

### Jesar Ramirez

packingwaki@gmail.com +639295251264

Present Address:

Puroks 6, Sitio Kaimito, Miranda, Babak, Island Garden City of Samal 8119, Davao del Norte, Philippines

# **Basic Information**

Age	Birth Date	Gender	Civil Status
33	Jun 12, 1989	Male	Married
Height (cm)	Weight (kg)	Nationality	Religion

# Work Experience

I have been working for 16.92 years

Jul 2022 - PRESENT (10 Months, 1 Week)

#### **Restaurant Supervisor**

Dominic Infiniza Corporation - Eskina Food & Beverage / Catering / Restaurant Lanang Business Park, Lanang, JP Laurel Ave. Davao City

- Supervise, training and appraising staff
- Communicating with dining and kitchen staff
- Monitoring inventory to ensure enough stocks for daily operation.
- Ensuring staff performing the standard operation procedure.
- Prepare and supervise events such as birthday, christmas party, and a like
- Attends customer inquiries and complaints.
- Conducts meetings/briefings for announcement, concerns and updates related to business operation.
- Assist Restaurant Manager for daily operation.
- Coordinates to dining and kitchen staff for any concerns and updates concerning operations.
- Maintaining cost cuts and lessen operational expenses to help company to gain more profits.
- Ensuring guest satisfaction and maintaining customer focus perform by staff.

Dec 2018 - Mar 2022 (3 Years, 3 Months)

#### **Store Manager**

GEB3J PRIMITIVA CORPORATION (711 Store Franchise)

Retail / Merchandise

Poblacion, Miranda, Babak, Island Garden City of Samal, Davao Del Norte

- Making daily sales report.
- Training and supervising staff.
- Dealing with customer complaints and inquiries.
- Checking stocks and maintaining stock replenishment
- Ensuring every staff performing company standards
- Minimize daily expense and stratrgize sales increase and revenue.
- Maintining allowable inventory variation.
- Maintaining KPI.

Feb 2016 - Sep 2016 (7 Months, 4 Weeks)

#### **Assistant Resort Manager**

Yellow and White Castle Hotel and Resort Hotel / Hospitality Calatagan, Balibago, Batangas

- Assist hotel manager in resort operation.
- Scheduling staff
- Ensuring staff performing standard operation procedure.
- Conduct purchasing and checks inventory for daily operations.
- Ensuring every rooms are clean and organized by housekeeping staff.
- Stand as OIC in the absence of hotel manager.

Sep 2014 - Feb 2016 (1 Year, 5 Months)

## Food and beverage Supervisor

Precious Garden Beach Hotel and Resort Hotel / Hospitality Sitio Libudan, Babak, Samal City, Davao Del Norte

- Monitoring all beverage stocks and conducts weekly inventory.
- Prepares requisitions for beverage for daily operation.
- Ensuring quality every food served.
- Conducts purchasing for stocking products for operation.
- Making schedule for staff.
- Ensuring that every standard operation procedure are performed by every staff.
- Preparing and organized events such as weddings, birthday, christmas party, team buildings.

Sep 2012 - Mar 2023 (10 Years, 6 Months)

#### **Restaurant Ambassador**

Big Buddha Corp.

Food & Beverage / Catering / Restaurant

Mandaluyong City

- Welcome and greet every guest in professional manner.
- Taking orders and serving drinks and food efficiently.
- Maintaining standard operating procedure in delivering customer service.
- Ensuring dining areas organinized and clean.
- Creating professional relationship with customer/guest.
- Customer focus.
- Ensuring every food served on time and maintain its quality.
- Perfoming Mis en place in every wait station.

### **Educational Attainment**

Jun 2010 - Apr 2013

#### Philippine College of Technology

Bachelor's / College Degree

Associate Hotel and Restaurant Management

## Government Documents

Passport ID Number: P23791537

Place of Issue: Davao City

**Date of Expiration:** Nov 15, 2032

Skills Leadership Skills, Communication, Teamwork, Time Management,

Languages English | Visayan | Tagalog

## **Character References**

Andrew Remolina Operator/Franchisee

GEB3J PRIMITIVA CORP

09228430916

andrewremolina@gmail.com