection regulations to protect user privacy and data security.

# **Architecture**

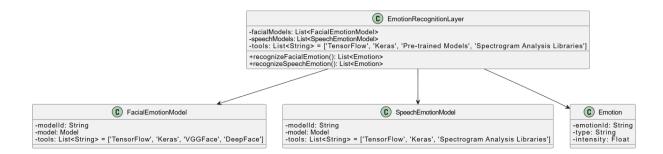
#### **Data Ingestion Layer**



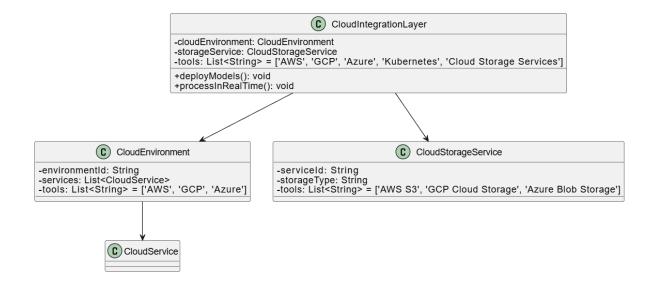
#### **Preprocessing Layer**



### **Emotion Recognition Layer**



#### **Cloud Integration Layer**



# Reporting and Visualization Layer

