Older Adult Center Weekly Performance Report

Period: 09/18/2022 - 09/24/2022

Weekly Summary Year To Date Recovery Rate (July to Report Week) **Recovery Rate Weekly Trend** 68% 68% 68% 68% **Total Meals** Fiscal Year 2023 44% 44% 45% 45% 10 11 12 13 **Unduplicated Participants** Week Fiscal Year 2022 78% 76% 78% 79% Overall Meal **Participant** 69% 66% 70% 71% FY 2023 Year To Date Type Change (July to Report Week) 100% 120K 2,000 K 1,800 K 100K 79% 1,600 K 71% 1,400 K 68% 80K 1,200 K 60K 1,000 K 800 K 40K 600 K 400 K 20K 200 K 0 K Κ Fiscal Year 2023 Fiscal Year 2022 Pre-Pandemic* Fiscal Year 2023

Fiscal Year 2022

■ Congregate ■ Grab and Go ■ Heels

Pre-Pandemic*

Attachment 1 - 1 Meals **Participants**

■ Congregate ■ Grab and Go ■ Heels ■ Non Meal Activities ■ Multi Services

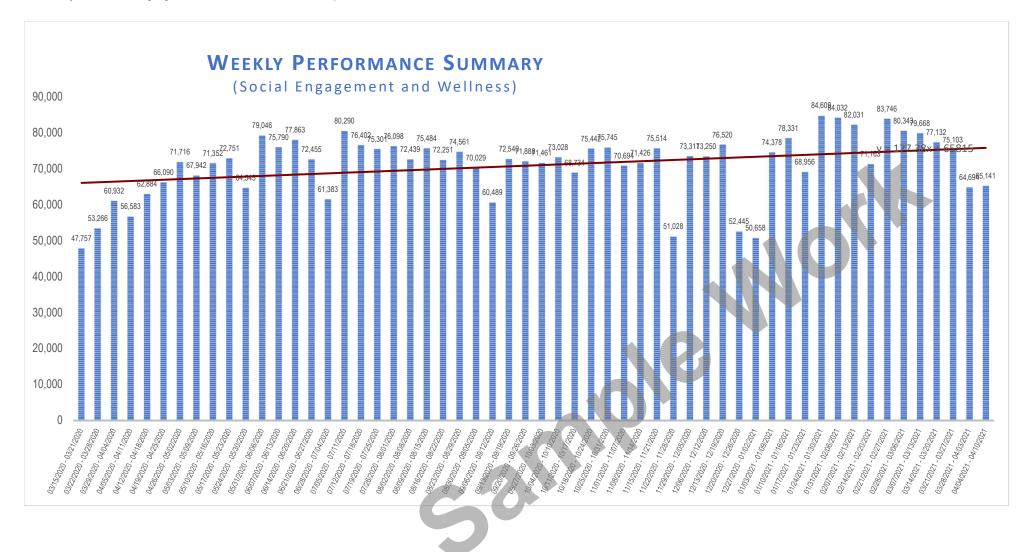
Summary Table Report Period: 09/18/2022 - 09/24/2022

	Period	Con	gregate	Grab	and Go	Meals o	n Heels	Tota	al Meals
	Period	Units	Rate*	Units	Rate*	Units	Rate*	Units	Rate*
	FY 2023	80,521	59%	19,084	-	179	-	99,785	73%
Weekly	FY 2022	37,964	28%	32,659	-	-	-	70,623	51%
-	FY 2020	150,669	110%	_	-	-	-	150,670	110%
	Pre-Pandemic*	137,411	-	-	-	-		137,411	-
	FY 2023	16,104	59%	3,817	-	36	-	19,957	73%
Average Daily	FY 2022	7,593	28%	6,532	-	-	-	14,125	51%
	FY 2020	30,134	110%	_	-	-	-	30,135	110%
	Pre-Pandemic*	27,482	-	-	-	-	-	27,482	-
	FY 2023	914,422	52%	279,302	-	2,187	-	1,195,912	68%
Year to Date	FY 2022	405,420	23%	384,620	-	-	-	790,040	45%
F	FY 2020	1,851,247	106%	-	-	-		1,851,248	106%
	Pre-Pandemic*	1,747,537	-	_	-	-		1,747,537	-

	Period	Con	gregate	Grab	and Go			Total Meal Activities		Non Meal A	ctivities	Multi S	ervices	All S	Services
	renou	Participants	Rate*	Participants	Rate*	Participants	Rate*	Participants	Rate*	Participants	Rate*	Participants	Rate*	Participants	Rate
	FY 2023	10,802		3,156		34		13,992	68%	12,215	104%	17,465	72%	43,672	77%
Weekly	FY 2022	5,021		6,333	, ,	-		11,354	55%	15,817	134%	8,963	37%	36,134	64%
	FY 2020	18,676				-		18,676	91%	12,962	110%	28,651	118%	60,289	106%
	Pre-Pandemic*	20,597		30		-		20,597	-	11,777	-	24,321	-	56,695	-
	FY 2023	7,398		2,180		34		9,612	70%	4,893	94%	11,897	140%	26,402	96%
Average Daily	FY 2022	3,471		4,018		-		7,489	54%	4,973	95%	4,059	48%	16,521	60%
	FY 2020	13,487		-		-		13,487	98%	6,212	119%	10,980	129%	30,678	111%
	Pre-Pandemic*	13,814		-		-		13,814	-	5,228	-	8,516	-	27,558	-
	FY 2023	12,840		3,945		32		16,817	56%	27,462	117%	44,914	74%	89,193	79%
Year to Date	FY 2022	7,286		7,219		-		14,505	49%	41,237	175%	24,973	41%	80,715	71%
F	FY 2020	26,114		-		-		26,114	88%	23,586	100%	64,828	108%	114,528	101%
	Pre-Pandemic*	29,788		-		-		29,788	-	23,506	-	60,292	-	113,586	-

Rate*: Recovery Rate against the Pre-Pandemic

Pre-Pandemic**: Average Units or Participants of the Fiscal Year 2017, 2018 and 2019



Weekly Wellness and Social Engagement Clients and Contacts 04/04/2021 - 04/10/2021

Program	Unduplicated Clients* with Social Engagement and Wellness Form	Unduplicated E Clients* with Wellness Forms	Social Engagement and Wellness Contacts	Social Engagement Contacts	Wellness Forms	AmWell	Get Covered NYC		Tomorrow Health	NYC Well	Geriatric Mental Health		Organization in the older dult's borough	Department for the Aging	
Caregiver	580	40	966	940	40	-	-		-	-	-	-	-	-	-
Case Management	8,454	354	15,341	15,341	354	-	-	-	-	-	-	-	-	-	-
DFTA Elderly Crime Victims Resource Center	80	-	199	199	-	-	-	-	-	-	-	-	-	-	-
DFTA Foster Grandparents	253	55	331	246	55	-	-		-	-	-	-	-	-	-
DFTA Geriatric Mental Health Program (DGMH)	87	-	109	109	-	-	-	-	-	-	-	-	-	-	-
DFTA Grandparent Resource Center	69	-	101	101	-	-	-	4		-	-	-	-	-	-
DFTA HIICAP	127	-	133	133	-	-	-		-	-	-	-	-	-	-
DFTA Nutrition Counseling	29	-	31	31	-	-	-		-	-	-	-	-	-	-
DFTA Senior Employment	160	-	215	215	-	-		-	-	-	-	-	-	-	-
Elder Abuse	349	1	810	810	1	-		-	-	-	-	-	-	-	-
NORC	3,601	257	5,647	5,314	257	-		-	-	-	-	-	-	-	-
Senior Centers/Other Affiliated	21,649	4,938	39,792	34,892	4,938	-	31	-	-	-	-	-	-	-	-
Social Services	1,012	232	1,466	1,240	232	-	-	-	-	-	-	-	-	-	-
Friendly Visiting**	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DFTA Bill Payer***	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-
Cluster Total	36,450	5,877	65,141	59,571	5,877		31	-	-	-	-	-	-	-	-

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^{*}Do not add client columns to get the total; this results in a duplicated count.

^{**}This program enters units monthly.

^{***}Manually inputted data; do not add to client count as this will create a duplicated count.

Weekly Performance (Social Engagement and Wellness) Summary for Recent 2 Weeks

Program	Year to Date Social Engagement and Wellness Contacts	03/28/2021 - 04/03/2021	04/04/2021 - 04/10/2021	WoW Change
Caregiver	67,849	869	966	11%
Case Management	963,320	14,958	15,341	3%
DFTA Elderly Crime Victims Resource Center	8,927	157	199	27%
DFTA Foster Grandparents	10,081	257	331	29%
DFTA Geriatric Mental Health Program (DGMH)	3,829	110	109	-1%
DFTA Grandparent Resource Center	13,134	90	101	12%
DFTA HIICAP	7,020	139	133	-4%
DFTA Nutrition Counseling	1,461	24	31	29%
DFTA Senior Employment	9,321	216	215	0%
Elder Abuse	47,004	873	810	-7%
NORC	374,771	5,685	5,647	-1%
Senior Centers/Other Affiliated	2,347,511	36,640	39,792	9%
Social Services	71,878	1,413	1,466	4%
Friendly Visiting**	42,604	3,263	-	-
DFTA Bill Payer***	-	-	-	-
Cluster Total	3,968,710	64,694	65,141	1%

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^{**}This program enters units monthly.

^{***}Manually inputted data; do not add to client count as this will create a duplicated count.

Year To Date Weekly Performance (Social Engagement and Wellness)

Program	Unduplicated Clients* with Social Engagement and Wellness Form	Total Contacts to Date	03/15/2020 - 03/21/2020	03/22/2020 - 03/28/2020	03/29/2020 - 04/04/2020	04/05/2020 - 04/11/2020	04/12/2020 - 04/18/2020	04/19/2020 - 04/25/2020	04/26/2020 - 05/02/2020	05/03/2020 - 05/09/2020	05/10/2020 - 05/16/2020	05/17/2020 - 05/23/2020	05/24/2020 - 05/30/2020	05/31/2020 - 06/06/2020	06/07/2020 - 06/13/2020
Caregiver	4,477	67,849	2,050	1,673	1,525	1,286	1,445	1,424	1,463	1,309	1,277	1,249	1,212	1,415	1,381
Case Management	38,918	963,320	23,392	22,917	22,593	20,805	22,716	22,679	22,603	22,104	21,846	19,207	15,955	19,738	18,178
DFTA Elderly Crime Victims Resource Center	1,165	8,927	111	107	80	114	120	108	101	173	124	143	73	130	170
DFTA Foster Grandparents	370	10,081	68	11	97	42	50	53	46	-	24	32	60	473	45
DFTA Geriatric Mental Health Program (DGMH)	639	3,829	4	46	75	9	17	29	55	36	40	40	52	82	59
DFTA Grandparent Resource Center	1,595	13,134	307	328	546	387	548	446	883	89	83	71	111	168	80
DFTA HIICAP	5,541	7,020	77	90	77	67	63	95	103	79	106	108	87	118	111
DFTA Nutrition Counseling	1,110	1,461	30	36	42	38	39	35	39	32	38	30	29	36	36
DFTA Senior Employment	239	9,321	7	7	19	7	9	9	3	7	2	5	2	6	14
Elder Abuse	2,994	47,004	1,053	1,120	805	656	810	871	909	726	877	826	796	793	817
NORC	18,958	374,771	6,717	7,375	6,814	5,963	6,943	7,059	7,178	7,167	6,964	7,405	6,293	7,710	8,349
Senior Centers/Other Affiliated	147,598	2,347,511	12,838	17,959	23,186	26,033	28,563	31,653	32,887	34,688	38,420	42,061	35,566	46,837	44,660
Social Services	9,250	71,878	1,103	1,597	1,657	1,176	1,561	1,629	1,632	1,532	1,551	1,574	1,112	1,540	1,890
Friendly Visiting**	1,172	42,604	-	-	3,416		-	-	3,814	-	-	-	3,197	-	-
DFTA Bill Payer***	-	-	-	-	-		-	-	-	-	-	-	-	-	-
Cluster Total	208,370	3,968,710	47,757	53,266	60,932	56,583	62,884	66,090	71,716	67,942	71,352	72,751	64,545	79,046	75,790

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^{**}This program enters units monthly.

^{***}Manually inputted data; do not add to client count as this will create a duplicated count.



Briefing Book: Bronx

City Council District (CCD)	City Council Member	Community Districts (CD)
8	Diana Ayala	BX01, BX04, MN11
11	Andrew Cohen	BX07, BX08, BX12
12	Andy King	BX10, BX12
13	Mark Gjonaj	BX10, BX11
14	Fernando Cabrera	BX05, BX07
15	Ritchie J. Torres	BX05, BX06, BX07, BX11
16	Vanessa L. Gibson	BX03, BX04
17	Rafael Salamanca, Jr.	BX01, BX02, BX03, BX06, BX09
18	Ruben Diaz, Sr.	BX09

Notes:

- 1) Programs listed are located in, and/or serving the Bronx.
- 2) Programs are contracted to serve by CD, not CCD; as the boundaries are not the same, a program may only serve part of the CCDs listed.



Bronx Briefing Page: City Council District (CCD) Data

Clients	8	11	12	13	14	15	16	17	18	Bronx	Citywide
Assigned Counsel Project	0	0	0	0	0	0	0	0	0	0	3
Caregiver	268	129	235	149	107	123	239	188	225	1,505	9,967
Case Management	998	607	997	680	369	562	651	582	602	5,379	34,841
DFTA Geriatric Mental Health	14	8	46	3	19	16	16	28	11	152	1,897
Elder Abuse	69	33	60	26	25	45	53	66	55	392	2,095
Elder Crime Victim	18	12	15	6	11	9	4	9	11	87	1,055
Foster Grandparent	16	3	7	3	11	10	18	9	11	83	335
HIICAP	117	178	185	94	51	75	61	115	128	954	10,471
Home Care	119	82	219	95	37	64	69	76	91	773	3,879
Home Delivered Meals	867	455	648	491	275	423	490	427	400	3,855	27,063
Legal	46	82	82	44	107	102	98	91	80	736	3,008
NORC	453	687	1,178	454	3	6	2	6	525	2,863	15,422
Other Programs	55	40	59	47	51	65	85	159	69	620	2,542
Senior Center and Affiliated Programs (based on client address)	4,699	3,165	3,660	3,273	2,307	2,506	2,865	3,453	3,422	26,233	173,490
Senior Center and Affiliated Programs (based on program location)	5,363	3,386	3,764	3,897	3,008	2,095	1,962	4,907	3,888	25,341	173,490
Senior Employment	14	6	22	6	12	15	12	12	14	104	437
Transportation	337	209	170	75	184	173	437	286	164	1,885	12,750
All Unduplicated DFTA Clients	6,252	4,472	5,336	4,441	2,992	3,383	3,905	4,455	4,771	35,892	238,733
Units	8	11	12	13	14	15	16	17	18	Bronx	Citywide
Congregate Meals (based on client address)	205,507	106,048	159,782	102,829	105,599	103,168	124,325	128,182	124,437	1,029,378	6,851,553
Congregate Meals (based on program location)	224,744	111,904	178,604	100,182	139,598	79,904	94,234	145,577	113,376	1,031,899	7,148,747
Case Management Hours	13,695	10,038	15,361	10,087	5,252	7,801	8,171	7,980	8,015	77,017	536,697
Home Delivered Meals	148,144	72,727	102,343	75,305	45,117	63,700	76,459	68,280	65,444	607,616	4,711,315
Home Care Hours	45,508	32,683	81,012	42,391	14,120	26,783	24,966	35,238	40,894	317,777	1,427,967
Caregiver Resource Center Information Units	193	220	519	320	134	137	289	499	277	2,503	20,864

Notes

Bronx Page 1 of 20 Attachment 1 - 8

¹⁾ This information is based on FY 2019 data, for clients that reside in Bronx CCDs, except where otherwise indicated in the column heading.

²⁾ Unduplicated clients are not an accumulated count; therefore, adding and/or subtracting will yield an incorrect number.



Bronx Briefing Page: Community District (CD) Data

Clients	BX01	BX02	BX03	BX04	BX05	BX06	BX07	BX08	BX09	BX10	BX11	BX12	Bronx	Citywide
Assigned Counsel Project	0	0	0	0	0	0	0	0	0	0	0	0	0	3
Caregiver	107	35	176	177	108	48	94	87	241	187	90	154	1,505	9,967
Case Management	327	165	361	527	342	300	344	446	658	910	456	543	5,379	34,841
DFTA Geriatric Mental Health	5	4	20	13	24	7	8	7	12	15	2	35	152	1,897
Elder Abuse	36	22	32	39	23	24	33	20	61	29	32	41	392	2,095
Elder Crime Victim	10	1	4	6	6	3	9	9	13	6	9	11	87	1,055
Foster Grandparent	11	1	12	8	12	9	5	3	12	4	1	5	83	335
HIICAP	66	57	44	55	39	43	81	126	128	158	62	94	954	10,471
Home Care	24	30	39	52	33	22	45	69	111	197	66	85	773	3,879
Home Delivered Meals	252	131	273	388	269	216	262	329	428	593	342	372	3,855	27,063
Legal	51	24	48	93	91	40	107	49	83	61	34	53	736	3,008
NORC	2	1	1	0	5	1	0	686	528	1,154	453	32	2,863	15,422
Other Programs	35	100	71	60	33	43	41	33	79	28	47	50	620	2,542
Senior Center and Affiliated Programs (based on client address)	1,907	1,055	1,758	2,346	2,214	1,097	1,697	2,637	3,525	3,453	2,425	2,113	26,233	173,490
Senior Center and Affiliated Programs (based on program location)	2,351	385	3,559	1,390	2,991	911	1,313	2,604	3,888	3,322	2,939	2,173	25,341	173,490
Senior Employment	5	4	7	12	10	7	11	3	14	8	8	15	104	437
Transportation	202	61	200	368	175	70	138	189	164	56	129	133	1,885	12,750
All Unduplicated DFTA Clients	2,423	1,387	2,358	3,211	2,806	1,560	2,326	3,696	4,952	4,883	3,318	2,962	35,892	238,733
Units	BX01	BX02	BX03	BX04	BX05	BX06	BX07	BX08	BX09	BX10	BX11	BX12	Bronx	Citywide
Congregate Meals (based on client address)	93,672	23,309	83,375	92,722	115,468	43,926	60,457	82,828	129,960	115,288	76,932	111,296	1,029,378	6,851,553
Congregate Meals (based on program location)	125,412	9,022	105,938	56,971	146,779	31,814	49,273	76,460	113,376	100,447	90,981	125,426	1,031,899	7,148,747
Case Management Hours	4,287	2,641	4,395	6,580	4,642	3,381	5,546	7,606	8,718	12,652	7,734	8,836	77,017	536,697
Home Delivered Meals	42,170	21,054	42,531	60,650	42,160	30,799	41,776	54,545	68,887	89,790	53,762	59,492	607,616	4,711,315
Home Care Hours	14,147	13,057	16,003	20,719	14,006	7,738	17,139	27,156	48,266	68,776	33,204	37,568	317,777	1,427,967
Caregiver Resource Center Information Units	130	33	498	202	133	39	116	157	285	512	165	233	2,503	20,864

Notes:

Bronx Page 2 of 20 Attachment 1 - 9

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DFTA Programs: Bronx

DFTA ID	Program Name	Sponsor	Program Type	Site A	ddress		Site Location: Community District (CD)		City Council Member Name (based on site location)	CDs Served	CCDs Served
1K501	Neighborhood SHOPP Caregiver Program	Neighborhood Self-Help by Older Persons Project Inc	Caregiver	953 Southern Boulevard, Suite 203	Bronx	10459 No	BX02	17	Rafael Salamanca, Jr.		11, 12, 13, 17, 18
1K101	PSS Caregiver Support Program	Presbyterian Senior Services	Caregiver	325 East 156th Street	Bronx	10451 No	BX01	17	Rafael Salamanca, Jr.		8, 11, 14, 15, 16, 17
6K101	HMH Caregiver Services Manhattan	Hamilton Madison House Inc	Caregiver (Special Population)	100 Gold Street	Manhattan	10038 No	MN01	1	Margaret S. Chin	Citywide	Citywide
6K301	Partners in Caring At SAGE	Services and Advocacy for LGBT Elders	Caregiver (Special Population)	305 7th Avenue	Manhattan	10001 No	MN05	3	Corey Johnson	Citywide	Citywide
6K501	VISIONS Caregiver Program	VISIONS - Services for the Blind and Visually Impaired	Caregiver (Special Population)	500 Greenwich Street	Manhattan	10013 No	MN02	3	Corey Johnson	Citywide	Citywide
1MB01	JASA Case Management - Bronx	Jewish Association for Services for the Aged	Case Management	3000 Middletown Road	Bronx	10461 No	BX10	13	Mark Gjonaj	BX09, BX10	13, 17, 18
1M901	Neighborhood SHOPP Case Management	The Neighborhood Self-Help by Older Persons Project Inc	Case Management	910 East 172nd Street	Bronx	10460 No	BX03	17	Rafael Salamanca, Jr.	_	8, 14, 15, 16, 17
1MA01	RAIN Case Management	Regional Aid for Interim Needs Inc	Case Management	3377A White Plains Road	Bronx	10467 No	BX12	12	Andy King	BX07, BX08, BX11, BX12	11, 12, 13, 14
N/A	Bay Eden Neighborhood Senior Center	Jewish Association for Services for the Aged	DFTA Geriatric Mental Health (DGMH)	1220 East 229th Street	Bronx	10466 Yes	BX12	12	Andy King	senior center participants at this location	senior center participants at this location

Attachment 1 - 10