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# 11 proven practices for more effective peer code review

Using SmartBear CodeCollaborator for lightweight code review



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Our team at SmartBear Software® has spent years researching existing code review from more than 6000 programmers at more than 100 companies. Clearly, people find reviews often take too long to be practical. We used the information gleaned through the concept of lightweight code review. By using lightweight code review techniques, dramatically reducing the time needed for full, formal code reviews. We also developed a theory for best practices for efficiency and value. This article outlines those practices.

To test our conclusions about code review in general and lightweight review in particular, we conducted a study done on code review. It encompassed 2500 code reviews, 50 programmers, and 3. For 10 months, the study tracked the MeetingPlace product team, which had members from various departments.

At the start of the study, we set up these rules for the group:

- All code had to be reviewed before it was checked into the team's version control system.
- SmartBear's CodeCollaborator® code review software tool would be used to expedite the review process.

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The review process would be enforced by tools.

Metrics would be automatically collected by CodeCollaborator, which provides i

## The 11 best practices, according to our study

It's common sense that peer code review (in which software developers review each other's code) identifies bugs, encourages collaboration, and keeps code more maintainable.

But it's also clear that some code review techniques are inefficient and ineffective. Strict review process take time and kill excitement. Strict process can stifle productivity, but whether reviews are effective or even happening. And the social ramifications of peer

This article describes 11 best practices for efficient, lightweight peer code review techniques from a scientific study and by SmartBear's extensive field experience. Use these techniques to improve your code – without wasting your developers' time. And use the latest technology to enhance the Rational Team Concert® environment.

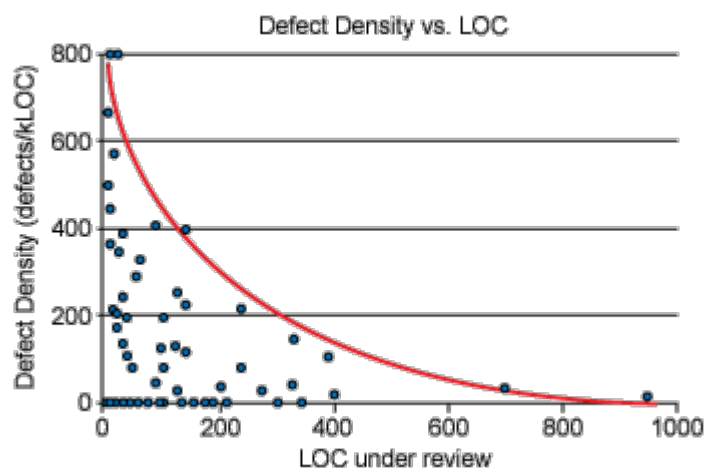
## 1. Review fewer than 200–400 lines of code at a time

The Cisco code review study (see the sidebar) showed that for optimal effectiveness, review 200–400 lines of code (LOC) at a time. Beyond that, the ability to find defects diminishes. After no more than 60–90 minutes, you should get a 70–90% yield. In other words, review too much code, and you miss them.

The graph in Figure 1, which plots defect density against the number of lines of code under review, supports this rule. *Defect density* is the number of defects found per 1000 lines of code. As the number of lines of code under review grows beyond 200, defect density drops considerably.

In this case, defect density is a measure of "review effectiveness." If two reviewers review the same code and one finds more bugs, we would consider that reviewer more effective. The graph shows how, as we put more code in front of a reviewer, her effectiveness actually drops. This result makes sense, because she probably doesn't have a lot of time to

Figure 1. Defect density dramatically decreases when the number of lines of inspection is 200, and it is almost zero after 400



## 2. Aim for an inspection rate of fewer than 300–500 LOC

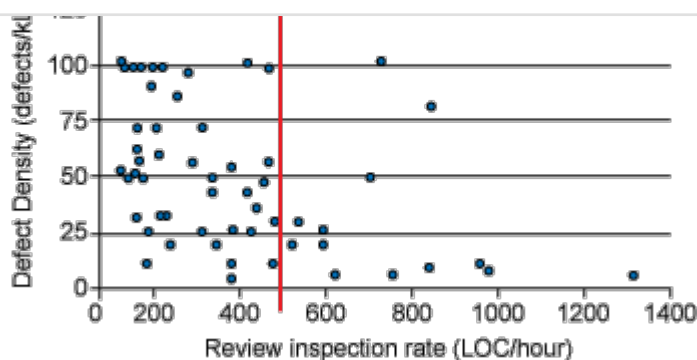
Take your time with code review. Faster is not better. Our research shows that you'll get optimal results at an inspection rate of less than 300–500 LOC per hour. Left to the devices, reviewers' inspection rates will vary widely, even with similar authors, review files, and review sizes.

To find the optimal inspection rate, we compared *defect density* with *how fast* the reviewer went through the code. Again, the general result is not surprising: if you don't spend time on the review, you won't find many defects. If the reviewer is overwhelmed by the quantity of code, he won't give the same attention to every line as he might with a small change. He won't be able to explore all ramifications of the change in a single sitting.

So, how fast is too fast? Figure 2 shows the answer: reviewing faster than 400 LOC per hour results in a severe drop-off in effectiveness. And at rates above 1000 LOC per hour, you can probably conclude that the reviewer isn't actually looking at the code at all.

Figure 2. Inspection effectiveness falls off when more than 500 lines of code are under review





### 3. Take enough time for a proper, slow review, but not more

#### **Never review code for more than 90 minutes at a stretch.**

We've talked about how, for best results, you shouldn't review code too fast. But you shouldn't sit there sitting. After about 60 minutes, reviewers simply get tired and stop finding additional defects. This is supported by evidence from many other studies besides our own. In fact, it's generally true that for any activity requiring concentrated effort, performance starts dropping off after 60–90 minutes. A reviewer will probably not be able to review more than 300–600 lines of code before

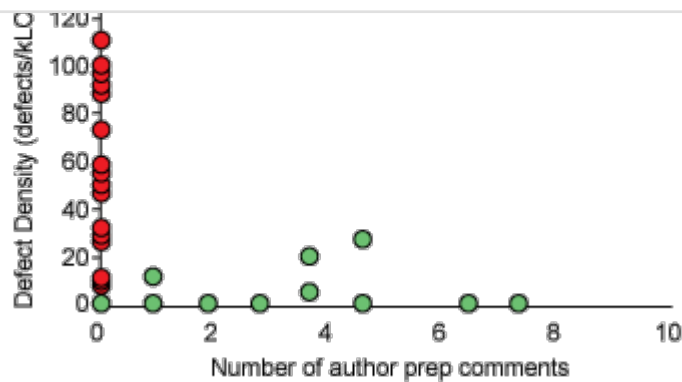
On the flip side, you should always spend at least five minutes reviewing code, even if it's just one line. Often, a single line can have consequences throughout the system, and it takes at least five minutes to think through the possible effects that a change could have.

### 4. Be sure that authors annotate source code before the review begins

It occurred to us that authors might be able to eliminate most defects before a review. If authors were to double-check their work, maybe reviews could be completed faster without committing as many defects. At the time, this specific idea had not been studied before, so we tested it during the study.

Figure 3. The striking effect of author preparation on defect density





The idea of *author preparation* is that authors annotate their source code before the review. We describe a certain behavior pattern that we measured during the study, which was *author preparation*. Annotations guide the reviewer through the changes, showing which files to review and methods for each code modification. These notes are not comments in the code; they are separate documents for reviewers.

Our theory was that, because the author has to re-think and explain the changes during the review, they would uncover many of the defects before the review even begins, thus making the review process more efficient. The review process should yield a lower density of defects, because fewer bugs remain. Sure enough, the reviews with author preparation had barely any defects, compared to reviews without author preparation.

We also considered a pessimistic theory to explain the lower bug findings. What if, instead, the reviewer becomes biased or complacent so just doesn't find as many bugs? We too investigated, and the evidence showed that the reviewers were, indeed, carefully reviewing the code and finding fewer bugs.

## 5. Establish quantifiable goals for code review, and capture and improve your processes

As with any project, decide in advance on the goals of the code review process and the metrics you will use to measure success. When you've defined specific goals, you will be able to judge whether peer review is worth the effort and if it requires changes.

It's best to start with external metrics, such as "reduce support calls by 20% within the next 6 months of development." This information gives you a clear picture of how your code is doing in the real world.

However, it can take a while before external metrics show results. Support calls, for versions are released and in customers' hands. So it's also useful to watch internal defects are found, where your problems lie, and how long your developers are spent. Internal metrics for code review are *inspection rate*, *defect rate*, and *defect density*.

Consider that only automated or tightly controlled processes can give you repeatable results. Remembering to stop and start stopwatches. For best results, use a code review tool. Your critical metrics for process improvement are accurate.

To improve and refine your processes, collect your metrics and tweak your process. Pretty soon, you'll know exactly what works best for your team.

## 6. Use checklists, because they substantially improve reviewer productivity

**Checklists are especially important for reviewers because, if the author forgets a task** Checklists are a highly recommended way to check for the things that you might forget. They are important for authors and reviewers. Omissions are the hardest defects to find; after all, it's hard to find something that might be missing. A checklist is the single best way to combat the problem, because it reminds the reviewer to check for something that might be missing. A checklist will remind authors and reviewers to check for things like: function arguments are tested for invalid values, and that unit tests have been created for all functions.

Another useful concept is the *personal checklist*. Each person typically makes the same mistakes. If you know your typical errors are, you can develop your own personal checklist (Personal Software Engineering Institute, and the Capability Maturity Model Integrated recommend this practice, to help you determine your common mistakes. All you have to do is keep a short checklist of the things that you most often forget to do.

As soon as you start recording your defects in a checklist, you will start making fewer errors. Your mind, and your error rate will drop. We've seen this happen over and over.

### Tip:



For more detailed information on checklists, plus a sample checklist, you can get a

## 7. Verify that the defects are actually fixed


OK, this "best practice" seems like a no-brainer. If you're going to all of the trouble to find bugs, it makes sense to fix them! Yet many teams that review code don't have a good way of ensuring that bugs are actually fixed before the review is complete. It's especially true for the shoulder reviews.

Keep in mind that these bugs aren't usually entered in Rational Team Concert logs, so they're not released to QA. So, what's a good way to ensure that defects are fixed before the code is released? Using good collaborative review software, integrated with Rational Team Concert, to help with this. The right tool, reviewers can log bugs and discuss them with the author as necessary. A reviewer can then verify that each issue is resolved. The tool should prohibit review completion until all bugs are verified as *fixed* by the reviewer (or transferred to another tool for resolution later). A work item should be approved only when the review is complete.

**If you are going to go to the trouble of finding the bugs, make sure that you've fixed all of them.** Now that you've learned these best practices for the *process* of code review, we'll discuss how you can manage them for best results.

## 8. Foster a good code review culture in which finding defects is a positive thing

Code review can do more for true team building than almost any other technique with which you can interact. It's a means for learning, growing, and communication. It's easy to see defects as a negative thing (a defect in the code), but fostering a negative attitude toward defects found can sour a whole team's review process.

**The point of software code review is to eliminate as many defects as possible, regardless of how many are found.** Managers must promote the viewpoint that defects are positive. After all, each one found is a step toward the goal of the bug review process is to make the code as good as possible. Every defect found is a defect that a customer never sees and another problem that QA doesn't have to deal with. 

Teams need to maintain the attitude that finding defects means that the author and reviewer are doing a good job.

Reviews present opportunities for all developers to correct bad habits, learn new tricks. Developers can learn from their mistakes, but only if they know what their issues are. If the review process, the positive results disappear.

Especially if you're a junior developer or are new to a team, defects found by others or experienced peers are doing a good job in helping you become a better developer. You can't program in a vacuum, without detailed feedback.

To maintain a consistent message that finding bugs is good, management must promote it used in performance reports. It's effective to make these kinds of promises in the code and can call out any manager that violates a rule made so publicly.

Managers should also never use buggy code as a basis for negative performance reviews. Be sensitive to hurt feelings and negative responses to criticism and continue to remind

## 9. Beware of the Big Brother effect

As a developer, you automatically assume that it's true that "Big Brother is watching" and is measured automatically by review-supporting tools. Did you take too long to review code? How many bugs in your code? How will this affect your next performance evaluation?

**Metrics should never be used to single out developers, particularly in front of their peers. It kills morale.**

Metrics are vital for process measurement, which, in turn, provides the basis for process improvement. Used for good or evil. If developers believe that metrics will be used against them, they will probably focus on improving their metrics rather than truly writing better code.

Managers can do a lot to improve the problem. First and foremost, they must be aware that they're not propagating the impression that Big Brother is indeed scrutinizing everyone.

Metrics should be used to measure the efficiency of the process or the efficiency of the code. The most difficult code is handled by your most experienced developers. This code, in turn,



If metrics do help a manager uncover an issue, singling someone out is likely to cause a manager to recommend that managers deal with any issues by addressing the group as a whole in a meeting for this purpose, because developers might feel uneasy if it looks like there's a special weekly status meeting or other normal procedure.

Managers must continue to foster the idea that finding defects is good, not bad, and a measure of a developer's ability. Remember to make sure that it's clear to the team that defects, when introduced by a team member, shouldn't be shunned and will never be used for per

## 10. Review at least part of the code, even if you can't do it all Ego Effect

Imagine yourself sitting in front of a compiler, tasked with fixing a small bug. But you're not finished," your peers — or worse, your boss — will be examining your work. Won't they? You'll work, and certainly before you declare code finished, you'll be a little more conscientious immediately because you want the general timbre of the "behind your back" conversation to be "He's a good developer;" not "He makes a lot of silly mistakes. When he says he's done, h

The Ego Effect drives developers to write better code because they know that other people will review their code. No one wants to be known as the guy who makes all those junior-level mistakes. So they review their own work carefully before passing it on to others.

A nice characteristic of The Ego Effect is that it works equally well whether reviews are done just as "spot checks," like a random drug test. If your code has a 1 in 3 chance of being reviewed, you'll have an incentive to make you do a great job. However, spot checks must be frequent enough. If you had just a 1 in 10 chance of getting reviewed, you might not be as diligent. You know you might make that mistake."

Reviewing 20–33% of the code will probably give you maximal Ego Effect benefit with minimal effort. Reviewing 20% of your code is certainly better than reviewing none.



There are several main types and countless variations of code review, and these gu  
However, to fully optimize the time that your team spends in review, we got optimu  
review process. It's efficient, practical, and effective at finding bugs.

Formal, or *heavyweight*, inspections have been around for 30 years. They are no lon  
The average heavyweight inspection takes nine hours per 200 lines of code. Althou  
three to six participants and hours of painful meetings paging through code printou  
organizations cannot afford to tie up people for that long, and most programmers d  
recent years, many development organizations have shrugged off the yoke of meeti  
and tedious metrics-gathering in favor of new *lightweight* processes that eschew fo  
older, heavyweight processes.

We used our case study at Cisco to determine how the lightweight techniques comp  
showed that lightweight code reviews take one-fifth the time (or less) of formal revi

Although several methods exist for lightweight code review, such as over-the-shoul  
effective reviews are conducted using a collaborative software tool to facilitate the  
[CodeCollaborator](#) (see Figure 4).

Figure 4. CodeCollaborator, the lightweight code review tool used in the Cisco study

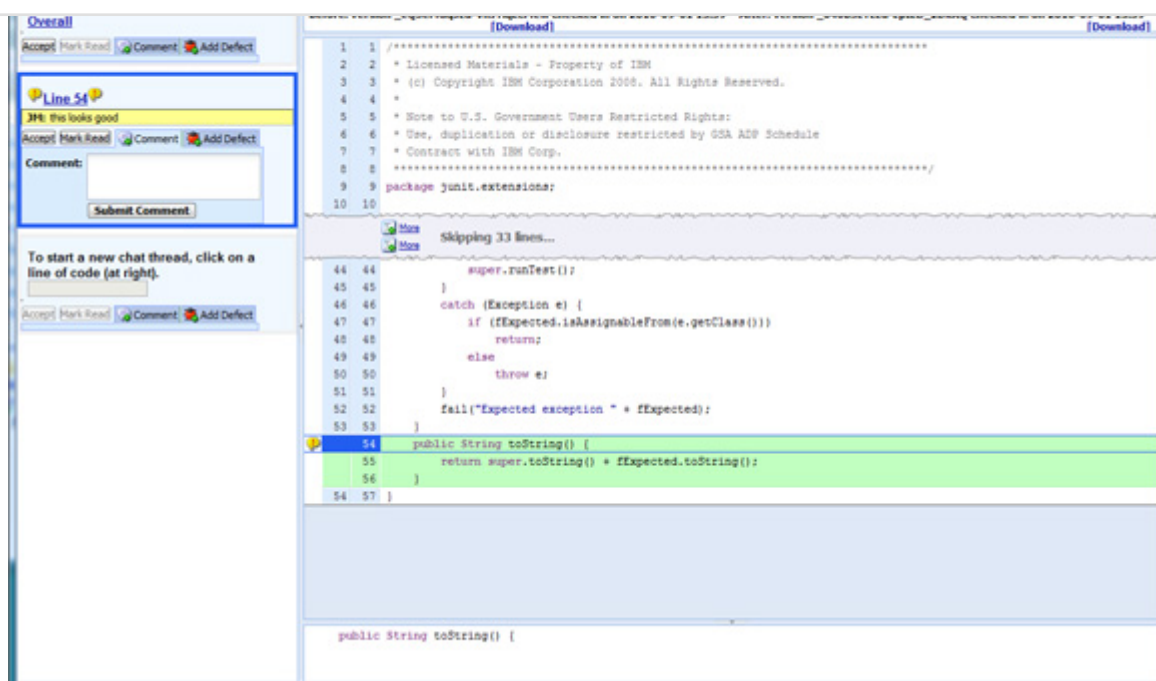


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CodeCollaborator is the only code review tool that integrates with IBM® Rational Team Concert code viewing with chat-style collaboration to free the developer from the tedium of reviewing code. When programmers add change sets to a work item for review, the review is managed in CodeCollaborator with the appropriate approvers assigned. Team members can communicate with the author and each other to work through issues, and track bugs and verify fixes. No manual scheduling required.

With a lightweight review process based on Rational Team Concert and CodeCollaborator, developers can perform efficient reviews and fully realize the substantial benefits of code review.

So now you're armed with an arsenal of proven practices to ensure that you get the most bang for the buck, because it offers an efficient and effective method to locate and fix bugs before your software reaches even QA stage, so that your customers get the benefits. Formal methods of review are simply impractical to implement for 1000 lines of code (you would argue). Tool-assisted, lightweight code review integrated into the Rational Team Concert workflow is the most "bang for the buck," because it offers an efficient and effective method to locate and fix bugs before your software reaches even QA stage, so that your customers get the benefits.

For your convenience, here are the 11 practices in a simple list that's easy to read and understand.

Review fewer than 200–400 lines of code at a time.

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Take enough time for a proper, slow review, but not more than 60–90 minutes.

Be sure that authors annotate source code before the review begins.

Establish quantifiable goals for code review and capture metrics so you can improve.

Use checklists, because they substantially improve results for both authors and reviewers.

Verify that the defects are actually fixed.

Foster a good code review culture in which finding defects is viewed positively.

Beware of the Big Brother effect.

Review at least part of the code, even if you can't do all of it, to benefit from The Reviewer's Perspective.

Adopt lightweight, tool-assisted code reviews.

CodeCollaborator has received "Ready for IBM Rational Software" validation for Rational Team Concert as well as for IBM® Rational® ClearCase® and IBM® Rational® Synergy® software.



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