Meng-Jung (Chloe) Tsai

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Education

University of California, Los Angeles, CA, USA — Jun. 2023 (Expected)
Ph.D. in Computer Science (GPA: 3.78/4.0)
- Advisor: Leonard Kleinrock
- Research Topic: Computer Networks and Systems, Congestion Control, Queueing Disciplines, Queueing Systems

National Chiao Tung University, Hsinchu, Taiwan — Jun. 2018
B.S. in Computer Science (GPA: 3.95/4.0)
- Courses: Network Programming, Hardware-Software Co-Design, Algorithms, Data Structures, Wireless Network

Work Experience

Google LLC, Sunnyvale, CA, USA — Jun. 2021 – Sep. 2021
Software Engineer Intern @ Borg Team
- Analyzed the effects on **resource allocation** under the cases with and without considering **historical allocation**
- Designed a metric to evaluate the **fairness** for throughput-oriented workloads
- Proposed a multi-resource allocation algorithm regarding the past resource assignment
- Built a simulator of the admission control process in the **cluster management** system Borg for evaluation

Cisco Meraki, San Francisco, CA, USA — Jun. 2020 – Sep. 2020
Software Engineer Intern @ MX Routing Team
- Developed an analysis framework to examine potential bugs causing different **routing** results between two systems
- Automated the fetching process to periodically get the system reports from 50,000 clients' routers in **Scala**
- Reduced 38% of storage by identifying and removing difference routes due to known bugs from the system report
- Discovered 4 new bugs in the upcoming system with the proposed analysis framework

Research Experience

University of California Los Angeles, CA, USA — Sep. 2018 – Present
Graduate Student Researcher @ Connection Lab
- Probing characteristics of the Power metric for **congestion control** and testing with **MATLAB** and **Python**
- Exploring the operating point with maximal throughput and minimum delay under different **queueing disciplines**
- Discussing the interactions of multiple flows in stochastic networks and the relationship with **fairness**
- Analyzing **TCP BBR** congestion control algorithm on Google Cloud Platform with **NS3**, **iperf**, and **Mahimahi**

Projects

Dropbox like Cloud Drive
- Built an interactive server providing independent cloud storage service for multiple clients in **C** and **C++**
- Increased throughput and QoE with non-blocking socket programming by using **Linux systems call**
- Emulated the events of packet loss and re-ordering with traffic control tool **iproute2** to test the reliability

Acceleration of Full Search Algorithm for Motion Estimation
- Profiled the motion estimation program with **gprof** and real-time timer to find the bottleneck of the program
- Decreased 94% computation time by revising the implementation with consideration of the device architecture in **C**
- Achieved more than 260 times speedup by implementing hardware circuits designs in **Verilog** on **FPGA**

Analysis of a Network with Batfish
- Verified the SNMP hosts are reachable from all routers by searching the SNMP flows with reachability constraints
- Changed configuration in the data plane by adding **ACL** to stop SNMP services in certain ASes
- Detected **forwarding loops** and fixed it by changing the configurations of community in the **control plane**

Awards

The Women Enhancing Technology Qualcomm Global Scholars Program, 2017
- Only 16 female students in Taiwan were awarded $2,500 scholarship and 6-month mentorship

Presidential Award, 2014
- Students within top 5%