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# **Data Mining Project: Milestone 3 (Processing of Data)**

### 1. Analysis Goal

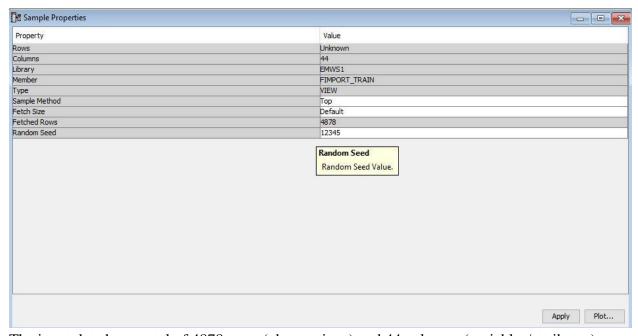
A movie streaming company (Netflix) seeks to maximize customer's retention by recommending highly rated movies with DVD or streaming options available to their users. Use sentiment score of user reviews on a movie, movie information and box office data to predict the user ratings of a movie.

By predicting the user ratings of a movie based on its reviews and box office achievement, the movie streaming company can filter out latest movies with DVD or streaming options available that are highly rated and recommend them to its users. Customers who are satisfied with the movie recommendations are more likely to subscribe to the movie streaming service in the next month.

#### 2. Analysis Data

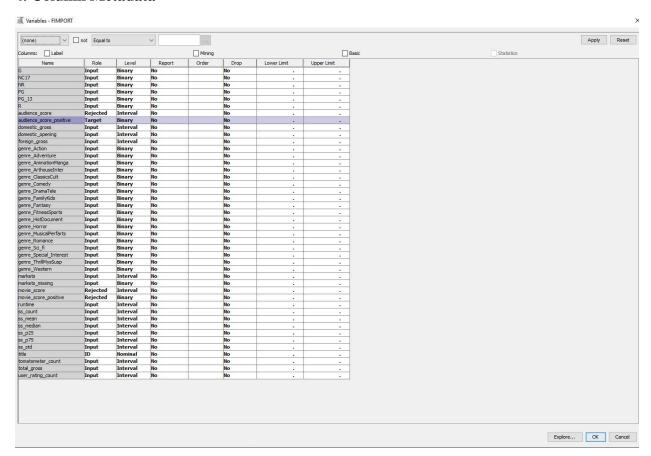
Movie information and movie reviews data were scraped from rottentomatoes.com. Movie box office data were scraped from boxofficemojo.com. The binary target variable (audience\_score\_positive) is balance, i.e. 50% good and 50% bad.

#### 3. Table properties



The input data has a total of 4878 rows (observations) and 44 columns (variables/attributes).

#### 4. Column Metadata



For attributes that represent the MPAA (Motion Picture Association of America) film rating system, such as G, NC17, NR, PG, PG\_13, and R, they are binary attributes and act as predictors to the target variable (*audience\_score\_positive*). For example, if G is true, then the movie's rating is classified as General Audience; while if NC17 is true, then the movie should not be viewed by children under the age of 17. The details are:

- **G**: General audiences All ages admitted
- **PG**: Parental guidance suggested Some material may not be suitable for children.
- **PG-13**: Parents strongly cautioned Some material may be inappropriate for children under 13.
- **R**: Restricted Under 17 requires accompanying parent or adult guardian.
- NC-17: No one 17 and under admitted.
- NR: Not Rated

Similarly, the 11 genre clusters are binary attributes. The genre clusters are 'genre\_Action', 'genre\_Adventure', 'genre\_Comedy', 'genre\_Fantasy', 'genre\_Horror', 'genre\_Romance', 'genre\_Sci-fi', 'genre\_Special Interest', 'genre\_Western', 'genre\_FamilyKids',

'genre\_AnimationManga', 'genre\_FitnessSports', 'genre\_DramaTele', 'genre\_MusicalPerfarts', 'genre\_ClassicsCult', 'genre\_ArthouseInter', 'genre\_ThrillMysSusp', 'genre\_HistDocument'.

These genre clusters were identified using domain knowledge, where similar genres were group into a genre cluster, as follows:

- i. genre\_Action: Action (movies that exhibit action theme)
- ii. genre\_Adventure: Adventure (movies that exhibit adventure theme)
- iii. genre\_AnimationManga: Animation, Manga (movies that are animated or have japanese manga reference)
- iv. genre\_ArthouseInter: Art House, International (international movies)
- v. genre\_ClassicsCult: Classics, Cult Movies (movies that exhibit classical or are cult classics)
- vi. genre\_Comedy: Comedy (comedy movie)
- vii. genre\_DramaTele: Drama, Television (movies that are drama or TV series based)
- viii. genre\_FamilyKids: Family, Kids (movies for family and kids)
- ix. genre\_Fantasy: Fantasy (movies that exhibit a fantasy theme)
- x. genre\_FitnessSports: Fitness, Sports (movies that exhibit fitness or sports theme)
- xi. genre\_HistDocument: History, Documentary (documentary films or movies that are based on history)
- xii. genre Horror: Horror (horror movie)
- xiii. genre\_MusicalPerfarts: Musical, Performing Arts (movies that exhibit musical or performings arts theme)
- xiv. genre\_Romance: Romance (movies that exhibit a romance theme)
- xv. genre Sci fi: Sci-fi (Science fiction movies)
- xvi. genre\_Special\_Interest (miscellaneous movies)
- xvii. genre\_ThrillMysSusp: Thriller, Mystery, Suspense (movies that exhibit thriller, mystery or suspense theme)
- xviii. genre\_Western: Western (movies that exhibit a western theme)

The *title* (movie title) of nominal data type is set as the ID, used to identify an observation, hence should not be used in the analysis.

The sentiment score attributes, box office values, and number of ratings are all interval values.

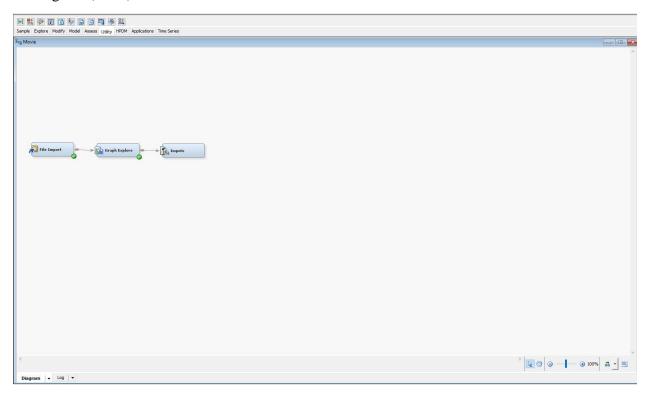
audience\_score, audience\_score\_positive, movie\_score, movie\_score\_positive are the target variables. Currently, we are only interested in the audience\_score\_positive binary target, hence the other 3 target variables were rejected.

# **Metadata Table**

NAME	ROLE	LEVEL	DESCRIPTION
G	INPUT	BINARY	General audiences –
			All ages admitted
NC17	INPUT	BINARY	No one 17 and under
			admitted
NR	INPUT	BINARY	Not Rated
PG	INPUT	BINARY	Parental guidance
			suggested – Some
			material may not be
			suitable for children.
PG_13	INPUT	BINARY	Parents strongly
			cautioned – Some
			material may be
			inappropriate for
			children under 13.
R	INPUT	BINARY	Restricted – Under
			17 requires
			accompanying parent
			or adult guardian.
audience_score	REJECTED	INTERVAL	The audience rating in
addience_score	RESECTED	HVIERVIE	rottentomatoes.com
audience_score_positive	TARGET	BINARY	A binary indicator that
			indicates whether the
			movie is good or not
			(in the perspective of
			the audience)
domestic_gross	INPUT	INTERVAL	Total domestic gross
			amount (\$)
domestic_opening	INPUT	INTERVAL	Total domestic opening
· ·	D. ID. I.E.	DIEDILA	gross amount (\$)
foreign_gross	INPUT	INTERVAL	Total foreign gross
aanna Aatian	INDLIT	DIMADY	amount (\$)
genre_Action	INPUT	BINARY	Action genre
genre_Adventure	INPUT	BINARY	Adventure genre
genre_AnimationManga	INPUT	BINARY	Animation or Manga
conno Anthonos Inton	INPUT	BINARY	genre Art House or
genre_ArthouseInter	INFUI	DINAKI	International genre
genre_ClassicsCult	INPUT	BINARY	Classics or Cult
	1111 01	Bhwitt	Movies genre
genre_Comedy	INPUT	BINARY	Comedy genre
genre_DramaTele	INPUT	BINARY	Drama or Television
			genre
genre_FamilyKids	INPUT	BINARY	Family or Kids genre
genre_Fantasy	INPUT	BINARY	Fantasy genre
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genre_FitnessSports	INPUT	BINARY	Fitness or Sports genre
genre_HistDocument	INPUT	BINARY	History or
			Documentary genre
genre_Horror	INPUT	BINARY	Horror genre
genre_MusicalPerfarts	INPUT	BINARY	Musical or Performing
			Arts genre
genre_Romance	INPUT	BINARY	Romance genre
genre_Sci_fi	INPUT	BINARY	Science Fiction genre
genre_Special_Interest	INPUT	BINARY	Special Interest genre
genre_ThrillMysSusp	INPUT	BINARY	Thriller, Mystery or Suspense genre
genre_Western	INPUT	BINARY	Western genre
markets	INPUT	INTERVAL	Number of markets exposure
markets_missing	INPUT	BINARY	Missingness indicator of 'markets' column
movie_score	REJECTED	INTERVAL	The tomatometer rating in rottentomatoes.com
movie_score_positive	REJECTED	BINARY	A binary indicator that indicates whether the movie is good or not (in the perspective of the movie critics)
runtime	INPUT	INTERVAL	Movie length in minutes
ss_count	INPUT	INTERVAL	Number of text reviews
ss_mean	INPUT	INTERVAL	Mean sentiment scores
ss_median	INPUT	INTERVAL	Median sentiment scores
ss_p25	INPUT	INTERVAL	25th percentile of sentiment scores
ss_p75	INPUT	INTERVAL	75th percentile of sentiment scores
ss_std	INPUT	INTERVAL	Aggregate standard deviation of sentiment scores
title	ID	NOMINAL	Movie title (ID)
tomatometer_count	INPUT	INTERVAL	Number of ratings given by movie critics rottentomatoes.com
total_gross	INPUT	INTERVAL	Total gross amount (\$)
user_rating_count	INPUT	INTERVAL	Number of ratings given by verified users in rottentomatoes.com

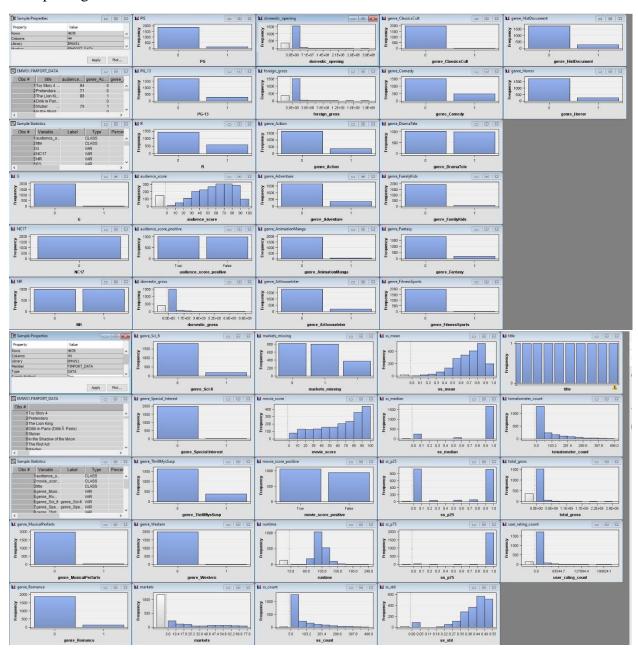
### 5. Diagram (SEM)



SEM (Sample, Explore, Modify) is performed on the input data.

- 1. Sample Data is imported from a CSV file.
- 2. Explore The attributes are explored using histograms to identify missing values, any inconsistencies in the data, or any hidden patterns.
- 3. Modify Missing values were imputed using some pre-defined methods.

# 6. Exploring the Data Source

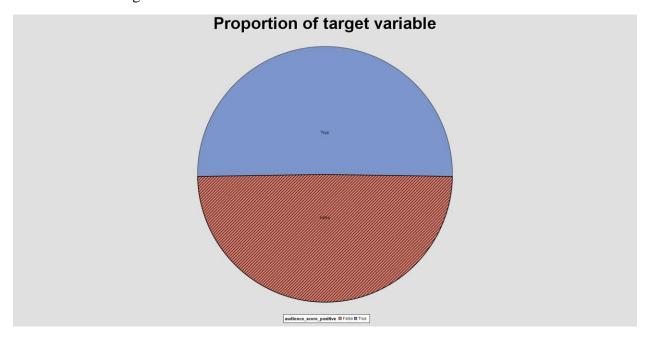


Missing data can be identified from the above histograms. For example, *domestic\_opening*, *foreign\_gross*, *audience\_score*, *domestic\_gross*, *total\_gross*, *runtime*, *user\_rating\_count*, *markets*, *ss\_mean*, *ss-median*, *ss\_p25*, *ss\_p75*, *ss\_count*, *ss\_std* have missing values.

### 7. Cleansing of Data

The missing values were imputed using the Tree Surrogate method in SAS Enterprise Miner.

# 8. Pie Chart of Target Variable



The pie chart above shows that the target variable (*audience\_score\_positive*) has a proportion of approximately 50% True (good movie) and 50% False (bad movie). This shows that the target class is balance and can be feed into a model for training.