

TOM CHAPPELL

ABOUT ME

I am a very results-driven person who is a keen learner. I strive to be incredibly accurate in my work and build quality relationships. I have strong problem-solving skills and enjoy a challenge.

OBJECTIVE

I am looking for a reputable company and a customer-focus role with achievable targets and KPIs.

AVAILABILITY

Available to start full-time ASAP. Able to work overtime when required.

WORK HISTORY

Ecommerce Support Specialist - InfoTrack

March 2021 - Current

Customer service with compassion and care, liaising with internal stakeholders, equipment management, aiding in patient flow, and working rotating shifts.

Ward Assistant | Queensland Health

November 2019 – March 2021

Customer service with compassion and care, liaising with internal stakeholders, equipment management, aiding in patient flow, and working rotating shifts.

Network Design Operative | Telstra

May 2015 – February 2018

Liaising with internal and external stakeholders, problem solving, attention to detail, hitting KPIs, working with software.

EDUCATION

Full Stack Bootcamp | Current | University of Sydney

Bachelor of IT | Leave of Absence | Griffith University (Online)

Bachelor of Creative Technologies | 2013 | JMC Academy

*References available upon request



thomas.chappell
@outlook.com



0437 840 909

SKILLS AND EXPERIENCE

- Language proficiency:
 - JavaScript
 - HTML5
 - CSS3
 - MERN/MEAN stack
- Front-end systems
- Command-line interfaces
- Version control with Git
- Debugging
- Responsive design
- Continuous integration
- Server-side scripting
- Object-oriented programming