

FoodCloud



Tech Update

# Overview

1. FoodCloud Intro
  - a. Mission
  - b. Some stats
2. FoodCloud Platform
  - a. Version #1: Copia (launched Jan 2016)
  - b. Version #2: Metro (schedule Q3 2018)
3. Tech Stack
  - a. `Micro'services, bus-connected
  - b. Scala, Play, Akka(-streams), RabbitMQ
4. The Guessing Game
  - a. #NoEstimates
  - b. Small increments of functionality
  - c. Continuously tested and deployed

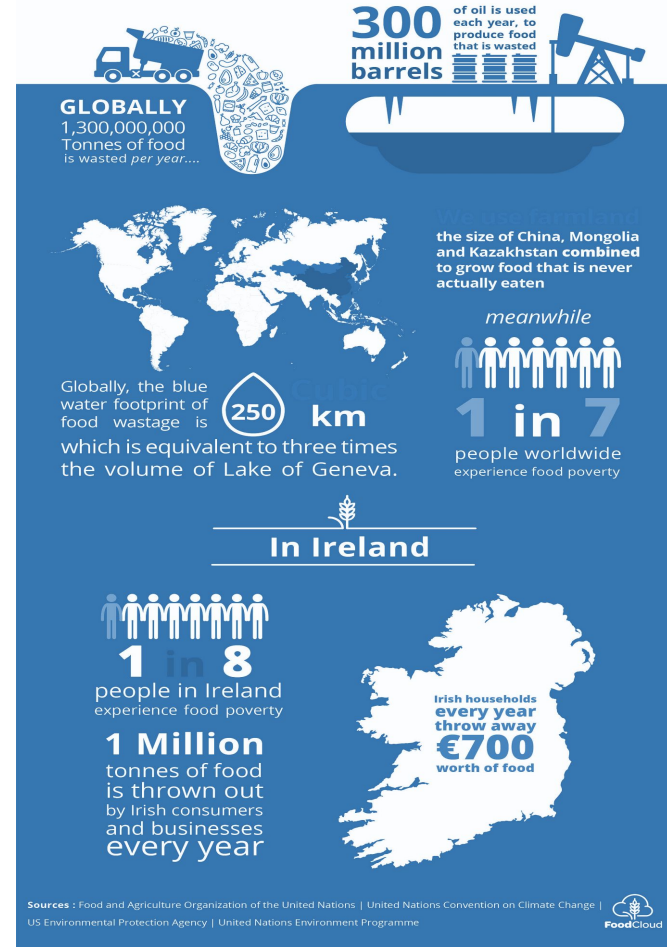
# FoodCloud Intro

- Social Enterprise (not-for-profit)
- However, sustainable (revenue stream to support dev & ops)
- Started in Ireland, working with 18 Tesco stores, in 2013
- Expanded to UK, with Tesco, now c. 3,500 stores donating daily
- Work with Tesco, Aldi, Lidl, Dunnes, Waitrose (UK)
- Currently, weighted toward retailer needs (CSR, data)
- Now increasing support for Food banks, internationally
- Pilot projects in Eastern Europe and Australia
- Vision: many virtual food banks set-up by local 'food heroes' using our platform but with little or no support

# Surplus Food Redistribution

FoodCloud contributes to solving food poverty by connecting businesses having surplus food, to charities in their local community. The solution uses technology to overcome some of the barriers that retailers have faced in donating perishable surplus food within communities.

FoodCloud, a not-for-profit social enterprise, funds its operations by charging retailers an annual fee for the service. Working closely with retailers to integrate with their in-store processes, whilst meeting requirements for donations, FoodCloud is able to deliver a cost-effective solution including forward-traceability.



# Impact to date

**KG**

**12,961,216**

KG of food saved  
in Ireland and the UK



**28,514,675**

meals redistributed  
to charitable causes



**7,500+**

Charity and Community  
groups work with us



**4,000+**

Food and Retail  
partners work with us

# The Process



# FoodCloud Platform

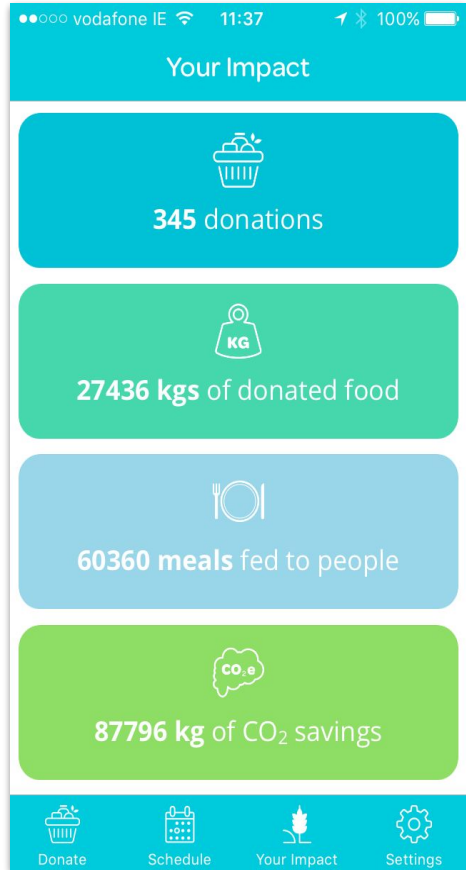
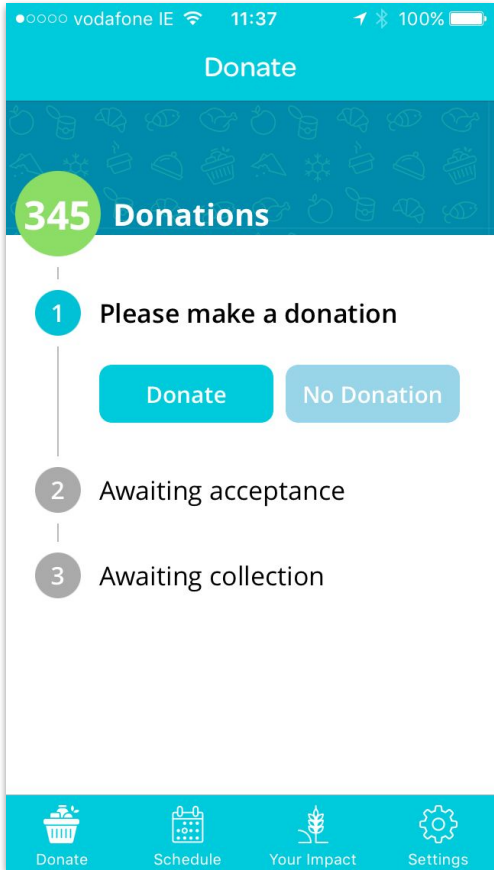
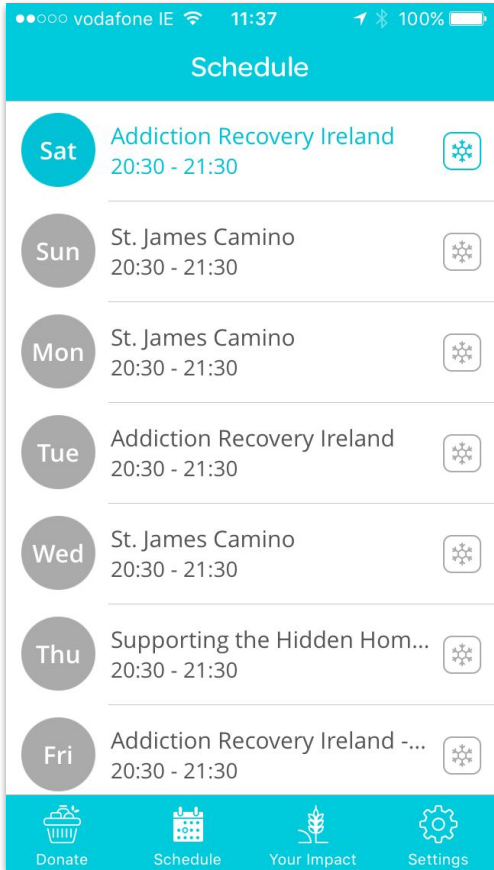
- Retailer integrations & communications
- Partner management
- Donation scheduling & management
- Support dashboard
- 'Fairness' algorithm
- Charity communications

Availability

Web & Mobile access

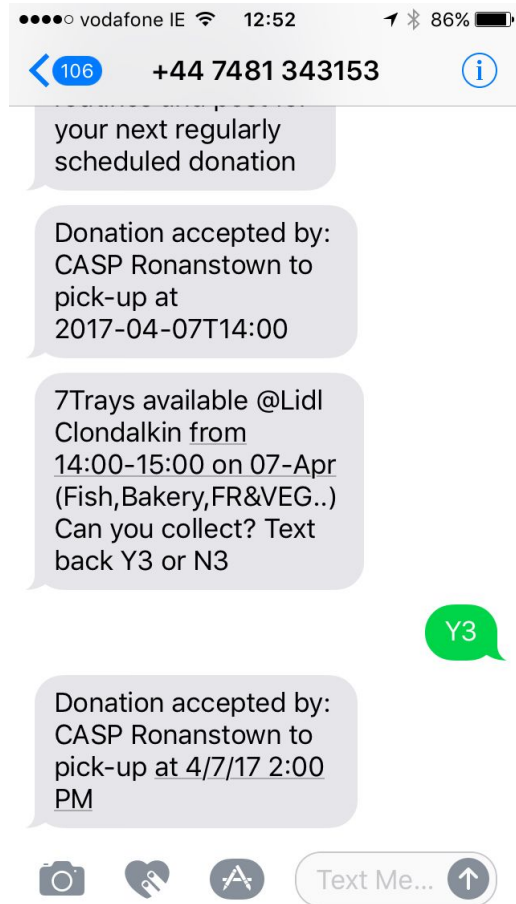
Internationalization

# FoodCloud Donor app





# FoodCloud Charity SMS/app



## Donations

Collection Date
Posted
Info
Donor
Store number
Charity
Collection Window
Status

filter by date

filter by donor

store#

filter by charity

All

T x

2018-04-09	22:27:38		Tesco Leyton Express	2805	CGL Waltham Forest	07:00 to 10:00	Cancelled
2018-04-09	22:24:02		Waitrose Portishead	WAITROSE:669	Portishead Youth Centre	07:00 to 10:00	Accepted

Offer Item Received

2018-04-09 22:24:02

Offer sent to Charity

2018-04-09 22:24:32

Offered to: Portishead Youth Centre

2Crates available @Waitrose Portishead from 07:00-10:00 on 10-Apr (Bakery,FR&VEG..) Can you collect? Text back Y1 or N1

SMS: sent

2018-04-09 22:24:33

+447910390508

SMS: delivered

2018-04-09 22:24:37

+447910390508

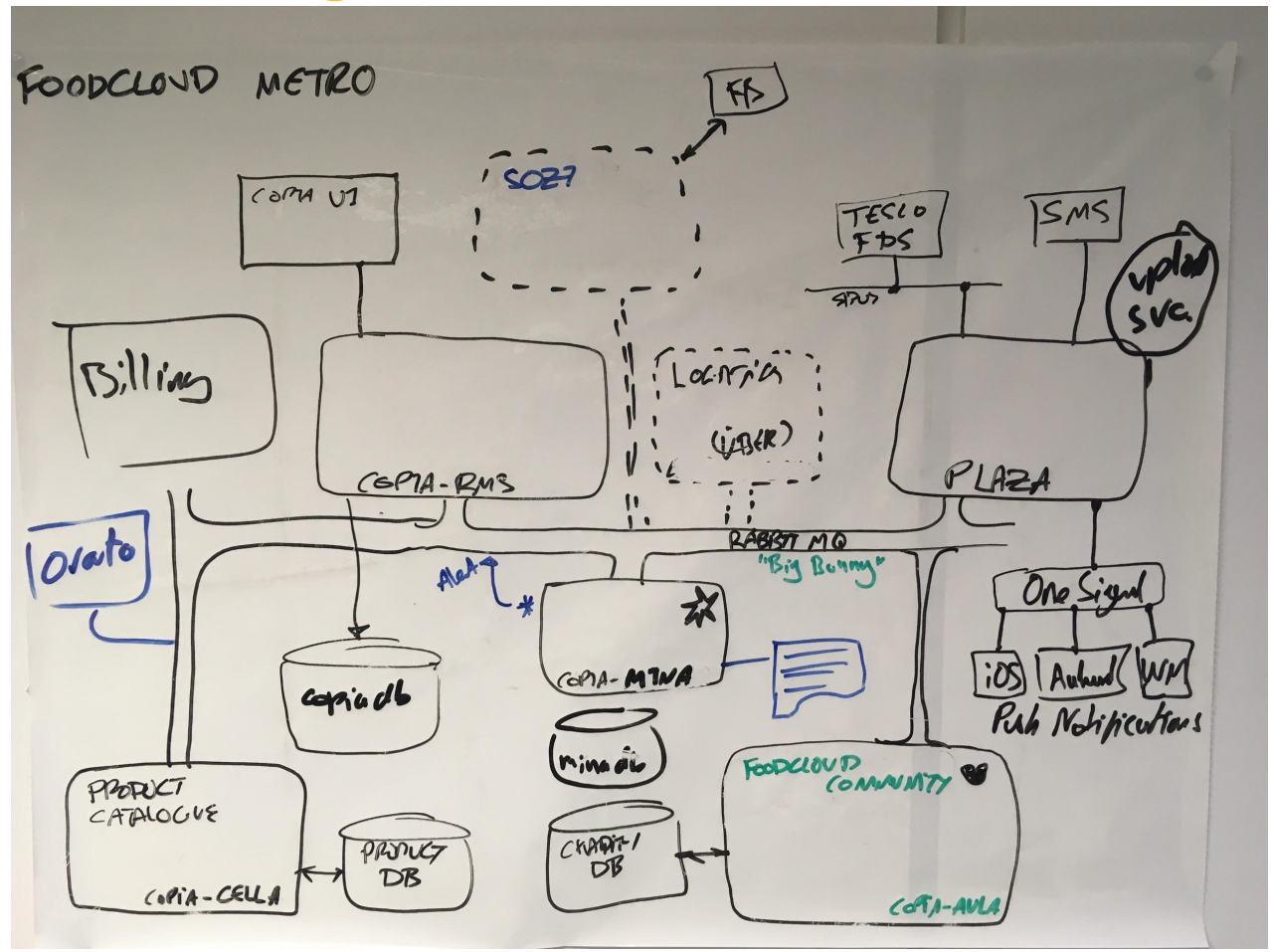
Charity accepted Offer

2018-04-09 22:28:41

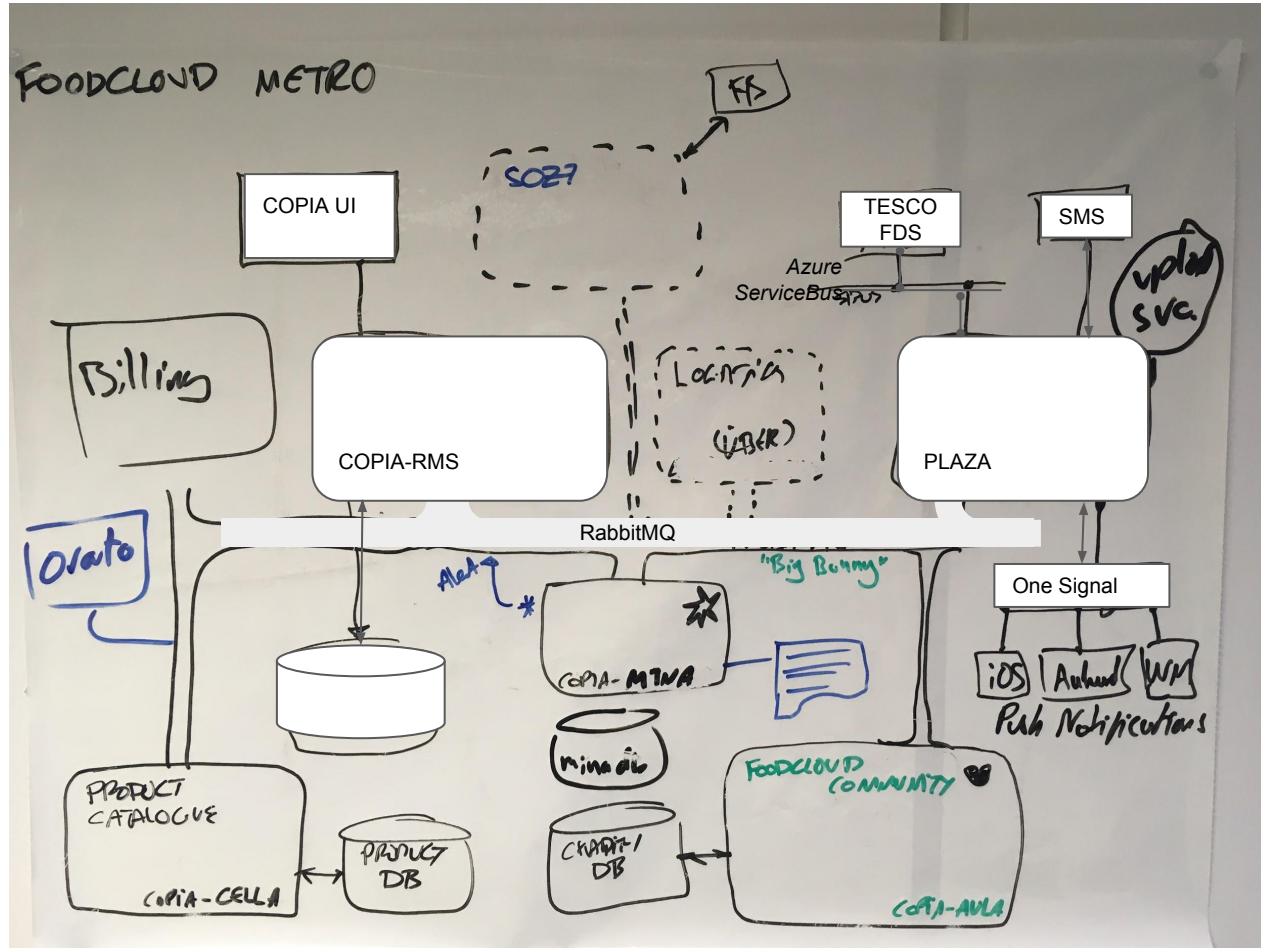
# Platform Evolution: SRP

- Started with a minimal two-module solution ('duolithic?')
  - Copia: donation processing, support & partner management
  - Plaza: integration gateway
- Analytics became important, added:
  - Mina: event store module
- Integrated phone support added
- Retailer & Charity management becoming more involved
  - Aula (Community): Flexible metadata based organization DB
  - Single-sign on directory
- Scaling both the web app and background processing a challenge
  - Extract 'donation engine', re-write to be more reactive
  - Re-build web front-end with React.JS (leverage web sockets)

# District Planning



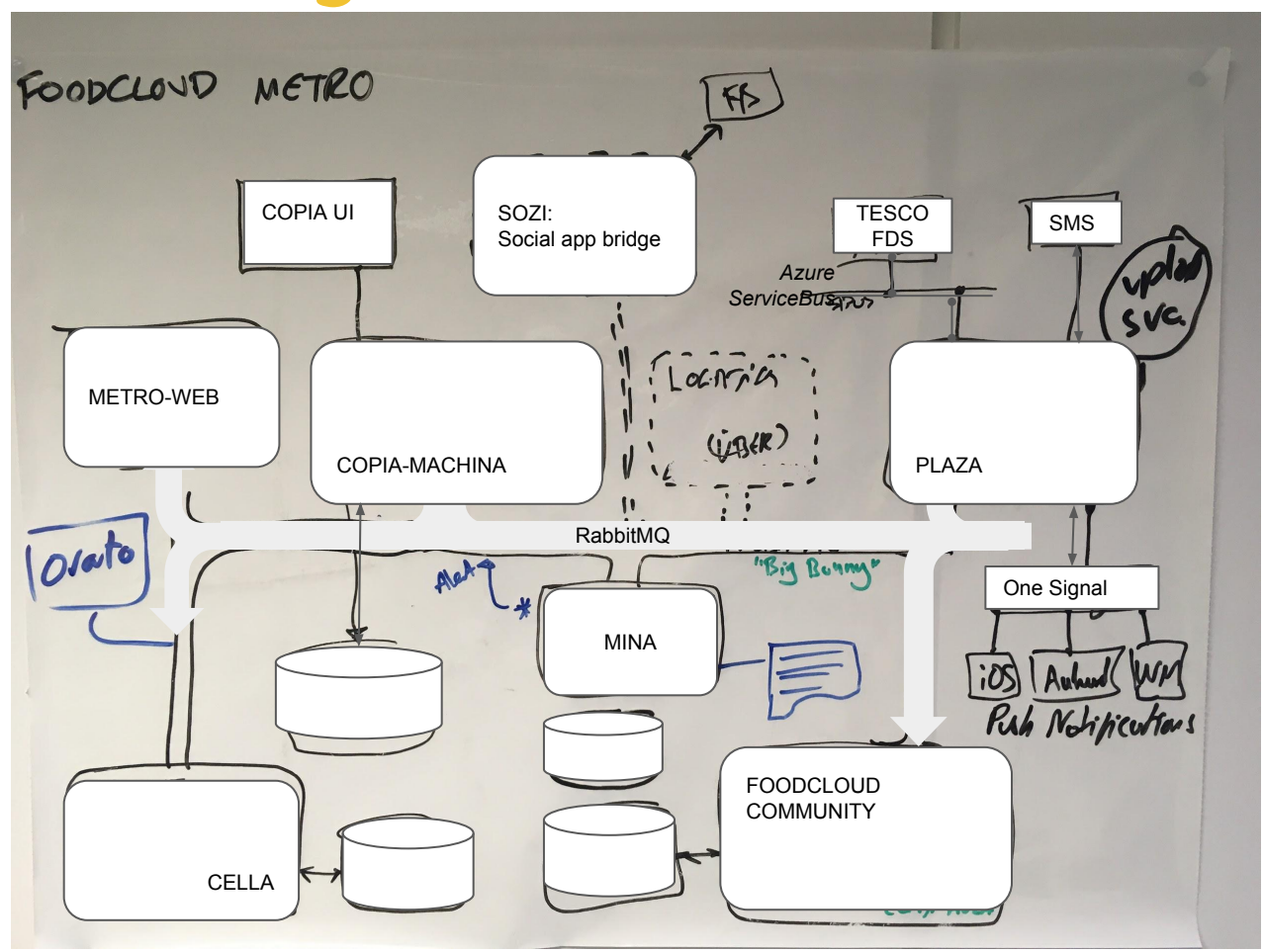
# District Planning: iteration #1





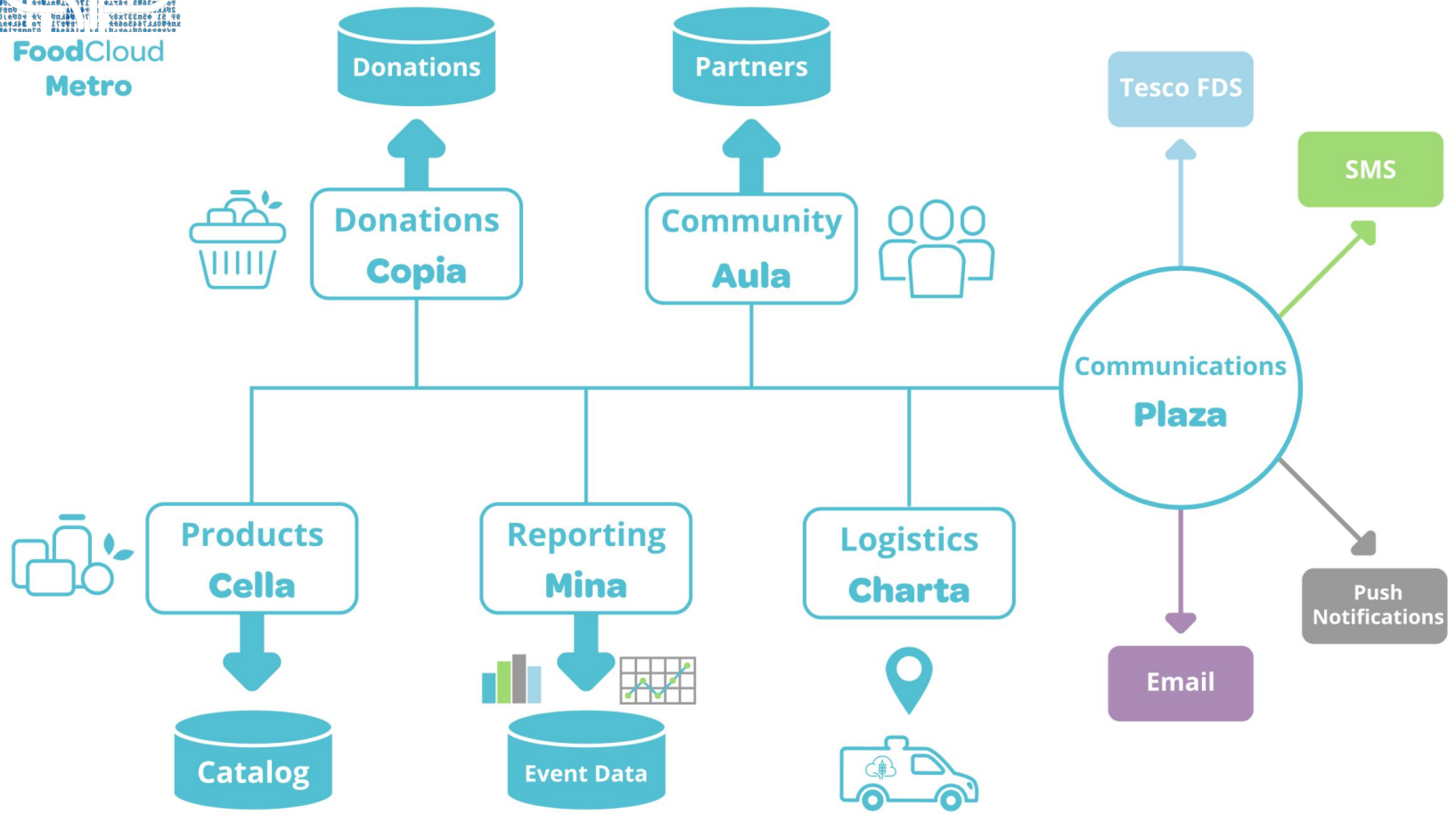


# District Planning: iteration #3





**FoodCloud  
Metro**





# Tech Stack

- Supports:
  - Rapid innovation
  - A small team (and low costs)
  - Customer/user feedback
- Scala
- Akka-streams
- Play framework
- Slick FRM + PostgreSql
- Angular ~> React.JS
- Heroku PaaS
- Android/iOS

# Bonus Donations

```
def autoOfferBonus(donation: Donation, donor: DonorView): Future[Option[Charity]] = {
  require(donor.offersBonus, s"donor should have Bonus Donation flag set in $donor")

  val source = Source.fromPublisher(charityService.publishFairMatch(donor.orgId))

  val findCharity =
    Flow[CharityFairnessView].mapAsync(1) ( cfv =>
      charityService.find(cfv.orgId) map ( (cfv, )) )
    .collect { case (cfv, Some(charity)) => (cfv, charity) }

  val findOffers = Flow[(CharityFairnessView, Charity)].mapAsync(1) { case (cfv, charity) =>
    offerService.findByCharityAndDonation(cfv.orgId, donation.id) map ((cfv, charity, _))
  }

  val suitability = Flow[(CharityFairnessView, Charity, Seq[Offer])].filter {
    case (cfv, charity, offers) =>
      !cfv.isClosed && cfv.collects && charity.acceptsBonus && offers.isEmpty
  }.map(_._2)

  source via findCharity via findOffers via suitability runWith Sink.headOption
}
```

# The Guessing game

"Estimation is very difficult, perhaps impossible,  
and often misused" - Ron Jeffries

- #NoEstimates
  - "in a complex environment, we don't have discernible causality." (*Vasco Duarte*)
  - predict the future in a complex and changing environment?
  - often padded by developers, encouraging mistrust
  - waste of valuable time
- Small increments of *holistic* functionality
- Continuously tested and deployed
- Write some code ~ it doesn't take long

# Some hints

- Rather than providing an estimate about how much time it will take, dive into the work by identifying the most important story and implementing it. Once that's completed, move on to the next most important story.
- Work in small chunks, you often negate the need for many items in the requirements document. Since many of the items the client initially wants end up being set aside, providing estimates on them is a waste of time. (Why estimate when chances are good you won't end up completing the work at all?)
- Move beyond the idea of story points and, instead, look at the total number of stories that need to be completed as a gauge of the total amount of work that needs to be done.

*Woody Zuill*