Shared decision making in mild cognitive impairment

Andrea M. Mejia, MA, Glenn E. Smith, PhD, ABPP-cn, Meredith Wicklund, MD, and Melissa J. Armstrong, MD, MSc

Neurology: Clinical Practice April 2019 vol. 9 no. 2 160-164 doi:10.1212/CPJ.00000000000576

Correspondence
Dr. Armstrong
Melissa.Armstrong@
neurology.ufl.edu

Abstract

Shared decision making (SDM) occurs when patients and clinicians consider patients' values and preferences while discussing medical evidence to inform healthcare decisions. SDM enables patients with mild cognitive impairment (MCI) to express values and preferences when making current healthcare decisions and presents a unique opportunity to inform future decision making in the case of further cognitive decline. However, clinicians often fail to facilitate SDM with patients with MCI. This review describes research pertaining to value solicitation, weighing of the medical evidence, and medical decision making for individuals with MCI, explores the role of caregivers, identifies barriers to and facilitators of SDM in MCI, and suggests strategies to optimize SDM for persons with MCI in neurology clinical practice. Further research is needed to identify more strategies for decision support for individuals affected by cognitive impairment.



Shared decision making (SDM) describes a partnership where patients and clinicians make healthcare decisions by considering patients' values and preferences alongside the best medical evidence.¹ Incorporating SDM in clinical care increases patient understanding, satisfaction, and trust² and has short-term and long-term benefits for individuals, teams, organizations, and healthcare systems.³ Despite increasing emphasis on SDM as an essential component of high-quality healthcare,¹ only 47% of U.S. adults report that clinicians consider their goals and concerns.⁴ This is particularly true for older adults, where healthcare decision making frequently fails to focus on individual needs and preferences.⁵

Mild cognitive impairment (MCI) is common in older populations and present worldwide, suggesting that neurologists are frequently encountering this population in clinical practice. Although clinicians recognize the importance of including persons with MCI (pwMCI) and their family members in medical decision making, they often fail to do so. SDM with pwMCI offers unique challenges given the presence of cognitive decline, but also a unique window for clinicians to establish the goals and preferences while those values can be reliably and competently voiced. This is particularly important given the risk of progression to dementia for pwMCI. In this commentary, we review research pertaining to SDM for pwMCI and suggest ways to optimize SDM for pwMCI in neurology clinical practice.

Department of Clinical and Health Psychology (AMM, GES), University of Florida College of Public Health and Health Professions; and Department of Neurology (MW, MJA), University of Florida College of Medicine, Gainesville, FL.

Funding information and disclosures are provided at the end of the article. Full disclosure form information provided by the authors is available with the full text of this article at Neurology.org/cp.

Shared decision making in MCI

After identifying that a medical decision needs to be made, SDM includes 3 steps: (1) identifying patient values and preferences, (2) discussing and weighing medical evidence, and (3) reaching a decision (figure). Each step has unique considerations for the pwMCI and carepartners/relatives.

- 1. *Identifying patient values and preferences.* Values and preferences emanate, at least in part, from cultural and lifelong learning. Thus, the ability to express values and preferences relies on remote memory, which is preserved in MCI. Evidence shows that pwMCI have the capacity to articulate preferences.⁸ Although research regarding preferences of pwMCI is increasing, it tends to focus on the values or perception of values of families/caregivers,^{9,10} suggesting a continuing need for focusing on pwMCI.
- Discussion and weighing medical information: In this step, clinicians present information about the decision and potential benefits and risks of available options.¹¹ Weighing medical information in decision making involves the abilities to retain, process, and integrate information. This

- requires recent memory skills, which are commonly compromised in MCI. Studies of capacity with pwMCI show that these individuals can have difficulties understanding treatment situations and options and appreciating the consequences of treatment decisions. ¹²⁻¹⁴ Helping patients compensate for recent memory deficits may help mitigate some cognitive limitations. It is critical that clinicians incorporate pwMCI in this step since they remain able to understand and appreciate treatment decisions and options—just not as well as their healthy counterparts. ¹⁴
- 3. Decision making. In the final step, patients reach a decision with caregiver/family and clinician support. Although capacity studies suggest that the ability of pwMCI to voice rational reasons for treatment choice can be compromised, 9,13,15,16 pwMCI still make "reasonable" choices. and have no difficulties in their ability to express a choice. 13,16

Most healthcare decision making literature on pwMCI focuses on amnestic MCI. Although difficulties in decision making in MCI commonly relate to impaired memory and executive function, ¹⁶ experiences vary based on underlying

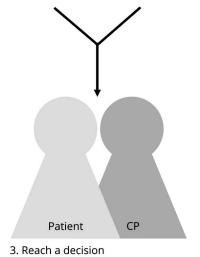
Figure Conceptual model of shared decision making with persons with mild cognitive impairment (MCI)

Identify a decision that needs to be made, then:



1. Assess value and preferences

2. Weigh best medical evidence



Persons with MCI are largely able to voice their own values and preferences, although they may choose to have a CP engaged given shared values or to inform the potential future need for a proxy decision maker. When weighing the medical evidence and reaching a decision, however, patients may benefit from increased CP support given their cognitive weaknesses. Unlike potential needs for persons with dementia, the CP remains in a supportive rather than a primary role for persons with MCI. CP = carepartner.

Clinicians are responsible for engaging patients at the level of their abilities, which change over time and vary based on MCI severity and subtype.

pathology. Nonamnestic MCI affects attention, insight, executive function, language and/or visual perceptual abilities, with associated implications. Determinants of medical decision making are not solely due to cognitive impairment but also include character traits, values, preferences, experiences, and amyloid burden. 15

Role of carepartners/family

Autonomy in healthcare decision making is highly valued by pwMCI, with most wanting relatives to have limited control of medical decisions. Because pwMCI are able to independently express values and preferences, carepartners have a modest role in expressing values informing decision making (figure), similar to the supportive carepartner role for patients without cognitive impairment. 17

There are benefits in having carepartners present during medical visits. Carepartners can learn the pwMCI's values and preferences, informing their future potential proxy role should MCI progress to dementia. This is particularly important as patient and caregiver/relative preferences can differ. The Preferences may vary depending on relationship (e.g., spouse, child, or friend) or cognitive impairment severity (e.g., mild vs moderate). Individual characteristics, demographics, culture, and the decision making context also influence how patients and relatives interact when decision making. Carepartners present during medical encounters

have a larger role in assisting patients in processing information and weighing medical evidence and choices¹⁷ than the step of value expression (figure).

Barriers and facilitators

Barriers to successful SDM include physician-, patient- and carepartner-level barriers and other considerations (table 1). Largiver/family involvement can be a barrier to successful SDM if families use their own preferences to make decisions, answer for the patient, or defer decisions to staff when patients are in living facilities. Facilitators are often the converse of described barriers. In addition to clinician motivation, a sense of partnership, and inclusion of others (e.g., family) for decision support, numerous practical strategies can support successful SDM with pwMCI (table 2).

Decision aids (DAs) are another SDM facilitator. DAs are tools that guide patients, carepartners, and clinicians through SDM by using value solicitation exercises and outlining medical evidence for different options. DAs increase patient knowledge and accuracy of risk perceptions, lower decisional conflict, reduce patient passivity in decision making, increase congruency between values and choices, and improve patient-clinician communication.²² DAs have particular promise for improving decision making in MCI given their potential to address cognitive weaknesses. For patients with MCI who may retain information only briefly, the combination of sufficient time and decision support can improve SDM. 19,20,23 In Alzheimer disease, use of a one-page memory and organizational aid to supplement an informed consent form resulted in improved understanding on a measure of capacity.²³ Whereas a search of online DA libraries revealed no current DAs targeting pwMCI, pwMCI face common decisions that could benefit from structured support including whether to pursue biomarker testing, take medications or supplements aiming to improve cognition, participate in clinical trials, and stop driving.

Physician-level barriers	Patient- and CP-level barriers	Other barriers
Attitude (e.g., lack of agreement with SDM, no expectation of benefit)	Attitude (e.g., expectation of a passive role)	Patient–physician relationship
Lack of familiarity, experience with SDM	Perceived unacceptability of asking questions	Lacking continuity of care
Physician knowledge of evidence	Ability to understand health-related information (health literacy), education	Environment (noise, lack of privacy)
Poor communication skills	Patients undervaluing expertise	Time
Insufficient explanations	Physical limitations (e.g., poor hearing)	Lack of resources, reimbursement
Use of medical terminology	Cognitive limitations	Embarrassing or sensitive topics
Overspecialization	Differences between patients (individual preferences, abilities)	Not having a family member presen

Abbreviation: CP = carepartner; SDM = shared decision making.

Table 2 Strategies to improve SDM in MCI			
Category	Facilitators of SDM for persons with MCI		
Overall approach	Assess the presence of MCI vs dementia		
	Clarify patient preferences regarding SDM, CP involvement		
	Establish continuity of care		
	Hold discussions in a quiet environment without distractions		
	Allow adequate time		
	Engage CPs with patient's permission		
	Re-evaluate over time		
Value solicitation	Identify short-term and long-term values and preferences		
	Encourage patients to discuss values with identified healthcare surrogate decision makers/proxies		
Presentation of medical evidence, decision making	Identify cognitive weaknesses and provide additional support		
	Use print tools (e.g., guideline patient summaries, DAs)		

Abbreviations: CP = carepartner; DA = decision aid; MCI = mild cognitive impairment; SDM = shared decision making.

Employ teach-back methods

Engage CPs with patient's permission

Implications for practice

These considerations provide strategies for successful SDM with pwMCI (table 2). Clinicians are responsible for engaging patients at the level of their abilities, which change over time and vary based on MCI severity and subtype. Although challenging, clinicians must be alert for signs of progression to more severe cognitive impairment, suggesting that patients are no longer able to safely make decisions unaided, while not limiting pwMCI participation prematurely. The role of SDM in dementia is currently largely unexplored.

Clinicians must clarify patients' wishes regarding carepartner involvement. Some patients appreciate or require extra help, but others may not need or want family involvement. Determining the degree of family involvement is complex given variability in cognitive impairment, insight, and degree of autonomy desired. Some older adults want to receive information and actively participate in decision making 18; others take a passive role and want clinicians to make final decisions. 9,18 This does not obviate the need for SDM, but requires clinicians to choose the option most in line with patients' stated values and goals. 17 Patient preferences do not trump clinician responsibilities for ensuring safety (e.g., recommendations for driving cessation), but outside of legal and safety concerns, PwMCI may reasonably make decisions that differ from family or clinician preferences.

Determining the degree of family involvement is complex given variability in cognitive impairment, insight, and degree of autonomy desired.

Environmental factors are particularly important in the context of cognitive impairment, where having a quiet, distraction-free room is helpful.²⁰ Allowing adequate time and avoiding rushing patients are also important. Carepartners can be important facilitators of SDM and should be encouraged, when appropriate, to assist with current decision making and prepare for the proxy role. Clinicians must identify patients' preferences and cognitive weaknesses and adapt communication strategies and the amount of information and how it is presented. 18 A person with attention deficits benefits from a quiet room and undivided attention. A person with amnestic concerns may benefit from written prompts and avoiding delays in decision making. Executive impairments may require simplification of decisions or carepartner engagement. Visual tools can help communicate information or treatment options when receptive language impairments are present. Print tools (e.g., patient/family guideline summaries, formal DAs) provide patient-friendly summaries of relevant data, address the barrier of medical jargon by using plain language, and serve as a memory cue to help patients process and retain information without having to mentally hold the information.²³ Teach-back methods—cycles of asking patients to explain what they learned and clarifying misunderstandings until understanding is confirmed—can improve self-efficacy and adherence in individuals with chronic diseases²⁴ and may also have utility for enhancing understanding in MCI.

Conclusion

SDM allows pwMCI to voice their values and preferences, engage in decision making affecting current healthcare decisions, and informs future decision making, a particularly important opportunity given the risk of progression to dementia. Research suggests, however, that clinicians often fail to engage pwMCI in SDM despite recognizing its importance. Clinicians need to identify and use mechanisms to support pwMCI in SDM given the presence of cognitive weaknesses affecting decision making. Research is needed to explore successful engagement of pwMCI in SDM, the effect of decision support in MCI, and matching decision support mechanisms to specific cognitive weaknesses in MCI.

Study funding

Dr. Armstrong is supported by an ARHQ K08 career development award (K08HS24159).

Disclosure

A.M. Mejia receives research support from the University of Florida Dorothy Mangurian Headquarters for Lewy Body Dementia and a 1Florida ADRC pilot grant. G.E. Smith receives research support from the Patient-Centered Outcomes Research Institute (2 grants), the Alzheimer's Association (one grant), and the NIH (3 grants). He receives royalties for his books Mild Cognitive Impairment and Dementia: Definitions, Diagnosis, and Treatment and Handbook of Dementia. M. Wicklund receives research support from the Florida Department of Health Ed and Ethel Moore Alzheimer's Disease Research Program. M.J. Armstrong receives compensation from the AAN for work as an evidence-based medicine methodology consultant and serves on the level of evidence editorial board for Neurology and related publications (uncompensated). She receives research support from ARHQ (K08HS24159), a 1Florida ADRC pilot grant, and as the local PI of a Lewy Body Dementia Association Research Center of Excellence. She receives royalties from the publication of the book Parkinson's Disease: Improving Patient Care and she received honoraria for presenting at the AAN annual meeting (2017) and participating in Medscape CME. Full disclosure form information provided by the authors is available with the full text of this article at Neurology.org/cp.

Publication history

Received by *Neurology: Clinical Practice* June 29, 2018. Accepted in final form September 5, 2018.

References

- Barry MJ, Edgman-Levitan S. Shared decision making—pinnacle of patient-centered care. N Engl J Med 2012;366:780–781.
- Shay LA, Lafata JE. Where is the evidence? A systematic review of shared decision making and patient outcomes. Med Decis Making 2015;35:114–131.
- Elwyn G, Frosch DL, Kobrin S. Implementing shared decision-making: consider all the consequences. Implement Sci 2016;11:114.
- Alston C, Berger ZD, Brownlee S, et al. Shared Decision-making Strategies for Best Care: Patient Decision Aids. Washington, DC: Discussion paper, Institute of Medicine; 2014.

- Bynum JP, Barre L, Reed C, et al. Participation of very old adults in health care decisions. Med Decis Making 2014;34:216–230.
- Petersen RC, Lopez O, Armstrong MJ, et al. Practice guideline update summary: mild cognitive impairment: report of the guideline development, dissemination, and implementation subcommittee of the American Academy of neurology. Neurology 2018;90:126–135.
- Kunneman M, Smets EMA, Bouwman FH, et al. Clinicians' views on conversations and shared decision making in diagnostic testing for Alzheimer's disease: the ABIDE project. Alzheimers Dement 2017;3:305–313.
- Feinberg LF, Whitlatch CJ. Decision-making for persons with cognitive impairment and their family caregivers. Am J Alzheimers Dis Other Demen 2002;17:237–244.
- Hamann J, Bronner K, Margull J, et al. Patient participation in medical and social decisions in Alzheimer's disease. J Am Geriatr Soc 2011;59:2045–2052.
- Ayalon L, Bachner YG, Dwolatzky T, et al. Preferences for end-of-life treatment: concordance between older adults with dementia or mild cognitive impairment and their spouses. Int Psychogeriatr 2012;24:1798–1804.
- Armstrong MJ. Shared decision-making in stroke: an evolving approach to improved patient care. Stroke Vasc Neurol 2017;2:84–87.
- Jefferson AL, Lambe S, Moser DJ, et al. Decisional capacity for research participation in individuals with mild cognitive impairment. J Am Geriatr Soc 2008;56:1236–1243.
- Griffith HR, Okonkwo OC, den Hollander JA, et al. Brain metabolic correlates of decision making in amnestic mild cognitive impairment. Neuropsychol Dev, Cogn B, Aging Neuropsychol Cogn 2010;17:492–504.
- Okonkwo O, Griffith HR, Belue K, et al. Medical decision-making capacity in patients with mild cognitive impairment. Neurology 2007;69:1528–1535.
- Han SD, Boyle PA, James BD, et al. Mild cognitive impairment is associated with poorer decision-making in community-based older persons. J Am Geriatr Soc 2015; 63:676–683.
- Okonkwo OC, Griffith HR, Belue K, et al. Cognitive models of medical decisionmaking capacity in patients with mild cognitive impairment. J Int Neuropsychological Soc 2008;14:297–308.
- Armstrong MJ, Shulman LM, Vandigo J, et al. Patient engagement and shared decision-making: what do they look like in neurology practice? Neurol Clin Pract 2016;6:190–197.
- Bastiaens H, Van Royen P, Pavlic DR, et al. Older people's preferences for involvement in their own care: a qualitative study in primary health care in 11 European countries. Patient Educ Couns 2007;68:33–42.
- Joseph-Williams N, Elwyn G, Edwards A. Knowledge is not power for patients: a systematic review and thematic synthesis of patient-reported barriers and facilitators to shared decision making. Patient Educ Couns 2014;94:291–309.
- Mariani E, Vernooij-Dassen M, Koopmans R, et al. Shared decision-making in dementia care planning: barriers and facilitators in two European countries. Aging Ment Health 2017;21:31–39.
- Légaré F, Ratté S, Gravel K, et al. Barriers and facilitators to implementing shared decision-making in clinical practice: update of a systematic review of health professionals' perceptions. Patient Edu Couns 2008;73:526–535.
- Stacey D, Légaré F, Lewis K, et al. Decision aids for people facing health treatment or screening decisions. Cochrane Database Syst Rev 2017;4:CD001431.
- Rubright J, Sankar P, Casarett DJ, et al. A memory and organizational aid improves Alzheimer disease research consent capacity: results of a randomized, controlled trial. Am J Geriatr Psychiatry 2010;18:1124–1132.
- 24. Ha Dinh TT, Bonner A, Clark R, et al. The effectiveness of the teach-back method on adherence and self-management in health education for people with chronic disease: a systematic review. JBI Database Syst Rev Implement Rep 2016;14:210–247.

Annendix	1 Author	contributions
ADDEIIUIA	Author	COLLUDUCIOLIS

Name	Location	Role	Contribution
Andrea M. Mejia, MA	University of Florida, Gainesville	Author	Conceptualization of the study, interpretation of the data, and drafting of the manuscript
Glenn E. Smith, PhD, ABPP-cn	University of Florida, Gainesville	Author	Conceptualization of the study and revision of the manuscript for intellectual content
Meredith Wicklund, MD	University of Florida, Gainesville	Author	Revision of the manuscript for intellectual content
Melissa J. Armstrong, MD, MSc	University of Florida, Gainesville	Author	Conceptualization of the study, interpretation of the data, and revision of the manuscript for intellectual content

Neurology® Clinical Practice

Shared decision making in mild cognitive impairment

Andrea M. Mejia, Glenn E. Smith, Meredith Wicklund, et al.

Neurol Clin Pract 2019;9;160-164 Published Online before print December 6, 2018

DOI 10.1212/CPJ.000000000000576

This information is current as of December 6, 2018

Updated Information & including high resolution figures, can be found at: **Services** http://cp.neurology.org/content/9/2/160.full.html

References This article cites 23 articles, 2 of which you can access for free at:

http://cp.neurology.org/content/9/2/160.full.html##ref-list-1

Subspecialty Collections This article, along with others on similar topics, appears in the

following collection(s): **All Clinical Neurology**

http://cp.neurology.org//cgi/collection/all_clinical_neurology

MCI (mild cognitive impairment)

http://cp.neurology.org//cgi/collection/mci_mild_cognitive_impairment

Medical care

http://cp.neurology.org//cgi/collection/medical_care

Professional conduct and ethics

http://cp.neurology.org//cgi/collection/professional_conduct_and_ethic

S

Permissions & Licensing Information about reproducing this article in parts (figures, tables) or in

its entirety can be found online at:

http://cp.neurology.org/misc/about.xhtml#permissions

Reprints Information about ordering reprints can be found online:

http://cp.neurology.org/misc/addir.xhtml#reprintsus

Neurol Clin Pract is an official journal of the American Academy of Neurology. Published continuously since 2011, it is now a bimonthly with 6 issues per year. Copyright © 2018 American Academy of Neurology. All rights reserved. Print ISSN: 2163-0402. Online ISSN: 2163-0933.

