PRITHVI RAJ CHOPRA

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Skills & Strengths:

- ☐ Strong organizational skills
- Store maintenance ability
- □ Active listening skills
- Energetic work attitude
- ☐ Opening/closing procedures

Education

SEPTEMBER 2019 - PRESENT; EXPECTED APRIL, 2021
Ontario College Diploma in Computer
Systems Technician / George Brown College,
Toronto, Ontario, Canada

SEPTEMBER 2018 - APRIL 2019

Computer Engineering Technician/ Niagara College Canada, Welland, Ontario, Canada

Work Experience

June 2019 - PRESENT

Team Member/ Tim Hortons Coffee, Toronto,

Ontario, Canada

- Exceeded item-per-hour and scanning goals, processing hundreds of customer transactions daily.
- Maintained knowledge of weekly ads, advertised specials and other promotions.

July 2019 - Present

Security Professional/ Paladin Security Ltd., Toronto, Ontario, Canada

- Greet everyone with excellent customer service and maintaining organization policies and procedures.
- Employed effective time management when dealing with coordination and accountability around personnel.
- Coordinated and responsible for dispatching small group security teams.

September 2018 - April 2019

Team Member/ KFC Restaurants Canada, St. Catharines, Ontario, Canada

 Greeted customers and determined their specific needs by following up and generating customer satisfaction

Activities

August 2019 - Present

Volunteer - Guest Services Ambassador Program/ University Health Network, Toronto Western Hospital, Toronto, Ontario Canada

January 2020

Open House Volunteer/ Centre of Arts, Design & Information Technology, George Brown College, Toronto, Ontario, Canada

Certificates, Licenses & Co-Curricular Activities

May 2020

Certificate of Course Completion - CCNA Routing and Switching Essential/ Cisco Networking Academy

May 2020

Letter of Merit - CCNA Routing and Switching Essential/ Cisco Networking Academy

April 2020

Introduction to HTML5 - Coursera/ University of Michigan Online

May 2020

McGill Personal Finance Essential/ McGill University - Desautels Faculty of Management

February 2020 - Present

Ten Thousand Coffees/ Student Member, Cafe Connect, George Brown College, Toronto, Ontario, Canada

September 2019

GWN Dragon Boat Challenge/ Tim Hortons, Toronto, Ontario, Canada

- Gold Medal Premier Grand E Division Cup
- Gold Medal Tim Hortons Cup

December 2019

The Fundamental of Digital Marketing/ Google Digital Garage - Google Online Learning