

# TechGear Customer Support FAQ

## **Q: What is the refund processing time?**

A: Refunds are processed within 5-7 business days after return is received. The money will be credited back to the original

## **Q: What is the return policy during holiday season?**

A: During holiday season (November-December), returns are accepted up to 60 days from purchase. Regular return policy

## **Q: How do I return a damaged item?**

A: If you receive a damaged item, please contact our support team with photos of the damage. We'll arrange a replacement

## **Q: What payment methods do you accept?**

A: We accept all major credit cards (Visa, Mastercard, American Express), PayPal, and Apple Pay.

## **Q: How long does shipping take?**

A: Standard shipping takes 5-7 business days. Express shipping takes 2-3 business days. Free shipping available on orders