# **Iglassdoor**

# Does Company Culture Increase Shareholder Value?

Analyzing Stock Performance of Glassdoor's "Best Places to Work" Companies

Michael Cho October 2019

## Median Attributes of "Best Places to Work" Companies

	attributes	median	
<b>Great Benefits</b>	benefits_rating	4.2	
	ceo_recommendation	80.0	Cua
	ceo_score	91.0	Grea
<b>Great Culture</b>	culture_score	4.0	
	interview_difficulty	2.9	Difficu
	interview_positive_xp	69.0	Interv

If your company fall within the follow attributes, it is comparable to Glassdoor's Best Places to Work!

## Companies that repeatedly win "Best Places to Work"

Company	Number of Times Won
Google	11
Apple	11
Bain & Company	11
Southwest Airlines	10
Facebook	9
Salesforce	9
Chevron	9
Slalom	9
Boston Consulting Group	9
McKinsey & Company	8
Adobe	8
NIKE	7
Procter & Gamble	7
Intuit	7
LinkedIn	7
Costco Wholesale	7
Qualcomm	7

Google, Apple, and Bain & Co. have won every year since 2009

## Industries that repeatedly win "Best Places to Work"

Industry	Count
Computer Hardware & Software	111
Consulting	50
Internet	45
Health Care Services & Hospitals	35
Grocery Stores & Supermarkets	23
Biotech & Pharmaceuticals	22
Enterprise Software & Network Solutions	17
Consumer Products Manufacturing	17
Airlines	15
Investment Banking & Asset Management	14
Accounting	12
Electrical & Electronic Manufacturing	12
Fast-Food & Quick-Service Restaurants	12
IT Services	12
Oil & Gas Exploration & Production	11

Technology & Consulting are some of the best industries to work for.

#### Negative Reviews from Employees at Best Places to Work

"Work Life Balance" is a reoccurring theme in both positive and negative reviews.



Bad Benefits, Management, Low Pay, Long Hours

### Positive Reviews from Employees at Best Places to Work

"Work Life Balance" is a reoccurring theme in both positive and negative reviews.



Great Benefits, Smart People, Flexible, Amazing Balance

## Average 1-year return: Glassdoor vs. S&P 500 Companies

Glassdoor	19.	1%
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S&P 500 12.3%

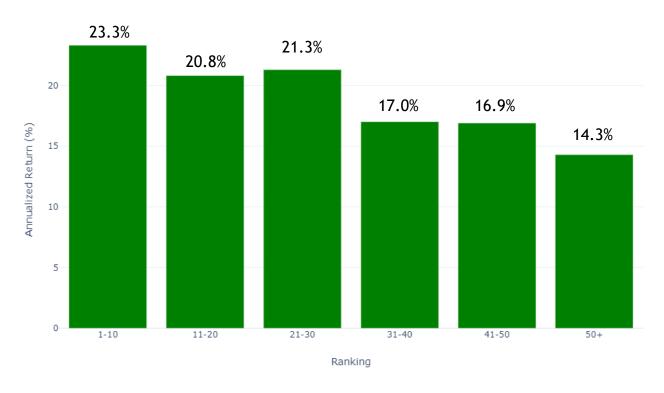
# \$1 invested in Glassdoor 'Best Places to Work' vs. S&P 500 Companies



#### Higher Ranking, Higher Returns

Higher Ranking Companies may have better returns than lower ranking companies.





Rank Category is negatively correlated to one-year returns. (Pearson Correlation: -0.96)

#### Buy and Hold "Best Places to Work" for 3 years

3-year Annualized Returns: Glassdoor "Best Places to Work" vs S&P 500



Tirelage 5 year recarri	Average	3-year	return
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15.7%

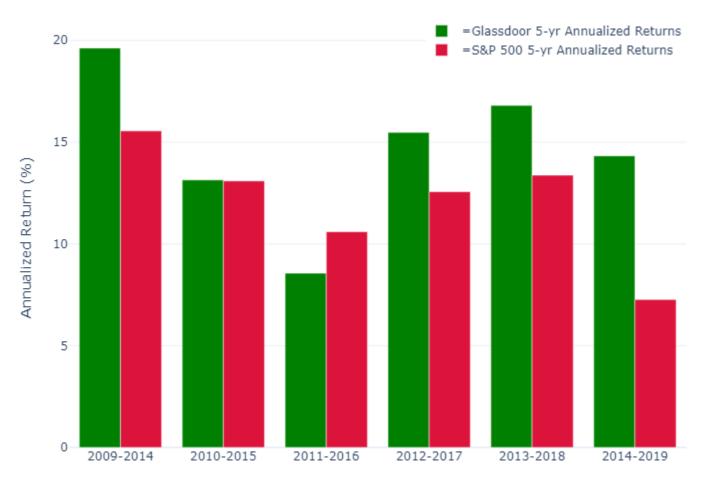
S&P 500 11.2%

\*Dec 2008 - Dec 2018 Annualized Returns

cohort

#### Buy and Hold "Best Places to Work" for 5 years

5-year Annualized Returns: Glassdoor "Best Places to Work" vs S&P 500



Average	5-year	return
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Glassdoor	15.3%
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S&P 500 12.1%

\*Dec 2008 - Dec 2018 Annualized Returns

cohort

#### Conclusion

Company <u>Culture</u> is not short-term catalyst but a <u>long-term competitive advantage</u>.

Shareholders: Invest in companies with good culture.

Companies: Invest in and around your employees.

Unemployed: Look for great culture, benefits &

'Work - Life - Balance'