# A6.b Prototype Evaluations

Group Number: 5

Group Name: Cool Health Guides

Group Members: CHEN, Yuxin (Katy) | EL BESTAWY, Mahmoud | HOSSAIN, Farin | LI, Zhuoqian

(Allison) | RAHMAN, Naslin

# TABLE OF CONTENTS

TABLE OF CONTENTS	2
Section 1: Cognitive Walkthrough	2
Scenario	3
Tasks	3
Content Data	3
Walkthrough	5
Section 2: Combined Heuristic Evaluations	8
Section 3: Internal Evaluation Results & Design Updates	15
Quiz Results Page Changes	15
Workshop Page Changes	17
Individual Heuristic Evaluation Appendices	19
Yuxin Chen	19
Allison LI, Zhuoqian	22
Mahmoud El Bestawy	25
Naslin Rahman	28
Farin Hossain	30
Assignment Attribution	33
CHEN, Yuxin (Katy)	33
EL BESTAWY, Mahmoud	33
HOSSAIN, Farin	33
LI, Zhuoqian (Allison)	33
RAHMAN. Naslin	33

### Section 1: Cognitive Walkthrough

#### Scenario

You are a **2nd-year** Computer Science student that can get **very stressed** by school work but do not prioritize your mental health. You want to reach out for support but don't know where to start. You just heard that **UofT Health and Wellness** Services created a site for students to better understand and **track their mental health** and improve **their access** to support through workshops. How would you complete the following tasks?

#### **Tasks**

#### Task 1: Journaling

- Write the journal and save it
- Remove a journal on May 6th

#### Task 2: Quizzes

• Take a required weekly assessment and leave a note/reaction after the quiz

### Task 3: View Reports

- Compare your anxiety and stress trendline for May 2021
- View a detailed record of your assessment for May 4, 2021

### Task 4: Export Workshops to Calendar

- See available workshops focused on mental health information and register in one
- Your registration/enrollment has been accepted. Check the details and add them to your calendar.

### Task 5: Responding to messages from H&W Representative

• You have received a direct message from a health and wellness worker inviting you for a 1-on-1 consultation. Check the details and accept the invitation.

#### **Content Data**

#### Task 1: Journaling

- Write the journal and save it
  - o Click JOURNAL tab
  - o Press plus sign to fill in an emotion tag
  - o Select different tags, write the journal
  - Click the save button.
- Remove a journal on May 6th
  - Find May 6th on date selector
  - Find the journal for May 6th and use **trash button** to delete

#### Task 2: Ouizzes

- Take a required weekly assessment and leave a note/reaction after the quiz
  - Click the notification on the quiz icon
  - Click on the **required** quiz
  - Click 'Accept and submit' when asked to share quiz results with Health and Wellness team
  - Complete and submit the quiz
  - Leave a post-quiz **reflection** and **reaction**

### Task 3: View Reports

- Compare your anxiety and stress trendline for May 2021
  - Click **REPORT** button on the sidebar
  - Enter 'May 1, 2021' and 'May 30, 2021' using the calendar popup labelled FROM and TO respectively
  - Find the **TRENDS** section and compare the trendlines
- View a detailed record of your assessment for May 4, 2021
  - Click View completed Quizzes button
  - Click the May 4, 2021 button

#### Task 4: Export Workshops to Calendar

- See available workshops focused on mental health information and register in one
  - Click main workshop tab
  - Click Browse Workshops
  - Select **Filters** button
  - Select the appropriate selections under the filter topics Availability and Topic Area
  - Expand a workshop row to see the details
  - Click Sign Up
- Your registration/enrollment has been accepted. Check the details and add them to your calendar.
  - Click the main workshop tab
  - Click My Registered Workshops
  - o Find the workshop with approved enrolment, and expand that row to see the details
  - Click Export to Calendar
  - o Add to a calendar

#### Task 5: Responding to messages from H&W Representative

- You have received a direct message from a health and wellness worker inviting you for a 1-on-1 consultation. Check the details and accept the invitation.
  - Find the **pending messages icon** and click it.
  - Click the tab for the outstanding conversation.
  - Click 'Accept'
  - Type out a response.

### Walkthrough

Issue	Cause	Severity	Remedies
Planta Houth Trobe  O HOME  O JUMM  ENUOSIO  Here on Two His Holling bricking O Here on Two His Link to set were Actual  ENERGY  Links Inc. box  Malare a great Houling bricking O Here on Two His Links to set were Actual  Links Inc. box  Malare a great Houling bricking O Here on Two His Links to set were Actual  Links Inc. box  Malare a great Houling bricking O Here on Two His Links to set were Actual  Links Inc. box  Malare a great Houling bricking O Here on Two His Links to set were Actual  Links Inc. box  Malare a great Houling bricking O Here on Two His Links to set were Actual  Links Inc. box  Malare a great Houling bricking O Here on Two His Links to set were Actual  Links Inc. box  Malare a great Houling bricking O Here on Two His Links to set were Actual  Links Inc. box  Malare a great Houling bricking O Here on Two His Links to set were Actual  Links Inc. box  Malare a great Houling bricking O Here on Two His Links to set were Actual  Malare a great Houling bricking O Here on Two His Links to set were Actual  Malare a great Houling bricking O Here on Two His Links to set were Actual  Malare a great Houling bricking O Here on Two His Links to set were Actual  Malare a great Houling bricking O Here on Two His Links to set were Actual  Malare a great Houling bricking O Here on Two His Links to set were Actual  Malare a great Houling bricking O Here on Two Houling brin	The home page is redundant, all functions can be found on the sidebar.	LOW	Remove the Home page as it is unnecessary. The home page would be replaced by the Journalling page.
Mental Hobb Traker  O HOME  COLUMNA  PROPRE  PROPRE  PROPRE  PROPRE  Tund Seek W O Everab  O Everab  PROPRE  PROPRE  PROPRE  Tund Seek W O Everab	New users might not be familiar with the functions/highlights of the website, and be unsure of where to start.	MED	For first-time users have a popup instruction for each function of the website
1 JOURVAL	The 'JOURNAL' option icon is unattractive.	LOW	Replace with a more appealing icon of a pen writing on a notepad.
# + C ft  Mental Holds Tucker  O HOME  CTURNME	No clear area for users to look for help if they are confused about the website.	MED	Add a help section, whose button will be located on the sidebar.
How Do You reel Today?	Starting a new journal is not intuitive. Users may not know to click the '+' sign.	MED	Add text to the bottom of the icon prompting the user to click the + button.
BILAE 8	There is no underline option.	LOW	Add an underline option.

How Do You Feel Today?	Not clear how to proceed from this screen when more than one emotion can be selected (not clear if it is automatic).	MED	Skip this stage and proceed directly to the full journal detail entry page.
Do you consent to your answers being anonymously submitted to the counselling team for analysis?  Assept and submit the	Users might be confused about what happens by clicking no.	MED	Replace 'Accept and submit' with 'Accept'. We should also inform the users that responding with 'No' would still enable them to take the quiz.
You have 1 outstanding quiz  Guiz 1 [ESGUIRED]  Guia 2 [OPTIONAL]	Quiz 1 and 2 have the same content, but the wording might make users confused about the content of quiz 2. And the words "required" and "optional" might cause anxiety.	MED	Change text to something like 'You are overdue on your quiz by X days' and have one button to start a new quiz. If the user has already completed the quiz text should be 'Do you want to start your quiz earlier? , the next required quiz will be due 7 days from now'
Please enter a date range.  FROM  TO  TO  TO  TO  TO  TO  TO  TO  TO	It can be hard for the user to keep track of what days they completed their quizzes when viewing reports.	LOW	Add highlights/icons on the days of the calendar where a user has completed a quiz.
Date Range From:  [2011/05/05]  To:  [2011/05/07]  Filters	Having separate 'Date Range' and 'Filters' sections is confusing and takes up space.	LOW	Move the Date range into the filters popup. And move the filter beside the sort by button.

2 pares (54)	The plus icon can be confused for a sign-up button when it refers to getting more information about a workshop.	MED	Replace the plus icon with a more understandable icon instead. Example:
Family (GCAL FB) Outling  Export to Calendar	The export calendar button can confuse users who don't use a listed calendar provider.	LOW	Add a 'Download calendar' button instead of 'Export to calendar' button. The button will download an ics calendar file.
Arailaviiig.  1/5 space  (CLL FB Dutte)  to Calendor	The icon to unregister from a course is a trash can icon, which can be confusing in the current context as it commonly refers to 'Delete'.	MED/HIGH	Replace the trash can icon with an 'Unregister' button.
Speec Availabile Dischard and	It is not clear how to close any popup screen.	LOW	Add an X button to every popup screen to close it.
- Henry From D Hi Oliver, We -	Users don't know how many new messages they have received.	LOW	Replace the dot on the top-right corner with the number of new messages received.
Healt Tacker  Messages  Henry From. Hi Oliver, we.	Users are forced to immediately open a new message when they click the messages icon. They would like the right to choose.	LOW	The screen should show the list of conversations first. When the user clicks into a conversation the dialogs will expand and push the list to the left.

# Section 2: Combined Heuristic Evaluations

### Severity Scale Used:

- 0 = I don't agree that this is a usability problem at all
- 1 = Cosmetic problem only: need not be fixed unless extra time is available on project
- 2 = Minor usability problem: fixing this should be given low priority
- 3 = Major usability problem: important to fix, so should be given high priority
- 4 = Usability catastrophe: imperative to fix this before the product can be released

Page Reference	Design issue	Nielsen Violated	Severity Rating	Number of Evaluators
Mercial Mobile Today  C 1976  C 1976	New users might be unfamiliar with the interface of the website and have a hard time starting or preceding a certain function, which will produce more errors and introduce a sense of losing control.	#10, 5, 3	3	3
Part   Mails   Yaline   Mains   Mains   Mails   Mails   Mails   Mains   Mails   Mail	The terms 'Quiz' or 'assessment' might not reflect what the user should expect from the mental health evaluation.	#2, 4, 6	2	2
Part   Path Tale	Sidebar does not specify that users are on JOURNAL and QUIZ pages causing confusion. Not consistent with all sections.	#1, 4	4	3

Pres   Pauli, Table	The user doesn't know that the journal was saved/deleted. We might need a pop-up confirming a successful save/deletion.	#1	2	1
March   Color   Colo	Make the 'X' button bigger to help users undo starting a new journal.	#3	1	1
← → C ↑ ↑    Main Nail Tube	Users might be confused about how to hide the "how do you feel today?" section.	#3	2	1
President Table  October  Comment  Comm	Add pop-ups confirming whether the user wants to save/delete journals.	#5	2	1

Flored Books Table  CHONG  CHONG  CHONG  GROUP  GRO	The emotion icons might not be intuitive alone. Might need to add text describing the precise emotion they represent.	#6	1	1
# Merch Holb Tuber   Manuscript   Popular   Po	No obvious way to know which task the user is on. Never mentioned explicitly among the actions taken to get to this screen.	#1, 6	1	2
Part   Delif   Table	If a journal is deleted, there is no way to undo it if they accidentally did something wrong.	#3, 5	2	1
Mored Mobile Today  OHME  OTAMA  OUR 1  OHME  OTAMA  ONE 1  OHME	No indicator for the completion of questions. Users will need to recall which question is incomplete rather than just recognize it on the indicator. It is not clear if an error dialog will pop up if a quiz is submitted without completing a question.	#1, 3, 6, 9, 5	2	2

# Pured Noble Table   Colored   Colored   Colored   Colored	No colour on selection buttons, which reduces efficiency and increases the frequency of selection error.	#2, 5, 7, 8	1	1
Partid Math. Trubs	User has no option to cancel the decision to start a new quiz.	#3	2	1
Part Publish Tolar   Manuar #186 (\$\sigma (\$\s	If the user starts a quiz and doesn't want to finish it now, or if they accidentally started the quiz, there's no way to exit the quiz and save their progress.	#3, 7	2	2
Mental Holds Trade  CHIPS  CHIPS  Trade: No. for Nating Not quied  Share Trade of the State of t	Users might be confused about the meaning and magnitude of the anxiety, depression, and stress scores.	#1, 2, 10	4	1
Head Mail, Table  O FON  CORME, Price or for y Orbit Progr.  CORME, Price or for y Orbit Progr.  Expression  For Cort.  F	The calendar didn't show the quiz input dates, resulting in users performing their tasks inefficiently and producing more errors.	#5, 6, 7	2	2
← → C ∩     ← → C ∩     ← → ← ← ← ← ← ← ← ← ← ← ← ← ← ← ← ←	A complex interface will cause confusion and decrease the level of efficiency.	#7, 8	3	3

2022/ Sprind + 2022/ OS/06 Wait- +	The definition of the plus sign is ambiguous, the meaning we want it to have does not match the definition of the plus sign in the real world.	#2, 6	3	5
Control College on +) 1  Flord Health Tado Change 100 (100 (100 (100 (100 (100 (100 (100	Pop-up dialog on the workshop page does not contain a close button like previous pages leading to inconsistency.	#3, 4	3	4
Florid Holds Fields  O 1907 E Strans. Science of By Engineer Services  CJARK. ESIMON Date of Strans. Science of Services  GOLD Town of Strans. Science of Services  GOLD Town of Services of Services  Services of Services of Services of Services  Services of Ser	The trash can icon is used to represent the option to remove a registration. However, the universal meaning is 'delete'/'remove'.	#2, 6	3	2
Priest Hold Today  O 1000 Stewn States 12 Springered horizons  O 2000 Springered horizons  O 2000 Stewn States 12 Springered horizons  O 2000 Spri	No indication that the user successfully signed up or was unregistered from a workshop.  Suggestion: Update the signup button to 'unregister' when a user successfully signs up.	#1, 7	2	1
Please Faith Table  Only Street Suidency Do Saymond Section  Only Street Suidency Suide	There is no way to clear all filter selections at once, which could be resolved with a 'clear all filters' button.	#7	1	1

Please the factor statement of 1/1/2 (S)  Please the factor statement of 1/1/2 (S)  Methods to statement of 1/1/2 (S)  Statement of 1/1/2 (S)  Statement of 1/1/2 (S)  Statement of 1/1/2 (S)  According to statement of 1/1/2 (S)  Accor	User entering the message page will directly see the first conversation, which will result in a loss of freedom.	#3	2	1
Please to the Tarker  Please to the Tarker  COMMAN  Sorting  Sorti	No search bar for users to quickly find the desired conversation.	#7	1	1
Plead told failer    Commercial (1/19)   Comme	Users have no control over which conversations are on the top of their feed.  Suggestion: Including a button to pin chats can give users the ability to more easily access their most frequent chats.	#7	1	1
Print Tele Community Teles Com	Users have very limited options to express themselves.  An option to include emojis would be more consistent with the journal section.	#4	1	1
Aloop	If a convo is accepted/declined accidentally, there is no way to undo it. (Doesn't seem to have a confirmation screen for actions)	#3, 5	2	1

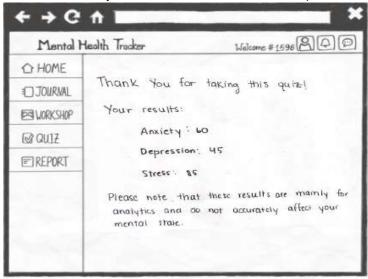
Pend Half Tale  Other  Comment of the property	Figure out whether to go with the smooth look of journaling vs hard edges of workshop/ quizzes pages.	#3	2	1

# Section 3: Internal Evaluation Results & Design Updates

## Quiz Results Page Changes

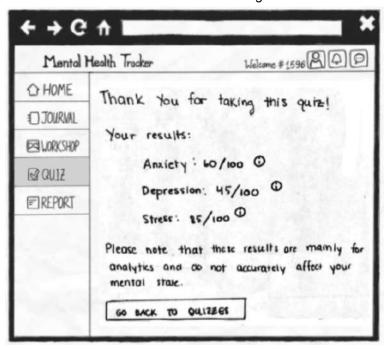
Quiz Results page - Before

- Nielsen's Heuristics violated: 1, 2, 10
- Users might be confused about the meanings of anxiety, depression, stress, and may not understand what the given values mean
- There is no page indication on the navigation sidebar to let the user know that they are in the 'quiz' section
- Users may be confused about their next steps after finishing a quiz



#### Quiz Results page - After

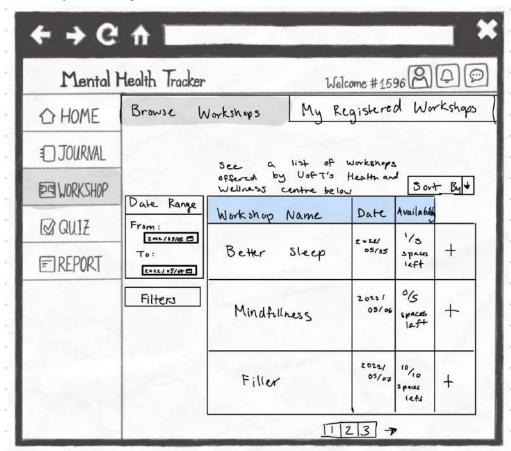
- #1 A 'Go back to quizzes' button was added so users can more intuitively understand that the
  quiz has been finished and what next steps they may want to take. Additionally, the highlighted
  quiz section on the sidebar lets users understand where they are in the site, and is consistent
  with the other pages.
- #2 Adding the denominator to the scores allows user to understand the context of their score
- #10 The 'more information' icon gives users more information on anxiety, depression, stress and lets them know what their score might mean



### Workshop Page Changes

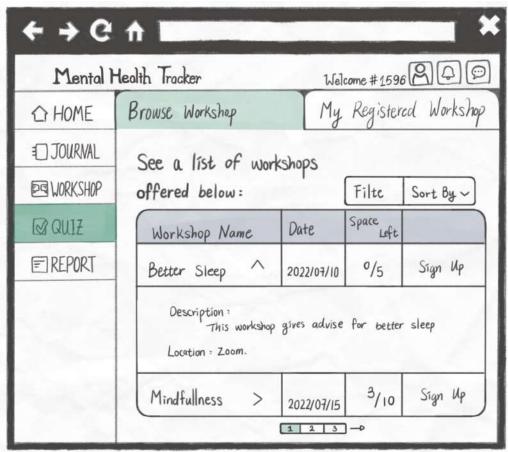
Workshop Browse page - Before

- Nielsen's Heuristics violated: #2,3,7,8
- A complex interface will cause confusion and decrease the level of efficiency.
- The definition of the plus sign is ambiguous. The meaning we want it to have does not match the definition of the plus sign in the real world, and once user accidentally performs the wrong task, they'll feel things out of control.



#### Workshop Browse page - After

- #7,8 Date range was moved into the 'Filter' to clear the interface and promote aesthetic and minimalist design. Also, fewer operations on a page will reduce users' time looking for specific functionality, increasing efficiency.
- #8 'Filter' was placed beside the 'Sort By' to increase the workshop table area, promoting the aesthetic and minimalist design even more.
- #2,3 The plus signs were replaced by a sign-up column on the workshop table, resolving the problem of a mismatch between the system and the real world. And getting the expected outcome will increase users feeling of having the system under control.
- #2 A 'Expanding Button' added beside the workshop name. The description will show below the
  original row instead of in a popup. Not having a popup covering up other information will increase
  the efficiency of use. And instead of a plus sign, the left arrow matches the meaning of
  expanding.



# Individual Heuristic Evaluation Appendices

# Yuxin Chen

Page Reference	Design issue	Nielsen Violated	Severity Rating
Mental Models Tracker    Malare & sam (A.   D)	New users might be unfamiliar with the interface of the website and have a hard time starting or preceding a certain function, which will produce more errors and introduce to a sense of losing control.	#10,5,3	3
Harris Health Today  CHECK SETT CONTROL  CONTROL  CHECK SETT SETT CONTROL  CONTROL  CHECK SETT SETT SETT SETT SETT SETT SETT SET	Sidebar does not specify that users are on the JOURNAL and QUIZ pages causing confusion. Also, it's inconsistent on other pages.	#1,4	4
Mercal Models Trader  Minima # (1906) © ©  O FUPE  O DURK  QUIX 1.  ENDER  GOLD  O 237. Now action care you having brack to come my?  O season y?  O season  O Street  Street  Street  Street  Street  O Street  Street  O Street  Street  O Street  O Street  Street  O S	No indicator for the completion of questions. Users will need to recall which question is incomplete rather than just recognize it on the indicator. It is not clear if an error dialogue will pop up if a quiz is submitted without completing a question.	#1,3,6,9	2

Moral Hobb Trade  O HAVE  O COUNTY  Do you forest to your servers town, watermarky schooling to the Community schooling to the Co	No color on selection buttons, which reduce the efficiency of use and increase the frequency of selection error.	#2,5,7	1
Munch Maids. Trade  Michael Maids. Trade  O HOPE  O 20000.  BIOLIZ  FINANCIO  FINANCIO	The calendar didn't show the quiz input date, resulting in user to perform their task inefficiently and produce more error.	#3,5,7	2
Marie Publi Tuke  O-MARI  Server Secretary  Display  COMMAR  Server Secretary  Server Secretary  Server Secretary  Server Secretary	A complex interface will cause confusement and decrease the level of efficiency.	#3,7,8	3
2-24 States +  2-24 States +  2-25/25 Wait-   5-24	The definition of plus sign is ambiguous, the function we want it to perform does not match the definition of the plus sign in real world.	#2	3
Rend Habit Trade    Color   Color   Color   Color   Color	Pop up dialog on workshop page does not contain a close button like previous pages leading to inconsistency.	#4	3

Priestal Holds Tadle  Priestal Holds Tadle  According to the Control of Contr	User entering the message page will directly see the first conversation, which resulting a lost in freedom.	#3	2
Princip House Track Tourier  The Control Tourier  T	No search bar for user to quickly find the desired conversation.	#7	1

# Allison LI, Zhuoqian

Screen	Problem Details	Severity	Heuristic Violation
Pland Holds Tube  O MPE  C TORN  BRUSOP  BROWN  DIDONT	No obvious way to know that this screen is the journal section.	3 (since this is the home page)	Visibility of system status
Mentul Health Todar  Liabure \$ 5506 (\$ 1 0 0 )  HOME  DUBUNOUP  COULT  Felorizanda   F	No obvious way to know that this screen is the journal entry screen. Never mentioned explicitly among the actions taken to get to this screen.	1	Visibility of system status, Recognition rather than recall
Mental Habit Truber  O HOME  O JOHNAL  PLEASE ONTO a Oble Tange to begin.  FROM  TO  FROM	No obvious way to know that this screen is the report section. No clear message describing why to enter the date range. Also no exit/back button to go to previous state	2	Visibility of system status, User control and freedom
Pured Mails Turb  O MPE  C70848  B10070  B2021  PLETRET	If a journal is deleted, there is no way to undo it if they accidentally did something wrong.	2	User control and freedom, Error Prevention

Mental Mobile Touter  O HOME  C THIRM  ENDINGE  Q 27. These cities are you hadring briskly researing?  O CULE  O Should	No exit button to leave the quiz taking process. Also no process to deal with the scenario if the user answered a few questions and then wanted to leave.	2	User control and freedom
Mental Holds. Traker  O HOME	If users select a time range without any date, nothing will show up. And no clear way for users to know which dates have a quiz entry with data.	2	Error Prevention, Recognition rather than recall, Help users recognize, diagnose, and recover from errors
Manda Mahih Tudor  O HOME  OTUMA  BURSHP  O PRINT  O OPEN 1 Opton 2  O OPEN 1 Opton 3  O OPEN 2 Opton 4  O OPEN 2 Opton 4  O OPEN 3 Opton 4  O OPEN 4 Opton 4  O OPEN 5 Opton 4  O OPEN 5 Opton 6  O OPEN 6 Opton 7  O OPEN 6 Opton 7  O OPEN 7 Opton 8  O OPEN 7 Opton 8  O OPEN 8 Opton 9  O OPEN 9 OPTON 9  O OPTON 9 OPTON 9  O O	No back or exit button to leave this screen and return to the previous screen to see other quizzes. Would need to restart the process to get here again for a diff date.	2	User control and freedom, Flexibility and efficiency of use
Mantal Health Trader  O HOME  Brance Windows: My Registered Wirthpap  Does to the Days Windows  BOOK  FREEDOM  The unblow yind  And the Second to the Spap  The Landshop yind  The Second to the Second to the Spap  The Second to the Second to the Second to the Spap  The Second to the Second to the Second to the Spap  The Second to the Second to the Second to the Spap  The Second to	No exit button to remove this screen, users may not know how to close it.	2	User control and freedom

Martial Hadily Tudar  A HOME  O HOME  O TOURNAL  DOOR TO THE TOURNAL AND THE ENGINEER TO THE FRAME  O JUSTICAL TO THE	The trash can icon is used to represent the option to remove a registration. However the universal meaning is 'delete'/'remove'.	2	Match between system and the real world
Martin Health Trader  O HOME  Streets: Workings May Registered Interfaces  TURNAL  Streets: Workings May Registered Interfaces  TURNAL  Streets: Workings May Registered Interfaces  TO ALL Royer  Franciscopy  To All Royer  Registered Name of All Royer  To All Royer  Franciscopy  To All Royer  Registered Name of All Royer  To All Royer  Franciscopy  To All Royer  Registered Name of All Royer  To All Royer  Franciscopy  To All Royer  Franciscopy  To All Royer  Franciscopy  To All Royer  Fine Streets  Filters  Mind Mind All Royer  Filters  TITELE **	The +icon is used to represent the option to trigger a pop up with more information. However the universal meaning is 'add'.	3	Match between system and the real world, Aesthetic and minimalist design
Accept (as a large	If a convo is accepted/declined accidentally, there is no way to undo it. (Doesn't seem to have a confirmation screen for actions)	1	User control and freedom, Error Prevention
Overall	There is no area to get help + documentation if a user needs it.	3	Help and documentation

# Mahmoud El Bestawy

Page Reference	Design issue	Nielsen Violated	Severity Rating
** C f  Pland Much Toke  O HOPE  O JUST  ENGINE  D JUST  D Jus	The user doesn't know that the journal they successfully saved or deleted a journal.	1	2
Marted Health Todor  William of the England Co.  HAVE  Street Windows My England Windows  Fill MONTH	User has no feedback on whether they successfully signed up to a workshop, and they have no way to quickly reverse their action.	1, 3	2
Martial Hailth Tudor  Litimor # 1500 (C.) (C.)  O HOME  O HOME	The '+' button in our app doesn't translate to what the plus sign means in the real world.	2	3
Mend Mails Taker  C 1005  C 1005  C 1005  EURSOP  G 021  Relative to the first specifies of	The x button in the top right is too small and might go unnoticed by most users.	3	1

Martel Habit Trade  O HAVE  O TORNA  ESUBSOR  GOODE  FERRET  Martel Habit Trade  O U.E. 1.  Do. you forefact to your  Grown to seem to seem your providing  Securet seem your prov	The user has no option to opt out of taking a new mental health assessment.	3	3
Plantal Mobils, Trade  O 10PE  O 20 TZ. 1.  C 2000A.  ENGINE  BY OPE Security for year oversymmetry  Security for the content of the year  O 2000A.  ENGINE  FIRST Table  Discover Security for year  O 1000A.  FOR TO 1000A.  FOR TO 1000A.  BEAUTIFE	The menu UI is inconsistent when showing which page option is shown.	4	3
Moral Hobb. Trub  O HAVE  O TURN  ESUSSION  BY CHIEF  Do you forefact to your  secretary through your property  forefact to the Connection  town for content to the Connection  to the Connect	The word 'Quiz' is not entirely representative of what is actually presented to the user. The mental health assessment shouldn't require studying and users can't pass or fail the assessment. We should use different wording.	2, 4	1-2
Marriel Habit Trade  O LIVE 1  Do you forefact to your forestant for the Committee of th	The Lo-fi is designed using two design languages. One involves smooth curves and the other involves very sharp edges.	4	1
\$\frac{1}{2}			

Mercial Meath Traker  O HOME  O TUBER	The journaling page offers no checks when the user is trying to save/delete a journal to make sure that the action is intended.	5	2
Mental Frodor  Planta Broken Touton  O HOTE  1000-2017  O HOTE  1000-2017  O HOTE  1000-2017  How Do You find Today ?  1000-2017  How Do You find Today ?	The emotions icons might need some words explaining percisely what each one means.	6	1
Flored Health Trader  Althouse 1990 ( ) ( ) ( )  O HOME  Struct (backings)  Way Englished Morrison  Structure (backings)  St	The workshops page is cluttered.	8	3
Marted Houbs Today  O HUPE  O JORGAL  GROUP  O Server  O Report  O Server	There are no clear error messages nor highlighting for missing quiz questions.	9	2
All screens.	No option for users to clarify details on pages.	10	2

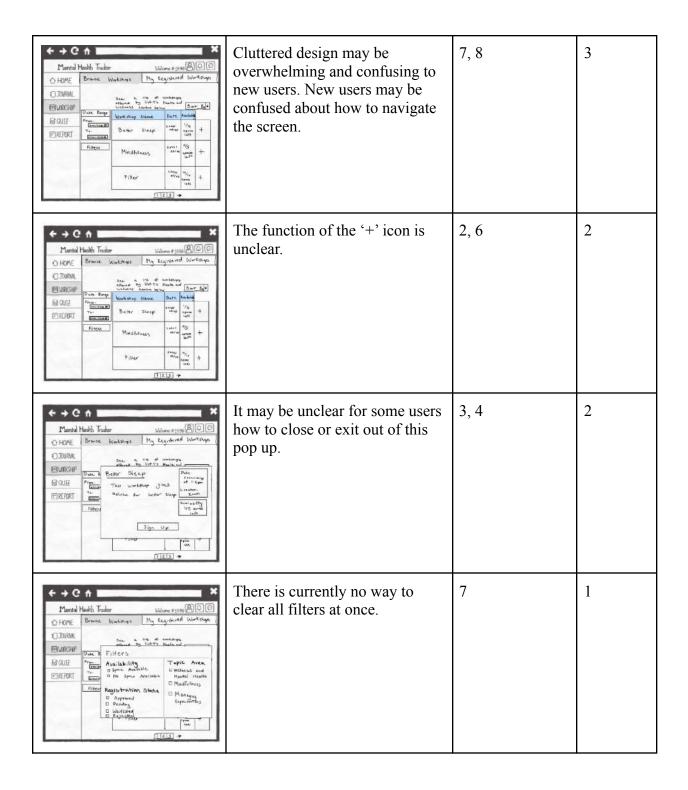
# Naslin Rahman

Page Reference	Design issue	Severity	Heuristic violated
Mandal Madil: Trader  C HONE  C TOWN  ENOUGH  ENOUGH  ENUTYRI  ENU	Hard for users to know the purpose of the page at first glance.	3	1, 10, 2
Marriel Meigh Today  O HOTE  O	Unable to tell which section of the website users are currently in the Journal and Quiz pages. Inconsistencies for the ones where you are able to.	4	1, 4
Mandal Hardin Toology  O HOME  Brance Mankings  My Expressed Northernaps  C TURNA  BURNORP  Date Toology  Both Toology  Both Toology  Both Toology  The Control of the Cont			
Plant Public Table  CHENE  CHEN  CHENE  CHEN  CHENE  CHENE	Users might be confused about the meaning of the anxiety, depression, and stress scores.	4	1, 2, 10
Martel Hobb Turber  Other  Oth	It is not clear if an error dialog will pop up if a quiz is submitted without completing a question.	3	1, 5, 9

2-26/ State +  2-26/ OS/05 Happened +  2-201/ Wait- +   :5tel	It is unclear that the plus sign here will generate a popup to sign up for the workshop	3	2, 6
Principle   Princi	Pop Ups in the workshop page do not have an 'X' button to close it.	2	3, 4
Final Halls Today    Structure   Structure	Unclear that the trash button is to unregister for workshop, Users may confuse for Delete.	3	2, 6
	No documentation to explain the purpose and functions of our site.	3	10, 1, 2, 5

## Farin Hossain

Reference	Design Issues	Neilsen violated Heuristic #	Severity Rating
Mental Habit Trader  Mental Habit Trader  O HOME  1 JURIAN  ESUBISE  O Will  FREPORT  FREPORT  Malay in Said  M	The word "quiz" may have an ambiguous meaning. In the real world, the word quiz may be associated with academics, and it can be thought of as something to prepare and study for. In the context of our website, it is really more of a self-reflection.	2	2
Mantal Hooks Fodor  O HUPE  O JURNAL  GUIZ 1  BURSOP  GUIZ 1  CONTROL  O STATE OF THE OFFICE OFFICE OF THE OFFICE OF THE O	If the user starts a quiz, and doesn't want to finish it now, or if they accidentally started the quiz, there's no way to exit out of the quiz, or save the current quiz answers if they wish to continue the quiz at a later time.	3	2
Mental Health Fooker  O HOME  DURAN  BURSONS  Water Front Fr	The section indication on the navigation menu is inconsistent or unclear.	1, 4	4



Mental Health Tracker    Colored State   Color	Including a button to pin chats can give users the ability to more easily access their most frequent chats, and gives the user greater flexibility.	7	1
Method Tacker  William 1137 (A) Com.  William	An option for emojis would allow users greater expression, and is consistent with many chat platforms.	4	1

### **Assignment Attribution**

### CHEN, Yuxin (Katy)

- Contributed to group discussion for Cognitive Walkthrough and Heuristic Evaluations.
- Edited the Workshop Page for the Internal Evaluation Results & Design Updates
- Wrote description for previous and after Workshop Page

### EL BESTAWY, Mahmoud

- Contributed to group discussion for Cognitive Walkthrough and Heuristic Evaluations.
- Formatted final doc

### HOSSAIN, Farin

- Contributed to the group discussion for Cognitive Walkthrough and Heuristic Evaluations
- Completed the Quiz Results Page changes for the Internal Evaluation Results & Design Updates

### LI, Zhuoqian (Allison)

- Contributed to the group discussion for Cognitive Walkthrough and Heuristic Evaluations
- Drew the Workshop Page changes for the Internal Evaluation Results & Design Updates

### RAHMAN, Naslin

- Contributed to the group discussion for Cognitive Walkthrough and Heuristic Evaluations
- Edited final document as needed