Jung W Choi

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EDUCATION

Brigham Young University   Provo, UT
- Attended from 2017 to 2022 and earned 100 credits toward B.S. in Bioinformatics with minor in Computer Science
- Relevant Coursework: Data Structure & Algorithms, Discrete Structure, Advanced Programming Concepts, Web Programming, Quantitative Bioinformatics

EXPERIENCE

Redlist   Pleasant Grove, UT
Software Quality Assurance Intern   Nov 2020 – June 2022
- Performed mobile (Android) and Web end to end testing by writing test cases and performing manual and regression testing
- Developed automation test scripts to be tested in the Microsoft Azure pipeline using Appium, WebdriverIO, and Cucumber
- Utilized Postman to request and pull API requests to view data was being correctly stored on the server
- Tracked and reported bugs in Microsoft Azure to keep track of upcoming features and report bugs fixes to release
- Collaborated with Software Engineers and Project Managers for test requirement clarification to ensure effective testing procedures

Nu Skin International   Provo, UT
Sales Support Representative   Sep 2019 – Dec 2019
- Receive average of 20+ inbound calls daily from customers to help them grow their business
- Learned quickly to use the software programs and 200+ products that was used at Nu Skin within 3 weeks to assist customers in professional manners
- Develop professional relationships by placing orders of all types, setting up new accounts, answering questions, and resolving problems
- Trouble shoot software and other technological problems the customer experienced while using Nu Skin related apps, websites, and devices

Missionary Training Center   Provo, UT
Interpreter Trainer – Korean   Jul 2017 – Aug 2019
- Interpreted Korean to English and vice versa for the customers who need interpretation services
- Supervised average of 6 events and 3 meetings weekly for interpreters to work comfortably and efficiently
- Maintained databases of constant changes of all our customers and accurately forecast the needs for the future
- Trained and coordinated 20+ interpreters to improve the overall quality of interpretation
- Interpreted an average of 15+ hours per week during school year and 30+ hours per week during school breaks

PROJECTS

Weather Search App
- Built Weather search app with using Openweathermap API to generate current weather information of the cities searched
- Used tools: Vue.JS, Node.JS, Openweathermap.org API

Shopping Cart App
- Build shopping cart app to allow adding products to shopping cart and able to check total prices of the products selected
- Used tools: Vue.JS, MongoDB

SKILLS
- Programming Languages: JavaScript, C++, HTML/CSS, Python
- Front-End Framework: React.JS, Vue.JS
- Automation Framework/Tools: Appium, Cucumber, Webdriver
- Tools: Microsoft Azure, Github