

INTRODUCTION

On March 15, 2020, all Older Adult Center programs stopped providing on site services.

On June 14, 2021, all OACs reopened their on-site services with 25% capacity.

On March 15, 2022, all OACs started providing on-site services in full capacity.

From September 2022, PSI started providing "OAC Weekly Report," showing the recovery progress and other statistics.

OAC Campaign (November 2022).

Summary Table

Report Period: 04/16/2023 - 04/22/2023

	Meal	Type	and	Units
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	Period	Congregate	Grab and Go	Meals on Heels	Total Meals
	reliou	Units Rate*	Units Rate*	Units Rate*	Units Rate*
Year to Date	FY 2023 FY 2022 FY 2020 Pre-Pandemic**	3,626,393 64% 1,692,579 30% 5,164,535 91% 5,668,493 -	627,969 - 1,447,422 - 	7,164 4,940 - - -	4,261,526 75% 3,144,941 55% 5,164,536 91% 5,668,493 -

Participants by Service Type

	Period	Congregate	Grab and Go	Meals on Heels	Multi Services***	Meal Participants	Non Meal Participants	All Services
		Participants Rate* Percent ^a	Participants Rate* Percent ^a	Participants Rate*				
	FY 2023	15,955	2,133	24	78,353 86%	96,465 78% 72%	36,822 106% 28%	133,287 84%
Year to Date	FY 2022	8,583	6,739	17	53,345 59%	68,684 56% 55%	55,080 158% 45%	123,764 78%
	FY 2020	24,925	-	-	93,920 103%	118,845 96% 78%	34,491 99% 22%	153,336 97%
	Pre-Pandemic*	32,450	-	-	91,004 -	, 123,454 - 78%	34,883 - 22%	158,337 -

Attachment 2

METHODOLOGY

Data Source: STARS

Period: June to March, 2017, 2018, 2019 and 2023

Population: Any Older Adult Centers that had entered data into STARS

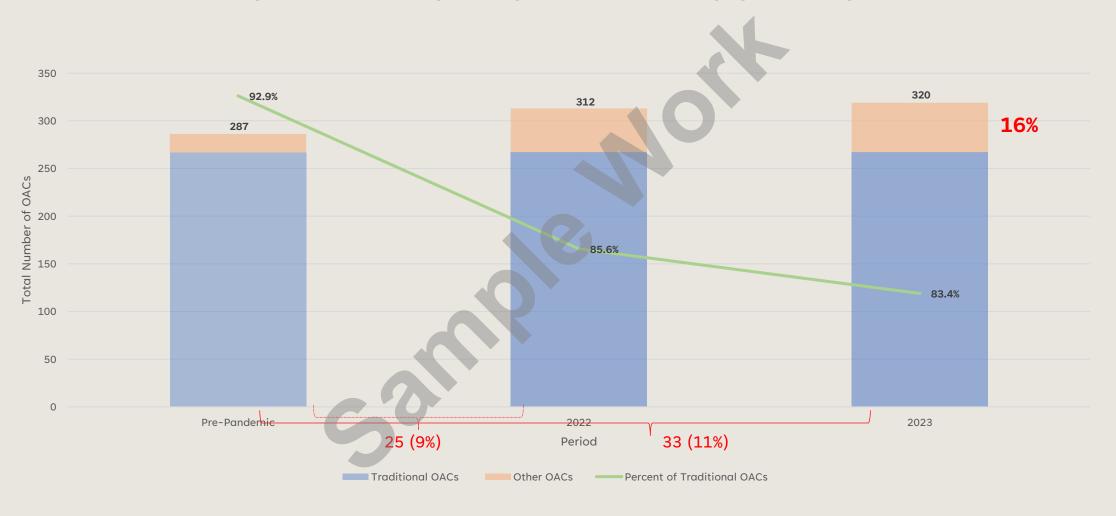
OAC Types: Traditional / Others

Key Variables: Unduplicated Served Clients,

Average Daily Participants,

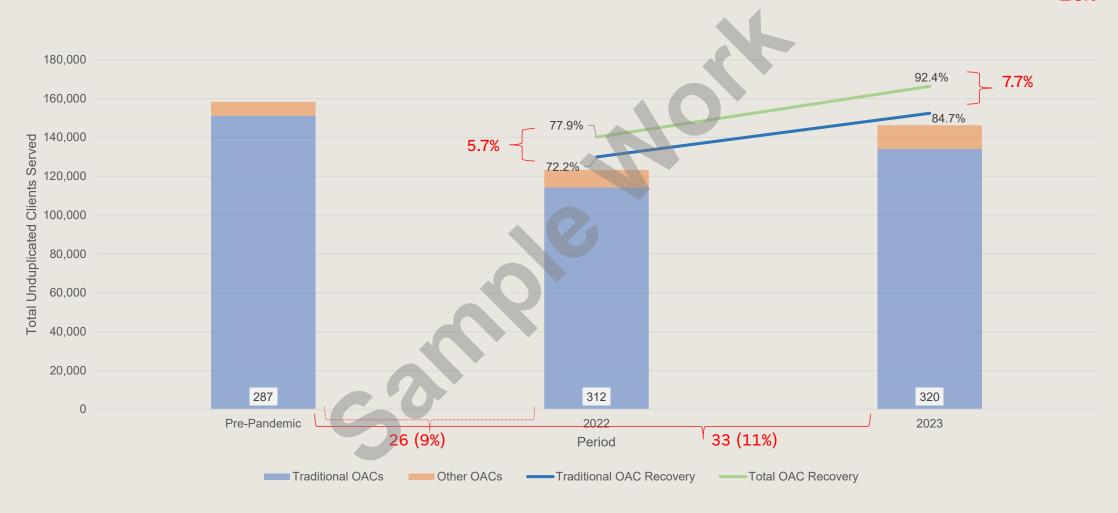
Congregate Meal Units

OLDER ADULT CENTER PROGRAMS



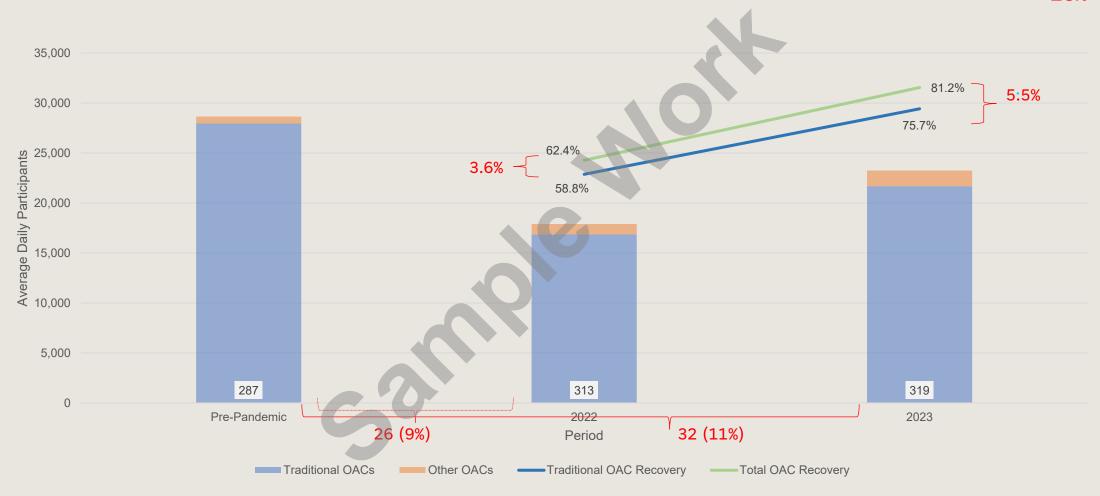
RECOVERY RATE: UNDUPLICATED CLIENTS SERVED





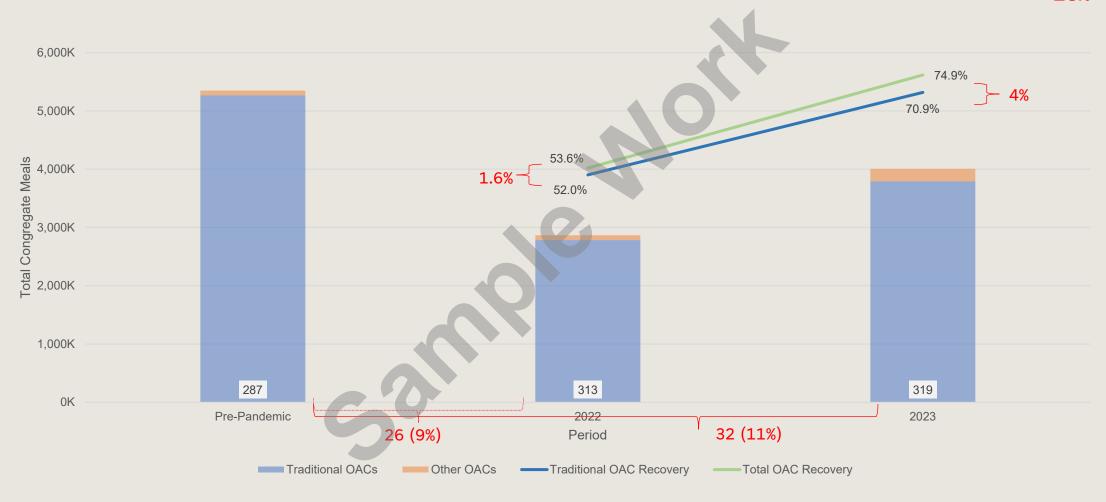
RECOVERY RATE: AVERAGE DAILY PARTICIPANTS



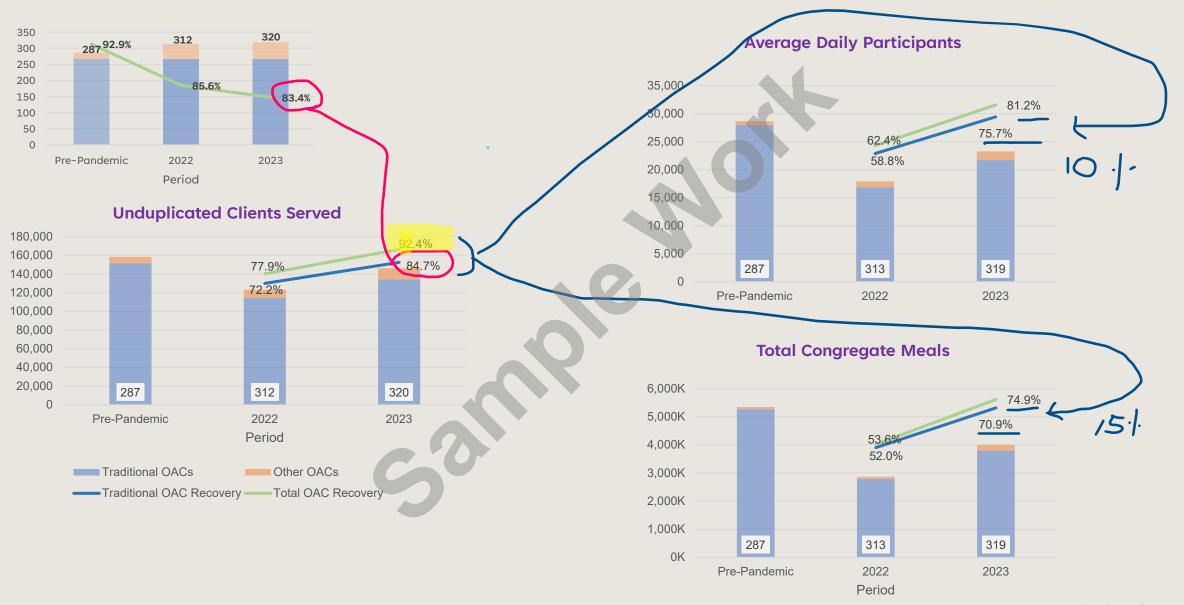


RECOVERY RATE: TOTAL CONGREGATE MEALS

16%



SUMMARY



ANSWER FOR THE ANALYSIS QUESTION

Impact of Other OACs on the all OACs recovery rate

Yes, but partially

Brought new participants to OAC programs (Unduplicated Served Clients).

If they have a significant impact on the total OAC recovery rate, the impact should be close to 15%. However, the impact is less than 7%.

NEW QUESTION

Unduplicated Clients Served reached 92% of the pre-pandemic level.

Why the increased recovery rate of the unduplicated clients served was not reflected on the recovery rate of average daily participants (84%) and congregate meal units (70%)?

PLAUSIBLE REASONS OF DELAYED RECOVERIES IN AVERAGE DAILY PARTICIPANTS AND CONGREGATE MEAL UNITS

- Most other OACs are relatively small size OACs: social clubs, discretionary funded or satellites
- Quality of Data (Other OACs)
- Hesitation and Virtual Participants
 - Average Daily Participants recovery rate is about 10% lower than the recovery rate of Unduplicated Clients Served.
 - Congregate Meal Unit recovery rate is about 15% lower than the recovery rate of Unduplicated Clients Served.
 - Congregate Meal Unit recovery rate is about 5% lower than the recovery rate of Average Daily Participants.

HOW WE CAN SPEED UP THE RECOVERY

Data Quality

This analysis result is based on the data entered by OACs into STARS.

Quality Data Entry will improve the recovery rate.

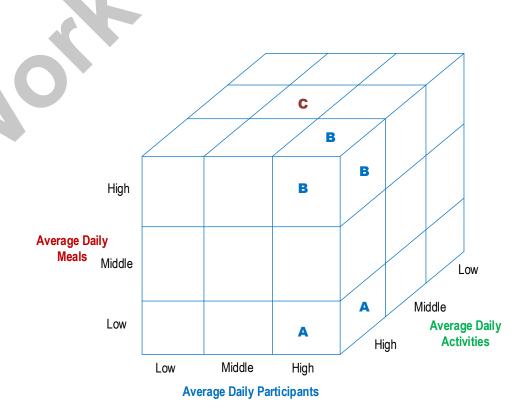
267 Traditional OAC Analysis

- OLDER ADULT CENTER RECOVERY PROGRESS ANALYSIS II
- Three-Dimensional Analysis of OAC Recovery Rate
- Average Daily Participants / Congregate Meals / Daily Activities
- Threshold: lower than 50%, 50% ~ 84%, 85% and over
- Impact of Virtual Participants

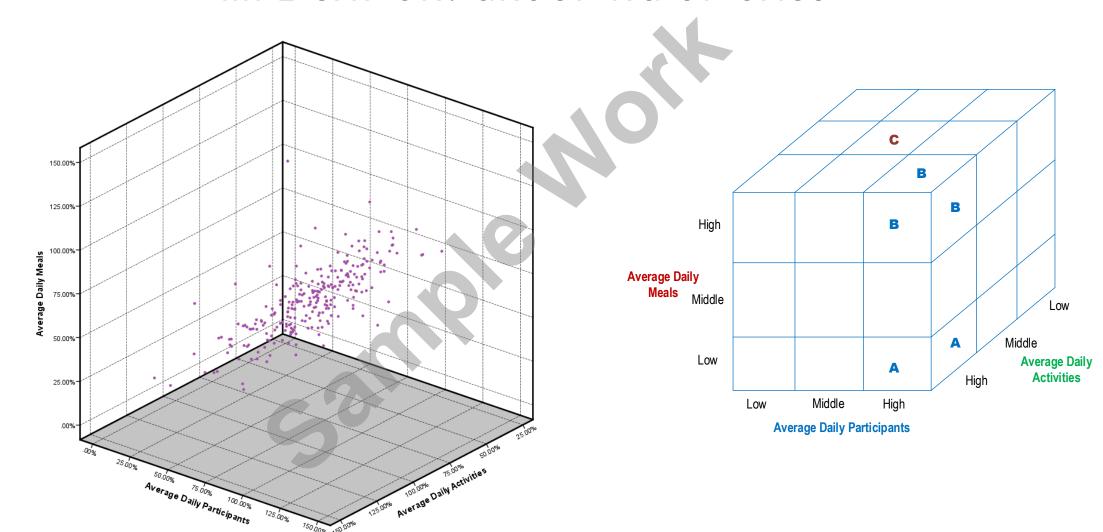
OLDER ADULT CENTER RECOVERY PROGRESS ANALYSIS II

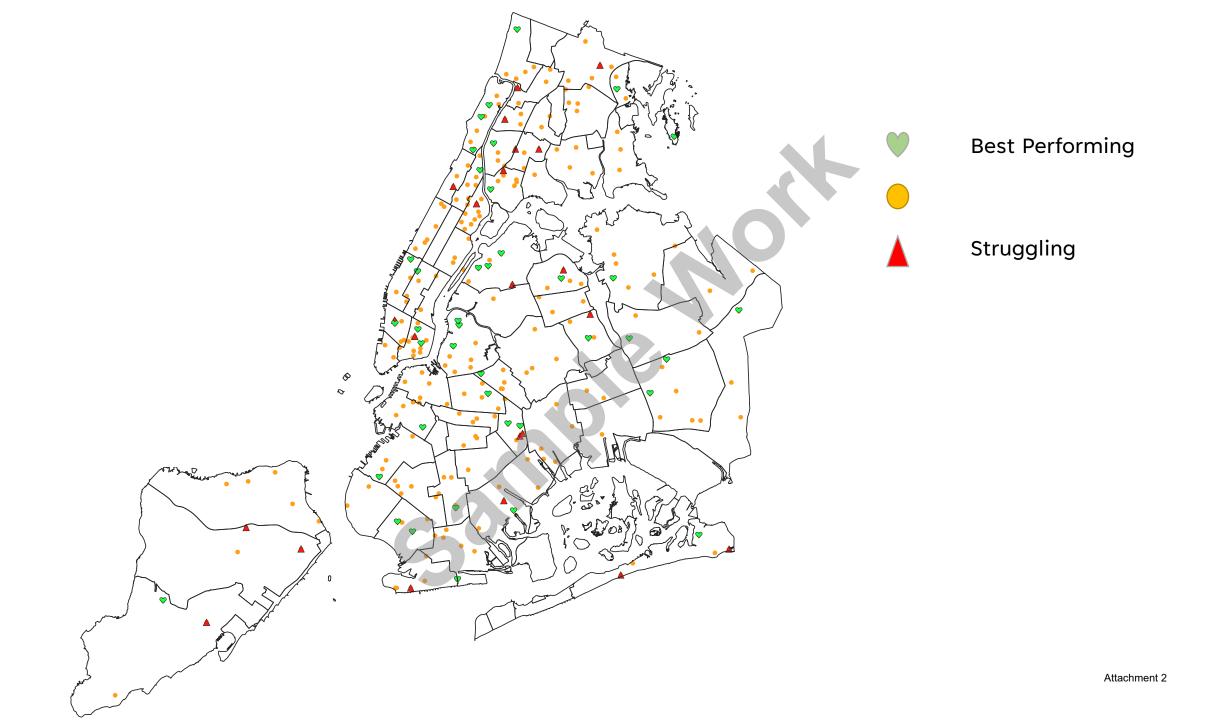
Grouping of OACs

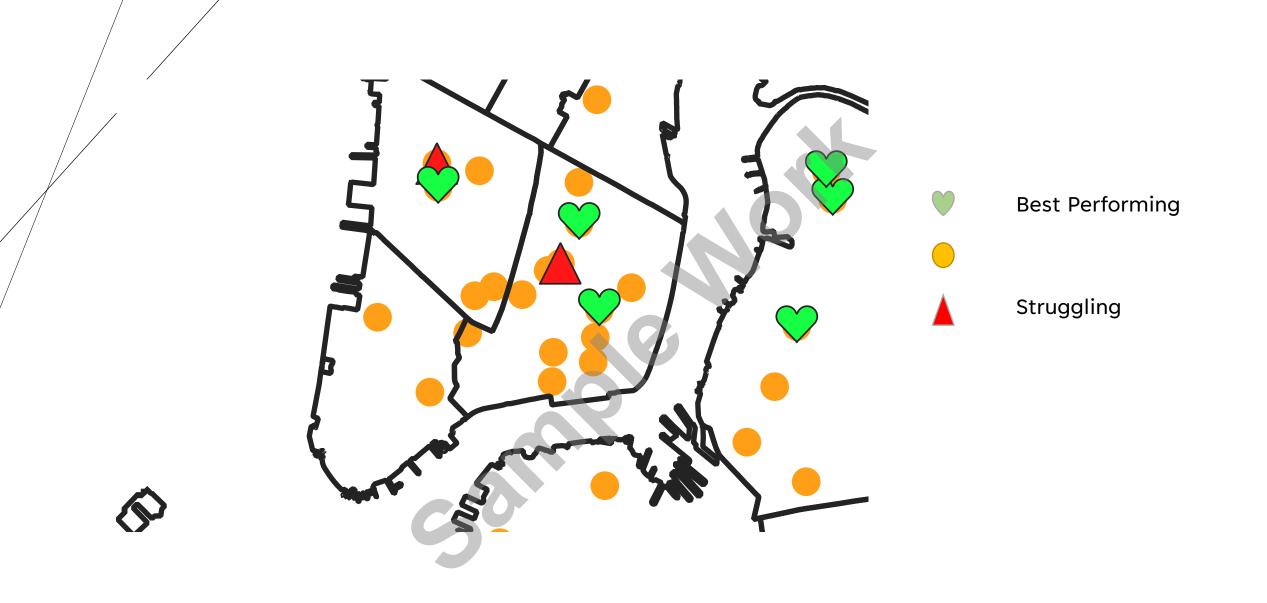
Туре	Average Daily Participants	Average Daily Meals	Average Daily Activities
Α	High	Low	High
В	High	High	High
С	Middle	High	Middle
Struggling	Low	Low	Low
Struggling	Low	Low	Middle / High



IMPLICATION: GROUPING OF OACS







TO BE CONTINUED

- OLDER ADULT CENTER RECOVERY PROGRESS ANALYSIS II
- Geo Analysis (Census Population, Crime Rate and others)
- Clients Demographics
- Clients Service Utilization Patterns (Market Basket Analysis)

QUESTIONS?