

Customer Type

- ☐ Disloyal Customer
- ☐ Loyal Customer

Age Group

- ☐ 13-50
- ☒ 50 and above

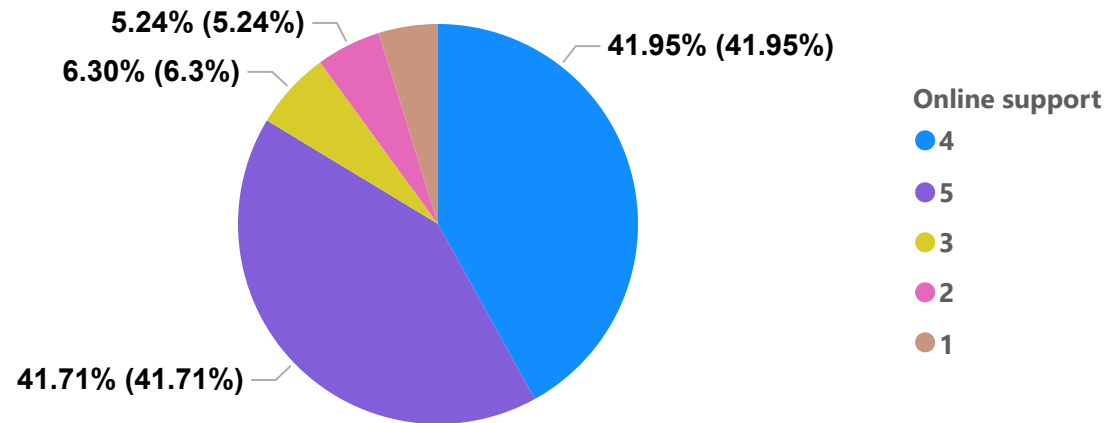
Travel Type

All

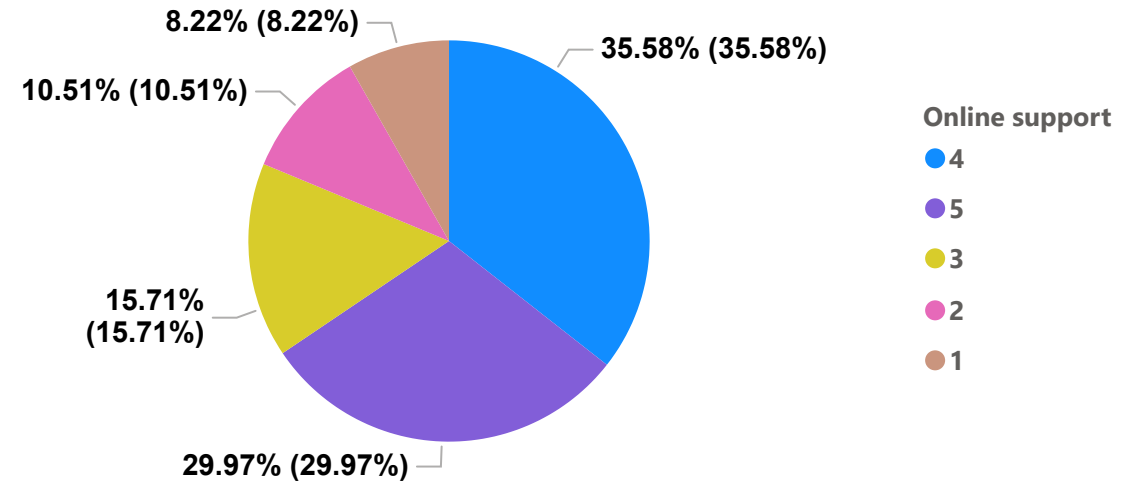
Flight Type

All

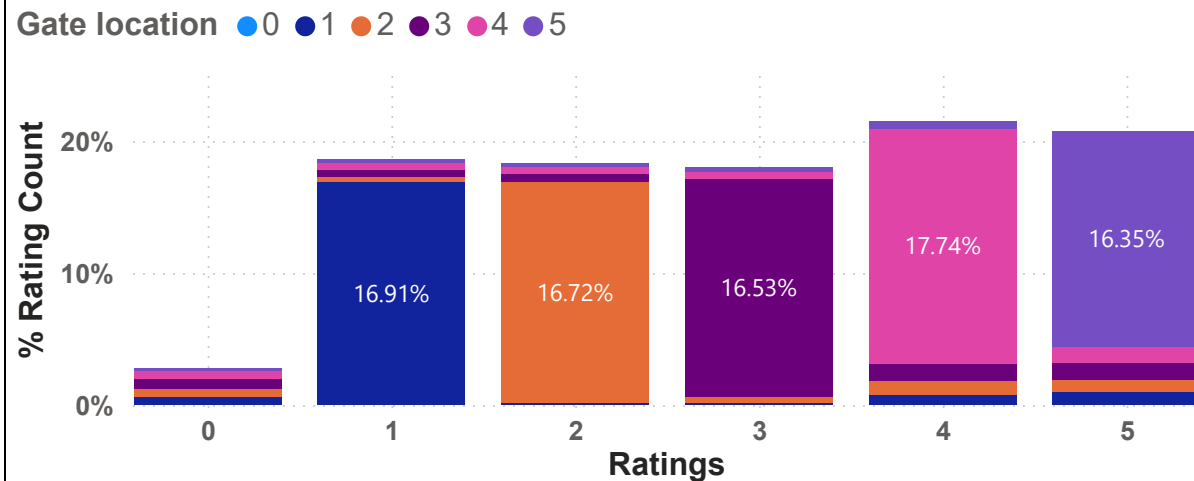
Count of Online Support Rating (Satisfied)



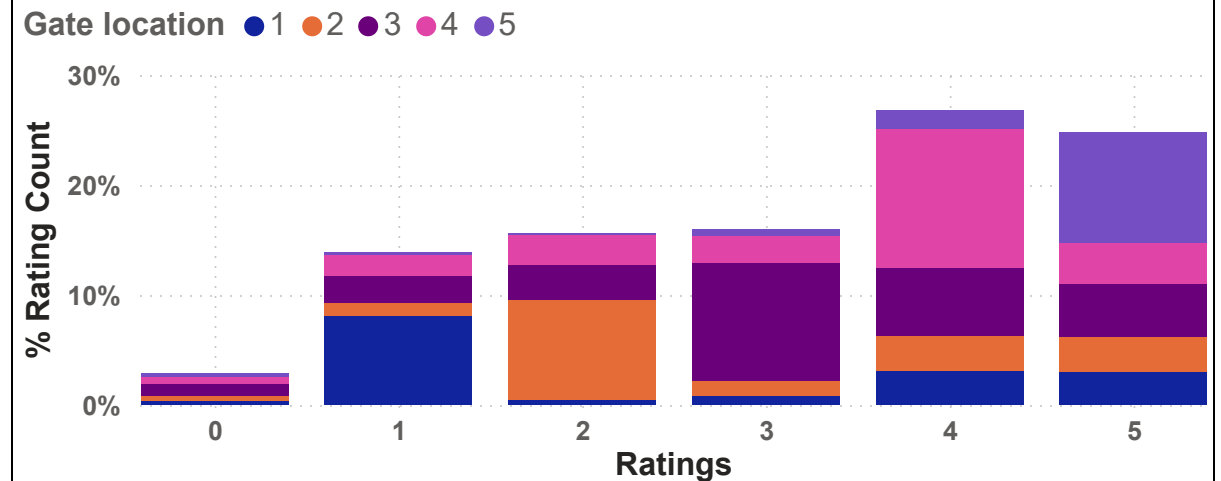
Count of Online Support Rating (Dissatisfied)



Count of Arr/Dept Time Convenience Rating (Satisfied)



Count of Arr/Dept Time Convenience Rating ((Dissatisfied))



Customer Type

- ☐ Disloyal Customer
- ☐ Loyal Customer

Age Group

- ☐ 13-50
- ☐ 50 and above

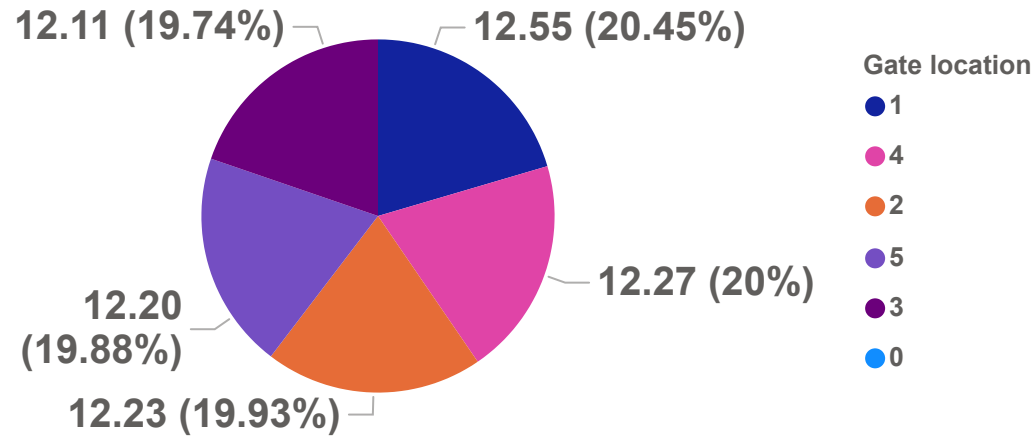
Travel Type

All

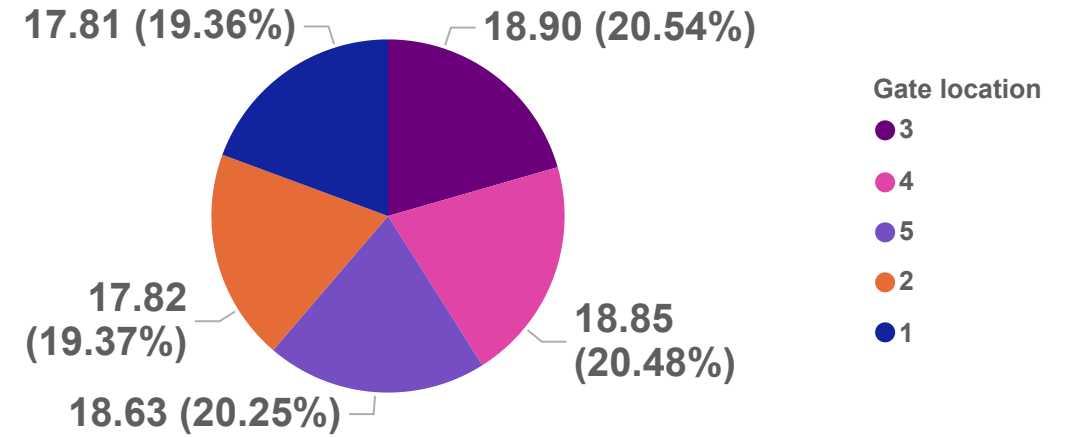
Flight Type

All

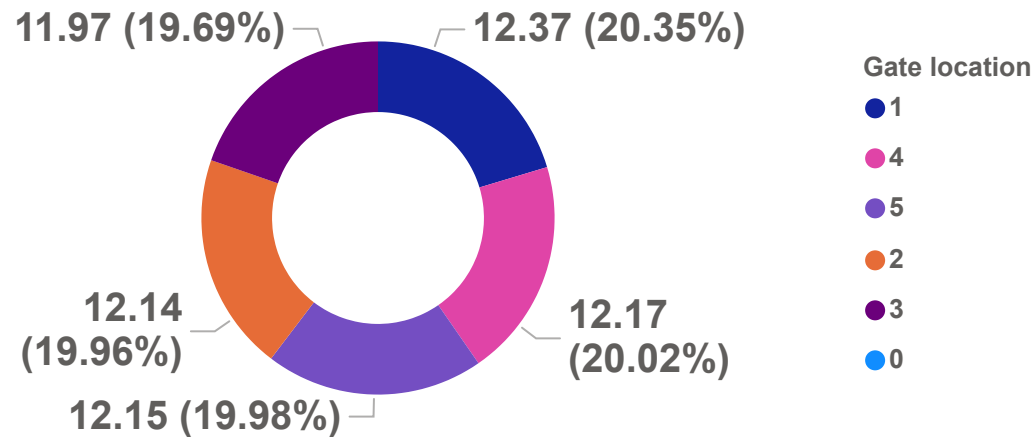
Avg Arrival Delay in Minutes by Gate location (Satisfied)



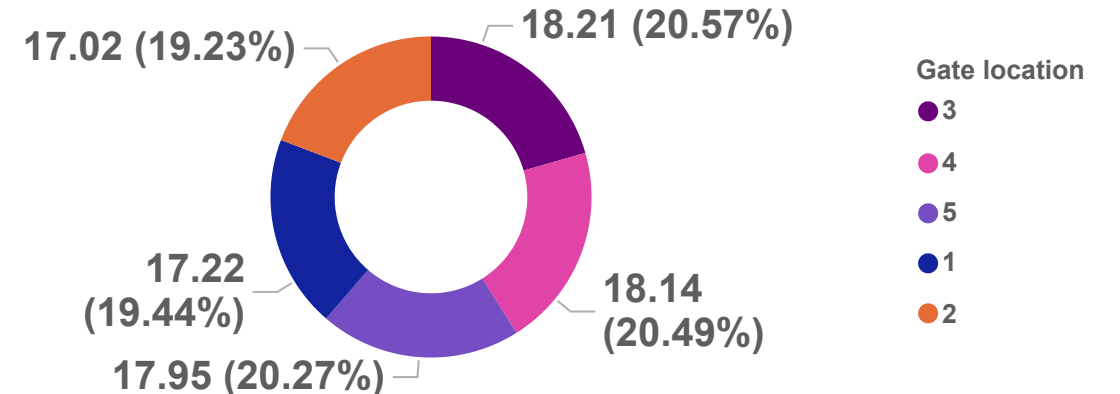
Avg Arrival Delay in Minutes by Gate location (Dissatisfied)



Avg Departure Delay in Minutes by Gate location (Satisfied)



Avg Departure Delay in Minutes by Gate location (Dissatisfied)





Customer Type

☐ Disloyal Customer

☐ Loyal Customer

Age Group

☒ 13-50

☐ 50 and above

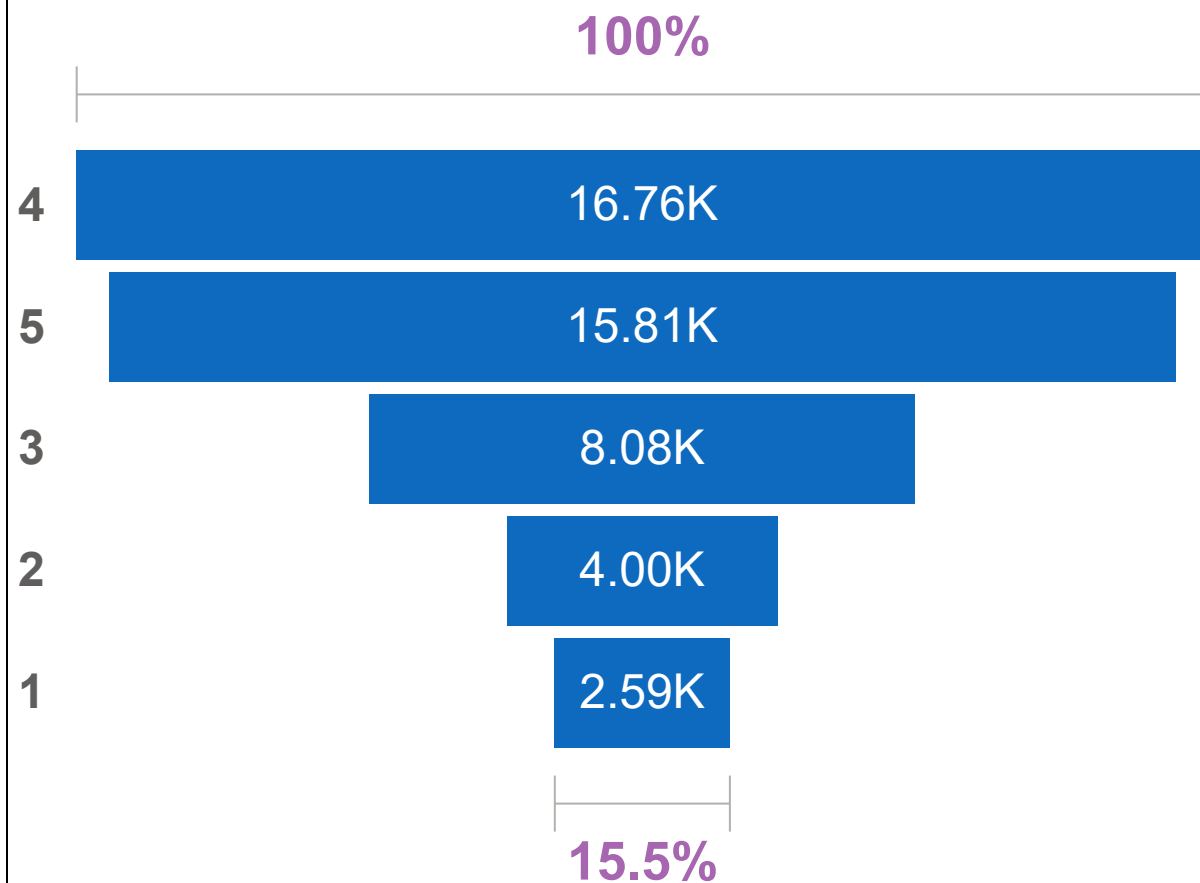
Travel Type

All

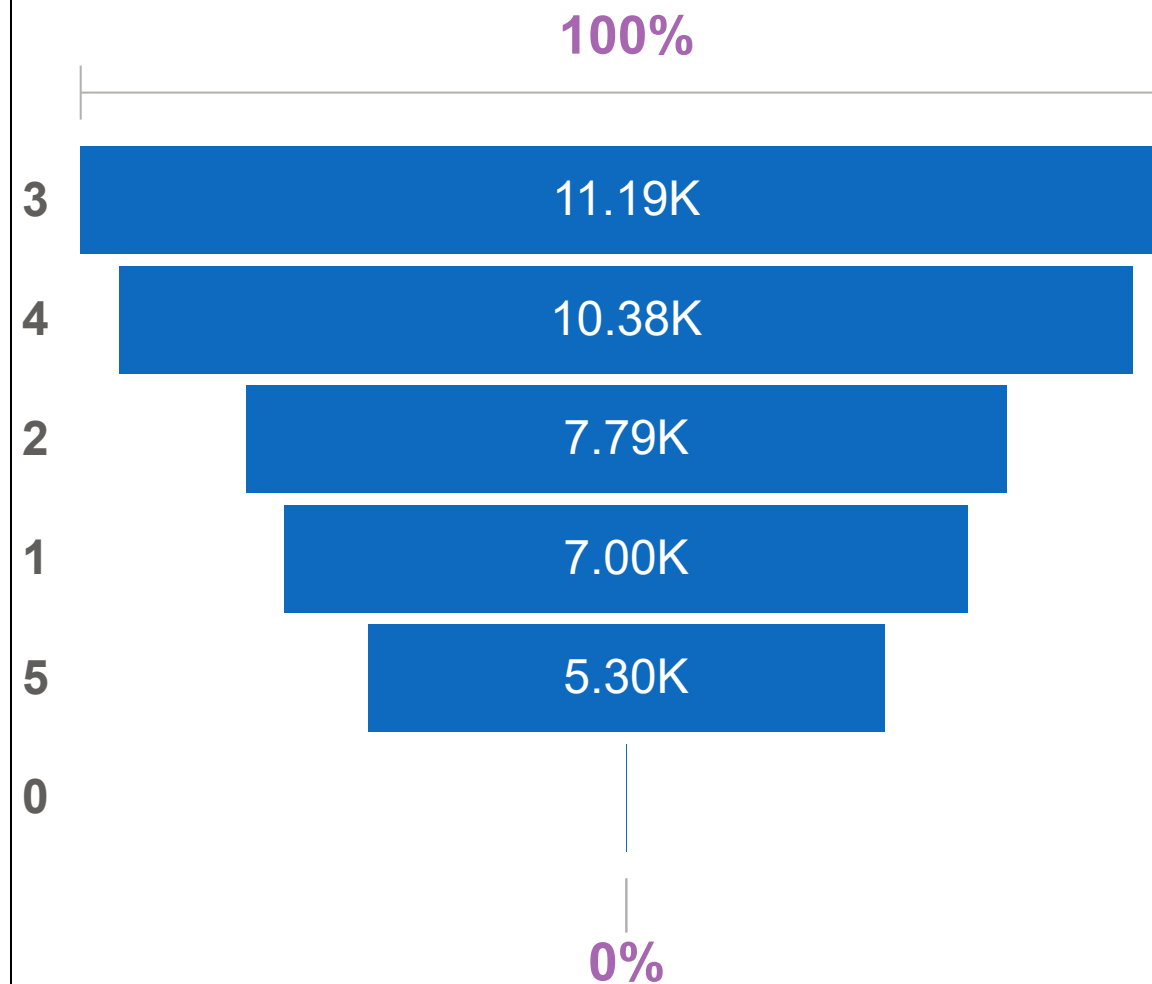
Flight Type

All

Count of On-board Service Rating (Satisfied)



Count of On-board Service Rating (Dissatisfied)





Customer Type

- ☐ Disloyal Customer
- ☐ Loyal Customer

Age Group

- ☒ 13-50
- ☐ 50 and above

Travel Type

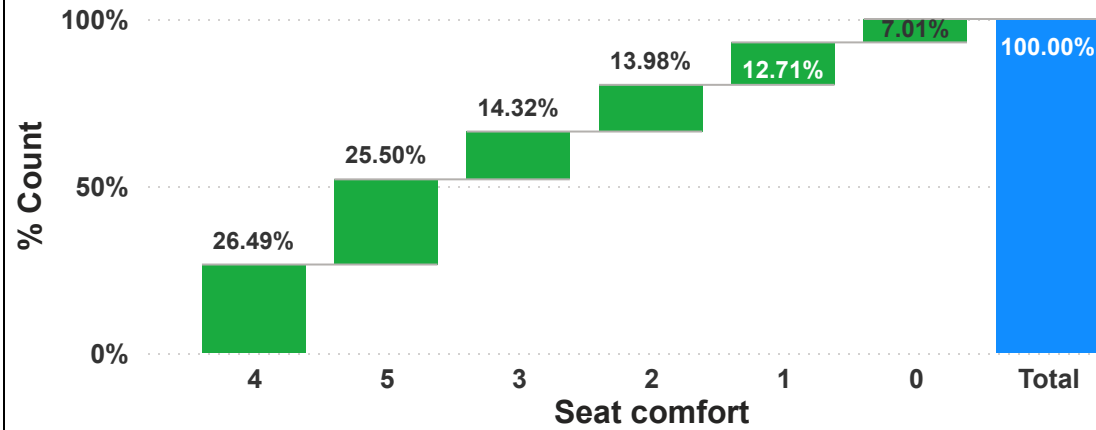
All

Flight Type

All

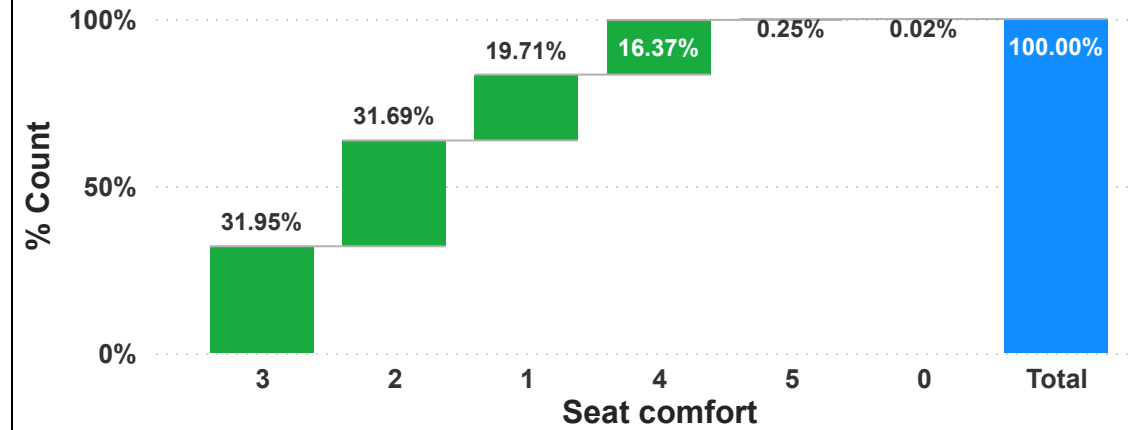
Count of Seat Comfort Rating (Satisfied)

● Increase ● Decrease ● Total

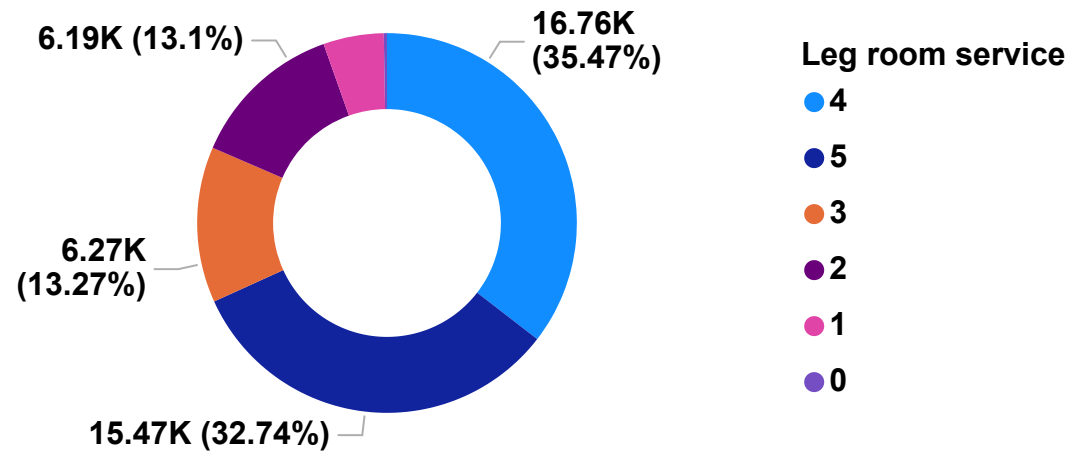


Count of Seat Comfort Rating (Dissatisfied)

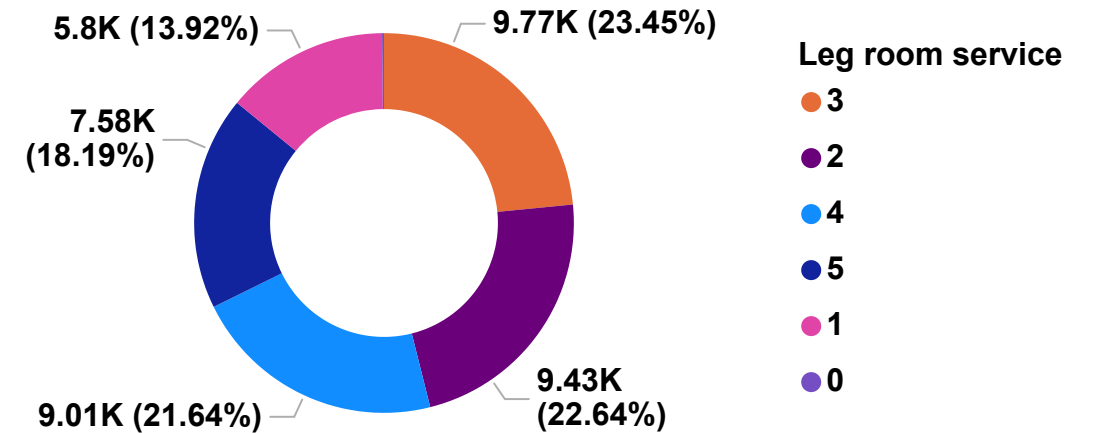
● Increase ● Decrease ● Total



Count of Leg Room Service Rating (Satisfied)



Count of Leg Room Service Rating (Dissatisfied)





Customer Type

- ☐ Disloyal Customer
- ☐ Loyal Customer

Age Group

- ☒ 13-50
- ☐ 50 and above

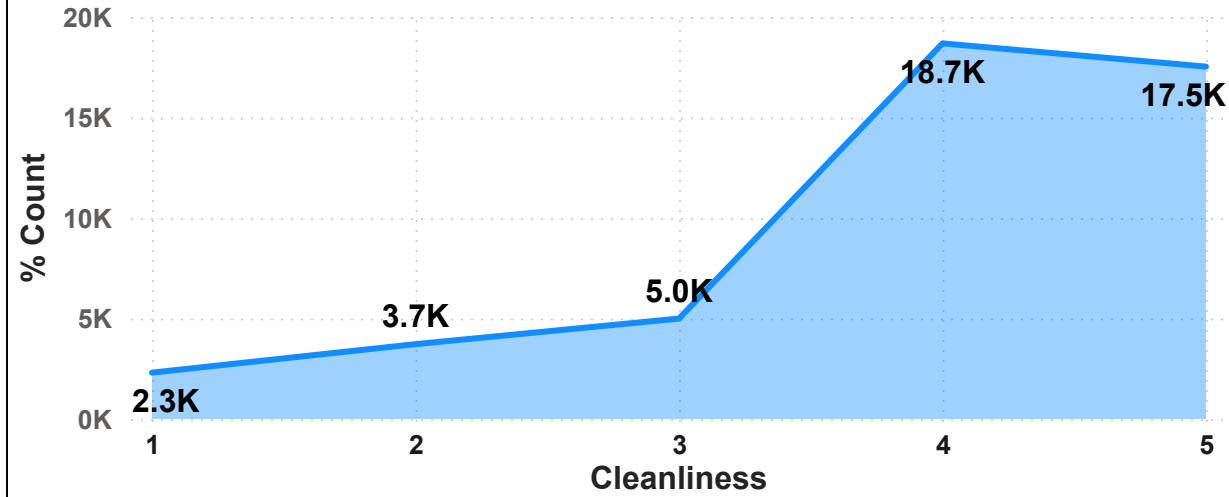
Travel Type

All

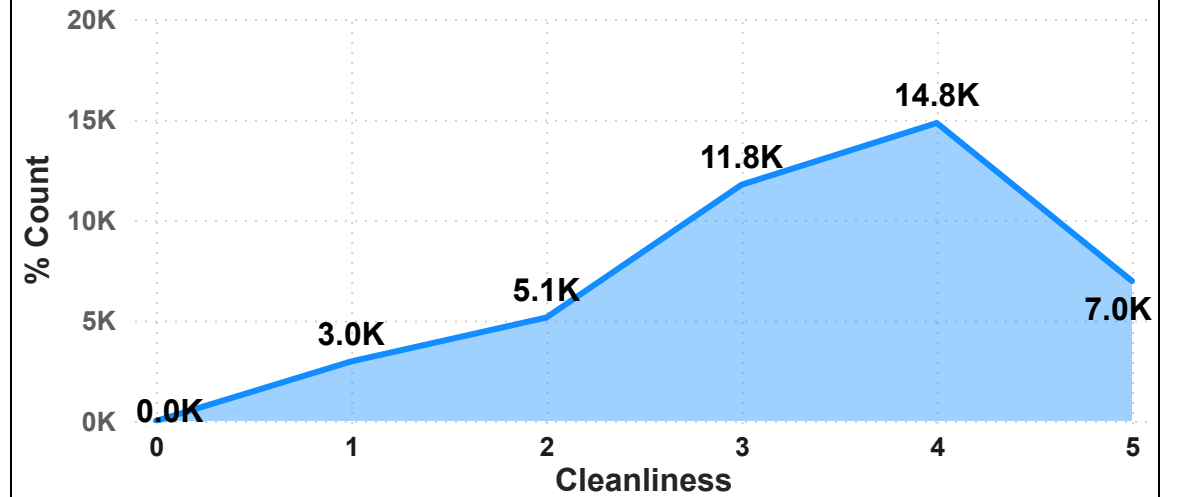
Flight Type

All

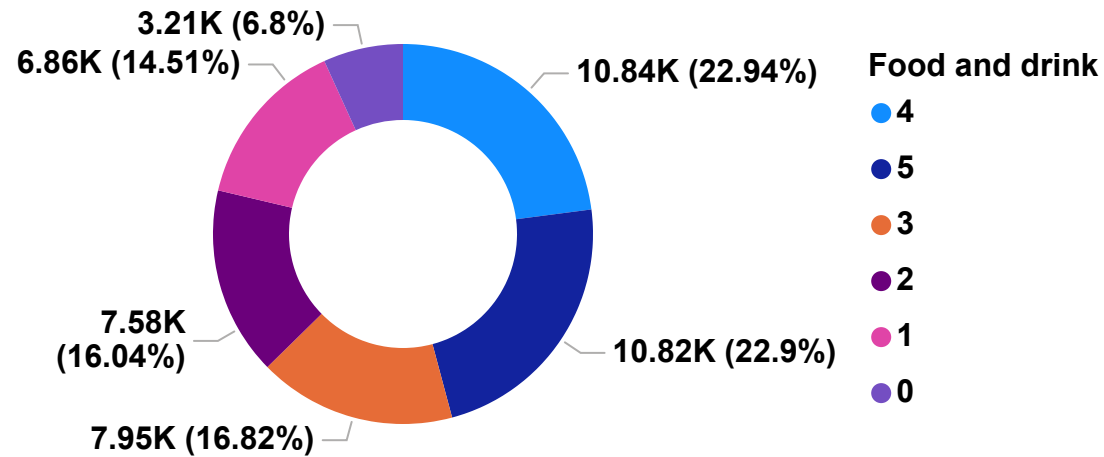
Count of Cleanliness Rating (Satisfied)



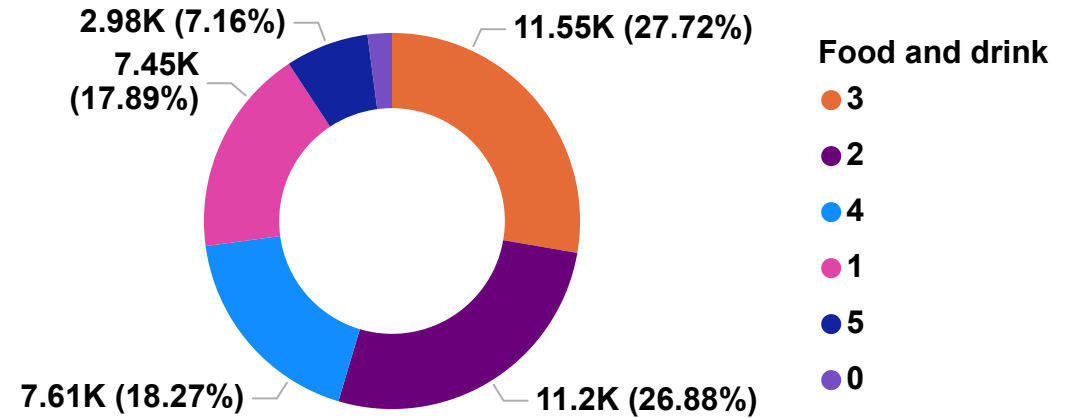
Count of Cleanliness Rating (Dissatisfied)



Count of Food & Beverages Rating (Satisfied)



Count of Food & Beverages Rating (Dissatisfied)





Customer Type

☐ Disloyal Customer

☐ Loyal Customer

Age Group

☒ 13-50

☐ 50 and above

Travel Type

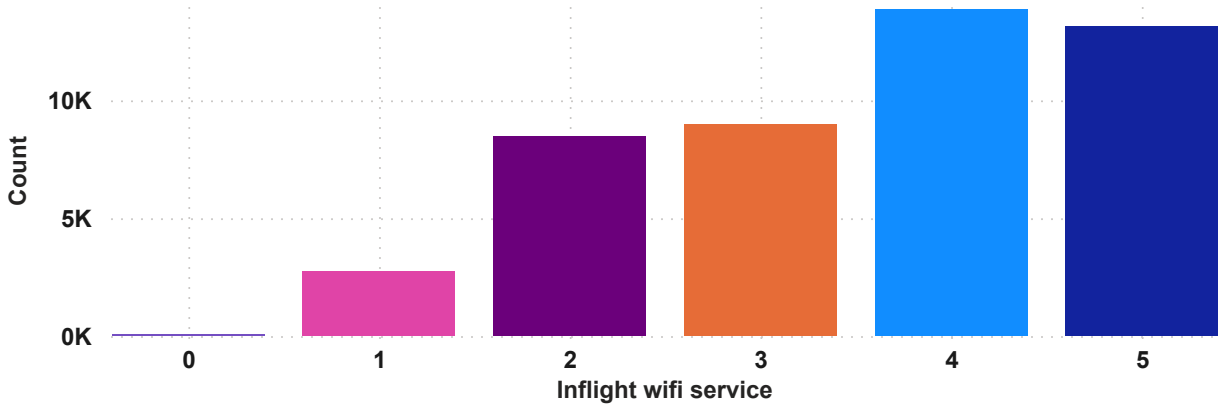
All

Flight Type

All

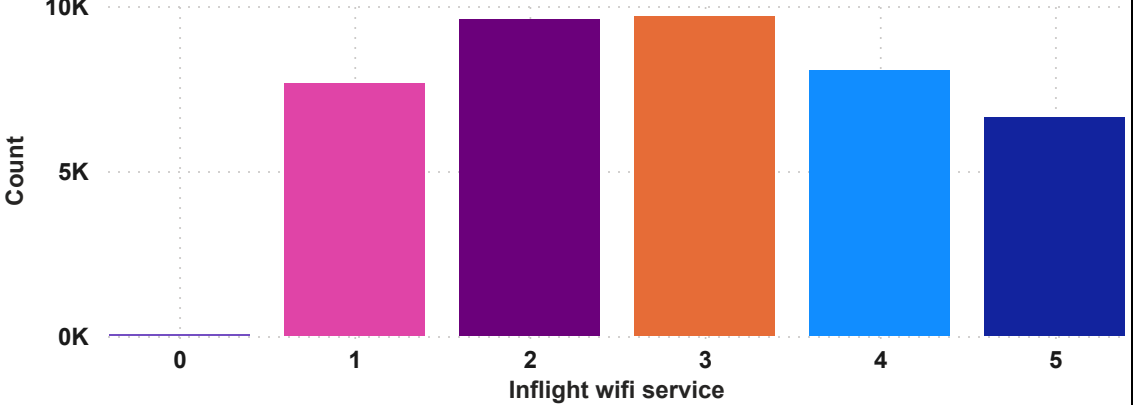
Count of Inflight Wifi Service Rating (Satisfied)

Inflight wifi service 0 1 2 3 4 5

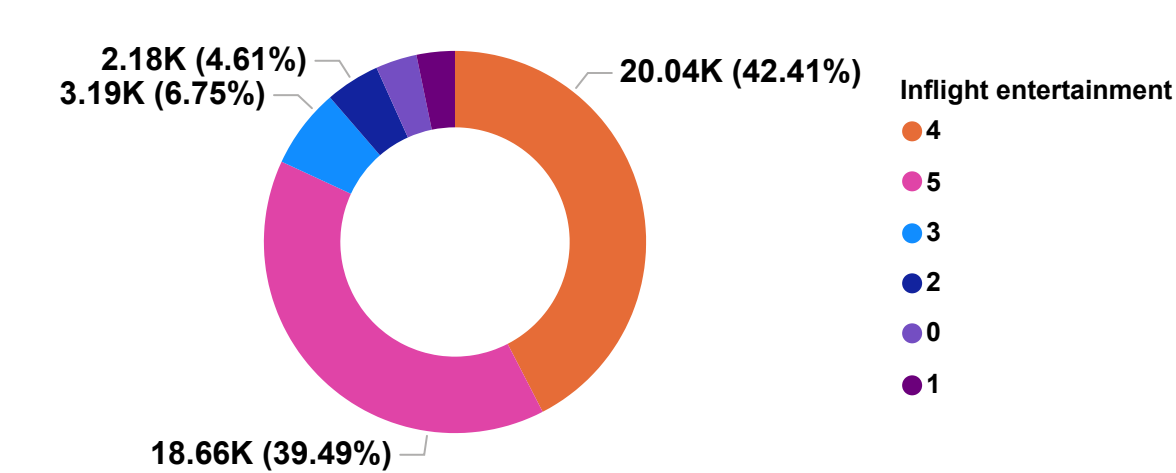


Count of Inflight Wifi Service Rating (Disatisfied)

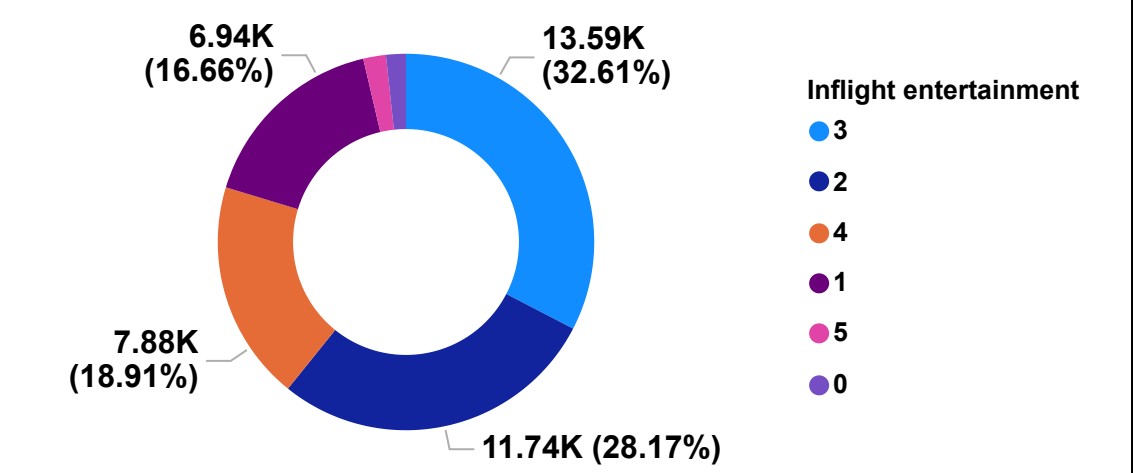
Inflight wifi service 0 1 2 3 4 5



Count of Inflight Entertainment Rating (Satisfied)



Count of Inflight Entertainment Rating (Dissatisfied)





Customer Type

☐ Disloyal Customer

☐ Loyal Customer

Age Group

☒ 13-50

☐ 50 and above

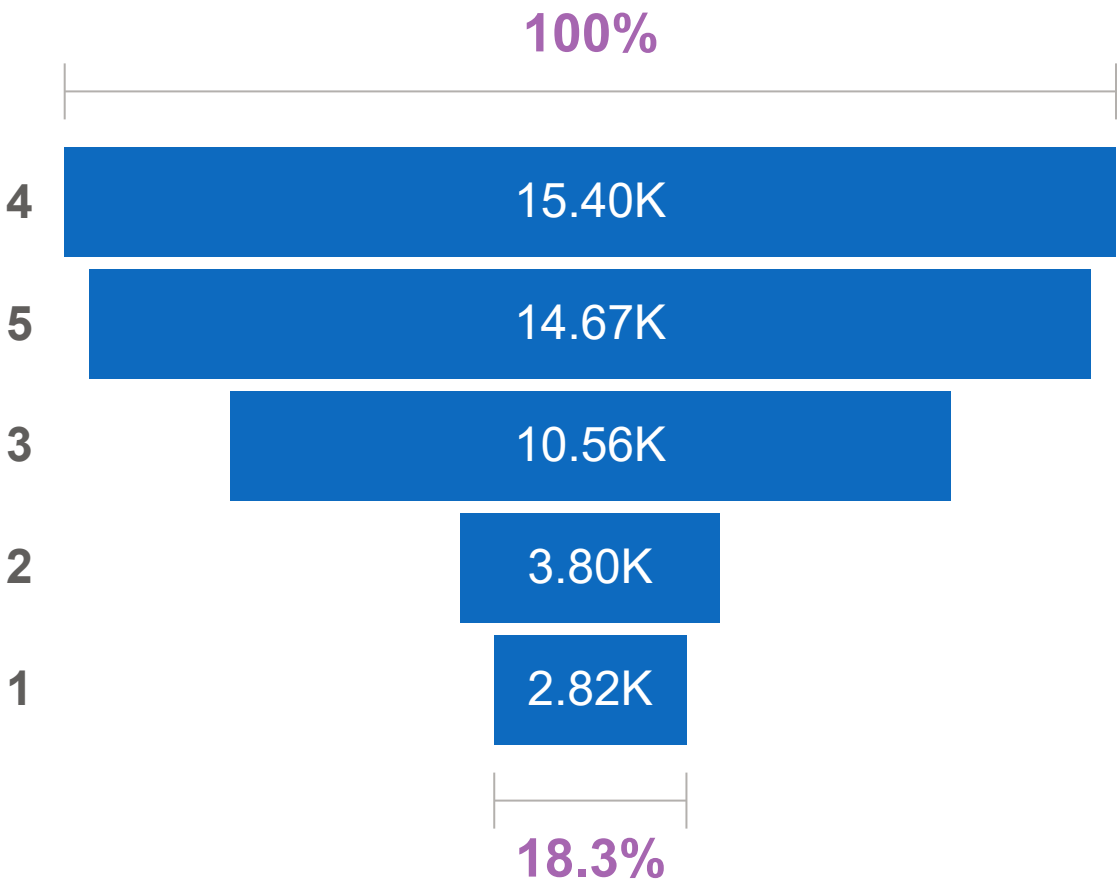
Travel Type

All

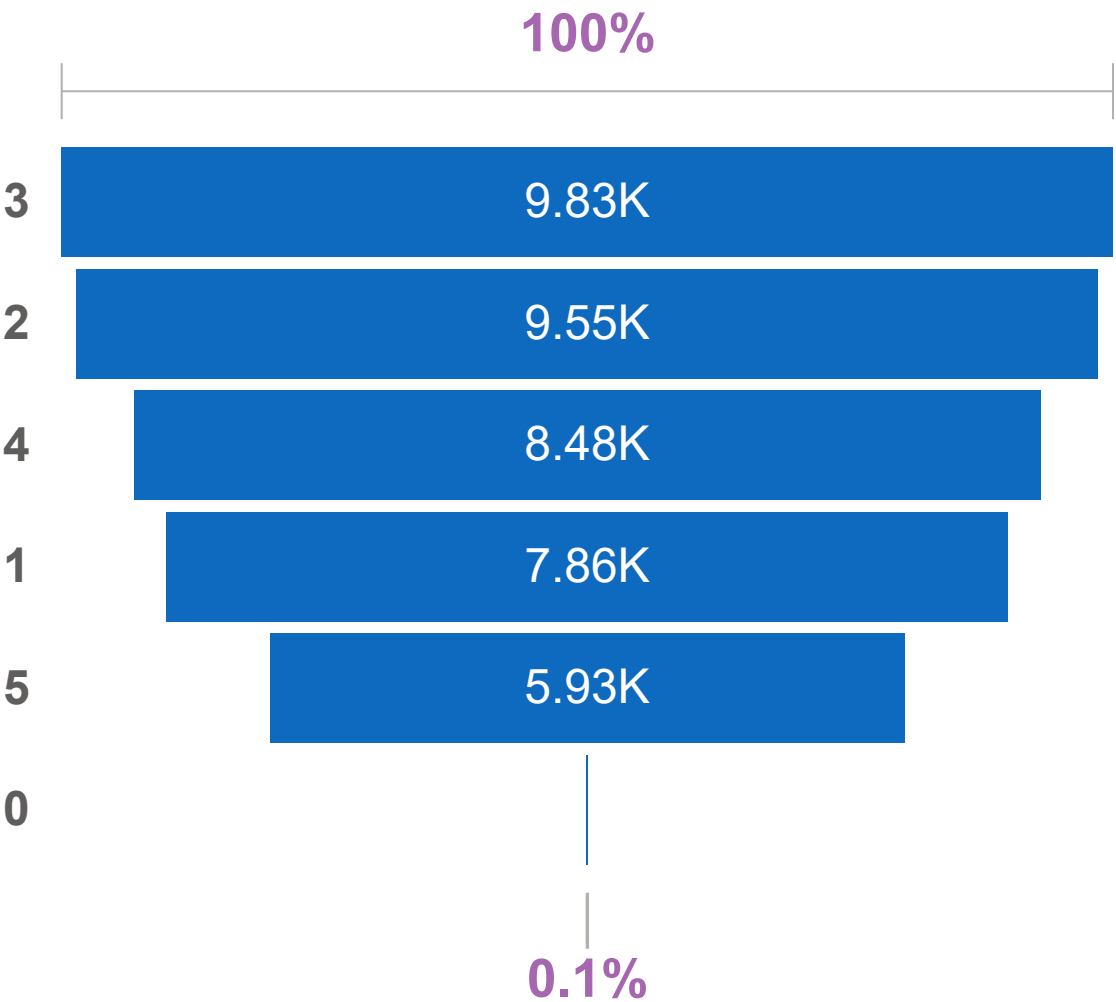
Flight Type

All

Count of Online Service Rating (Satisfied)



Count of Online Service Rating (Satisfied)





Customer Type

☐ Disloyal Customer

☐ Loyal Customer

Age Group

☒ 13-50

☐ 50 and above

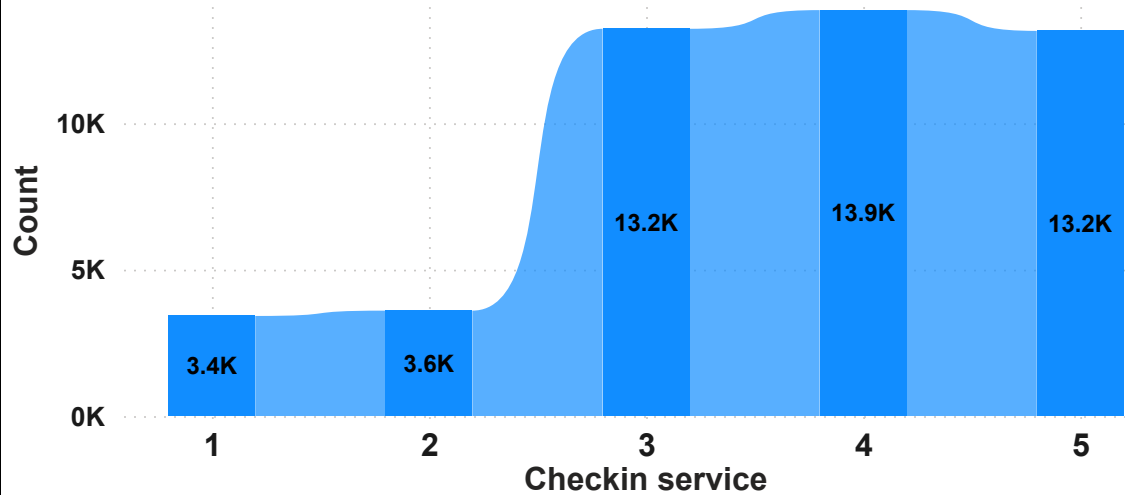
Travel Type

All

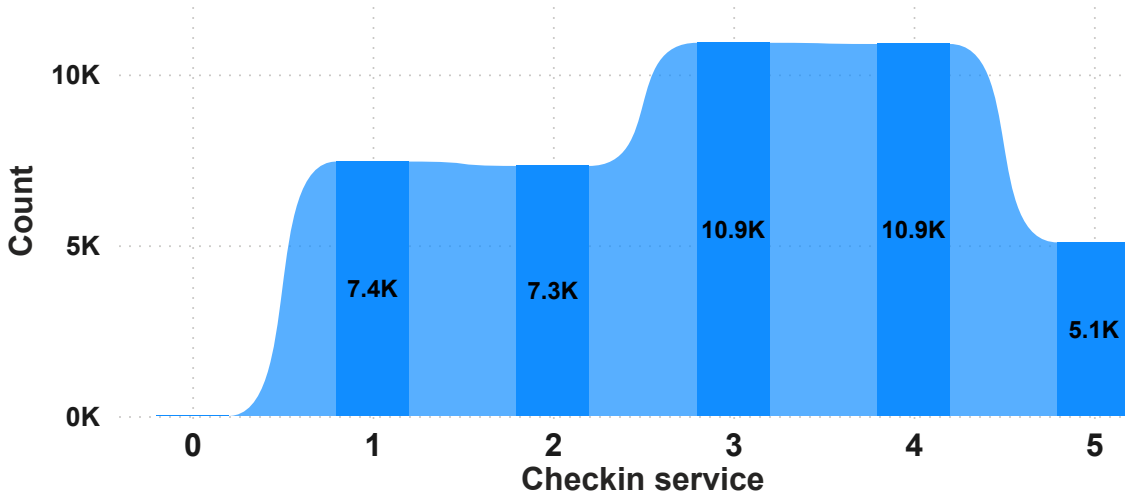
Flight Type

All

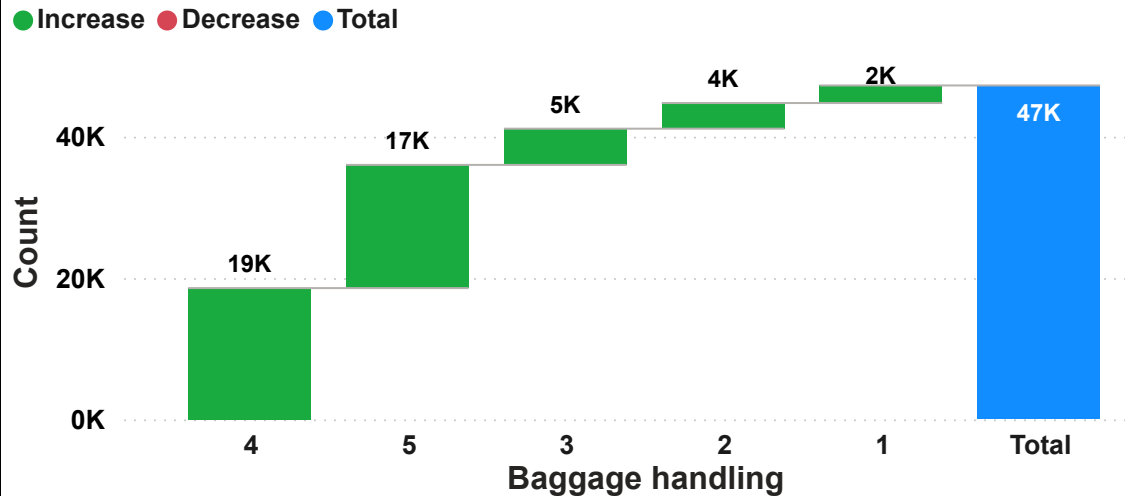
Count of Checkin service by Checkin service (Satisfied)



Count of Checkin service by Checkin service (Dissatisfied)



Count of Baggage handling by Baggage handling (Satisfied)



Count of Baggage handling by Baggage handling (Dissatisfied)

