A6.a Low-fi Prototype

Group Number: 5
Group Name: Cool Health Guides
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SECTION 1 - Process of Combining Prototypes

Task 1: Journaling

Regarding the combination of the different journal sections on the prototype, our team agree to preserve the overlapping designs: display the journals in a list view, a search bar on the page, and a save button. Later on, the text formatting menu and different journal tags were preferred by all team members since they gave the users more flexibility in their journal style, increasing their willingness by decreasing the sense of mandatory. Due to the consistency with style, start a new journal on the bottom and use a cross mark as discard was kept. The Journal date entry was removed since the date will be automatically recorded. No difficulty arose during the combination of the journal prototype, and different opinions were handled by proposing a new solution that members would all agree on.

Task 2: Quizzes

During group discussions, using the results from the usability testing, we determined it was best to have the quiz notification in the quiz section to avoid confusion. During the usability testing, putting the notification with the mail icon instead of the quiz icon seemed to be ambiguous for many users. We also combined the two low-fidelity prototypes for the post-quiz reflection to allow the user to both write a note and select a reaction. Additionally, we decided on using a 'tag' to differentiate between mandatory and optional quizzes.

Task 3: View Reports

The Reports button will allow the user to view summaries and various trendlines in any date range. We decided to put the summary and view completed quizzes on the top of the page followed by the trendlines. Rather than having various tabs for depression, stress and anxiety we decided to have it all on one page allowing the user to compare and contrast the trendlines for each mental health struggle. They will all be selected and the user may click one to hide/unhide the trendline. When viewing the completed quizzes, each quiz within the date range will be a button and clicking on it will reveal their own answers and scores for the quiz.

Task 4: Export Workshops to Calendar

For the section that gives the user information about their registered workshops, it was decided to use a list format instead of a calendar due to usability. Additionally, the 'Registered Workshops' and 'Browse Workshops' areas were modified into tabs due to confusion during usability testing. Furthermore, how the workshops were displayed was also modified while taking into account the feedback received during usability tests for both prototypes, where one lacked information and the other was cluttered.

Task 5: Responding to H&W Representative

Usability tests have shown that users prefer having different icons for general notifications and messages from Health & Wellness. So, we decided to use an existing menu header that had separate text and notification bell icons. To simplify the UX for the users, we adopted a design that allows them to browse conversations with different people and contribute to these conversations from the same page. These decisions were broadly agreed on in a group-wide meeting, with the details being worked out in a meeting with Mahmoud and Allison – the members responsible for this task on previous projects.

ASSIGNMENT ATTRIBUTION

CHEN, Yuxin (Katy)

- Wrote task 1 for section 1
- Worked with Farin to finalize the low-fi designs for task 1 and 2
- Drew the final prototype for task 1 and template for prototype

EL BESTAWY, Mahmoud

- Contribute to writing Section 1.
- Worked with Naslin & Allison on final Lo-fi designs for tasks 3 and 5 respectively.

HOSSAIN, Farin

- Wrote task 2 for section 1
- Worked with Katy to finalize the low-fi designs for task 1 and 2
- Drew the final prototype for task 2

LI, Zhuoqian (Allison)

- Wrote task 4 for section 1.
- Worked with Mahmoud & Naslin on final Lo-fi designs for tasks 3 and 4 respectively. And drew the final prototypes related to task 4

RAHMAN, Naslin

- Wrote task 3 in discussion
- Worked with Allison and Mahmoud on final Lo-fi designs for tasks 3 and 4
- Drew the final prototype for task 3