

1. Please uninstall the current App(Pet Partner) in all of your devices(smart pet feeders).
2. Download the latest App(Pet Partner) from www.petpartnerhelper.com
You could also scan the QR code.



Important notice for Android users:

Please do not download the Android App from Google Play Store, the App in Google play store has not yet being updated. Please download the APK file from www.petpartnerhelper.com or scan the QR codedirectly.

The latest App version is:

Android: V1.6

iOS: V1.8

3. Please press the Wi-Fi config button on the feeder for 3 seconds until the feeder says "Re-configuring Wi-Fi network, please wait". Wait for feeder's reboot, and then re-add the feeder as a new feeder.
4. Please make sure that the feeder bucket is empty when the App asks you to calibrate feeder's weight unit. After calibration, you could pour in the food.
5. After re-add the feeder to the latest App, the feeder could be accessed from Internet again.