



Sierra Lyn Ang Punzalan

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09953889219

*Present Address:*  
Block 6 Lot 25 Mulawin Rd., Phase 1, St. Joseph Homes Subd  
Brgy Inosluban, Lipa City 4217, Batangas, Philippines

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## Basic Information

<b>Age</b> 35	<b>Birth Date</b> Oct 06, 1987	<b>Gender</b> Female	<b>Civil Status</b> Married
<b>Height (cm)</b> 152.4	<b>Weight (kg)</b> 70	<b>Nationality</b> Filipino	<b>Religion</b> Christianity - Catholic

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## Work Experience

*I have been working for 10.57 years*

Dec 2015 - Jan 2020  
(4 Years, 2 Months)

## **Pharmacy Manager / Store Manager**

Watsons Personal Care Store Philippines Inc.

Pharmaceutical

Mall of Asia, Pasay City

- Driving, monitoring, and reviewing sales performance and recommending action plans to deliver sales budget and store profitability.
- Performing necessary functions for all digitally enabled services.
- Ensuring consistency in execution of Brand of Service Standards when dealing with customers.
- Respond quickly to all customers feedbacks and complains.
- Adhering to health protocols and implementing crisis management plans to mitigate risks to provide employees and customers safe and clean environment.
- Managing Retail Operation Standards compliance (till and inventory management) to work on shrinkage below tolerance level.
- Monitoring of store's controllable expenses and recommends cost efficiency measures to increase productivity & profitability.
- Sustaining team management and performance thru coaching, counseling, motivating and disciplining employees.

Aug 2009 - Dec 2015  
(6 Years, 4 Months)

## **Pharmacist / Supervisor**

Watsons Personal Care Store Philippines Inc.  
Pharmaceutical  
Mall of Asia Pasay City

- Responsible for dispensing, giving medicine information and monitoring drug therapies.  
Involve in maintaining and improving people's health through advice and information as well as supplying prescriptions medicines, as prescribed by doctors.
- Providing advice about health issues, symptoms and medications in response to customer inquiries.
- Responsible for the delivery of all regulatory compliance and commercial result of the Drugstore through management of day-to-day operations and implementation of Good Pharmacy Practice.
- Implements pharmacy selling plans to deliver sales budget based on agreed overall store strategy.
- Monitors and reviews sales performance to deliver sales.
- Supervise and trains other staff in the pharmacy.
- Compound certain medications for patients.
- Partake in continuing education program to keep abreast with the current drugs, advances in pharmacy and pharmacy practices.

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## **Educational Attainment**

Sep 2004 - Mar 2009

### **Adamson University**

Bachelor's / College Degree  
Bachelor of Science in Pharmacy

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## **Licenses / Certifications**

Jul 10, 2009

**Professional Regulation Commission**  
0056752

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## **Government Documents**

### **Passport**

**ID Number:** P7297905B  
**Place of Issue:** DFA SAN PABLO  
**Date of Expiration:** Jul 28, 2031

### **NBI Clearance**

**ID Number:** A520JSFN78  
**Date of Expiration:** Oct 18, 2023

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## Skills

Adaptability | Time Management | Good Communication Skills | Team Leadership | Multi-tasking | Microsoft Office | Fast learner

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## Languages

Tagalog | English

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## Character References

### **Cristina Belmonte**

#### **Area Sales Operations Manager**

*Watsons Personal Care Store (Phils.) Inc.*

09178362308

[Cristina.Belmonte@watsons.com.ph](mailto:Cristina.Belmonte@watsons.com.ph)

### **Mary Grace Libera**

#### **Pharmacy Manager**

*Watsons Personal Care Store (Phils.) Inc.*

09950744612

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