Jung W Choi

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Education

Brigham Young University   Provo, UT
Major – Bioinformatics / Minor – Computer Science   Jan 2017 – Present

Experience

Nu Skin International   Provo, UT
Sales Support Representative – Korean Speaking   Sep 2019 – Dec 2019

- Receive average of 20+ inbound calls daily from customers to help them grow their business
- Trouble shoot software and other technological problems the customer experienced while using Nu Skin related apps, websites, and devices
- Learned quickly to use the programs and materials that was used at Nu Skin within 3 weeks in order to help out the customers in professional manners
- Develop professional relationships by placing orders of all types, setting up new accounts, answering questions, and resolving problems

Missionary Training Center   Provo, UT
Interpreter Trainer - Korean   Jul 2017 – Aug 2019

- Interpreted Korean to English and vice versa for the customers who need interpretation services
- Supervised average of 6 events and 3 meetings weekly for interpreters to work comfortably and efficiently
- Maintained databases of constant changes of all our customers and accurately forecast the needs for the future
- Trained and coordinated 20+ interpreters to increase the overall quality of interpretation
- Interpreted an average of 15+ hours per week during school year and 30+ hours per week during school breaks

Volunteer Experience

The Church of Jesus Christ of Latter-Day Saints   Provo, UT
Men's Volunteer Organization Counselor   Sep 2017 – Apr 2018
• Advised and assisted the president of the group of 30+ students with goal setting and organizing service opportunities to encourage and promote unity and friendship
• Taught and addressed self-worth, accountability, responsibility, and other essential life principles on weekly basis

The Church of Jesus Christ of Latter-Day Saints   Queens, NY
Full-Time Representative   Sep 2014 – Sep 2016
• Supervised, managed, and motivated 6 to 10 representatives in weekly meetings
• Leadership skills by organizing and conducting training meetings for goal setting, leadership, and service
• Actively provided services to individuals, families, and the community with local food provider organization
• Held weekly English conversation and grammar classes to 10+ individuals
• Taught average of 5+ individuals about moral principles and life principles to improve the individual's quality of life

Skills

Programming Languages
- C++
- Python
- HTML
- CSS
- JavaScript
- Bash

Tools
- Git
- Node.JS
- Vue.JS
- Atom
- XCode

Relevant Coursework
- Data Structure
- Discrete Structure
- Intro to Computer Science
- Intro to Bioinformatics
- Web Programming

Other Relevant Coursework
- Genetics
- Cell Biology
- Molecular Biology
- Evolutionary Medicine
- Advanced Physiology
- Developmental Biology

Project

Portfolio / Resume Website
Web app built with Bootstrap library using HTML and CSS.
Visit - http://choijung.com/

Weather Search App
Weather app built with JavaScript by pulling API data from Openweathermap.org to generate current weather information

Museum of Ordinary Things
Implemented Vue.JS and MongoDB to learn front-end and back-end development. Added features where you can add photos and descriptions of the photos.