

Chloe Byun

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github.com/chloebyunn
chloebyun.me

EXPERIENCE

CIBC: Business Systems Analyst

Toronto, Jan 2018 - Apr 2018

- Led new mobile device management transition for 25,000 CIBC employees, improving internal tooling across the company
- Created digestible data visualizations and analytics reports on enterprise application usage through developing Excel scripts
- Facilitated company-level decision making through collecting and processing enterprise app usage
- Coordinated with project managers, engineers, and service owners to triage issues and assess user feedback

Veeva Systems: QA Engineer

Toronto, Apr 2017 - Aug 2017

- Conducted functional and regression testing for Veeva's enterprise platform using Jira, VMWare, and Linux
- Led side-branch investigations using bash, MYSQL, and SaaS
- Validated prototypes and A/B tests of new profile page design through user testing
- Created and managed API test suites using TestRail and Postman

QuickTapSurvey: QA Engineer

Toronto, Apr 2016 - Aug 2016

- Feature tested iOS and Android application with Jenkins, Xcode, emulators and mobile devices
- Facilitated load testing, stress testing, and black-box testing
- Maintained, updated, and refactored legacy test cases for web and mobile platforms

EDUCATION

University of Waterloo – Honours BMath Sept 2015 - 2020

Scholarship - President's Scholarship of Distinction

DESIGN

Sketch, Figma, Invision

DEVELOPMENT

HTML5, CSS3, Bootstrap, Objective-C, C++, C#, Python, Java, Scheme, Git, Android Studio, Visual Studio, XNA Framework

PROJECTS

Personal Website - chloebyun.me

- Designed and developed a personal website from the ground up
- Created a personal brand and brought it to life with CSS animations

Android App - Fun Facts!

- Generates a random fact with button click

LANGUAGES

Fluent in English, Korean, French