

Ana Lastoviria

Full Stack Software Engineer

Email: ana.lastoviria@gmail.com ♦ Phone: 0404 207 477 ♦ Portfolio: ana-lastoviria.netlify.app

An early mid-level Software Engineer looking for the next challenge! Eager learner, passionate about writing neat and readable code, team collaboration and doing things right. Career changer with background in music, teaching and hospitality. After a place with great culture and strong diversity and inclusion principles.

Tech Skills

Front end:

HTML CSS, SCSS
Javascript React

Back end:

Ruby Node
Rails Express
PostgreSQL MongoDB

Collaboration tools:

JIRA/Confluence GitHub
Agile (scrum)

Cloud & Deployment:

AWS CI/CD
Spinnaker Samson
Beginner Docker and K8S

Other:

OOP REST APIs
TDD Datadog

Core skills

Communication Team work
Problem-solving Research
Time-management Planning

Education

Diploma of IT

Coder Academy (AIT)
Oct 2020 - Aug 2021
• Diversity in Tech scholarship winner

Advanced Diploma of Music

Melbourne Polytechnic
Aug 2017 - Dec 2018

Specialist (eq. MA) of History

Moscow State University
Sep 2006 - Jun 2011

Work Experience

Zendesk

Melbourne, VIC

Software Engineer / March 2023 - present
Associate Software Engineer / Feb 2022 - Feb 2023
Software Engineering Intern / Aug 2021 - Jan 2022

• Technical things:

- Work in Strategic Integrations team: full stack with heavy back end focus - integration of social networks and collaboration tools APIs with various parts of Zendesk
- Most recent project built: [Slack Direct Messaging](#) integration
- Stack: TypeScript/Node, Ruby, TypeScript/React
- Leading scrum ceremonies: standup, retro, sprint planning etc.
- Mix of pair/swarm programming and independent work
- Periodical support duty (bugs, issues, questions etc.)

• Things that I'm proud of:

- Progressed from an Intern to a mid-level Engineer in under 2 years
- Security champion of my team
- Moving forward company culture: directly responsible for introduction of fortnightly Lab Days in my team. My latest Lab Day project is [Rosie](#): a Slack bot that reminds us who runs scrum ceremonies
- Big fan of extra-curricular learning initiatives: Book club, Code club, building things on Lab Days. Most recent Code Club project is a [Toy Robot](#) challenge with an aerial twist

Pegasus Apart'Hotel

Melbourne, VIC

Guest Service Agent / Jun 2019 - Mar 2020

- Worked in a medium-sized team to achieve KPIs, sales targets and effectively accomplish daily tasks
- Developed strategies to improve guests' stays in Melbourne

Vox Singing Academy

Melbourne, VIC

Vocal Coach / Feb 2019 - Feb 2020

- Worked meticulously with students' requests to identify problems and develop solutions for them to achieve their goals

Adara Hotel Group

Melbourne, VIC

Guest Service Agent / Aug 2017 - Jun 2019

- Through customer-centric approach, provided exceptional customer service for guests, and support to internal stakeholders