

Jung W. Choi

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EDUCATION

Brigham Young University

Major – Bioinformatics / Minor – Computer Science

Provo, UT

Expected April 2021

SKILLS

Programming Languages

- C++
- Python
- HTML
- CSS
- JavaScript/VUE/Node.Js
- R
- Bash

Tools

- Windows
- MacOS
- Linux
- Amazon AWS
- XCode
- Atom
- Git
- MongoDB

Relevant Coursework

- Data Structure
- Discrete Structure
- Introduction to Computer Science
- Introduction to Bioinformatics
- Genetics
- Cell Biology
- Molecular Biology
- Evolutionary Medicine

EXPERIENCE

Nu Skin International

Provo, UT

Sales Support Representative – Korean Speaking

Sep 2019 – Dec 2019

- Receive average of 20+ inbound calls daily from customers to help them grow their business
- Trouble shoot software and other technological problems the customer experienced while using Nu Skin related apps, websites, and devices
- Learned quickly to use the programs and materials that was used at Nu Skin within 3 weeks in order to help out the customers in professional manners
- Develop professional relationships by placing orders of all types, setting up new accounts, answering questions, and resolving problems

Missionary Training Center

Provo, UT

Interpreter Trainer - Korean

Jul 2017 – Aug 2019

- Interpreted Korean to English and vice versa for the customers who need interpretation services
- Supervised average of 6 events and 3 meetings weekly for interpreters to work comfortably and efficiently
- Maintained databases of constant changes of all our customers and accurately forecast the needs for the future
- Trained and coordinated 20+ interpreters to increase the overall quality of interpretation
- Interpreted an average of 15+ hours per week during school year and 30+ hours per week during school breaks

VOLUNTEER EXPERIENCE

The Church of Jesus Christ of Latter-Day Saints

Provo, UT

Men's Volunteer Organization Counselor

Sep 2017 – Apr 2018

- Advised and assisted the president of the group of 30+ students with goal setting and organizing service opportunities to encourage and promote unity and friendship
- Taught and addressed self-worth, accountability, responsibility, and other essential life principles on weekly basis

The Church of Jesus Christ of Latter-Day Saints

Queens, NY

Full-Time Representative

Sep 2014 – Sep 2016

- Supervised, managed, and motivated 6 to 10 representatives in weekly meetings
- Leadership skills by organizing and conducting training meetings for goal setting, leadership, and service
- Actively provided services to individuals, families, and the community with local food provider organization
- Held weekly English conversation and grammar classes to 10+ individuals
- Taught average of 5+ individuals about moral principles and life principles to improve the individual's quality of life