## Email - C5.0 tree

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```
##
## Call:
## C5.0.default(x = Train[, independentVar], y = Train[,
## dependentVar], trials = trialsNum, rules = rules, costs = costs)
##
##
## C5.0 [Release 2.07 GPL Edition]
                                         Wed Sep 28 15:46:14 2016
## Class specified by attribute `outcome'
## Read 108058 cases (8 attributes) from undefined.data
## Read misclassification costs from undefined.costs
## Decision tree:
##
## Fo in \{4,5,6,7\}:
## :...Ro in {2,5,6,7}: 1 (12277/4679)
      Ro in \{1,3,4\}:
      :...Fc = 2: 0 (29/1)
          Fc in {3,4,5,6,7}: 1 (9/5)
## :
          Fc = 1:
## :
          :...clusterNum in {1,3}: 1 (54/39)
              clusterNum in {2,4}:
## :
               :...Rc in \{1,5,6,7\}: 1 (6/5)
## :
                   Rc = 3: 0 (135/17)
## :
                   Rc = 2:
                   :...Fo in \{4,6,7\}: 1 (4/2)
## :
                   : Fo = 5:
## :
                       :...lifetime sent <= 70: 1 (1)
## :
                           lifetime_sent > 70: 0 (9)
                   Rc = 4:
                   :...conversions <= 0: 1 (70/54)
## :
## :
                       conversions > 0:
## :
                       :...lifetime_sent <= 42: 1 (3/1)
## :
                           lifetime_sent > 42: 0 (14)
## Fo in \{1,2,3\}:
## :...Ro in \{1,2,3,4\}:
       :...Fo = 1: 0 (47898/2009)
##
##
       : Fo in \{2,3\}:
##
          :...Ro in \{1,2,3\}:
##
              :...lifetime_sent > 44: 0 (1859/101)
##
                   lifetime_sent <= 44:</pre>
##
                   :...lifetime_sent <= 16: 1 (4/1)
##
                       lifetime_sent > 16:
##
                       :...lifetime_sent > 41: 1 (52/43)
                          lifetime sent <= 41:
                           :...Fo = 3: 1 (3/2)
##
              :
```

```
##
                                 Fo = 2:
##
                :
                                 :...lifetime_sent <= 20: 1 (2/1)
##
                                      lifetime_sent > 20: 0 (55)
##
                Ro = 4:
##
                :...Fo = 2: 0 (5868/634)
##
                    Fo = 3:
                    :...lifetime_sent > 62: 1 (497/399)
##
##
                         lifetime_sent <= 62:</pre>
##
                         :...Rc in \{1,4,5,6,7\}: 0 (379/30)
       :
##
                             Rc = 3:
##
                             :...lifetime_sent <= 45: 1 (30/21)
##
                                 lifetime_sent > 45: 0 (121/13)
##
                             Rc = 2:
##
                             \ldots conversions > 0: 1 (2/1)
##
                                 conversions <= 0:</pre>
##
                                 :...lifetime_sent <= 58: 0 (24)
##
                                      lifetime_sent > 58: 1 (5/3)
##
       Ro in \{5,6,7\}:
##
       :...Fo = 1:
##
           :...Ro in \{5,6\}: 0 (11784/1145)
##
                Ro = 7:
##
                :...lifetime_sent > 115: 1 (85/57)
            :
##
                    lifetime_sent <= 115:</pre>
            :
##
            :
                    :...conversions <= 0:
##
            :
                         :...Rc in \{1,3,4\}: 0 (1680/239)
            :
                         :
                             Rc = 6: 1 (218/180)
##
                             Rc = 5:
                         :
                             :...lifetime_sent <= 56: 1 (87/66)
            :
                         :
##
                         :
                                 lifetime_sent > 56:
##
            :
                             :
                                 :...lifetime_sent > 102: 0 (15)
                         :
##
                             :
                                      lifetime_sent <= 102:</pre>
##
                                      :...lifetime_sent <= 87: 0 (69/5)
##
                                          lifetime_sent > 87: 1 (55/44)
                             Rc = 7:
##
                         :
##
                             :...lifetime_sent > 107: 0 (44/1)
            :
                         :
##
                                 lifetime_sent <= 107:</pre>
            :
                         :
##
                             :
                                 :...Fc in \{4,5,6,7\}: 0 (0)
##
                                     Fc = 3: 1 (2/1)
##
                                      Fc = 1:
                         :
                             :
##
                                      :...lifetime_sent <= 97: 0 (1336/180)
                             :
##
                                          lifetime_sent > 97: 1 (137/106)
            :
                         :
                             :
##
                                     Fc = 2:
            :
                         :
                             :
##
            :
                         :
                             :
                                      :...lifetime_sent <= 37: 1 (27/22)
##
                                          lifetime_sent > 37: 0 (13)
                             Rc = 2:
                         :
##
                             :...lifetime_sent <= 46:
                         :
##
                         :
                                 :...lifetime_sent <= 34: 1 (5/4)
##
                         :
                                      lifetime_sent > 34: 0 (44)
##
                         :
                                 lifetime_sent > 46:
##
            :
                         :
                                 :...lifetime_sent <= 63: 1 (48/35)
##
                                      lifetime_sent > 63:
                         :
##
                                      :...lifetime_sent <= 86: 0 (126/6)
##
                                          lifetime_sent > 86:
##
                                          :...lifetime_sent <= 106: 1 (106/83)
```

```
##
                                              lifetime_sent > 106: 0 (16)
##
                        conversions > 0:
##
                        :...Rc in \{4,5,6,7\}: 1 (777/598)
                            Rc = 3:
##
##
            :
                             :...conversions \leq 1: 0 (156/17)
##
                                conversions > 1: 1 (11/9)
            :
##
                            Rc = 2:
            :
##
                             :...lifetime_sent <= 73: 1 (22/16)
##
            :
                             :
                                 lifetime_sent > 73:
##
                                 :...conversions <= 1: 0 (49/3)
##
            :
                                     conversions > 1: 1 (5/4)
##
                            Rc = 1:
            :
##
           :
                            :...lifetime_sent > 102: 0 (12)
##
                                 lifetime_sent <= 102:</pre>
##
                                 :...lifetime_sent <= 78: 0 (10)
##
                                     lifetime_sent > 78:
##
                                     :...lifetime_sent <= 79: 1 (2)
##
                                          lifetime sent > 79:
##
                                          :...lifetime_sent <= 86: 0 (12)
##
                                              lifetime_sent > 86: 1 (40/32)
##
           Fo in \{2,3\}:
##
           :...clusterNum in {2,3}: 1 (0)
                clusterNum = 4:
##
                :...Fo = 3:
##
                    :...Ro in {6,7}: 1 (828/584)
##
##
                    :
                        Ro = 5:
##
                        :...lifetime_sent > 81: 1 (298/226)
                    :
##
                :
                    :
                            lifetime_sent <= 81:</pre>
##
                             :...conversions <= 0:
                    :
##
                    :
                                 :...Rc in \{1,5,6,7\}: 0 (11)
                :
##
                    :
                                     Rc = 2:
##
                    :
                                 :
                                     :...lifetime_sent <= 58: 1 (4/3)
##
                                         lifetime_sent > 58: 0 (6)
##
                                     Rc = 3:
                    :
                                 :
##
                                 :
                                     :...lifetime_sent <= 69: 1 (110/88)
                :
                    :
##
                                         lifetime_sent > 69: 0 (22)
                :
                    :
                                 :
                                     :
##
                    :
                                     Rc = 4:
##
                                     :...Fc in \{1,3,4,5,6,7\}: 1 (303/245)
##
                                         Fc = 2:
                    :
##
                                          :...lifetime_sent <= 43: 1 (9/7)
##
                                              lifetime sent > 43: 0 (11)
                    :
##
                                 conversions > 0:
                    :
                                 :...Rc in \{1,2,5,6,7\}: 0 (3)
##
                :
                    :
##
                                     Rc = 3:
##
                    :
                                     :...lifetime_sent <= 45: 0 (7)
##
                                         lifetime_sent > 45: 1 (30/22)
                    :
##
                    :
                                     :...Fc in \{1,3,4,5,6,7\}: 0 (128/14)
##
##
                                         Fc = 2:
                                          :...lifetime_sent > 57: 1 (15/10)
##
##
                                              lifetime_sent <= 57:</pre>
##
                                              :...lifetime_sent <= 32: 1 (5/4)
##
                                                  lifetime_sent > 32: 0 (14)
##
                   Fo = 2:
```

```
##
                    :...Ro in \{5,6\}:
##
                        :...lifetime sent <= 51:
##
                            :...lifetime sent <= 21: 0 (235/18)
##
                                 lifetime_sent > 21:
##
                        :
                            :
                                 :...Fc in \{1,3,4,5,6,7\}: 0 (2005/255)
##
                                     Fc = 2:
                            :
##
                                     :...Rc in \{2,6,7\}: 0 (0)
                        :
                            :
                                         Rc in \{1,4\}:
##
                        :
                            :
##
                        :
                            :
                                         :...lifetime_sent <= 25: 1 (5/4)
##
                                             lifetime_sent > 25: 0 (27)
                                         :
                                         Rc in \{3,5\}:
##
                                         :...lifetime_sent <= 46: 1 (118/93)
                        :
##
                :
                        :
                                              lifetime_sent > 46: 0 (14)
##
                            lifetime_sent > 51:
##
                        :
                            :...Rc in \{6,7\}: 0 (0)
##
                        :
                                Rc = 4: 1 (1398/1148)
##
                                Rc in \{1,2,3,5\}:
                        :
##
                                :...conversions <= 0:
                        :
##
                                     :...Rc = 1: 0 (229/35)
                        :
##
                        :
                                         Rc = 5: 1 (404/335)
##
                        :
                                         Rc = 2:
##
                                         :...Ro = 6: 1 (236/198)
                        :
##
                                         : Ro = 5:
                        :
                                     :
                                             :...lifetime sent <= 109: 1 (190/159)
##
                        :
                                     :
                                         :
##
                                                  lifetime_sent > 109: 0 (17)
                        :
                                     :
                                         :
                        :
                                     :
                                         Rc = 3:
##
                        :
                                         :...lifetime_sent <= 114:
                                             :...Ro = 5: 0 (455/62)
##
                        :
                                     :
                                                  Ro = 6: 1 (488/409)
##
                        :
##
                :
                        :
                                     :
                                              lifetime_sent > 114:
##
                                              :...Ro = 5: 1 (21/14)
##
                        :
                                                  Ro = 6: 0 (10)
##
                                     conversions > 0:
##
                                    :...Rc = 5: 0 (230/29)
##
                        :
                                         Rc = 1:
                :
##
                                         :...lifetime_sent <= 100: 1 (36/29)
                :
##
                                             lifetime_sent > 100: 0 (14)
##
                                         Rc = 2:
##
                                         :...lifetime_sent <= 118: 0 (118/15)
##
                                             lifetime_sent > 118: 1 (4/1)
                                         :
##
                                         Rc = 3:
##
                                         :...conversions > 1:
                                              :...lifetime sent <= 64: 1 (3/1)
##
                :
                        :
##
                                                  lifetime_sent > 64: 0 (33)
                                              conversions <= 1:</pre>
                                              :...Ro = 5:
##
##
                                                  :...lifetime_sent <= 88: 0 (105/9)
##
                                                      lifetime_sent > 88: 1 (74/59)
##
                                                  Ro = 6:
##
                                                  :...lifetime_sent <= 75: 1 (54/45)
##
                                                      lifetime_sent > 75: 0 (83/5)
                        Ro = 7:
##
##
                        :...Fc in \{2,3,4,5,6,7\}: 1 (8/4)
##
                            Fc = 1:
```

```
##
                             :...lifetime_sent <= 37:
##
                                 :...lifetime_sent > 33: 0 (26)
##
                                      lifetime sent <= 33:
##
                                      :...lifetime_sent <= 32: 0 (19/1)
##
                                          lifetime_sent > 32: 1 (3/1)
                                 lifetime sent > 37:
##
##
                                 :...conversions > 0:
                                      :...lifetime_sent <= 97: 0 (234/28)
##
##
                                          lifetime_sent > 97: 1 (118/92)
##
                                      conversions <= 0:</pre>
##
                                      :...Rc in \{1,3,4,5,6,7\}: 1 (831/645)
##
                                          Rc = 2:
##
                                          :...lifetime_sent > 61: 1 (169/129)
##
                                              lifetime_sent <= 61:</pre>
##
                                              :...lifetime_sent <= 47: 0 (17)
##
                                                   lifetime_sent > 47:
##
                                                   :...lifetime_sent <= 55: 1 (27/22)
##
                                                       lifetime_sent > 55: 0 (13)
                clusterNum = 1:
##
                :...Ro in {5,7}: 1 (8393/6034)
##
##
                    Ro = 6:
##
                    :...conversions > 2: 1 (25/15)
##
                         conversions <= 2:</pre>
##
                         :...Fo = 3:
##
                             :...Fc in \{1,3,5,6,7\}: 1 (1158/869)
                                 Fc = 4: 0 (2)
##
##
                                 Fc = 2:
                                 :...conversions > 0: 1 (117/81)
##
                             :
##
                                      conversions <= 0:</pre>
##
                                      :...Rc in \{1,2,3,7\}: 1 (0)
                             :
##
                                          Rc = 4:
##
                                          :...lifetime_sent <= 47: 0 (10)
##
                                             lifetime_sent > 47: 1 (19/14)
                                          Rc = 5:
##
##
                                          :...lifetime_sent <= 39: 0 (19)
                             :
##
                                              lifetime_sent > 39: 1 (13/8)
                                          :
##
                                          Rc = 6:
##
                                          :...lifetime_sent <= 58: 1 (102/72)
##
                                              lifetime_sent > 58:
##
                                              :...lifetime_sent <= 124: 0 (17)
##
                                                  lifetime sent > 124: 1 (1)
##
                             Fo = 2:
                             :...Fc in \{5,6,7\}: 1 (0)
##
##
                                 Fc in \{3,4\}: 0 (20/1)
##
                                 Fc in {1,2}:
                                 :...Rc in \{1,2,3,4\}: 1 (0)
##
                                      Rc = 7: 0 (3)
##
##
                                     Rc = 5:
                                      :...conversions > 0:
##
##
                                          :...lifetime_sent <= 36: 0 (57/4)
##
                                              lifetime_sent > 36: 1 (98/77)
                                      :
##
                                          conversions <= 0:</pre>
##
                                          :...Fc = 1: 1 (346/252)
##
                                              Fc = 2:
```

```
##
                                            :...lifetime_sent > 60: 1 (3/1)
##
                                                lifetime_sent <= 60:</pre>
                                                :...lifetime sent <= 16: 1 (1)
##
##
                                                    lifetime_sent > 16: 0 (16/1)
##
                                    Rc = 6:
##
                                    :...lifetime_sent <= 16:
##
                                        :...Fc = 2:
##
                                        : :...lifetime_sent <= 11: 1 (15/7)
##
                                                lifetime_sent > 11: 0 (169/16)
##
                                           Fc = 1:
##
                                            :...conversions > 0: 1 (6/3)
##
                                                conversions <= 0:</pre>
                                                :...lifetime_sent <= 14: 1 (9/5)
##
##
                                                    lifetime_sent > 14: 0 (24/1)
##
                                        lifetime_sent > 16:
##
                                        :...conversions <= 0: 1 (836/673)
##
                                            conversions > 0:
##
                                            :...lifetime sent <= 71:
##
                                                :...lifetime_sent <= 58: 1 (161/130)
##
                                                    lifetime_sent > 58: 0 (23/1)
##
                                                lifetime_sent > 71:
##
                                                :...conversions <= 1: 1 (98/68)
                                                     conversions > 1:
##
##
                                                     :...lifetime sent <= 107: 1 (9/4)
##
                                                         lifetime_sent > 107: 0 (10)
##
##
## Evaluation on training data (108058 cases):
##
##
           Decision Tree
##
##
      Size
                Errors Cost
##
##
       144 24299(22.5%)7223.66
                                <<
##
##
##
       (a)
           (b)
                    <-classified as
##
     71317 19403
                  (a): class 0
##
      4896 12442
                  (b): class 1
##
##
##
##
  Attribute usage:
##
## 100.00% Ro
## 100.00% Fo
    20.31% clusterNum
##
##
     17.61% lifetime_sent
##
     13.04% Rc
     12.51% conversions
##
##
     8.63% Fc
##
##
## Time: 0.3 secs
```

```
##
## Confusion Matrix and Statistics
##
##
            Reference
## Prediction 0
           0 23806 1708
##
           1 6433 4071
##
##
                 Accuracy: 0.774
##
                   95% CI : (0.7696, 0.7783)
##
      No Information Rate: 0.8396
##
##
      P-Value [Acc > NIR] : 1
##
##
                    Kappa : 0.3695
##
   Mcnemar's Test P-Value : <2e-16
##
##
              Sensitivity: 0.7873
              Specificity: 0.7044
##
##
           Pos Pred Value : 0.9331
           Neg Pred Value: 0.3876
##
##
               Prevalence: 0.8396
##
           Detection Rate: 0.6609
##
     Detection Prevalence: 0.7084
        Balanced Accuracy : 0.7459
##
##
          'Positive' Class : 0
##
##
```