

Juan Diego Sánchez Gamboa

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Junior .NET and Full Stack Developer with 3+ years of hands-on experience in programming through university systems and personal projects. Skilled in building REST APIs, debugging full stack applications, and modeling complex SQL relationships. Strong foundations in C#, ASP.NET Core (MVC), SQL Server, JavaScript, and expanding my skills to React, Next.js and Python. Pursuing a B.S. in Computer Systems Engineering (Expected 2026).

SKILLS

- **Back End:** C#, ASP.NET Core, Entity Framework Core, RESTful APIs
- **Front End:** HTML, CSS, JavaScript, React, Next.js
- **Databases:** SQL Server, Stored Procedures, Relational Databases
- **Soft Skills:** Continuous Learning and Improvement, Team Collaboration
- **Tools:** Git, GitHub, Postman, Flutter, Power BI, Unity, Figma, Okta, Adobe XD
- **Languages:** Spanish (Native), English (Fluent)

PROJECTS

Neon Fitness | Gym Management System (API + Frontend)
Full Stack Developer

Heredia, Costa Rica
Sep. 2024 – Dec. 2024

- Designed and implemented a RESTful API using ASP.NET Core and Dapper, supporting full CRUD operations reducing manual management by 50%.
- Built a relational database in SQL Server with 15+ tables, ensuring data integrity and transactional consistency.

Kinder Care | Full Stack System for a child centre in Costa Rica (ASP.NET Core)
Full Stack Developer

Heredia, Costa Rica
Mar. 2024 – Apr. 2025

- Designed and Implemented modules for managing attendance, teachers, and student-teacher relationships using ASP.NET Core (MVC) and SQL Server.
- Developed relational logic (many-to-many and one-to-many) to allow teachers to assign and remove students dynamically, improving data integrity.
- Created responsive UI components with HTML, CSS and JavaScript to enhance usability and navigation clarity.

Dataslate | Project Management & GitHub Dashboard (.NET & Next.js)
Full Stack Developer

Heredia, Costa Rica
Dec. 2025

- Integrated the **GitHub API** to display repository data, collaborators, and commits securely using token-based authentication.
- Designed relational database models to support projects, tasks, and user management with **SQL Server**.
- Built a modern, responsive frontend using **Next.js, TypeScript, and Tailwind CSS**, improving usability and data visualization.
- Implemented secure authentication and API communication between frontend and backend services.

EXPERIENCE

Concentrix | Collections Agent (Goldman Sachs – Apple Card)
Bilingual Customer Support Agent

San Jose, Costa Rica
Dec. 2025 – Current Job

- Provided bilingual (English/Spanish) customer support for **Apple Card users** under **Goldman Sachs**, handling sensitive financial information securely.
- Assisted customers with account management, payment solutions, and issue resolution while complying with strict security and privacy policies.
- Followed structured workflows and documentation processes, ensuring accuracy and regulatory compliance.
- Strengthened communication, problem-solving, and time management skills in a fast-paced, high-responsibility environment.

EDUCATION AND CERTIFICATIONS

FIDÉLITAS UNIVERSITY
Computer Systems Engineering | GPA: 92.18/100

Heredia, Costa Rica
Expected 2026

Certifications:

- Microsoft 365 Fundamentals: **MS-900** (September 2025)
- Scrum Fundamentals: **SFC** (March 2023)
- Microsoft Full Stack Developer Certificate: **Coursera, Microsoft** (Expected in 2026)