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# Milestone 3 (Processing of Data)

### 1. Analysis Goal

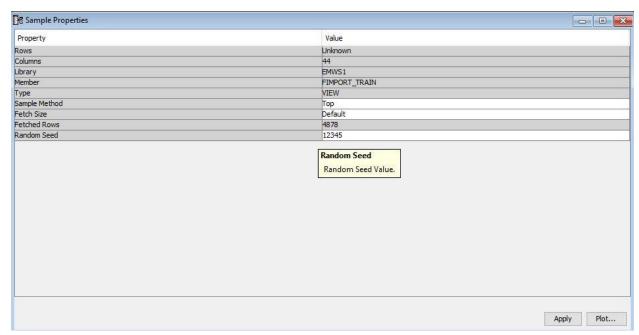
A movie streaming company (Netflix) seeks to maximize customer's retention by recommending highly rated movies with DVD or streaming options available to their users. Use sentiment score of user reviews on a movie, movie information and box office data to predict the user ratings of a movie.

By predicting the user ratings of a movie based on its reviews and box office achievement, the movie streaming company can filter out latest movies with DVD or streaming options available that are highly rated and recommend them to its users. Customers who are satisfied with the movie recommendations are more likely to subscribe to the movie streaming service in the next month.

### 2. Analysis Data

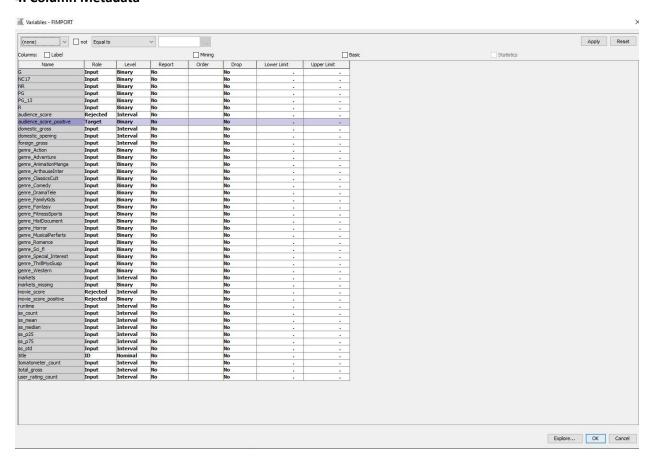
Movie information and movie reviews data were scraped from rottentomatoes.com. Movie box office data were scraped from boxofficemojo.com. The binary target variable (audience score indicator) is balance, i.e. 50% good and 50% bad.

### 3. Table properties



The input data has a total of 4878 rows (observations) and 44 columns (variables/attributes).

#### 4. Column Metadata



For attributes that represent the MPAA (Motion Picture Association of America) film rating system, such as G, NC17, ..., R, they are binary attributes and act as predictors to the target variable (audience\_score\_positive). For example, if G is true, then the movie's rating is classified as General Audience; while if NC17 is true, then the movie should not be viewed by children under the age of 17. The details are:

- **G**: General audiences All ages admitted
- **PG**: Parental guidance suggested Some material may not be suitable for children.
- **PG-13**: Parents strongly cautioned Some material may be inappropriate for children under 13
- **R**: Restricted Under 17 requires accompanying parent or adult guardian.
- NC-17: No one 17 and under admitted.
- NR: Not Rated

Similarly, the 11 genre clusters are binary attributes. The genre clusters are 'genre\_Action', 'genre\_Adventure', 'genre\_Comedy', 'genre\_Fantasy', 'genre\_Horror', 'genre\_Romance', 'genre\_Sci-fi', 'genre\_Special Interest', 'genre\_Western', 'genre\_FamilyKids', 'genre\_AnimationManga', 'genre\_FitnessSports', 'genre\_DramaTele', 'genre\_MusicalPerfarts', 'genre\_ClassicsCult', 'genre\_ArthouseInter', 'genre\_ThrillMysSusp', 'genre\_HistDocument'.

These genre clusters were identified using domain knowledge, where similar genres were group into a genre cluster, as follows:

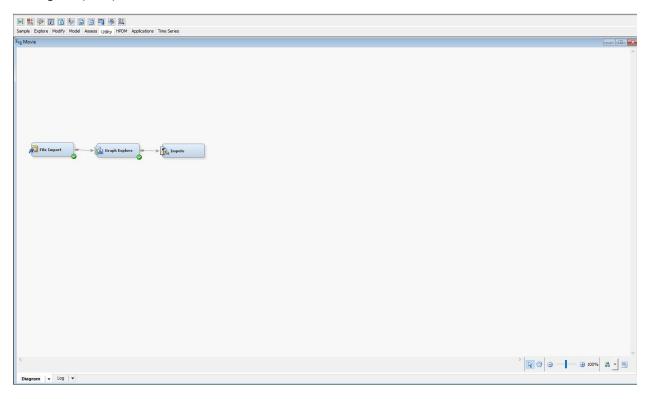
- i. genre\_FamilyKids: Family, Kids (movies that exhibit a family or kids theme)
- ii. genre\_AnimationManga: Animation, Manga (movies that are animated or have japanese manga reference)
- iii. genre\_FitnessSports: Fitness, Sports (movies that exhibit fitness or sports theme)
- iv. genre\_DramaTele: Drama, Television (movies that are drama or TV series based)
- v. genre\_MusicalPerfarts: Musical, Performing Arts (movies that exhibit musical or performings arts theme)
- vi. genre\_FaithSpirit: Faith, Spirituality (movies that exhibit faith or spirituality theme)
- vii. genre\_ClassicsCult: Classics, Cult Movies (movies that exhibit classical or are cult classics)
- viii. genre\_ArthouseInter: Art House, International (international movies)
- ix. genre\_ThrillMysSusp: Thriller, Mystery, Suspense (movies that exhibit thriller, mystery or suspense theme)
- x. genre\_GayLesbian: Gay, Lesbian (movies that exhibit a homosexual theme)
- xi. genre\_HistDocument: History, Documentary (documentary films or movies that are based on history)

The title (movie title) of nominal data type is set as the ID, used to identify an observation, hence should not be used in the analysis.

The sentiment score attributes, box office values, and number of ratings are all interval values.

audience\_score, audience\_score\_positive, movie\_score, movie\_score\_positive are the target variables. Currently, we are only interested in the audience\_score\_positive binary target, hence the other 3 target variables were rejected.

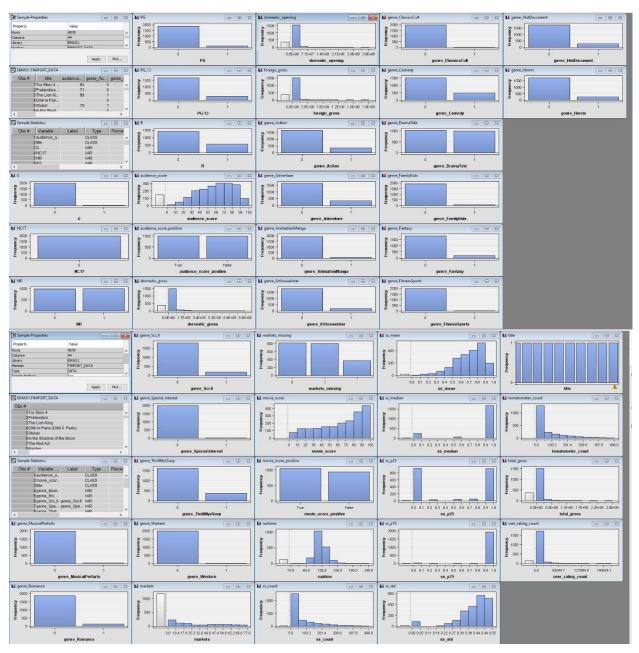
## 5. Diagram (SEM)



SEM (Sample, Explore, Modify) is performed on the input data.

- 1. Sample Data is imported from a CSV file.
- 2. Explore The attributes are explored using histograms to identify missing values, any inconsistencies in the data, or any hidden patterns.
- 3. Modify Missing values were imputed using some pre-defined methods.

# 6. Exploring the Data Source

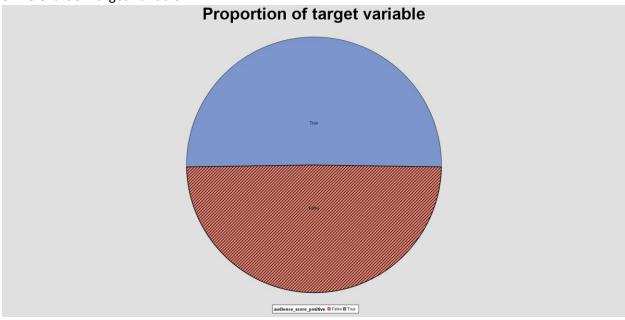


Missing data can be identified from the above histograms. For example, domestic\_opening, foreign\_gross, audience\_score, domestic\_gross, total\_gross,runtime, user\_rating\_count, markets, ss\_mean, ss-median, ss\_p25, ss\_p75, ss\_count, ss\_std have missing values.

## 7. Cleansing of Data

The missing values were imputed accordingly.

# 8. Pie Chart of Target Variable



The pie chart above shows that the target variable (*audience\_score\_positive*) has a proportion of approximately 50% True (good movie) and 50% False (bad movie). This shows that the target class is balance, and can be model