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To Whom It May Concern,

As the manager responsible for Yi-Zhen Tsai's internship, I fully recommend her as a graduate student for your school. To put it succinctly: Yi-Zhen Tsai is a go-getter. During the summer that she worked with our company, Yi-Zhen showed wonderful initiative, and an ability to be a team player. She was smart, decisive, and quick on her feet. Yi-Zhen does not require repetitive explanations, and quickly grasps abstract concepts and implements solutions flawlessly.

During her internship, Yi-Zhen worked as a coordinator for 4G base station database management. The Network Roll-Out team, which Yi-Zhen assisted, offers a complete suite of services that address Mobile Broadband, Packet Transport, Transmission, IP, Fiber and Multi-Vendor Networks for operators and customers. Our service offerings are built around our capabilities in Project Management, Site Engineering, Civil Work, Installation, Product Configuration and Integration. Before Yi-Zhen started building the database, she had to learn and understand the basic idea of each service stage. Not only did she need to document chronic customer issues with our appliances, but she also had to be creative in defining the problem and in developing basic solutions to these problems.

Yi-Zhen worked quickly and impressively finished the tasks two weeks early, while maintaining high quality. In fact, we received overwhelmingly positive feedback from our main customer, Far East one Telecom, about Yi-Zhen and her dedication to customer satisfaction. Yi-Zhen also has a supreme sense of responsibility; even after Yi-Zhen finished her internship, she continued to support our new customer, Chunghwa Telecom on a few issues. Chunghwa Telecom is the largest telecommunication company in Taiwan and a very important client for us.

Yi-Zhen demonstrated all essential qualities necessary for advanced research studies. As a result, I believe that Yi-Zhen would be an outstanding addition to your program and I recommend Ms. Yi-Zhen Tsai without any hesitation. I encourage you to give her application for admission the utmost consideration.

Sincerely,

Mr. Nicholas Yeh

Head of Local Delivery Taiwan Ericsson Taiwan Ltd.

Taipei, Taiwan