CHITRESH SHARMA

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CARRER OBJECTIVE

With 3 years in the IT Industry, have wide range of experience in Finance, Communication and Customer Experience sector with profound work experience and knowledge of MEAN Stack, Core Java and Versata Tool. Looking for a challenging position in the field of full stack developer to utilize knowledge and skills towards the growth of the Organisation.

AREA OF EXPERTISE

- Experience in developing web applications (front-end and backend) using MEAN stack web development technologies.
- Having hands on experience on creating RESTFUL APIs using NodeJS, ExpressJS and MongoDB.
- Experience in architecture design of the application right from the front end technologies to the back end database and MVC structure.
- Proficient in bug analysis and resolution in timely manner. Have extensive experience of client interaction to understand the idea behind the feature/functionality development.
- Proven ability to work on multiple projects with strict deadlines.

ROLES AND RESPONSIBILITIES

<u>Senior Engineer</u> Litmus World – Bangalore

Project: Action Module (Feb 2019 – Till Date)

Client: TVS, HDFC and many more. **Role:** MEAN Stack Developer

Litmus World is an enterprise application that delivers dramatic improvements in business processes by enabling customer interaction. Action module is to design corrective measures by analysing the data and raising tickets to concerned teams .Manage workflow in a efficient manner.

EXPERIENCE SNAPSHOT

INDUSTRY EXPERTISE

- Telecommunication
- Finance
- Customer Experience

TECHNICAL SPECIALIZATIONS

- AngularJs
- Angular2
- Node JS
- Express JS
- JavaScript
- Mongo DB
- Core Java
- Basic knowledge of C++
- CSS3
- HTML
- Bootstrap
- PL/SQ
- VERSION CONTROL (GitHub and BitBucket)
- Clear Quest(IBM)
- Clear Case (IBM)
- Worked on action module such created workflows and data fields with the help of angularJS, HTML, CSS, bootstrap and JavaScript.
- Created APIs to retrieve data from Mongo DB with the help of Express JS and Node JS.
- Used BitBucket as a version controller.

<u>Associate Software Developer</u> <u>CGI – Bangalore</u>

Project: Advantage 4.0 (Oct 2018 – Jan 2019)

Client: New York City

Role: MEAN Stack Developer

Advantage has two service portals, vendor self service and Financial Management Service (FMS). Vendor self service (VSS) portal contains Information about vendor/customer where they can login and update their personal and Tax information. This portal also contains the Information of vendors which bids for government projects.

Financial Management service portal handles by government agents where vendors details from VSS portal get approve or reject.

- Worked on both front end and backend development. (Client Side implementation Angular 2, Server side implementation – Node and Express JS and Mongo Database).
- o Dealt with Data Binding, Routing, Directives, Component Services in Angular 2.
- Worked on Rest APIs to send all type of Http requests GET, POST, PUT, and DELETE.
- o Dealt with CRUD operations on Mongo DB and it connectivity.
- Used GitHub as Version Control System.

Project: Advantage (Oct 2017 – Sept 2018) **Client:** West Virginia and State of Maine

Role: Junior Java Developer

Advantage has two service portals, vendor self service (VSS) and Financial Management Service (FMS). Vendor self service (VSS) portal contains Information about vendor/customer where they can login and update their personal and Tax information. This portal also contains the Information of vendors which bids for government projects.

Financial Management service portal handles by government agents where vendors details from VSS portal get approve or reject.

- Worked on Core Java to remove the Application defects and find Root Cause.
- Used Versata Tool for compiling and creating xml and java files. It also creates attribute/variable in java and relate same column name in Oracle database as of attribute's name.
- Used ClearCase (IBM) and JIRA tools to log entries of defects and enhancement tasks.
- Used ClearQuest (IBM) as Version Control to Check-in and Check-out modified files.

Project: British Telecom (Nov 2016 - Sept 2017)

Client: UK

Role: Support Engineer

British Telecom deals with telecommunication domain. It has operations in around 180 countries and is the largest provider of fixed-line, broadband and mobile services in the UK, and also provides subscription television. It's portal manages the order inflow of broadband and telecom services and to do an RCA on each order journey .Hence do the reporting of stuck orders and close it before it reaches the SLA.

- Used JIRA (Ticket management tool) Managing issues, tickets, workflow progress and reporting features.
- Used SQL To check and progress the order status and to retrieve data helpful in the daily reporting tasks.
- Used UNIX basic commands to verify the log files to find the exceptions ,request and responses.
- Used Intalio (Business process Management tool) to verify the log files.
- o Pulse tool to retrieve the status of order received from middleware system.

EDUCATION

B.Tech (Electronics and Communication) - Graduated with 9.06 CGPA from Amity School of Engineering and Technology Rajasthan.

TRAINING AND ACHIEVEMENTS

- Gate Qualified in 2016.
- · Silver medallist in University.

SKILLS SUMMARY

SKILL	NUMBER OF YEARS EXPERIENCE	SKILL LEVEL*
Technical skills		
Angular2 and AngularJs	1	3
Node & Express JS	1	3
MongoDB	1	3
JavaScript ,Bootstrap, HTML & CSS3	1	3
Core Java	1	2
REST APIs and MVC Design	1	3
Clear Case and Clear Quest (IBM Version Control)	1	2
Version Control - GitHub (https://github.com/chitresh14/Web)	1	3
Industry knowledge		
Telecommunication	1	3
Finance	1	2
Customer Experience	1	3

Other relevant skills	
Basic HR competencies	2
Cricket, Volley Ball and Badminton	3

^{* 1 =} basic, 2 = familiar, 3 = competent, 4 = expert