# Issue report

## Issue1 – serial input box not checking space within serial number

**Steps**

1. open warranty page

2. type “1223 467890” in serial nuber

3. click “Get info “ button

**Expected**

an error or notification of wrong serial number

**Actual**

the serial number is processed

no warranty info available

**Test environment**

browser: Firefox

platform: Windows 10

## Issue2 – The date time format of Installation data of warranty data is mismatched

**Steps**

1. open warranty page

2. type “12237890” in serial number

3. click “Get info “ button

4. check the warranty data of serial number

5. check the date time format of Installation date

**Expected**

the date time format is MM/DD/YYYY hh:mm:ss

**Actual**

the date time format is YYYY/MM/DD hh:mm:ss

**Test environment**

browser: Firefox

platform: Windows 10