# tommasina miller

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## + summary

With a nonprofit management and academic background, I'm interested in leveraging technology to address problems in our world. As a software developer, I have a passion for collaborative projects that make a positive difference, not just a profit. I am a big-picture thinker, mission-oriented, compassionate communicator and team leader.

## + experience

#### Software Engineer | Granicus Inc.

December 2016 - present

- Developed and scoped new features, resolved bugs and regressions, planned and reviewed technical requirements in roadmap, contributed to team workflow processes including participating in monthly deployment to production
- Increased team productivity by 71% by independently taking tickets from day one
- Improved story points during average sprint from 12 to 30 points, even after loss of another senior developer on our team
- Strived to honor team commitments to story completion for 100% of the sprints
- Served as coordinator for bi-weekly 90+ person engineering team Snack 'n' Learn events aimed at promoting cross-team collaboration and knowledge-sharing of software development best practices
- Crafted more collaborative work environment by implementing team pairing times
- Created on-boarding documents and trained another junior developer hired shortly afterwards

## Software Development Student | Turing School of Software & Design

May 2016 - November 2016

- Served as Student Advisory Board Cohort Representative where I shared weekly feedback from students, facilitated group retrospectives, and developed extracurricular programming
- Served as Co-Leader and Student Support Coordinator in Pahlka Posse where I led our group of students interested in civic tech through the development stages of creating several JavaScript games to help kids learn healthy eating habits
- Participated in developing programming around diversity in tech for weekly Gear Up sessions

#### Chief Operating Officer | NutritionFacts.org

January 2014 - May 2016

- Directed all operations of a non-profit website with over 2 million views a month
- Instituted a site help desk and ticket management system via ZenDesk to facilitate communications and to allow the team of volunteers to answer over 10,000 tickets a year
- Organized user surveys and dev testing of site mobile-readiness and accessibility in order to better accommodate the 62% increase in user traffic over two years
- Coordinated a team of 4 volunteer app developers and the release of Dr. Greger's Daily Dozen app, downloaded by over 20,000 users
- Cultivated warmer and more personalized donor relationships resulting in an 82% increase in yearly donations with over \$600,000 in direct public support in 2015
- Analyzed data metrics and recommended strategies to the Board of Directors for increasing the impact of the site

#### + skills

**LANGUAGES** Ruby, JavaScript, HTML5,

CSS3, SASS, SQL

FRAMEWORKS Ruby on Rails, Bootstrap,

Express

TOOLS Git, Github, Heroku,

PostgreSQL, OAuth

**TESTING** TDD, RSpec, FactoryGirl,

MiniTest, Capybara,

Mocha/Chai, Webmock/VCR,

Selenium

LIBRARIES jQuery, React, Sinatra

### + education

## **Certificate in Nonprofit Management**University of Illinois at Chicago

University of Illinois at Unicago

M.A. in Political Science
Colorado State University
Specialization in Environmental Politics

## B.A. in English Literature, summa cum laude

University of Florida Minors in Wildlife Ecology and Conservation, and Sustainability Studies

### + volunteering

Code for Denver · Jun 2016 to Denver, CO Current Technical Lead for Denver Re:Imagine Every week for 3-6 hours, I coordinate the ongoing development of an open-source Rails/React app that will allow Denver residents to solicit recycling services from their landlords. Since the app is open-source, Code for America brigades in any city will be able to set up the app locally with the same goal of improving recycling services to multitenant buildings.

#### awards

Fulbright U.S. Student Alternate for Public Health, Bangladesh, 2014

College of Liberal Arts Full-Tuition Scholarship, Colorado State University, 2009-2011

Florida Bright Futures Gold Recipient Full-Tuition Scholarship, University of Florida, 2005–2009

Student of the Year Finalist, University of Florida, 2009