# Shiuhin Chon (Henry)

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#### **EDUCATION**

**Baruch College, Zicklin School of Business** New York, NY Master of Science in Quantitative Methods and Modeling, GPA: 3.9 05/20

The City College of New York New York, NY Bachelor of Science in Applied Mathematics, GPA: 3.20 12/16

Minor in Computer Science

**Bergen Community College** Paramus, NJ Associate of Science in General Science, GPA: 3.40 05/13

#### **EXPERIENCE**

## Oriental Culture Enterprises Co., Inc.

New York, NY

# **Assistant Store Manager**

07/17 - Present

- Analyze store sales data in Excel to determine items with low and high sell-through, informing future purchase decisions
- Work closely with libraries and schools to ensure timely and appropriate action is taken for requests
- Maintain and provide excellent customer service including addressing, investigating, documenting, and resolving customer concerns
- Oversee maintenance of stock, displays, signs, and inventory
- Order books for customers from overseas vendor

ZeroChaos, LLC Fort Lee, NJ 08/15 - 07/17

- Ads Quality Rater (remote)
  - Evaluated the accuracy of web advertising
  - Improved the accuracy and relevancy of ads placed with search results and on websites
  - Examined and analyzed text, web pages, images, and other kinds of information

## Research Foundation of the City University of New York **DOE Tech Support Intern**

New York, NY 10/15 - 06/16

- Assisted in set up of new computer equipment in classroom
- Troubleshot hardware and software problems
- Configured iPads using Apple configurator, and created inventory for iPads, printers and toner/cartridge

#### **LEADERSHIP**

### Baruch Graduate Ascend – VP of Information Technology

01/19 - Present

- Maintain and update the content of the club's website
- Help organize any events that are hosted by the club

### **TECHNOLOGY AND LANGUAGE SKILLS**

Computer: Excel (vlookup, formulas), PowerPoint, Word, Python Languages: Fluent Chinese (both Mandarin and Cantonese)