



./CHONNY SUKPRANEE

Full-Stack Web Development Graduate

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- 🌐 [Portfolio](#)
- 💻 [GitHub](#)
- 💼 [LinkedIn](#)
- 📍 Brisbane City, 4000

EDUCATION

Diploma of IT
Coder Academy (AIT)
2024

Bachelor of Design
Queensland University of Technology
2023

TECH SKILLS

- HTML
- CSS
- JavaScript
- Python
- Flask
- MERN Stack
- Git
- Visual Studio Code
- Figma
- Adobe Suite

KEY SKILLS

- Design
- UX/UI
- Frontend Development
- Problem Solving
- Communication
- Teamwork

ABOUT ME

I'm a full-stack web development graduate with a strong foundation in customer service and a proven ability to deliver service solutions in tech. Currently, I work as a Care Representative supporting websites, email hosting, and domain services for Australian businesses. My creative background brings a unique perspective to problem-solving, and I'm dedicated to growing in the tech field, blending design and innovation with exceptional client support.

WORK EXPERIENCE

- June 2024 - Present
World Host Group | Fortitude Valley, Brisbane, QLD 4000
CUSTOMER CARE REPRESENTATIVE
Provide website hosting and email troubleshooting support, ensuring smooth services. Manage domain name and renewal processes to adhere to rules and regulations. Main point of contact for technical SMEs and collaborate with internal departments to address technical inquiries and issues. Demonstrate effective listening and problem-solving skills to resolve customer enquiries.
- Jan 2024 - June 2024
Suncorp | Brisbane City, QLD 4000
CLAIMS MANAGER
Effectively manage customer expectations on claim process. Communicate with panel builders and problem solving to ensure the best outcome for the customer and the company. Develop a clear understanding through effective listening of each customers claim.
- 2023
Bone Studio | Fortitude Valley, Brisbane, QLD 4000
ARCHITECTURE UNDERGRADUATE
Collaborate with senior architects to develop and refine architectural design concepts and create CAD drawings/3D models. Assist in all stages of documentations, site visits and measure ups.

ADDITIONAL INFORMATION

- Australian citizen with full working rights
- Available full time