

Matthew A. Goldsmith

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Areas of Expertise

Full Stack Web Development Technologies (HTML, CSS, JavaScript, SQL, NoSQL, ORM, Node.js, Express.js), Process Creation, Documentation, and Standardization, Cross-functional Team Alignment, Inventory/Quality Control, Data Analysis and Visualization, Excel/MS Office

Professional Experience

Amazon.com

June, 2013 – March, 2022

Program Manager II – AMZL Launch Configuration

November, 2019 – March, 2022

Facilitation and improvement of the Amazon Logistics Operational Readiness Testing process for new launch delivery stations. Global subject matter expert on Chart of Accounts site creation for multiple business units. Primary point of contact for the fulfillment center component of the North American virtual package testing process.

NACF Research and Configuration Specialist

August, 2017 – November, 2019

Configuration of process settings for all North American fulfillment center operations to protect and improve network efficiency and retail customer experience.

Centralized Flow Lead

June, 2016 – August, 2017

Remote workflow management of outbound process paths and related labor planning for North American fulfillment center operations in collaboration with local site leadership.

Inbound Support Services Representative

February, 2014 – June, 2016

Servicing inventory and quality control requests based on vendor and retail customer feedback. Training and consultations for problem solving FC inbound process issues.

Warehouse Associate

June, 2013 – February, 2014

Fulfillment of customer orders across an array of inbound and outbound production processes.

Delaware Autism Program

August, 2007 – June, 2012

Paraeducator

Supervision and instruction of students working toward completion of Individualized Education Plan goals in classroom and community environments.

Education and Certifications

University of Pennsylvania
Wilmington University

Full Stack Engineering Bootcamp; March 2023
Bachelor of Science – General Studies; Class of 2013