ukgovcamp

Session: 1
Room: M69

Session title : Practical support for Public sector reformers

Session leader : Gavin Freegard

Volunteer to continue conversation after :

Notes taken by : Sarah Slack

Notes

Some further details:
https://medium.com/kinship-works/mapping-public-sector-reformers-an-update-382f1de85d4c

Where are the communities?
Where are the events where people gather?

Challenge:
Current state of the world
Clampdown on CS staff networks
Changes in post pandemic habits

What can we do people to help bridge communities
What practical support/help is needed - inside and out of Government

Notes:

Budget/Money is needed is an enabler
Central drive/commitment from Government
User research with the people "responsible"
How do you make the case to convince so that the money can be unlocked.
Therapy to support people!
Procurement can create perverse incentives that are counterproductive.
Mentor/build effective mentor relationships
Network for reformers - cross civil service mediation service.
Look to working/networking regionally (local networks)
Self organised mentoring groups (as at DWP) (similar to action learning sets)
Starting a small group of who's who locally.
LGA experience - understand the need, the difficult bit is pushing the emerging future bit
that we don't have time for in the moment.

Consistent/agreed communication platforms are a barrier. Some organisations don't
support/allow

Join up the conversation between Digital Data and Service - feels disparate and not joined
up. What can we do to bring people along on the journey and join up?

Suggestion of Policy camp.Unconference.
Support different professions join up of language/format.

Think about connections between local services and how we overlay with service
patterns/service design - Amber flag.

Local services are common services. Learn from others, interoperability opportunity

Closing the gap between the policy world and the front line. Org chart gap is significant
between decision makers and those who make it work.

MHCLG bringing councils together - Vendor lock in challenge. Other things need to change.
Reducing the number of Councils. People interact with local authorities more regularly that
GOV.UK. Start local to have the biggest impact.

Some areas where multidisciplinary working is already happening. Same information coming
through but needs to be fed through a single source and shared.

When the manifesto is opposed to the service standard. Ultimately, have to do what the
leaders ask .

Political affiliation can slow progress. Local authorities can be transformative, when they
have to budget. Having a budget can slow things down. People can be creative when there
is no money but have a clear objective.

Learn from Local Digital) Nick Hill.

Observation - talk about lack of progress - can we share where there are opportunities to make easier changes.

Slack - cross Government channel. James A Cattrell can get invites sent out.

Formal hierarchies work alongside informal networks - the two co-exist.

Summary
Knowledge sharing is critical
Working locally
Politics!